



DEPARTMENT OF IMMIGRATION & EMIGRATION

Performance Report - 2020

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Policy, Development and Reform Division
Department of Immigration and Emigration
“Suhurupaya”, Sri Subhuthipura Road, Battaramulla, Sri Lanka

Message of Controller General of Immigration and Emigration



It is with great pleasure I send this message to the Performance Report – 2020, the most challenging year of the Department of Immigration and Emigration which dedicatedly serves towards to achieve the vision “To be the best immigration service in the region” in line with the Manifesto of “Vistas of Prosperity and Splendour” of the present government.

With humble pride I would like to mention that our Department was able to render continuous service to the public even during the period when the entire country had become dormant because of the Covid-19 global pandemic. Thus, the National income could be nurtured with a contribution amounting to Rs. 5.57 billion fulfilling the service requirements of all, even though the expected targets could not be achieved due to pandemic situation.

Policy decisions could be made for the enhancement of visa facilities in order to follow a friendly course of action for tourists working in line with the Government policies. For the purpose, steps could be taken for an amendment of Acts and regulations. Further, it is also our achievement in the previous year the ability to enter into legal agreements for a Border Risk Management Centre following the mission of the Department which is based on the national security.

With the targets of finalizing the activities related to new Immigrants and Emigrants Act, introduction of an e-passport in compliance with international standards, establishment of regional offices in the provinces where regional offices have not been established, development of an online methodology as to get fulfilled the requirements of customers we have achieved the year 2021 and I would like to extend my heartiest gratitude to His Excellency the President the Cabinet Minister in charge of the Department, Hon. State Minister, Secretary to the Ministry who guide to fulfill our vision, mission and functions as well as all the Government Institutions inclusive of all the other Ministries, Departments and Statutory institutions, all International Organizations inclusive of International Organization for migrants, Private Agencies, Service and facility Providing institutions and all customers and I would take this opportunity to appreciate the service of the entire staff of the Department of Immigration and Emigration who dedicated to provide continuous service to the customers even during the period of Covid-19 pandemic situation.

U. V. Sarath Rupasiri

Controller General

Department of Immigration and Emigration

Suhurupaya

Battaramulla

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Chapter 01 - Institutional Profile/ Implementation Summary

1.1 Introduction

The Department of Immigration and Emigration is implemented in accordance with the legal authority received under the Immigrants and Emigrants Act No. 20 of 1948 and the amendments made thereto, Immigrants and Emigrants Regulations of 1956 and the amendments made thereto and also the provisions of Acts pertaining to the grant of Citizenship.

To formally regulate the entry and exit of non-citizens of Sri Lanka while ensuring the national security, supervision of activities of non Sri Lankan citizens staying in this country, issuing passports on the requirement of Sri Lankan Citizens in order to ensure the Sri Lankan identity overseas, issuing visas to foreigners and granting of citizenship in this country to the children of Sri Lankan citizens born abroad as well as granting citizenship in this country for persons who are applying for Sri Lankan citizenship is the major role of this Department. The staff is always committed to provide more efficient and friendly service to the customers using modern technologies.

Even though the entire performance of the Department was mired due to Covid 19 global pandemic in the year 2020, the Department rendered continuous public service without pressuring them. The required services were provided even during the curfew hours for the requirement of the travel documents as well as the immigration and emigration duties of ports and airports. Thereby it has also provided the ability to collect an income of Rs.5.3578 billion to the national Income in the year 2020.

Legal Authority

- The Constitution of the Democratic Socialist Republic of Sri Lanka.
- Citizenship Act No. 18 of 1948 and amendments thereto.
- Immigrants and Emigrants Act No. 20 of 1948 and amendments thereto.
- Indian and Pakistani Residents (Citizenship) Act No. 03 of 1949.
- Immigrants and Emigrants Regulations of 1956 and amendments thereto.
- Indo - Ceylon Agreement (Implementation) Act No. 14 of 1967 and amendments thereto.
- Grant of Citizenship to Stateless Persons Act No. 39 of 1988.
- Grant of Citizenship to Persons of Indian Origin Act No. 35 of 2003.
- Grant of Citizenship to Chinese Origin Persons Act No. 38 of 2008

- All regulations and orders related to the above mentioned Acts.
- Circulars and instructions issued by the Controller General of Immigration & Emigration

1.2. Vision, Mission, Objectives of the Institution

Vision

- To be the best immigration service in the region.

Mission

- We regulate the entry and exit of persons and provide citizenship services, while safe guarding the nation's security and social order and promoting economic development.

Objectives

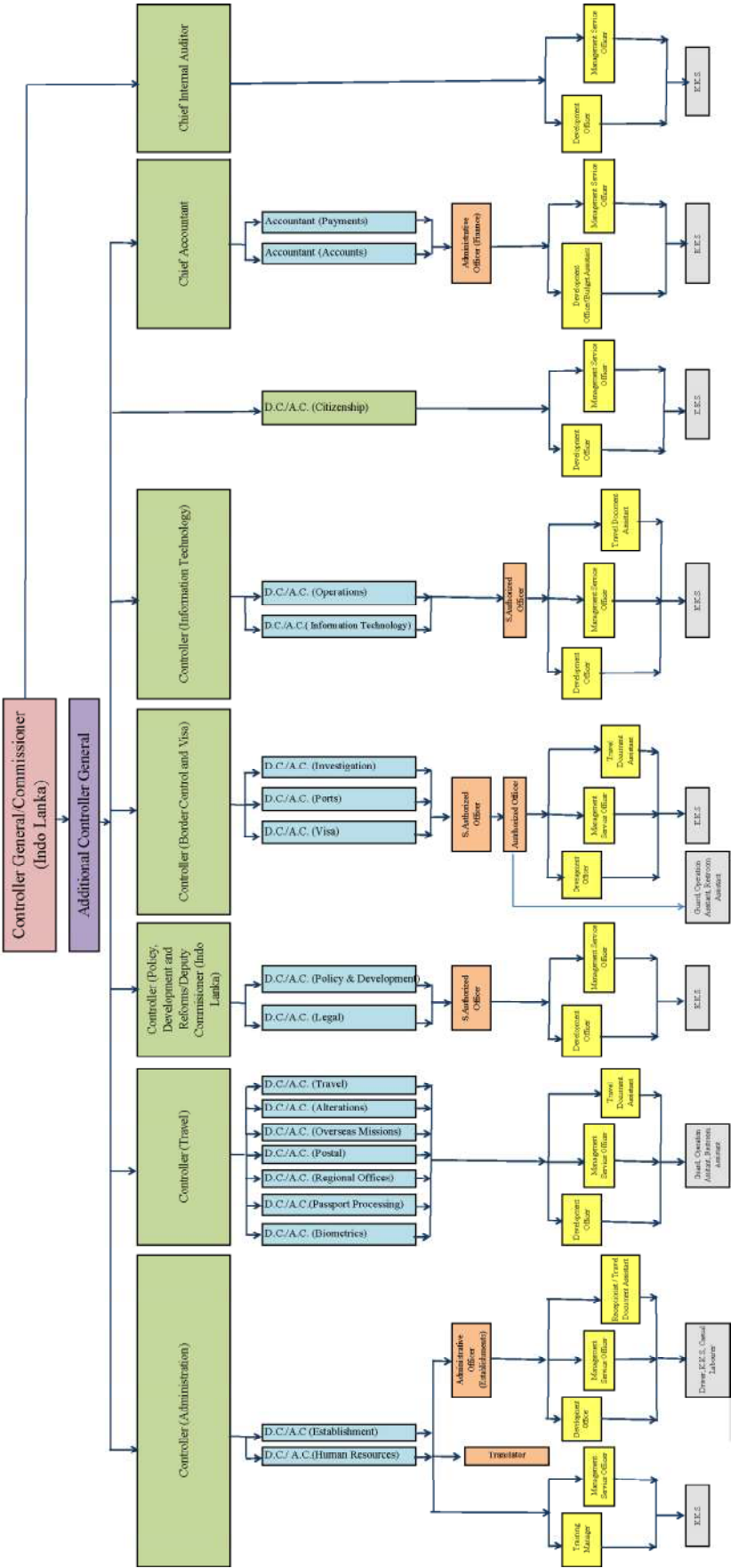
- To act as a key stakeholder in national security
- Proper management of legal entry & exit through the designated ports complying with the International Standards.
- To establish Sri Lankan Identity Overseas.
- To be the best government organization in the Public Service by providing quality and efficient service to clients.

1.3. Key Functions

- To control entry and regularize exit of non-citizens of Sri Lanka, to supervise the activities of non- Sri Lankan citizens staying in this country and to remove undesirable non-citizens out of Sri Lanka
- To issue passports for Sri Lankan Citizens
- To issue visas for foreigners
- To grant Sri Lankan Citizenship
- To grant Dual Citizenship

1.4 Organizational Structure

Organizational Structure of the Department of Immigration and Emigration



1.5. Main Divisions and Branches of the Department



1.5.1 Administration Division

General Administration, Human Resource Management, Vehicle usage Management, maintenance work, training and development work, procurement work of the Department and the acquisition of lands for regional offices and other purposes are the functions carried out by this Division under the supervision of the Controller (Administration). These functions are carried out under 6 Branches. Viz.

1. Administration Branch
2. Training and Development Branch
3. Procurement Branch
4. Productivity Promotion Unit
5. Transport Branch
6. Welfare Unit

1.5. 1.1 Administration Branch

- **Establishment Activities**
- **Recruitments**

Recruitment of Authorized Officers

The notification to recruit Authorized Officers on open and limited basis for the Department of Immigration and Emigration has been publicized in the Gazette dated 11.09.2020.

Recruitment of Operation Assistant Officers

The instructions dated 14.12.2020 have been submitted to this Department by the Department of Examinations to decide the amendments to be effected in the draft of the examination notification and the dates and the period of examinations and action is being taken to prepare and submit such amended draft of the examination notification to the Department of Examinations.

Recruitment of Rest room assistant

Necessary action is being taken to submit the Approved Scheme of Recruitment of restroom Assistants for the signature of the secretary to the Public Service Commission.

- **Promotions**

| Post | Cadre | Post for which promoted |
|-----------------------------|-------|----------------------------|
| SLAS Class III | 27 | SLAS Class II |
| Authorized Officer Class II | 30 | Authorized Officer Class I |
| MSO Class II | 14 | MSO Class I |
| MSO Class III | 08 | MSO Class II |
| KKS Grade I | 01 | KKS Supra Grade |
| KKS Grade II | 01 | KKS Grade I |
| KKS Grade III | 02 | KKS Grade II |

- **Confirmations in posts**

| Post | Cadre |
|---------------------------------------|-------|
| Authorized Officers | 17 |
| Development Officers | 01 |
| Grade III Management Service Officers | 01 |
| Office Employees | 01 |

- **Efficiency bar Examinations**

- Approval from the Secretary to the Ministry has been received by letter dated 15.12.2020 to conduct Efficiency bar Examinations for Assistant Controllers (Departmental) through the Department of Examinations, Sri Lanka.
- * Draft of the Examination notification and related documents for holding the First Efficiency bar Examination of the Authorized Officers Grade II have been submitted to the Commissioner General of Examinations.
- * Efficiency bar Examination of Travel Document Assistant officers was held on 17.12.2020.

- **Transfers**

| Post | No. of officers transferred to this Department | No. of officers transferred from this Department |
|-------------------|-------------------------------------------------------|---------------------------------------------------------|
| SLAS | 05 | 05 |
| MSO Class I | 28 | 28 |
| MSO Class II | 09 | 10 |
| MSO Class III | 10 | 05 |
| Combined Drivers' | 08 | 06 |
| Office Employees | 29 | 25 |

- **Disciplinary activities**

- ❖ No. of Preliminary Inquiries commenced - 12
- ❖ No. of files of Preliminary Inquiries finalized and future action is being taken - 05

- **Retirements**

| Post | Cadre |
|--------------------------------------|--------------|
| Senior Authorized Officer | 02 |
| Authorized Officer Class II | 01 |
| Management Service Officer Class II | 03 |
| Management Service Officer Class III | 01 |
| Combined Drivers' Service | 02 |
| Office Employee Service Grade III | 05 |

- **Special Activities**

- ❖ Action was taken to get transferred the land in the extent of 0.0771 Hectares of Vavuniya Divisional Secretariat where Vavuniya Regional Office has established to the Department of Immigration & Emigration as per the Land Commissioner General's letter of 08.06.2020.
- ❖ Action was taken to get transferred a land in the extent of 0.8181 Hectares in Elpitiwala Grama Niladhari Division in Wattala Division of Divisional Secretary to the Department of Immigration & Emigration as per the Land Commissioner General's letter dated 02.12.2020 for the construction of Multipurpose Service Centre required for Visa and Border Control affairs (inclusive of retaining foreigners who violate the Immigrants and Emigrants Act).

1.5.1.2 Training and Development Branch

The objectives of this Unit are the identifying, planning, organizing, conducting the Training and Development Programmes and assessment of the results. Arrangements were made to conduct 25 local Training programmes for executive officers, authorized officers, officers of development service, drivers and KKS and all officers and employees who transferred to this office in the year 2020. The Details of the training and development activities carried out are in the table in pages 85 - 88.

1.5.1.3 Procurement Branch

This Branch performs all procurement work of this Department. The objective of this Branch is to procure goods and services annually required for the Department in a proper and transparent manner following Government Procurement Guidelines and other rules and regulations pertinent thereto.

● Value of the goods and services procured during the year 2020

| Goods and services procured | Value of Goods (Rs.) |
|----------------------------------------------------------------|-----------------------------|
| Repairing of Buildings | 11,447,768.00 |
| Building constructions | 8,864,961.58 |
| Office equipment and furniture | 7,303,883.47 |
| Repairing of Machinery and equipment | 483,071.00 |
| Purchasing of Machinery and Equipment | 21,185,014.56 |
| Software Development Projects | 67,701,775.49 |
| Purchasing of empty Travel documents and other relevant things | 359,770,874.82 |
| Total | 476,757,348.92 |

1.5.1.4 Productivity Promotion Unit

This Unit was set up in the year 2017 with the objective of further maintaining efficient and productive services of the Department which has been awarded and appreciated continuously for years as an Organization that renders a quality service based on technology.

● Functions performed

Organizing the activities necessary for participating in the National Productivity Award Competition for the years 2019/ 2020, Implementation of training programmes for new staff, carrying out the improvements to be effected in the Divisions through internal audits, updating quality control circles of Divisions and conducting monthly progress review meetings on such quality control circles of productivity promotion programme.

