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MEDIA RELEASE
Department of Immigration and Emigration

Provide online booking facilities for passport applicants

Passports are issued to a limited number of applicants at the Battaramulla Head Office of the Department of Immigration and Emigration as well as at the Matara, Vavuniya, Kandy and Kurunegala Regional Offices following all health guidelines.

I would like to inform you that only passport applicants who have essential service requirements should come to the office nearest to their place of residence **after reserving a date using the following web extension**. Applicants without such a reservation will not be allowed to enter the office premises.

To reserve dates through web extension -
<https://eservices.immigration.gov.lk/td>

For information - One-day and normal service passports from Battaramulla Head Office

Service	Opening hours	For inquiries
Submission of passport applications	8.30 a.m. to 1.00 p.m.	0707101060, 0707101070

For information - Normal service passports from Regional Offices

Regional Office	For inquiries
Matara Regional Office	041-5412212, 041-5104444
Kandy Regional Office	081-5624509, 081-5624470
Vavunia Regional Office	025-5676344, 025-5676345
Kurunegala Regional Office	037-5550562, 037-5550563

IMPORTANT:

I hereby inform you that providing all the above services is subject to policy decisions, travel restrictions, health and security decisions taken from time to time in view of the prevailing epidemic and the decisions regarding the provision of such services are subject to revisions made from time to time.

Controller General
Department of Immigration and Emigration