An occasion of a Progress Review meeting



1.5.1.5 Transport Branch

The main role of the transport branch is to provide transport facilities required in engaging officers in duties at the Head office and ports, airports and regional offices situated throughout the island.

1.5.1.6 Welfare Unit

The Welfare Society of the Department of Immigration and Emigration implements miscellaneous programmes for the welfare of the members as well as their family members, public who visit seeking service from the Department and the external society. The objective of the Welfare Society is to provide a quality service to the Public by generating thereby a satisfied as well as physically and mentally fit group of personnel.

- Loans amounting to Rs.10, 980,000.00 have been issued for the requirement of the members and a sum of Rs.3, 436,702.00 has been spent for funerals of the member families for the year 2020.

1.5.2 Travel Division

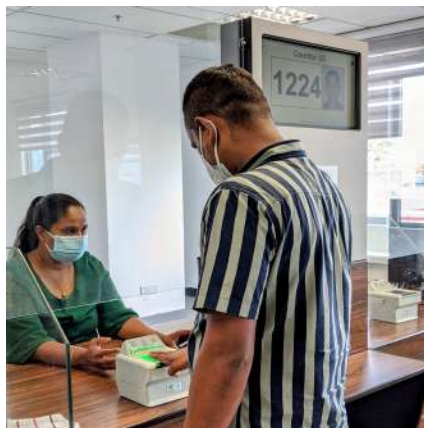
Travel Division is the closest Division to the general public and this Division is functioned under the supervision of the Controller (Travel). The role of this Division is to issue a passport in conformity with international standards enabling Sri Lankans to travel overseas, stay there and return without any obstacle. Passports are issued under one day service and ordinary service and One day service is operative only at the Head Office.

Objectives and role

01. To implement policies designed for safeguarding and improving the standard of Sri Lankan Passport.
02. To follow methodologies for the issuance of Passports containing accurate and true information to Sri Lankans.
03. To implement Court orders on Immigration and Emigration matters of Sri Lankans.
04. To work in sound collaboration with government Security forces and other public institutions on matters pertaining to immigration and emigration of Sri Lankans.

The functions of this Division are performed by 5 Branches and 4 Regional offices. They are;

- Travel Branch
- Passport Processing Branch
- Passport Alteration Branch
- Overseas Missions Branch
- Postal Branch
- Regional Offices – Kandy, Matara, Kurunegala and Vavuniya



1.5.2.1 Travel Branch

A majority of customers of the Department visit this Branch. The Daily average of customers noticeably decreased in the year 2020 due to Covid 19 Pandemic in Sri Lanka. With the intention of rendering a more close, efficient and expeditious service to the Public, four Regional Offices in the districts of Kandy, Matara, Vavuniya and Kurunegala have been established to issue Travel documents regionally under the ordinary service. These Regional Offices are functioned under the supervision of 4 Deputy / Assistant Controllers.

- **2020 Special functions carried out in the year 2020**

1. Commencement of procurement activities of the project related to the introduction of a higher standard e – passport containing biometric data complying with the ICAO or standards.
2. Provision of facilities to have an online appointment to get assigned a time to hand over the applications of the applicants to the Department more securely on the situation of Covid 19 pandemic prevailing in the country since 2020.
3. Taking action to modernize the counters at the reception of travel Branch, counters for accepting applications and counters where the finger prints are obtained at the Department with the intention of providing more efficient service to the Public getting protected from the Covid 19 virus.
4. Relocation of two (2) regional officers in Kandy and Kurunegala regional offices of the Department at new premises.



1.5.2.2 Passport Processing Branch

Following action is taken after the inspection of applications referred by Travel Branch and Overseas Mission Branch to Processing Branch for preparation of new passports.

After completion of the tasks of data entry, their validation, capturing photographs and signatures, printing, 4th page observation printing in case that there are alterations and observations in passports printed, quality assurance, laminating the passports, their comparison and 4th page scanning and final quality confirmation, the passports to be issued under one day service are sent to issuing counters, passports to be issued under ordinary service are sent to Postal Branch and passports to be issued for applications received through Foreign Missions are sent to Overseas Mission Branch.

In addition, applications referred for alterations are subjected to Data entry, re-validation and 4th page observation printing pursuant to corresponding inspection.

1.5.2.3 Passport Alteration Branch

Inclusion of the alterations under various categories to the passport issued is carried out by this Branch considering the subsequent requests of passport holders.

1.5.2.4 Overseas Missions Branch

Issuing passports to the Sri Lankan expatriates is carried out by this Division. Newly prepared passports for the applications forwarded to this Department by Sri Lankan expatriates through Foreign Missions via Ministry of Foreign Affairs are handed over back to the relevant Foreign Mission through the Ministry of Foreign Affairs by the Overseas Mission Branch. Subsequently they are issued to the relevant applicants through Foreign Missions.

Special functions

Passports were prepared for the applications conveyed by email in order to prevent delays in receiving applications by air mail during the period of Covid 19 pandemic.

1.5.2.5 Postal Branch

Main objective of the Branch is to send passports, prepared under ordinary service, by registered post to the applicants without delay.

1.5.2.6 Regional Offices

Regional Offices of the Department of Immigration and Emigration are situated in Matara, Kandy, Vavuniya and Kurunegala Districts. Issuance of Passports under ordinary service and amendments to the Passports issued are carried out at those offices.

1.5.3 Policy, Development and Reform Division

Policy, Development and Reform Branch, Indo - Lanka Citizenship Branch and Legal Branch are functioned under the supervision of Controller (Policy, Development and Reforms) / Deputy Commissioner (Indo - Lanka).

1.5.3.1 Policy, Development and Reform Branch

Policy, Development and Reform Branch has been established with a view to implementing development and policy making activities of the Department of Immigration and Emigration in a well-planned and more proper manner.

Key functions Performed

1. Formulation of policies and plans with regard to carry out the preliminary tasks of the Department
2. Amendment of laws, Acts, and Ordinances related to the Department
3. Preparation and issuance of internal circulars and procedures and preparation and updating of operational manuals.
4. Preparation of Annual Action Plan and taking action to execute the same.
5. Preparation of Performance Report of the previous year.
6. Preparation of progress reports to be sent monthly, quarterly and annually to other Institutions and submitting them to such institutions on due time.
7. Liaison of duties related to policy work with the line Ministry and other Institutions.

8. Taking action to draft the Cabinet Memoranda pertaining to the requirement of the Department and to obtain Cabinet approval, to present observations for Cabinet Memoranda forwarded from other Ministries.
9. Preparation of answers for the questions presented expecting oral answers at the Parliament.
10. Liaison for special projects implemented by the Department and liaison, guidance and supervision of the progress of Capital projects carry out annually.
11. Preparation, updating and maintenance of operational manuals.

1.5.3.2 Indo - Lanka Citizenship Branch

Controller General is the *ex officio* Commissioner for Registration of Persons of Indian Origin and the Controller (Policy, Development and Reform) is the *ex officio* Deputy Commissioner for Registration of Persons of Indian Origin.

Persons who satisfy the qualifications under the Indian and Pakistani Residents (Citizenship) Act No. 03 of 1949, Indo – Ceylon Agreement (Implementation) Act No. 14 of 1967 and amendments thereto, Grant of Citizenship to Stateless Persons Act No. 39 of 1988, Grant of Citizenship of Persons of Indian Origin Act No. 35 of 2003 have been granted Citizenship of Sri Lanka with effect from the effective dates of those Acts. Role of this Division is to grant citizenship for Sri Lankan residents with an Indian Origin and handle matters incidental thereto.

1.5.3.3 Legal Branch

The role of this Branch is to assist in providing the necessary instructions and assistance to execute the legal authority empowered by legislative enactments pertaining to functions of the Department of Immigration and Emigration and assist in efficient performance of the Departmental activities by amending the relevant legislations as and when required.

Functions performed by the Legal Branch:

Courts related affairs

- (i) Obtaining from Magistrate's Courts, Colombo the summons and warrants pertaining to law suits filed by the Department and taking action to forward such summons and warrants to the relevant persons.

- (ii) Submission of observations related to law suits in which the Controller General or other officer of the Department has been made a respondent.
- (iii) Preparation of relevant information and files for which summons have been issued to Controller General or other officer of the Department to give evidence before Courts and making necessary arrangements to make participate the suitable officers in the courts proceedings on the relevant dates. Taking necessary action regarding 66 new court cases and 150 cases pending during this period.
- (iv) Preparation and sending the relevant Courts 1732 letters making aware the Court orders with incomplete information and that cannot be executed.

Agreement related affairs

- (i) Taking action for coordinating with the Ministry of Foreign Affairs to form bilateral agreements for the purpose of exemption of Diplomatic and official Passport holders from Visas.
- (ii) Submission of observations for 08 agreements entered the Department with local Institutions pertaining to the functions of the Department.
- (iii) Preparation and submission of observations for the foreign agreements, to be entered Sri Lanka with foreign countries, presented from the Ministry of Foreign Affairs, Ministry of Defence and other Ministries related to the subject of this Department and submission of observations on the Agreements presented by the Ministry of Defence related to the subject of this Department.
- (iv) Extending the assistance required formulating re-admission Agreements and liaison with the Ministry of Foreign Affairs as required.
- (v) Administering legal instructions to prepare Lease agreements to enter between the parties related to buildings and houses required for continuing the functions of the Department and taking necessary action for the same. (Lease agreements related to Kandy, Kurunegala, Matara offices and Hambantota, Trincomalee and Jaffna hostels of the employees.)
- (vi) Provision of legal clearance related to the agreements entered with semi-governmental and Private Sector institutions which provide services.

- (vii) Making necessary liaison with the Department for Registration of Persons, Department of Registrar General and Travels International (Pvt.) Ltd. to formulate and sign the agreements entered into this Department.

Other complaints

- (i) Taking action regarding 33 letters referred to this Division on corruptions occurred in connection with Immigration and Emigration laws and other complaints made by Officers in Charge of Police, other Institutions and persons.

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Issues related to the Right to Information Act.

- (i) Submission of information as per the Right to Information Act for 38 requests made on the Act.
- (ii) Submission of replies as per the Right to Information Act for 04 Appeals related to the Act.

Performing special duties

- Participated in the discussion invited by the Cabinet Legislative Sub Committee regarding the preparation of new Immigrant and Emigrant Act and identification of the amendments to be made further in the new Immigrant and Emigrant Act appointing a Committee consisting of the Departmental officers.
- Submission of observations of the Department of Immigration and Emigration on the preliminary Draft of the new Immigrant and Emigrant Act composed by the Legal Draftsman.
- Under the electronic transactions Act, commencement of the action to formulate regulations required for the maintenance of electronic documents related to the functions of the Department of Immigration and Emigration.

1.5.4 Visa and Border Control Division

This Division is functioned under the supervision of Controller (Visa and Border control). Visa activities are functioned under the Visa Branch while Border Control activities are functioned under the Ports and Investigation Branches.

1.5.4.1 Visa Branch

The Section III of the Immigrants and Emigrants Act No. 20 of 1948 contains the provisions in respect of controlling entry of non Sri Lankan Citizen to Sri Lanka. This division carries out the issuance of and extension of valid visa in accordance with Immigrants and Emigrants Regulations No. 02 to 35 of 1956 under the Act ensuring the national security of the country for the foreigners who arrive Sri Lanka, enabling them to stay legally in this country.

The main objectives of this Division are to contribute considerably to the national income of the country through issuing and extending visa, to contribute to national development through facilitating foreign employment in essential fields and implementing the visa policies as to favour the country.

Resident Visa -

Resident visas are issued to non- Sri Lankans belonging to the following categories and intend to reside in Sri Lanka for a long period in order to fulfill special purposes.

1. Employment category

- Persons employed in projects under BOI
- Employees of Non- Governmental Organizations
- Employees of the Institutions under Foreign missions
- Employees of the projects implemented through Private Companies / Public Sector

2. Investment category

- Investors of monetary capital in Sri Lanka
- Those who engage in business activities in Sri Lanka.

3. Religious category

- Clergies
- Constructors of religious places / helpers

4. Student category

- University students
- Students of government approved educational institutions

5. Registered Indians covered by the Indo- Lanka Pact- 1967

6. Ex- Sri Lankans and their dependents

7. Family members of a Sri Lankan

- Spouses
- Children holding foreign nationality

8. Employees work for foreign Missions in Sri Lanka and their dependents.

9. My Dream Home Visa

10. Residence Guest Scheme

11. Those who are staying on medical reasons

Visit Visa

Visit visas are issued short term to the foreigners for tourism and business purposes through Sri Lankan Overseas Missions situated in foreign countries and ETA.

1. Tourist Visa

- A tourist visa is issued under ETA to tourists who visit Sri Lanka for a short period for the purposes of tours, visit relatives, receiving ayurvedic treatments, practicing yoga and meditation for a period of 30 days or a part thereof.

2. Business Visa

- This visa is issued for foreigners who visit Sri Lanka for other purposes of short term business nature other than tourism. The documents in proof of the relevant task should be submitted for this purpose. (for attending workshops, conferences, entertainment activities, business discussions, institutional workshops etc.)

Transit Visa

This is a visa that grants permission for entry into Sri Lanka for a short period in the course of his journey from a country other than Sri Lanka to another destination. This visa is issued free of charge subject to a maximum period of 02 days.

1.5.4.2 Ports Branch

The major functions of this Branch are to control entering the persons who are not Sri Lankan citizens into the country, regularization of the said Passport holders travelling out of Sri Lanka, performance of clearance activities of the entire immigrants and emigrants efficiently and productively inclusive of the Sri Lankan Passport holders at Air and sea ports situated around the Island and approved by Sri Lanka giving priority to the national security.

Tasks of the Ports Branch

- Performing clearance activities of the passengers travelling into and out of Sri Lanka.
- Granting approval to dispatch passports of the persons who need to get visa to enter into the countries where foreign Embassies are not located in Sri Lanka through courier service to the countries where relevant Embassies are located.
- Issuance of permits to the naval crew of a ship anchored in an approved port in Sri Lanka to enter into the land temporarily.
- Issuance of bonds (stickers) to foreign naval crew visiting Sri Lanka.
- On the requirement of various institutions, issuance of letters containing the details of immigration and emigration of persons who left aboard.
- Granting an arrival visa at the ports to the foreigners who arrive into Sri Lanka without obtaining ETA.
- Execution of prohibition orders issued by the Courts regarding arrival and departure of persons and performing duties related to the letters received from various other institutions inquiring on the arrival and departure of persons.
- Issuance of Departure/Arrival cards to be completed by the passengers at the ports on arrival into and departure from Sri Lanka.
- Monitoring, supervising, reviewing and updating of the services of the Immigration and Emigration Officers attached to the Ports.



Approved ports for arrival and departure

1. Bandaranaike International Airport - Katunayake
2. Mahinda Rajapaksa International Air Port – Mattala
3. Colombo Airport – Ratmalana
4. Koggala Airport
5. Jaffna International Airport
6. Colombo Port
7. Galle Port
8. Ruhunu Magampura Mahinda Rajapaksa Port
9. Trincomalee Port
10. Thalaimannar Pier
11. Norochcholai Port
12. Oluvil Port
13. Dikowita Port – Dikowita Terminal of Colombo Port

Issuance of bonds (stickers) for overseas naval crew.

Every member of all naval crew should sign a bond before entering into the country. A bond fee of Rs.1150.00 is charged for the purpose. These bonds are issued for the foreigners serving in ships visiting Sri Lanka and foreigners departing from Sri Lanka after naval service and the relevant bond fee should be paid to the Department of Immigration and Emigration by the local representative of the person seeking such entry into the country.

1.5.4.3 Investigation Branch

This Branch takes action to identify before entry into, arriving and staying in Sri Lanka the foreigners who are not complying with the Immigrants and Emigrants Act No.20 of 1948 and Immigrants and Emigrants regulations of 1956 enacted there under and international laws and who may be a threat to the safety of the country, supervise activities of foreigners staying in Sri Lanka, conduct required investigations and take legal action to take into custody, to detain, remove or deport out of the country the foreigners staying in the country by violating immigrants and emigrants laws.



- This Branch operates through 4 Units.
 1. Investigation Section
 2. National Counter Human Trafficking Resource Centre (NAHTRC)
 3. Border Surveillance Unit
 4. Risk Assessment Center

1.5.4.3.1 Investigation Unit

This unit carries out the functions of taking into custody the foreigners staying in the country violating the Immigrants and Emigrants Act, detaining and deporting them out of the country.

Reasons for removing the foreigners from the country.

1. Overstaying the period of visa
2. Violation of the conditions of Visa (eg.: Being engaged in an employment holding a tourist visa or engaging in an anti-social activity.)
3. As per courts orders

Action has been taken to deport or remove 249 foreigners as per 556 investigations carried out in the year 2020.

1.5.4.3.2 National Human Trafficking Resource Centre (NAHTRC)

This is the Division that established for minimizing the threats arisen on the human trafficking and Human smuggling in Sri Lanka or that can internationally attack Sri Lanka. This performs its action to assist for empowering the local law in respect of trafficking of persons depicted in Section 360(c) of the Penal Code (Amendment) Act, No. 16 of 2006 and to assist for fulfilling the responsibility entrusted to Sri Lanka by international conventions related to organized crimes.

Functions

- Identification of the victims of human trafficking or human smuggling by Sri Lankans and foreigners, submission of them for investigations, participation in investigations and contribution in deporting them out to their motherlands after finalizing the investigations.
- Provision of representation of the Department of Immigration and Emigration for TIP report prepared annually by United States and the Action Plan prepared annually by the Anti-Human Trafficking Task Force established under the Ministry of Justice.
- Participation in workshops held for the elimination of trafficking persons at various instances representing the Department of Immigration and Emigration and acting as resource personnel of such workshops.
- Training of Authorized officers and Senior Authorized Officers joining hands with the Training Unit regarding the elimination of internationally organized crimes, contribution for improving their knowledge and experience and liaison with international and national Institutions for the same.

Special functions carried out in the year 2020.

- Asylum seekers, registered at the United Nations High Commissioner's Office for Asylum seekers staying in Sri Lanka, had not been registered at the Department of Immigration and Emigration until the year 2020. This Division commenced such registration with effect from January 2020. This Division entered bio metric information of 300 such Asylum seekers in this year into the new computer system designed in parallel with it and shared them with the other Institutions which are important for national safety.

1.5.4.3.3 Border Surveillance Unit

The aforesaid Unit was established at Katunayake International Airport in July, 2019 with the intention of minimizing human trafficking and human smuggling which are considered as organized crimes and extending the assistance required for investigations on the misuse of visas.

Functions

- Thereby it sharpens the identification of human traffickers and the victims, human smugglers and misusers of tourist visas. Investigations are carried out on trafficking of persons / human smuggling or other organized crimes through communicating the intelligence information found out by this unit to the Investigation Branch. Additionally, communication of intelligence information found out by the Investigation branch to this unit, the relevant information will be strictly scrutinized by the officers at the airport.
- This Division carries out the functions such as identification of offences of both local and foreign persons at Katunayake International Airport premises on informal migrations or trafficking of persons and presenting them for legal proceedings. Fifteen identified incidents at the arrival terminal and 37 identified incidents at the departure terminal were reported for the year 2020 and relevant action was taken regarding the same.
- The authenticity of the documents utilizing the modern technology through the document lab located attaching this unit are proved and their conditions are provided to Authorized officers, Senior Authorized officers as well as Aviation Companies and other public Institutions.

1.5.4.3.4 Risk Assessment Center

- This Centre, established under the Investigation Division in May, 2019, carries out the functions of identifying the risky passengers who wish to enter into Sri Lanka, arrived the country, staying in the country and depart Sri Lanka and the tendencies early through collecting, preparing, planning and analyzing the intellectual information on border controlling activities and incidental thereto. Thereby this Centre prevents their arrival or departure and sharing such information with the other Institutions which are responsible to the safety of this country.

- This Section finds out the human traffickers, victims, human smugglers, illegal migrants, organized offenders, and the routes they used for such purposes.
- A passenger should obtain an electronic visa (ETA) before entering into the country. This Section investigates on them before approving it.
- This Division guides the Immigration Officers to investigate further as to whether a passenger shall be permitted to enter the country at the Airport at the event of arriving a certain passenger and to assist the investigation officers by providing required information for investigations at the event of violating the Immigrants and Emigrants Act by a passenger entered into the country.

1.5.5 Information Technology Division

This Division is functioned under the supervision of Controller (Information Technology).

Function of the Information Technology Division, basically, is to facilitate unhindered maintenance of existing software and hardware and to improve information system in the Department by introducing new methodologies and to provide maximum public service as to borne an optimum cost to the government.

Another function of this Division is to update the service agreements with outsourcing institutions that provide services related to the computer system of the Department and to monitor the maintenance as per the agreements.

In addition to this basic function, following special tasks were also carried out by this Information Technology Division.

- Carrying out the identified improvements for the existing five modules of computer software being sensitive to the public requirements and uplifting the productivity of service
- Designing and updating a new website for the Department.
- Upgrading the existing hardware and software system with the intention of providing a better service purchasing new computers and accessories.
- Updating of necessary information on travels of air passengers as per Court Orders.
- As per the orders made by the Controller (Travel), taking necessary action for blacklisting the passports.

The following units also function under this Division.

1. Stolen and Lost Travel Document Unit (SLTD)

Information provided by Police stations on lost or stolen travel documents are directly transmitted to the Department by the NCB or the SLDM. They are investigated, invalidated as not to use again and dispatch them to the INTERPOL. Arrangements have been made to prevent any other person travelling overseas using such a passport. The main objective of the SLTD is to prevent such illegal acts.

NCB and SLDM have sent 6467 passports to the Department from 01.01.2020 up to 31.12.2020. Number of Passports of which the information has been sent to the data system of the INTERPOL was 2161 except the information of the passports of which the date has been expired and the passports reported to be received to the owners again.

2. Integrated Enquiry Management System (IEMS)

The Integrated Enquiry Management System (IEMS) was established for the provision of information and statistics of Immigration and Emigration. Foreign Diplomatic Consular Missions in Sri Lanka directly maintain relations with this Division and verification of the accuracy of passports are made through this Division prior to the issuance of visas when necessary. Our Department has replied for 298 inquiries during the period from 01.01.2020 to 31.12.2020.

3. Re-admission Case Management System (RCMS)

Information related to the Sri Lankans deported from foreign countries is referred to this Department by embassies relevant country through computer system established for the purpose. Sri Lankan citizenship gets confirmed ultimately by the use of passport data in the Department and data in the Department for Registration of Persons through the same computer system. Subsequently recommendation is given for the issuance of the temporary travel document.

Special programmes conducted by this Division in the year 2020.

Online Visit Visa Extension Phase III, the improved software for carrying out the reconciliation activities of the transactions through ETA was finalized in December 2020. It is to be implemented since the year 2021.

1.5.6 Citizenship Division

Statutory authority for the Citizenship Division has been granted by Citizenship Act, No. 18 of 1948. Executive powers have been vested in the Secretary of relevant line Ministry, ex officio, to execute the Citizenship Act. Since provisions and executive procedures of Citizenship Act are directly joined to the process of issuing passports through Foreign Missions which are governed by the Immigrants and Emigrants Act, Citizenship Division is located in the Department of Immigration and Emigration. Executive powers of the Secretary are executed through an Assistant Secretary and such powers are thereby executed by a Deputy Controller of the Citizenship Division.

1.5.7 Accounts Division

Accounts Division is functioned under the supervision of Chief Accountant.

Functions

The major function of Finance Division is the financial management of the Department of Immigration and Emigration. This Department is an income generating Department and direction of financial affairs of the Department such as management of income and expenditure, management of the Advance to public officers' account, Asset Management, preparation of annual / monthly reports of this Department in terms of Financial Regulations and Treasury circulars (annual budget estimate, annual revenue estimate, appropriation account, monthly account summaries) and submitting those reports to the Treasury and other Statutory Institutions on due date are also the main functions of this Division.

(a) Revenue

Even though the estimated total revenue target of the Department was Rs.19.60 billion in the year 2020, the expected revenue target had to be revised up to Rs.8.00 billion on the fall back due to Covid -19 pandemic situation prevailed in the country since March 2020. The actual revenue earned as at 31.12.2020 as per such revenue target was Rs. 5.57 billion. This is a decrease of Rs. 8.52 billion of the revenue compared to the year 2019.

(b) Expenditure

The estimate of the recurrent expenditure of the Department in the year 2020 was Rs.1594.8 million. The actual expenditure reported at the end of the year was a sum of Rs. 1542.0 million.

It was a progress of 97%. The estimate of capital expenditure was Rs. 780.9 million and the actual expenditure reported was Rs. 735.3 million. It was a 94% progress. Accordingly, the Department has achieved a progress of 96% out of the total Expenditure estimate.

1.5.8 Internal Audit Division

Internal Audit Division is functioned under the supervision of Chief Internal Auditor.

Objectives

- Participating in the system of internal control of the financial operations of the Department and carry out a continuous survey and an independent appraisal of such operations and the soundness and adequacy of the internal checks adopted in the prevention and detection of errors and frauds.
- To assist the Accounting Officer and Progress Review Committee, in ascertaining the progress made on development works, projects and schemes and in the fulfillment of the plans and programmes laid down for or undertaken by the Department.
- To act where appropriate, as a liaison between those engaged in these tasks and the Head of Department and Progress Monitoring Committee.

Functions performed in the year 2020

1. Preparation of the Preliminary report of the Chief internal Auditor.
2. Preparation of Internal Audit Plan 2020
3. Amendment of Internal Audit Plan 2020 (May 2020)
4. Internal Audit investigation - Postal Branch
5. Internal Audit investigation on the computerized information systems of the Department.
6. Internal Audit investigation on disposal of foreign passports removed from the usage.
7. Checking the payment vouchers from September to November, 2019
8. Internal Audit investigation at Regional Office, Kandy.
9. Conducting Audit and Management Committee meetings related to the first quarter of the year 2020 and preparation of the relevant reports.

10. Preparation of Revenue Analysis Reports for the First quarter of the year 2020.
11. Preparation of Expenditure Analysis Reports for the first quarter of the year 2020
12. Preparation of Quarterly assessment reports of the Chief Internal Auditor for the first quarter of the year 2020.
13. Conducting the Audit and Management Committee meeting of the Second quarter of the year 2020 and preparation of the relevant reports.
14. Preparation of the Revenue Analysis Report for the Second quarter of the year 2020
15. Preparation of the Expenditure Analysis Reports for the Second quarter of the year 2020
16. Preparation of the quarterly assessment Reports of the Chief Internal Auditor for the Second quarter of the year 2020
17. Conducting the Audit and Management Committee meeting of the third quarter of the year 2020 and preparation of the relevant reports.
18. Preparation of the Revenue Analysis Report for the Third quarter of the year 2020
19. Preparation of the expenditure Analysis Report for the third quarter of the year 2020
20. Preparation of the Quarterly Assessment Reports of the Chief Internal Auditor for the third quarter of the year 2020
21. Checking the payment vouchers from December 2019 to March 2020

Chapter 02 — Progress and the Future Outlook, Special Achievements, Challenges and future goals

2.1 Progress achieved for the year 2020

2.1.1 Travel Division

2.1.1.1 Progress of the issuance of Passports

(1) Total No. of Passports issued by the Department in the year 2020

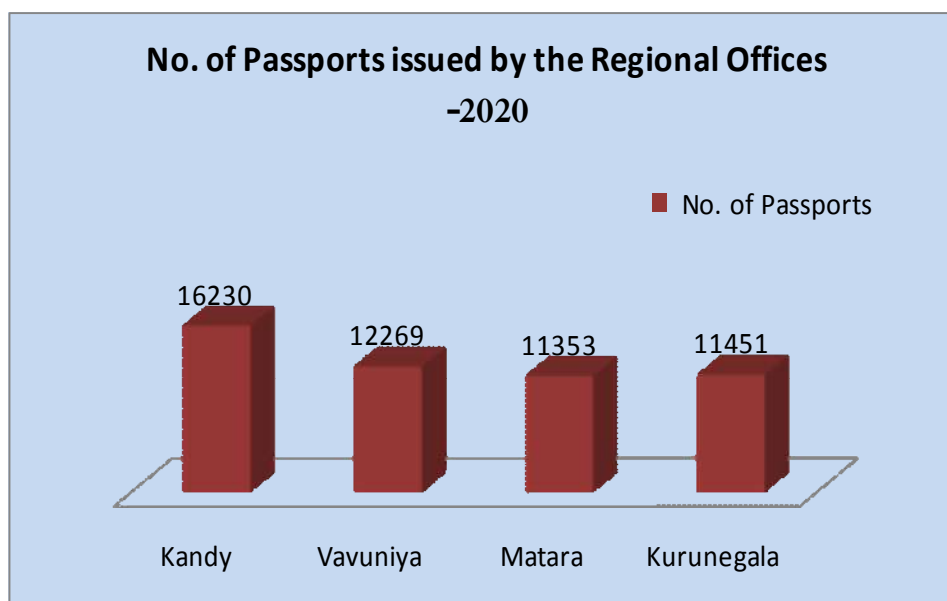
| Diplomatic | Official | All countries | Middle East Countries | Emergency Certificates | Identification Certificates | Total |
|------------|----------|---------------|-----------------------|------------------------|-----------------------------|--------|
| 175 | 404 | 204081 | 13 | 4738 | 0 | 209411 |

(2) No. of Passports issued by the Head Office

| Diplomatic | Official | All countries | Middle East Countries | Emergency Certificates | Identification Certificates | Total |
|------------|----------|---------------|-----------------------|------------------------|-----------------------------|--------|
| 175 | 402 | 154680 | 11 | 2840 | 0 | 158108 |

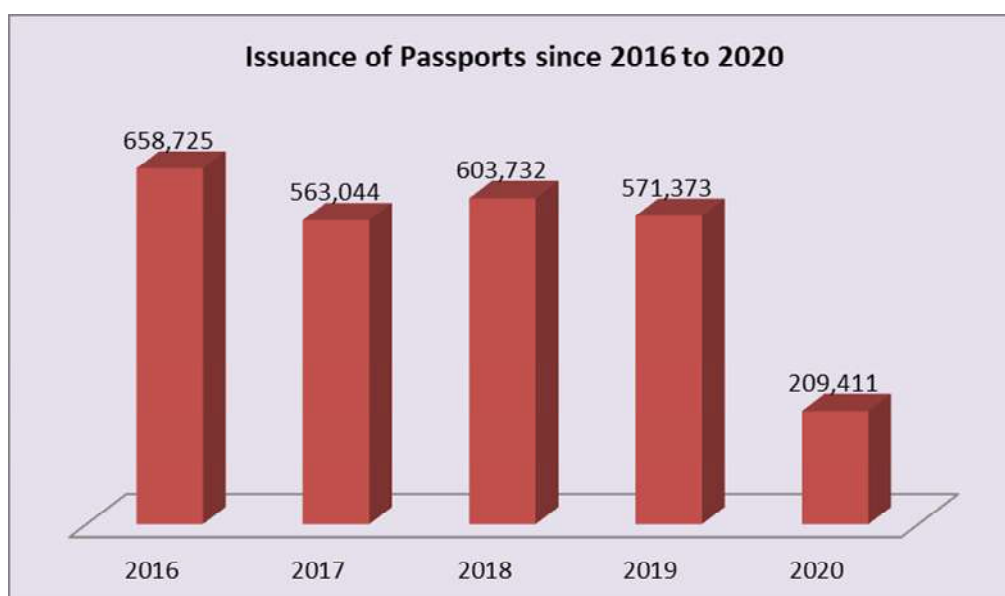
(3) No. of Passports issued by the Regional Offices

| Office | Diplomatic | Official | All countries | Middle East Countries | Emergency Certificates | Total |
|--------------|------------|----------|---------------|-----------------------|------------------------|-------|
| Kandy | 0 | 0 | 15530 | 0 | 700 | 16230 |
| Vavuniya | 0 | 1 | 12160 | 2 | 106 | 12269 |
| Matara | 0 | 1 | 10817 | 0 | 535 | 11353 |
| Kurunegala | 0 | 0 | 10894 | 0 | 557 | 11451 |
| Total | 0 | 2 | 49401 | 2 | 1898 | 51303 |



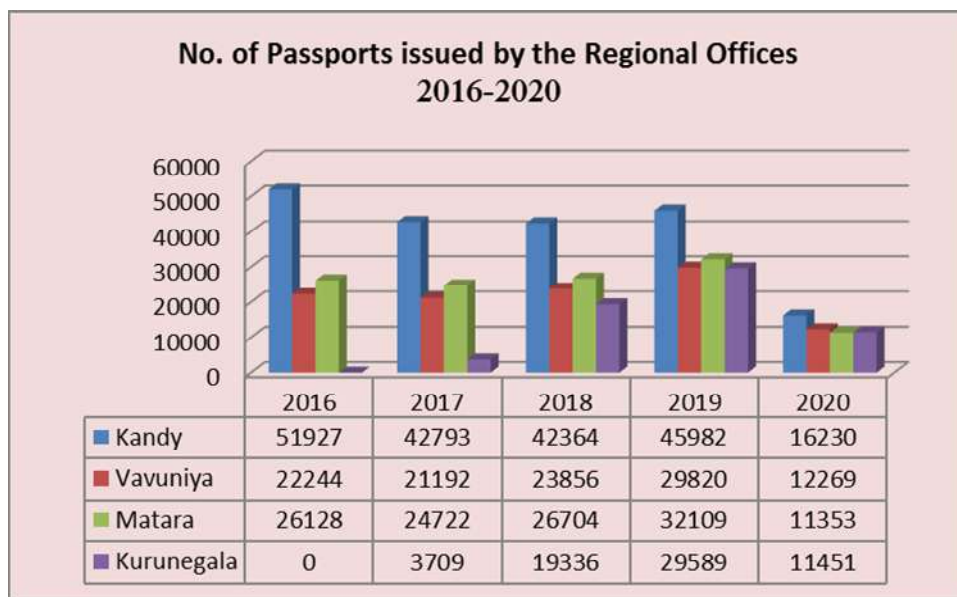
(4) Issuance of Passports since 2016 to 2020 (As per Category of Passports)

| Year | Diplomatic | Official | All countries | Middle East Countries | Emergency Certificates | Identification certificates | Total |
|-------|------------|----------|---------------|-----------------------|------------------------|-----------------------------|-----------|
| 2016 | 401 | 1,856 | 422,394 | 200,311 | 33,751 | 12 | 658,725 |
| 2017 | 339 | 1,819 | 369,197 | 173,901 | 17,787 | 1 | 563,044 |
| 2018 | 364 | 1,934 | 392,317 | 187,869 | 21,246 | 2 | 603,732 |
| 2019 | 314 | 1,585 | 545,883 | 3,916 | 19,674 | 1 | 571,373 |
| 2020 | 175 | 404 | 204,081 | 13 | 4,738 | 0 | 209,411 |
| Total | 1,593 | 7,598 | 1,933,872 | 566,010 | 97,196 | 16 | 2,606,285 |



(5) No. of Passports issued by the Regional Offices since 2016 to 2020

| Office | 2016 | 2017 | 2018 | 2019 | 2020 |
|--------------|---------------|--------------|---------------|---------------|--------------|
| Kandy | 51927 | 42793 | 42364 | 45982 | 16230 |
| Vavuniya | 22244 | 21192 | 23856 | 29820 | 12269 |
| Matara | 26128 | 24722 | 26704 | 32109 | 11353 |
| Kurunegala | - | 3709 | 19336 | 29589 | 11451 |
| Total | 100299 | 92416 | 112260 | 137500 | 51303 |



2.1.1.2 Passport Alteration Branch

(1) Number of alterations made at the Head Office - 2020

| Category | Total |
|--------------------------------------------|--------------|
| Validation for another single foreign tour | 52 |
| Cancellation of single tour limit | 868 |
| Inclusion of Dual Citizenship | 69 |
| Removal of children's details | 47 |
| Inclusion of Identity Card Number. | 2069 |
| Inclusion of name before marriage | 55 |
| Change of Name | 1524 |
| Inclusion of the name after marriage | 233 |
| Other alterations 01 | 1941 |
| Other Alterations 02 | 13 |
| Inclusion of designation | 4759 |
| Total | 11630 |

(2) Number of alterations made at Regional Offices - 2020

| Category | Kandy | Vavuniya | Matara | Kurunegala |
|--------------------------------------|-------------|------------|------------|-------------|
| Validation for single foreign tour | 4 | 11 | 1 | 2 |
| Cancellation of single tour limit | 64 | 48 | 33 | 40 |
| Inclusion of Dual Citizenship | 3 | 1 | - | 2 |
| Removal of children's details | 7 | 2 | 3 | - |
| Inclusion of Identity Card No. | 264 | 87 | 110 | 112 |
| Inclusion of name before marriage | 2 | 8 | - | 2 |
| Change of Name | 203 | 101 | 84 | 115 |
| Inclusion of the name after marriage | 11 | 149 | 1 | 1 |
| Other alterations 01 | 225 | 101 | 74 | 168 |
| Other Alterations 02 | 2 | - | 1 | - |
| Inclusion of designation | 416 | 185 | 173 | 1139 |
| Renewals | - | - | - | 1 |
| Total | 1201 | 693 | 480 | 1582 |

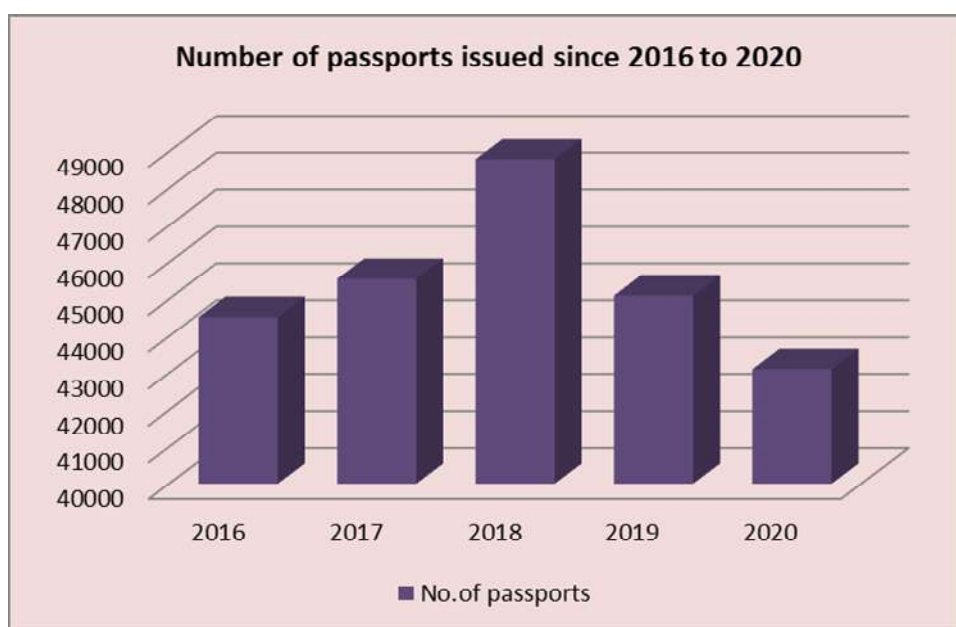
2.1.1.3 Progress of Overseas Mission Branch

(1) Number of passports issued by this Branch during the year 2020

| Month | Number |
|--------------|--------------|
| January | 3610 |
| February | 4370 |
| March | 2243 |
| April | 3112 |
| May | 1935 |
| June | 3147 |
| July | 3155 |
| August | 3630 |
| September | 5583 |
| October | 5290 |
| November | 4331 |
| December | 2795 |
| Total | 43201 |

(2) Particulars of the passports issued by Overseas Mission Branch since 2016 to 2020

| | 2016 | 2017 | 2018 | 2019 | 2020 |
|--------------|--------------|--------------|--------------|--------------|--------------|
| January | 2848 | 3043 | 3221 | 3785 | 3610 |
| February | 2049 | 3457 | 3241 | 2681 | 4370 |
| March | 3783 | 4603 | 3786 | 4035 | 2243 |
| April | 4788 | 4038 | 3760 | 4088 | 3112 |
| May | 5229 | 4532 | 6501 | 5448 | 1935 |
| June | 4491 | 4614 | 3298 | 3858 | 3147 |
| July | 3271 | 3752 | 6025 | 3684 | 3155 |
| August | 4562 | 4167 | 3763 | 3778 | 3630 |
| September | 3485 | 3358 | 3377 | 3593 | 5583 |
| October | 3322 | 2805 | 4785 | 4052 | 5290 |
| November | 3673 | 4016 | 3402 | 3142 | 4331 |
| December | 3021 | 3162 | 3633 | 2950 | 2795 |
| Total | 44522 | 45547 | 48792 | 45094 | 43201 |



2.1.1.4 Progress of Postal Branch

No. of Passports posted in each month and the expenses thereto.

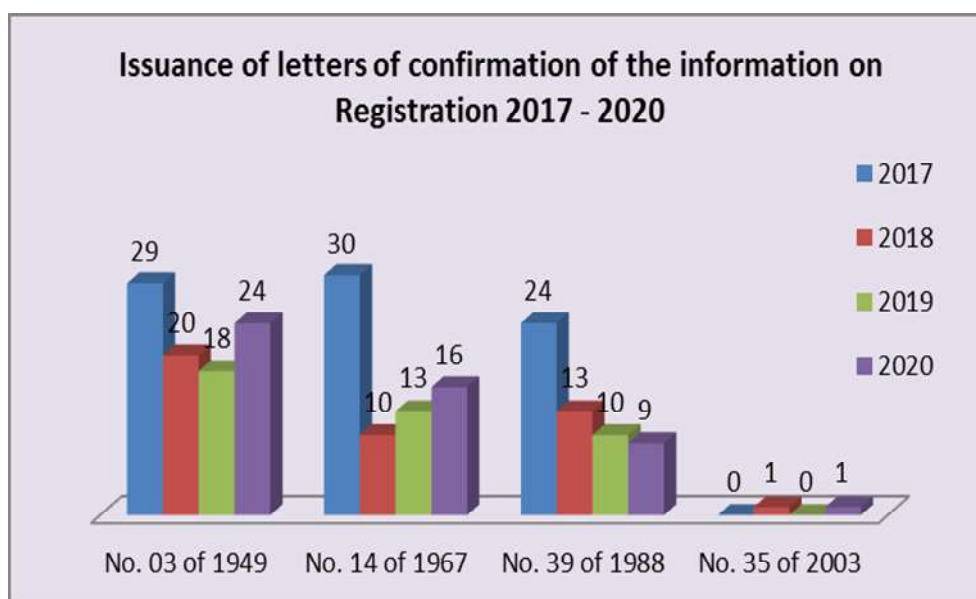
| Month | No. of Passports posted | Amount spent |
|--------------|-------------------------|---------------------|
| January | 15879 | 1,349,715.00 |
| February | 13420 | 1,140,700.00 |
| March | 7158 | 608,430.00 |
| April | - | - |
| May | 4784 | 406,640.00 |
| June | 1981 | 168,385.00 |
| July | 3666 | 303,100.00 |
| August | 2567 | 206,635.00 |
| September | 3612 | 287,910.00 |
| October | 1844 | 146,675.00 |
| November | 516 | 40,690.00 |
| December | 1577 | 125,380.00 |
| Total | 57004 | 4,784,260.00 |

2.1.2 Policy, Development and Reform Division

2.1.2.1 Indo Lanka Citizenship Branch

Issuance of letters of confirmation of the information on Registration 2017 - 2020

| Act | 2017 | 2018 | 2019 | 2020 |
|----------------|------|------|------|-----------|
| No. 03 of 1949 | 29 | 20 | 18 | 24 |
| No. 14 of 1967 | 30 | 10 | 13 | 16 |
| No. 39 of 1988 | 24 | 13 | 10 | 09 |
| No. 35 of 2003 | - | 01 | - | 01 |

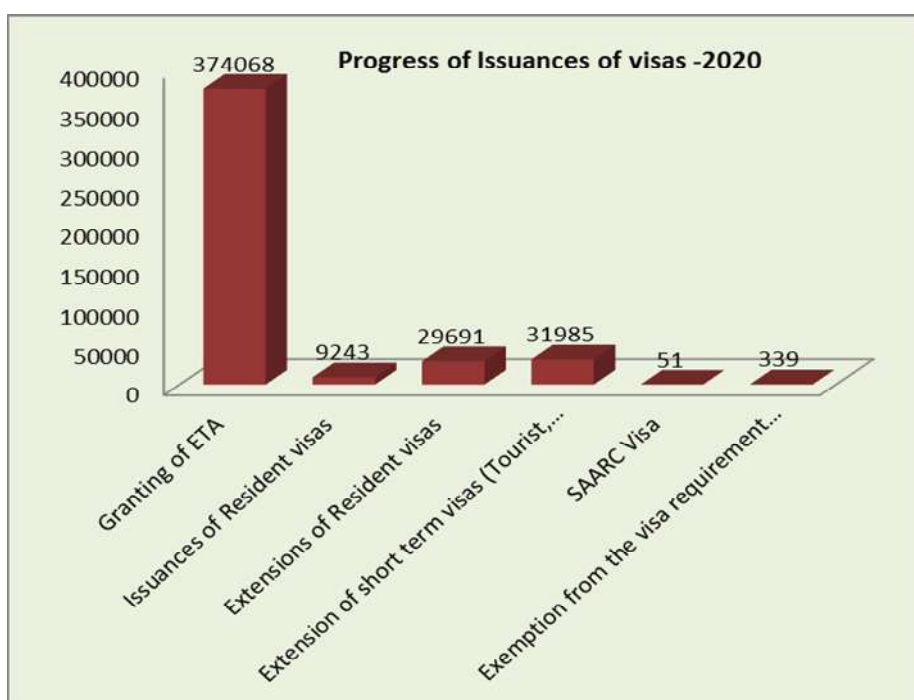


2.1.3 Visa and Border Control Division

2.1.3.1 Visa Branch

(1) Progress of granting Electronic Travel Approvals and new issuances & extensions of visas in the year 2020.

| Description | 2020 |
|------------------------------------------------------------------------------------|---------------|
| Granting of ETA | 374068 |
| Issuances of Resident visas | 9243 |
| Extensions of Resident visas | 29691 |
| Extension of short term visas (Tourist, business and Multiple visas) | 31985 |
| SAARC Visa | 51 |
| Exemption from the visa requirement due to obtaining Dual citizenship (Sri Lankan) | 339 |
| Total | 445377 |



(2) Comprehensive account on extensions and issuances of resident visas – 2020

| Category of Resident Visa | Extensions | Issuances | Fax messages sent to Embassies | Messages sent to Airports (Landing Endorsement) |
|-------------------------------------------------------|------------|-----------|--------------------------------|-------------------------------------------------|
| Employed in Board of Investment | 6433 | 1813 | 1866 | 1396 |
| Children born to Sri Lankan parents | 328 | 255 | - | - |
| Under Section 5.2 of Citizenship Act | 75 | 141 | - | - |
| Under Section 11 of Citizenship Act | 53 | 66 | - | - |
| Clergy | 816 | 81 | 15 | 5 |
| Court Orders | 141 | 57 | - | - |
| Diplomatic | 323 | 296 | 296 | 148 |
| Ex- Sri Lankans | 1769 | 978 | - | - |
| Arrival on medical grounds | 604 | 474 | - | - |
| Non- Governmental Organizations (NGO+INGO) | 444 | 150 | 200 | 56 |
| Arrivals for service in the projects of public sector | 2901 | 1304 | 1541 | 775 |
| Employees in private sector | 7174 | 1755 | 738 | 410 |
| Registered Indians | 10 | - | - | - |
| Arrivals for religious purposes | 247 | 66 | 34 | 3 |
| Long term Resident visa (05 years) (RGS) | 6 | - | - | - |

| Category of Resident Visa | Extensions | Issuances | Fax messages sent to Embassies | Messages sent to Airports (Landing Endorsement) |
|-----------------------------------|--------------|-------------|--------------------------------|-------------------------------------------------|
| Spouses of Sri Lankan citizens | 3638 | 804 | - | - |
| SSRV (My Dream Home) | 183 | 24 | - | - |
| Official | 86 | 291 | 125 | 32 |
| Student /scholarship holders | 4905 | 1190 | 635 | 69 |
| Dependents of Sri Lankan citizens | 6 | 1 | - | - |
| SAARC Visa | - | 51 | - | - |
| Total | 30142 | 9797 | 5450 | 2894 |

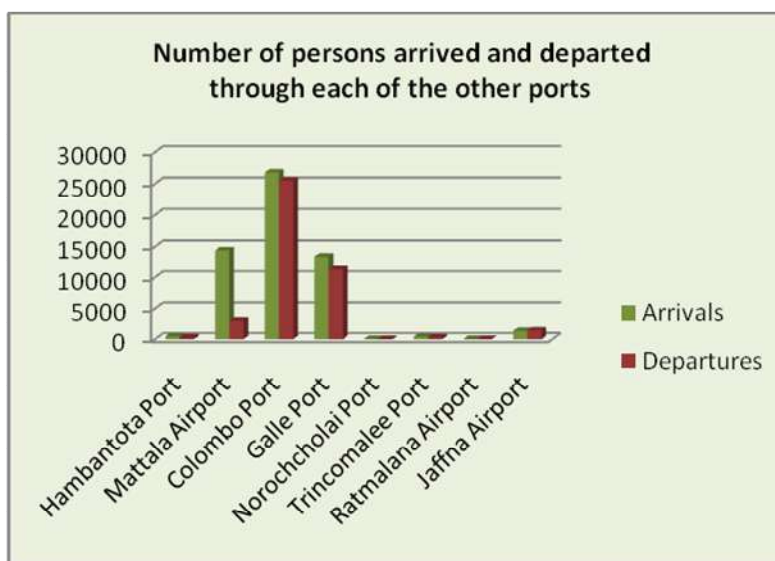
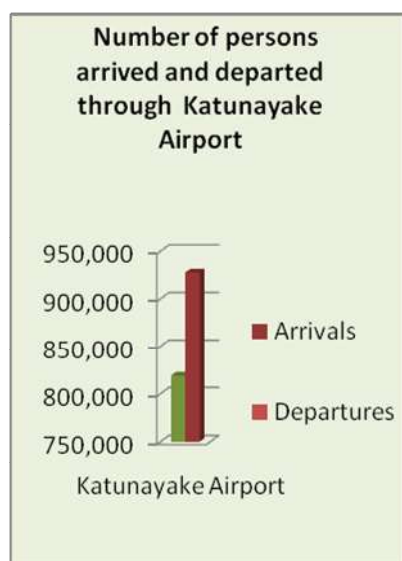
(3) Progress of granting Electronic Travel Approvals and new issuances & extensions of visas during the period from 2016 to 2020.

| Description | 2016 | 2017 | 2018 | 2019 | 2020 |
|-------------------------------------------------------------------------------------------|------------------|------------------|------------------|----------------|---------------|
| Granting of ETA | 2,191,516 | 2,392,219 | 2,307,541 | 1533386 | 374068 |
| Issuances of Resident visas | 22,673 | 26,634 | 25,831 | 22600 | 9243 |
| Extensions of Resident visas | 22,483 | 26,949 | 29,948 | 34596 | 29691 |
| Extension of short term visas (Tourist, business and Multiple visas) | 60,109 | 58,220 | 63,452 | 61031 | 31985 |
| SAARC Visa | 1,209 | 1,410 | 1,564 | 619 | 51 |
| Exemption from the visa requirement due to obtaining Dual citizenship (Sri Lankan) | 2,538 | 2,598 | 1,478 | 1488 | 339 |
| Total | 2,300,528 | 2,508,030 | 2,429,814 | 1653720 | 445377 |

2.1.3.2 Ports Branch

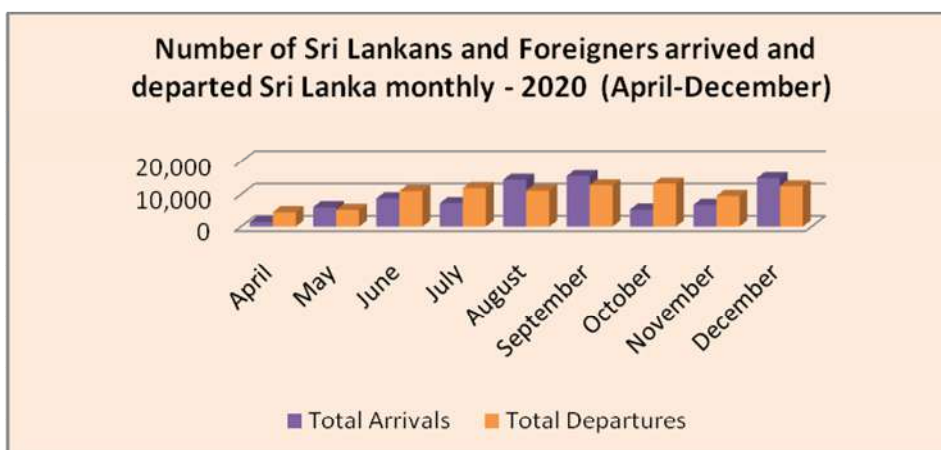
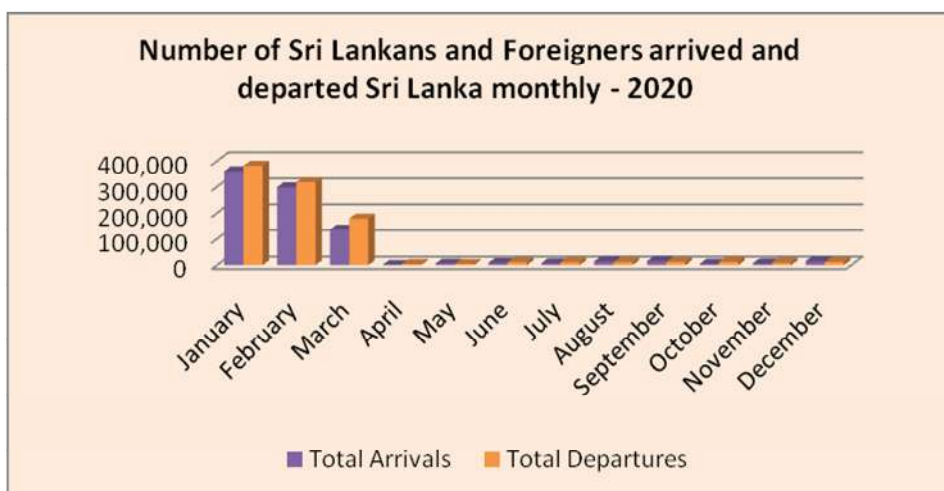
(1) Number of persons arrived and departed through each approved port - 2020

| Port | Arrivals | Departures | Total |
|--------------------|----------------|----------------|------------------|
| Katunayake Airport | 818,975 | 927,755 | 1,746,730 |
| Hambantota Port | 462 | 290 | 752 |
| Mattala Airport | 14,406 | 3,086 | 17,492 |
| Colombo Port | 26,816 | 25,550 | 52,366 |
| Galle Port | 13,416 | 11,317 | 24,733 |
| Norochcholai Port | 61 | 38 | 99 |
| Trincomalee Port | 404 | 306 | 710 |
| Ratmalana Airport | 38 | 29 | 67 |
| Jaffna Airport | 1,331 | 1,400 | 2,731 |
| Total | 875,909 | 969,771 | 1,845,680 |



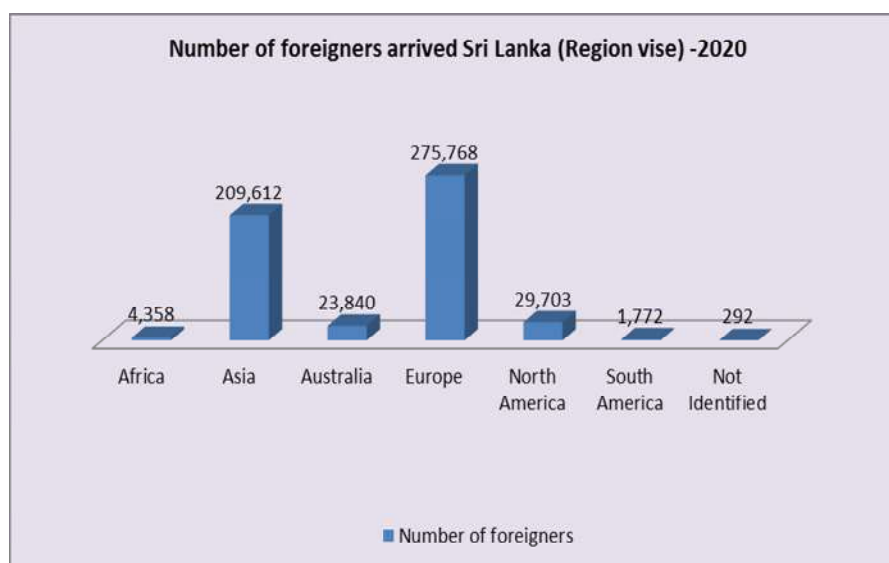
(2) Number of Sri Lankans and Foreigners arrived and departed Sri Lanka monthly - 2020

| Month | No. of Arrivals | | | No. of Departures | | |
|--------------|-----------------|----------------|----------------|-------------------|----------------|------------------|
| | Sri Lankans | Foreigners | Total Arrivals | Sri Lankans | Foreigners | Total Departures |
| January | 120,402 | 240,353 | 360,755 | 115,504 | 266,160 | 381,664 |
| February | 88,676 | 209,663 | 298,339 | 101,079 | 216,422 | 317,501 |
| March | 60,075 | 76,048 | 136,123 | 42,969 | 135,737 | 178,706 |
| April | 1,187 | 206 | 1,393 | 1,159 | 3,503 | 4,662 |
| May | 4,556 | 1,580 | 6,136 | 2,273 | 3,073 | 5,346 |
| June | 6,370 | 2,427 | 8,797 | 4,669 | 6,345 | 11,014 |
| July | 5,634 | 1,726 | 7,360 | 7,035 | 4,869 | 11,904 |
| August | 11,730 | 2,655 | 14,385 | 6,955 | 4,142 | 11,097 |
| September | 10,958 | 4,519 | 15,477 | 7,407 | 5,324 | 12,731 |
| October | 3,343 | 2,110 | 5,453 | 9,243 | 3,961 | 13,204 |
| November | 5,370 | 1,466 | 6,836 | 7,218 | 2,291 | 9,509 |
| December | 12,263 | 2,592 | 14,855 | 9,148 | 3,285 | 12,433 |
| Total | 330,564 | 545,345 | 875,909 | 314,659 | 655,112 | 969,771 |



(3) Number of foreigners arrived Sri Lanka (Region wise) -2020

| Month | Africa | Asia | Australia | Europe | North America | South America | Not Identified | Total |
|-----------|--------|---------|-----------|---------|---------------|---------------|----------------|---------|
| January | 1,999 | 103,956 | 10,775 | 109,166 | 13,514 | 855 | 88 | 240,353 |
| February | 1,573 | 68,525 | 9,432 | 117,344 | 11,987 | 657 | 145 | 209,663 |
| March | 566 | 25,392 | 3,406 | 42,901 | 3,515 | 234 | 34 | 76,048 |
| April | 1 | 73 | 0 | 132 | 0 | 0 | 0 | 206 |
| May | 37 | 807 | 16 | 709 | 10 | 1 | 0 | 1580 |
| June | 3 | 1,668 | 7 | 724 | 24 | 0 | 1 | 2,427 |
| July | 16 | 807 | 10 | 851 | 33 | 8 | 1 | 1,726 |
| August | 54 | 1,807 | 31 | 661 | 96 | 2 | 4 | 2,655 |
| September | 43 | 2,881 | 56 | 1,383 | 142 | 5 | 9 | 4,519 |
| October | 16 | 1,315 | 11 | 577 | 181 | 6 | 4 | 2,110 |
| November | 25 | 934 | 41 | 375 | 88 | 0 | 3 | 1,466 |
| December | 25 | 1,447 | 55 | 945 | 113 | 4 | 3 | 2,592 |
| Total | 4,358 | 209,612 | 23,840 | 275,768 | 29,703 | 1,772 | 292 | 545,345 |



(4) Number of Sri Lankans arrived Sri Lanka (Based on Ports and months) - 2020

| Port | January | February | March | April | May | June | July | August | September | October | November | December | Total |
|--------------------|---------|----------|--------|-------|-------|-------|-------|--------|-----------|---------|----------|----------|---------|
| Katunayake Airport | 119,668 | 88,109 | 59,737 | 1,092 | 4,331 | 5,137 | 4,463 | 7,121 | 7,330 | 2,399 | 4,832 | 10,570 | 314,789 |
| Hambantota Port | 0 | 0 | 0 | 0 | 4 | 9 | 1 | 9 | 1 | 1 | 4 | 9 | 38 |
| Mattala Airport | 0 | 33 | 0 | 0 | 0 | 929 | 774 | 4,236 | 3,254 | 665 | 292 | 1,364 | 11,547 |
| Colombo Port | 67 | 80 | 19 | 8 | 52 | 59 | 79 | 71 | 56 | 53 | 15 | 51 | 610 |
| Galle Port | 339 | 246 | 214 | 79 | 165 | 233 | 297 | 291 | 314 | 214 | 226 | 250 | 2868 |
| Norochcholai Port | 9 | 19 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 10 | 38 |
| Trincomalee Port | 26 | 0 | 11 | 8 | 4 | 3 | 20 | 2 | 3 | 11 | 1 | 9 | 98 |
| Ratmalana Airport | 9 | 11 | 6 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 26 |
| Jaffna Airport | 284 | 178 | 88 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 550 |
| Total | 120,402 | 88,676 | 60,075 | 1,187 | 4,556 | 6,370 | 5,634 | 11,730 | 10,958 | 3,343 | 5,370 | 12,263 | 330,564 |

(5) Number of foreigners arrived Sri Lanka (based on ports and months) - 2020

| Port | January | February | March | April | May | June | July | August | September | October | November | December | Total |
|--------------------|---------|----------|--------|-------|-------|-------|-------|--------|-----------|---------|----------|----------|---------|
| Katunayake Airport | 229,755 | 192,999 | 74,205 | 2 | 114 | 896 | 233 | 939 | 1,799 | 957 | 959 | 1,328 | 504,186 |
| Hambantota Port | 18 | 34 | 23 | 0 | 0 | 01 | 34 | 0 | 309 | 05 | 0 | 0 | 424 |
| Mattala Airport | 18 | 0 | 05 | 0 | 276 | 17 | 371 | 556 | 627 | 188 | 113 | 688 | 2,859 |
| Colombo Port | 8,786 | 14,743 | 472 | 11 | 663 | 298 | 274 | 140 | 300 | 288 | 93 | 138 | 26,206 |
| Galle Port | 1,282 | 1,518 | 1,143 | 192 | 527 | 1,215 | 807 | 1,002 | 1,482 | 647 | 295 | 438 | 10,548 |
| Norochcholai Port | 12 | 10 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 01 | 0 | 23 |
| Trincomalee Port | 139 | 62 | 47 | 01 | 0 | 0 | 07 | 18 | 02 | 25 | 05 | 0 | 306 |
| Ratmalana Airport | 02 | 09 | 01 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 12 |
| Jaffna Airport | 341 | 288 | 152 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 781 |
| Total | 240,353 | 209,663 | 76,048 | 206 | 1,580 | 2,427 | 1,726 | 2,655 | 4,519 | 2,110 | 1,466 | 2,592 | 545,345 |

(6) Number of Sri Lankans departed Sri Lanka (Based on Ports and months) - 2020

| Port | January | February | March | April | May | June | July | August | September | October | November | December | Total |
|--------------------|----------------|----------------|---------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|----------------|
| Katunayake Airport | 114,740 | 100,525 | 42,613 | 1,025 | 1,896 | 4,332 | 6,526 | 6,465 | 6,830 | 8,751 | 6,956 | 8,873 | 309,532 |
| Hambantota Port | 0 | 0 | 0 | 0 | 04 | 10 | 0 | 08 | 02 | 02 | 03 | 07 | 36 |
| Mattala Airport | 0 | 0 | 0 | 0 | 153 | 0 | 0 | 21 | 113 | 58 | 42 | 33 | 420 |
| Colombo Port | 94 | 54 | 19 | 07 | 70 | 115 | 157 | 145 | 130 | 129 | 44 | 83 | 1,047 |
| Galle Port | 303 | 247 | 226 | 126 | 148 | 200 | 330 | 314 | 329 | 297 | 173 | 126 | 2,819 |
| Norochcholai Port | 07 | 05 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 9 | 21 |
| Trincomalee Port | 15 | 05 | 11 | 01 | 02 | 12 | 22 | 02 | 03 | 06 | 0 | 17 | 96 |
| Ratmalana Airport | 03 | 12 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 15 |
| Jaffna Airport | 342 | 231 | 100 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 673 |
| Total | 115,504 | 101,079 | 42,969 | 1,159 | 2,273 | 4,669 | 7,035 | 6,955 | 7,407 | 9,243 | 7,218 | 9,148 | 314,659 |

(7) Number of Foreigners departed Sri Lanka (Based on Ports and months) - 2020

| Port | January | February | March | April | May | June | July | August | September | October | November | December | Total |
|--------------------|----------------|----------------|----------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|----------------|
| Katunayake Airport | 256,044 | 200,451 | 134,106 | 3,306 | 2,431 | 4,609 | 3,820 | 2,825 | 3,202 | 2,828 | 2,007 | 2,594 | 618,223 |
| Hambantota Port | 12 | 18 | 12 | 0 | 0 | 0 | 30 | 8 | 68 | 94 | 0 | 12 | 254 |
| Mattala Airport | 19 | 4 | 7 | 0 | 98 | 66 | 319 | 522 | 856 | 401 | 112 | 262 | 2,666 |
| Colombo Port | 8,759 | 13,572 | 426 | 13 | 22 | 852 | 211 | 58 | 170 | 190 | 40 | 190 | 24,503 |
| Galle Port | 1,003 | 1,981 | 983 | 184 | 522 | 818 | 489 | 716 | 1,022 | 426 | 127 | 227 | 8,498 |
| Norochcholai Port | 06 | 11 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 17 |
| Trincomalee Port | 54 | 51 | 59 | 0 | 0 | 0 | 0 | 13 | 06 | 22 | 05 | 0 | 210 |
| Ratmalana Airport | 04 | 09 | 01 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 14 |
| Jaffna Airport | 259 | 325 | 143 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 727 |
| Total | 266,160 | 216,422 | 135,737 | 3,503 | 3,073 | 6,345 | 4,869 | 4,142 | 5,324 | 3,961 | 2,291 | 3,285 | 655,112 |

(8) Foreigners with Refused entry to the country - 2020

| Nationality | No. of Foreigners with Refused entry |
|---------------|--------------------------------------|
| Pakistani | 95 |
| Indian | 75 |
| Chinese | 47 |
| British | 17 |
| Russian | 16 |
| Afghan | 14 |
| Nepalese | 9 |
| Swedish | 8 |
| Other Nations | 103 |
| Total | 384 |

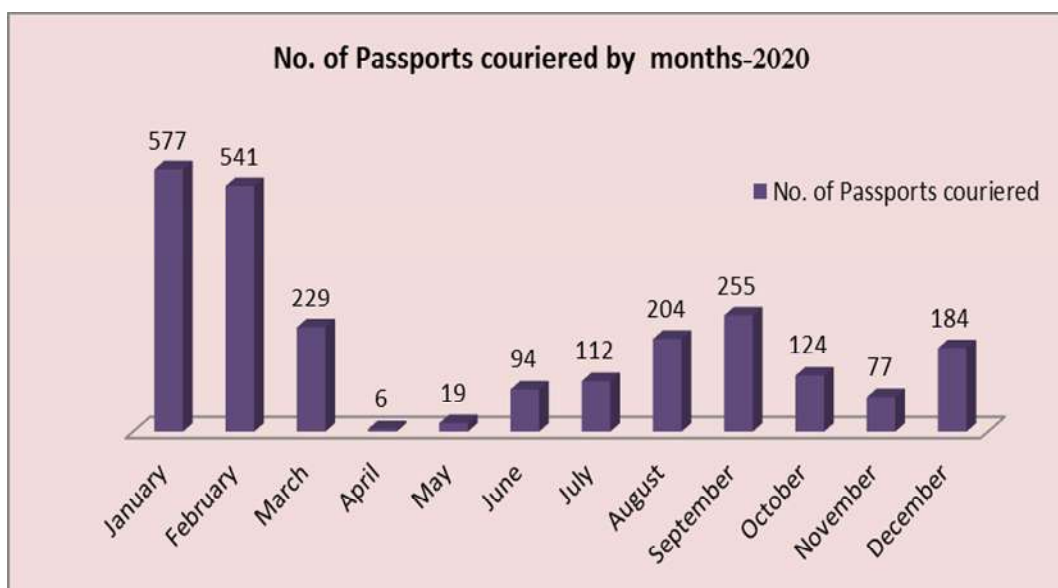
Reasons for refusal of entry to foreigners:-

1. Not being a *bona-fide* traveler
2. Use of forged travel documents
3. Non- receipt of standard visa (Countries for which visas cannot be granted and others)
4. Removal from the country due to prior violation of the Immigrants and Emigrants Act.
5. Being blacklisted.
6. Not possessing Electronic Travel Authorization (ETA)
7. Non availability of sufficient amount of money.
8. Absence of return air ticket.
9. Red notice and notices of Interpol.
10. Court Orders
11. Orders of the Controller General of Immigration and Emigration

(9) No. of passports permitted to courier during the year 2020

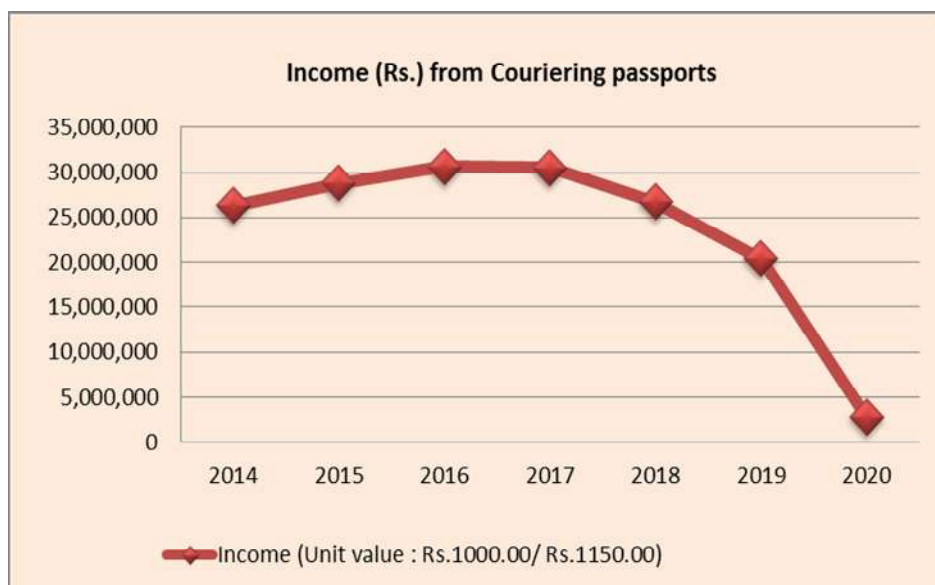
| Month | No. of Passports couriered | Income (unit value: Rs. 1150.00) |
|----------|----------------------------|-------------------------------------|
| January | 577 | 663,550 |
| February | 541 | 622,150 |
| March | 229 | 263,350 |
| April | 6 | 6,900 |
| May | 19 | 21,850 |

| | | |
|--------------|--------------|------------------|
| June | 94 | 108,100 |
| July | 112 | 128,800 |
| August | 204 | 234,600 |
| September | 255 | 293,250 |
| October | 124 | 142,600 |
| November | 77 | 88,550 |
| December | 184 | 211,600 |
| Total | 2,422 | 2,785,300 |



(10) Couriering passports 2014 – 2020

| Month | No. of Passports couriered | Income (Unit value : Rs.1000.00/ Rs.1150.00) |
|--------------|-----------------------------------|---------------------------------------------------------|
| 2014 | 26,286 | 26,286,000 |
| 2015 | 28,820 | 28,820,000 |
| 2016 | 30,676 | 30,676,000 |
| 2017 | 30,529 | 30,529,000 |
| 2018 | 26,718 | 26,718,000 |
| 2019 | 19,334 | 20,376,650 |
| 2020 | 2,422 | 2,785,300 |
| Total | 164,785 | 166,190,950 |



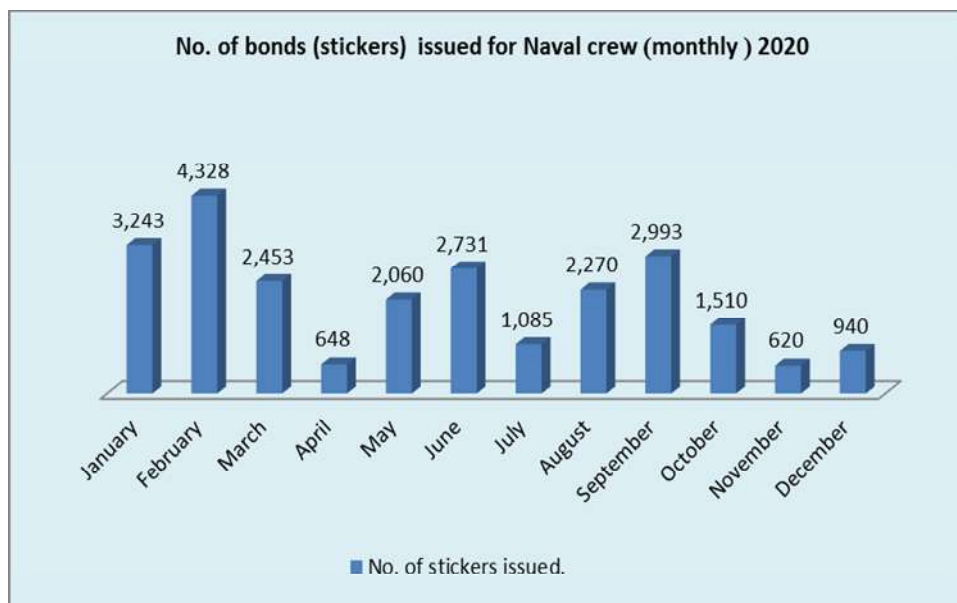
(11) Issuance of temporary entry permits to the crew of a ship anchored in a port approved by Sri Lanka

| Port | 2014 | 2015 | 2016 | 2017 | 2018 | 2019 | 2020 | Total |
|-------------------|--------------|--------------|--------------|--------------|--------------|--------------|-------------|---------------|
| Colombo Port | 86102 | 91122 | 86753 | 88158 | 61664 | 68844 | 6941 | 489584 |
| Galle Port | 1696 | 2177 | 2269 | 1341 | 1596 | 1246 | 69 | 10394 |
| Norochcholai Port | -- | -- | -- | -- | 209 | 248 | 86 | 543 |
| Trincomalee Port | 0 | 105 | 0 | 0 | 2334 | 1733 | 315 | 4487 |
| Hambantota Port | -- | -- | -- | -- | 345 | 589 | 106 | 1040 |
| Total | 87798 | 93404 | 89022 | 89499 | 66148 | 72660 | 7517 | 506048 |

(12) Issuance of bonds (stickers) for Naval crew – monthly income- 2020

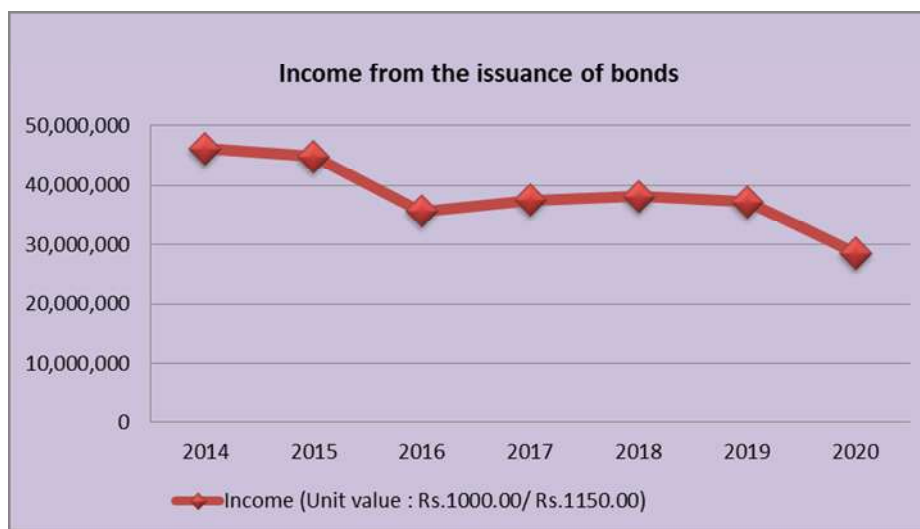
| Month | No. of stickers issued. | Income (Unit value : Rs. 1150.00) |
|----------|-------------------------|--------------------------------------|
| January | 3,243 | 3,729,450 |
| February | 4,328 | 4,977,200 |
| March | 2,453 | 2,820,950 |
| April | 648 | 745,200 |
| May | 2,060 | 2,369,000 |
| June | 2,731 | 3,140,650 |
| July | 1,085 | 1,247,750 |
| August | 2,270 | 2,610,500 |

| Month | No. of stickers issued. | Income (Unit value : Rs. 1150.00) |
|--------------|-------------------------|--------------------------------------|
| September | 2,993 | 3,441,950 |
| October | 1,510 | 1,736,500 |
| November | 620 | 713,000 |
| December | 940 | 1,081,000 |
| Total | 24,881 | 28,613,150 |



(13) Issuance of bonds (stickers) 2014 - 2020

| Year | No. of stickers issued. | Income (Unit value : Rs.1000.00/ Rs.1150.00) |
|--------------|-------------------------|-------------------------------------------------|
| 2014 | 46,194 | 46,194,000 |
| 2015 | 44,841 | 44,841,000 |
| 2016 | 35,573 | 35,573,000 |
| 2017 | 37,532 | 37,532,000 |
| 2018 | 38,173 | 38,173,000 |
| 2019 | 34,941 | 37,179,000 |
| 2020 | 24,881 | 28,613,150 |
| Total | 262,135 | 268,105,150 |



- (1) **Issuance of letters containing Immigration and Emigration particulars of expatriates based on the requirement of various Institutions. 2016 – 2020**

| Year | No. of letters |
|------|----------------|
| 2016 | 6483 |
| 2017 | 5672 |
| 2018 | 4884 |
| 2019 | 3431 |
| 2020 | 723 |

- (2) **Granting of Electronic Travel Authorization (ETA) at the ports for the tourists who arrive into Sri Lanka without obtaining ETA.**

| | 2014 | 2015 | 2016 | 2017 | 2018 | 2019 | 2020 | Total |
|--------------------|--------|--------|--------|--------|--------|--------|--------|----------------|
| Katunayake Airport | 833506 | 443748 | 448811 | 407964 | 428775 | 635054 | 115692 | 3313550 |

2.1.3.3 Investigation Branch

- (1) No. of foreigners deported from the country as per the investigations carried out during the year 2020

| Month | Number of Investigations | Number of removals |
|--------------|--------------------------|--------------------|
| January | 172 | 84 |
| February | 85 | 51 |
| March | 49 | 34 |
| April | 3 | 3 |
| May | 49 | 1 |
| June | 58 | 16 |
| July | 24 | 16 |
| August | 47 | 0 |
| September | 39 | 8 |
| October | 10 | 21 |
| November | 2 | 3 |
| December | 18 | 12 |
| Total | 556 | 249 |

- (2) Foreigners deported from the Country (Based on Nationality) (Since 01.01.2020 to 31.12.2020)

| | Nationality | 2020 |
|----|-------------|------|
| 1 | Canadian | 03 |
| 2 | Indian | 133 |
| 3 | Pakistani | 14 |
| 4 | French | 1 |
| 5 | Chinese | 17 |
| 6 | Russian | 1 |
| 7 | Ivorian | 1 |
| 8 | British | 2 |
| 9 | Nigerian | 14 |
| 10 | Uzbek | 5 |
| 11 | Bangladeshi | 5 |
| 12 | Thai | 12 |
| 13 | Korean | 1 |
| 14 | Nepalese | 10 |
| 15 | Malaysian | 1 |
| 16 | Maldivian | 10 |
| 17 | Turkish | 1 |
| 18 | Ghanaian | 2 |
| 19 | American | 1 |

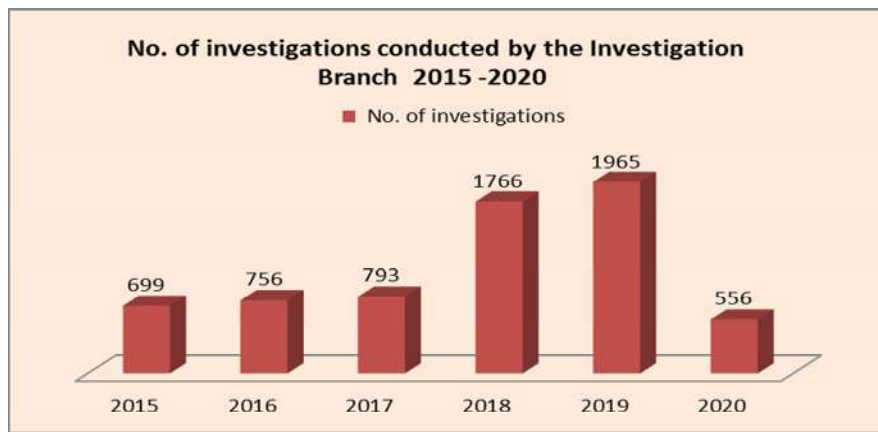
| | Nationality | 2020 |
|----|--------------|------------|
| 20 | Filipino | 4 |
| 21 | Iranian | 4 |
| 22 | German | 1 |
| 23 | Rumanian | 1 |
| 24 | Palestinian | 5 |
| | Total | 249 |

(3) No. deported from the country As per the investigations 2017- 2020

| Year | No. deported from the country |
|--------------|-------------------------------|
| 2017 | 392 |
| 2018 | 678 |
| 2019 | 898 |
| 2020 | 249 |
| Total | 2217 |

(4) No. of investigations conducted by the Investigation Branch 2015 -2020

| Month | 2015 | 2016 | 2017 | 2018 | 2019 | 2020 |
|--------------|------------|------------|------------|-------------|-------------|------------|
| January | 54 | 73 | 36 | 99 | 210 | 172 |
| February | 74 | 43 | 64 | 124 | 190 | 85 |
| March | 103 | 50 | 89 | 166 | 337 | 49 |
| April | 59 | 72 | 48 | 126 | 209 | 3 |
| May | 93 | 46 | 75 | 49 | 236 | 49 |
| June | 46 | 56 | 56 | 119 | 162 | 58 |
| July | 64 | 77 | 72 | 157 | 131 | 24 |
| August | 39 | 89 | 112 | 72 | 90 | 47 |
| September | 37 | 109 | 88 | 113 | 140 | 39 |
| October | 48 | 57 | 29 | 233 | 63 | 10 |
| November | 41 | 61 | 82 | 316 | 116 | 2 |
| December | 41 | 23 | 42 | 192 | 81 | 18 |
| Total | 699 | 756 | 793 | 1766 | 1965 | 556 |

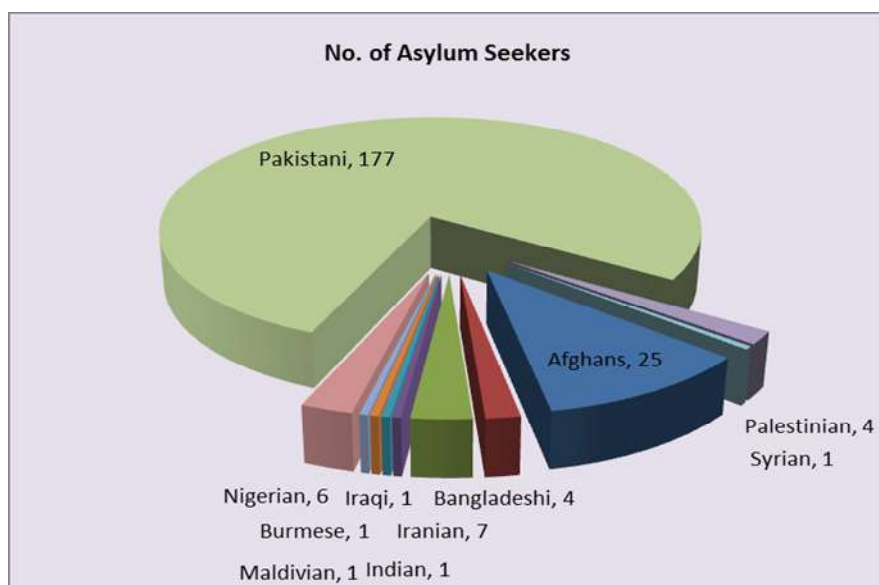


Data on the registration at the Office of United Nations High Commissioner for Refugees seeking asylum status.

5) No. of Asylum Seekers – As at 31.12.2020

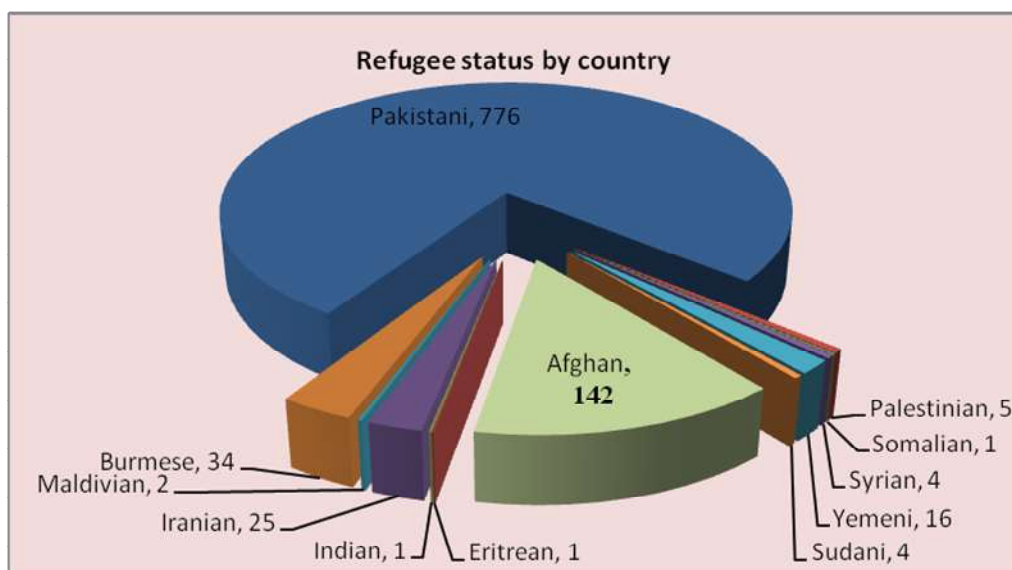
The unit for Refugees frequently supervises the following foreigners.

| | Nationality | No. of persons |
|----|--------------|----------------|
| 01 | Afghans | 25 |
| 02 | Bangladeshi | 04 |
| 03 | Iranian | 07 |
| 04 | Indian | 01 |
| 05 | Iraqi | 01 |
| 06 | Maldivian | 01 |
| 07 | Burmese | 01 |
| 08 | Nigerian | 06 |
| 09 | Pakistani | 177 |
| 10 | Palestinian | 04 |
| 11 | Syrian | 01 |
| | Total | 228 |



(6) **No. of Refugees in Sri Lanka under the supervision of Unit for Refugees – As at 31.12.2020**

| | Nationality | No. of Persons |
|----|--------------------|-----------------------|
| 01 | Afghan | 142 |
| 02 | Eritrean | 01 |
| 03 | Indian | 01 |
| 04 | Iranian | 25 |
| 05 | Maldivian | 02 |
| 06 | Burmese | 34 |
| 07 | Pakistani | 776 |
| 08 | Palestinian | 05 |
| 09 | Somalian | 01 |
| 10 | Syrian | 04 |
| 11 | Yemeni | 16 |
| 12 | Sudani | 04 |
| | Total | 1011 |

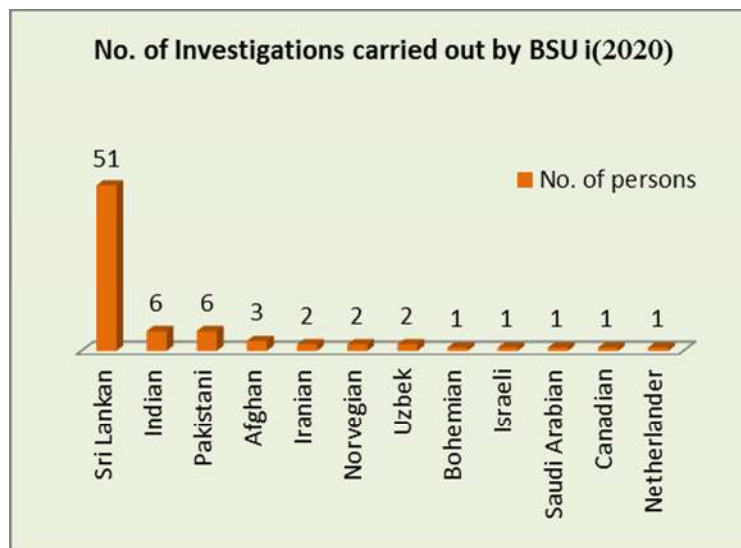


(7) **No. of assessments carried out in the recent period by the Risk Assessment Center and accordingly No. of risky persons with refused entry to the country**

| Country | No. of Assessments | No. of Risks |
|----------------|---------------------------|---------------------|
| Pakistan | 157 | 12 |
| Afghanistan | 15 | 2 |
| Nepal | 238 | 95 |

(8) No. of Investigations carried out by BSU in the year 2020 (Based on nationality)

| Nationality | No. of persons |
|---------------|----------------|
| Sri Lankan | 51 |
| Indian | 6 |
| Pakistani | 6 |
| Afghan | 3 |
| Iranian | 2 |
| Norwegian | 2 |
| Uzbek | 2 |
| Bohemian | 1 |
| Israeli | 1 |
| Saudi Arabian | 1 |
| Canadian | 1 |
| Netherlander | 1 |



2.1.4 Information Technology Division

(1) Information on the inquiries responded by Integrated Enquiry Management System (IEMS)

| No. | Institution | Total |
|-----|------------------------------|-------|
| 01 | Embassy of German | 13 |
| 02 | Embassy of USA | 8 |
| 03 | High Commission of Australia | 37 |

| No. | Institution | Total |
|-----|----------------------------------------------------------|------------|
| 04 | High Commission of Canada | 5 |
| 05 | High Commission of United Kingdom | 72 |
| 06 | High Commission of Sri Lanka in England | 86 |
| 07 | Financial Intelligence Unit of Central Bank of Sri Lanka | 75 |
| 08 | Embassy of Norway | 2 |
| | Total | 298 |

- (2) Information of the documents recommended temporarily by the Department via Re-Admission Case Management System (RCMS) and the temporary travel documents issued accordingly by Sri Lankan Dip. Mission/consular offices abroad.

| Country | Diplomatic Mission in Sri Lanka |
|--------------------|---------------------------------|
| Australia | 104 |
| Bangladesh | 24 |
| Canada | 4 |
| Cuba | 1 |
| France | 13 |
| Germany | 280 |
| Japan | 88 |
| Kuwait | 673 |
| Lebanon | 187 |
| Netherlands | 1 |
| Oman | 373 |
| Republic of Russia | 14 |
| Switzerland | 244 |
| Thailand | 11 |
| Turkey | 99 |
| Great Britain | 21 |
| United Kingdom | 68 |
| Austria | 2 |
| Belgium | 1 |
| Bulgaria | 1 |
| Finland | 2 |
| Italy | 14 |
| Poland | 11 |
| Rumania | 15 |
| Sweden | 11 |
| Total | 2262 |

2.1.5 Citizenship Division

(1) No. of certificates issued in terms of the Citizenship Act - 2020.

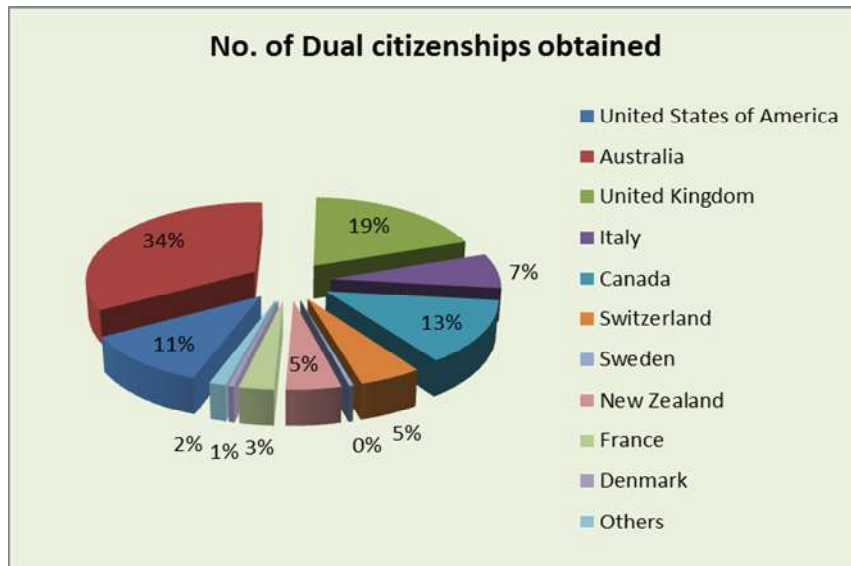
| Section | No. of Certificates issued | No. of duplicates of certificates issued. |
|----------------------|----------------------------|-------------------------------------------|
| Section 5(2) | 13,800 | 1,247 |
| Section 8 | 02 | - |
| Section 11 | 20 | - |
| Section 12 | 03 | - |
| Section 19(2)/ 19(3) | 2,267 | 287 |
| Section 20 | 55 | - |
| Total | 16,147 | 1,534 |

(2) Granting of Dual Citizenship - 2020

| Description | No. of certificates issued |
|-------------------------------------------------------------------------------|----------------------------|
| Resumption of Sri Lankan citizenship under Section 19 (2) of Citizenship Act. | 1232 |
| Retention of Sri Lankan citizenship under section 19(3) of Citizenship Act. | 1035 |
| Total | 2267 |

(3) Obtaining Dual citizenship – from 01.01.2020 to 31.12.2020

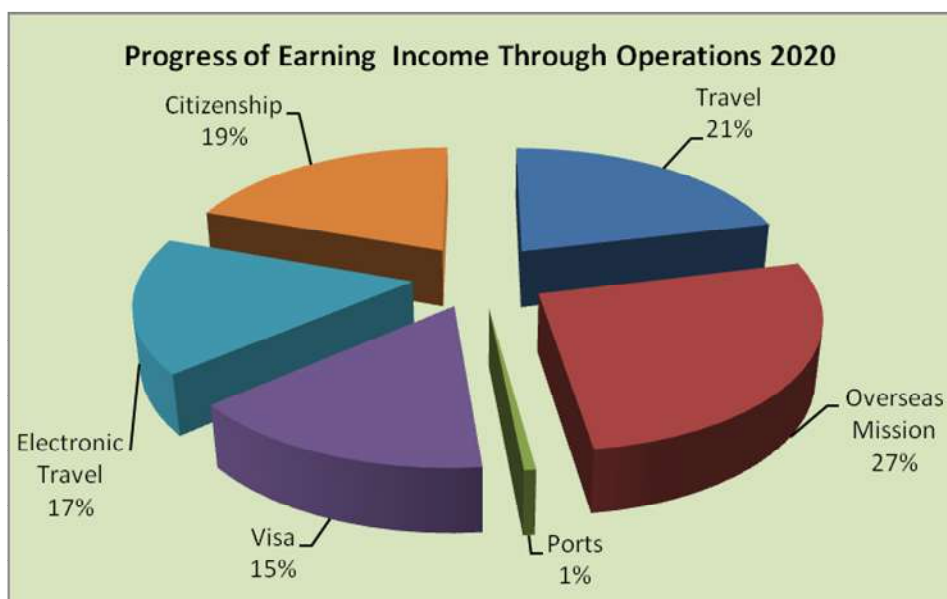
| Country | No. of Dual citizen-ships |
|--------------------------|---------------------------|
| United States of America | 255 |
| Australia | 764 |
| United Kingdom | 434 |
| Italy | 163 |
| Canada | 304 |
| Switzerland | 121 |
| Sweden | 09 |
| New Zealand | 107 |
| France | 67 |
| Denmark | 11 |
| Others | 32 |
| Total | 2267 |



2.2 Progress of earning Income Through Operations

2.2.1 Progress of earning Income Through Operations 2020

| Month | Travel | Overseas Mission | Ports | Visa | Electronic Travel | Citizenship | Total Revenue Rs. |
|----------------------|--------------------------|-------------------------|----------------------|-----------------------|-----------------------|-------------------------|-------------------------|
| January | 356,999,000.00 | 163,511,393.6 | 4,393,000.00 | 107,502,965.14 | 127,352,056.24 | 177,029,930.00 | 936,788,344.98 |
| February | 281,187,000.00 | 151,820,943.53 | 5,599,350.00 | 105,335,881.47 | 687,192,985.72 | 104,049,060.00 | 1,335,185,220.72 |
| March | 99,523,000.00 | 86,976,849.67 | 3,084,300.00 | 42,683,275.44 | 23,435,463.70 | 65,197,720.00 | 320,900,608.81 |
| April | 1,096,500.00 | 14,948,204.66 | 27,600.00 | 7,342,738.75 | 52,884,239.15 | 0.00 | 76,299,282.56 |
| May | 19,953,000.00 | 56,962,946.39 | 2,390,850.00 | 37,074,601.26 | 8,340,081.22 | 8,209,080.00 | 132,930,558.87 |
| June | 50,305,000.00 | 152,418,882.95 | 3,728,659.00 | 116,652,521.60 | 1,632,679.55 | 80,497,620.00 | 405,235,363.10 |
| July | 53,727,460.00 | 148,949,512.69 | 1,376,550.00 | 113,717,059.59 | 0.00 | 260,577,190.00 | 578,347,772.28 |
| August | 47,909,500.00 | 187,138,078.00 | 2,845,100.00 | 81,195,772.79 | 57,602.48 | 156,293,780.00 | 475,439,833.27 |
| September | 56,077,000.00 | 142,686,886.86 | 3,735,200.00 | 67,919,819.98 | 0.00 | 108,246,290.00 | 378,665,196.84 |
| October | 34,234,000.00 | 181,378,199.77 | 1,879,100.00 | 40,200,993.33 | 0.00 | 30,545,170.00 | 288,237,463.10 |
| November | 47,676,000.00 | 148,297,556.31 | 801,500.00 | 24,121,594.54 | 391.84 | 20,314,430.00 | 241,211,522.69 |
| December | 89,693,500.00 | 152,840,232.92 | 1,292,600.00 | 78,861,769.29 | 39,782.20 | 40,691,460.00 | 209,563,119.63 |
| Total Revenue | 1,138,380,960.000 | 1,587,929,687.35 | 31,153,859.00 | 822,608,993.18 | 900,935,282.10 | 1,051,651,730.00 | 5,532,660,511.63 |



2.2.2 Progress of earning Income Through Operation 2016 – 2020

| Year | Issuances and alterations of Passports | Passport activities via Foreign Mis-sions | Activities of Ports | Issuances / Extensions of visas | ETA | Citizenship Division | Total |
|------|----------------------------------------|-------------------------------------------|---------------------|---------------------------------|----------------|----------------------|----------------|
| 2016 | 2,602,701,826 | 1,235,650,754 | 65,763,000 | 1,041,235,094 | 7,810,353,777 | 2,873,651,440 | 15,629,355,891 |
| 2017 | 2,639,465,409 | 1,330,781,009 | 68,060,000 | 1,145,079,267 | 8,465,413,734 | 1,650,184,560 | 15,298,983,979 |
| 2018 | 2,827,558,600 | 1,374,155,955 | 64,371,000 | 1,240,281,160 | 10,142,914,555 | 1,610,608,260 | 17,259,889,530 |
| 2019 | 3,809,859,195 | 1,695,448,227 | 57,544,050 | 1,169,537,414 | 5,859,993,941 | 1,461,996,780 | 14,054,379,607 |
| 2020 | 1,138,380,960 | 1,587,929,687 | 31,153,859 | 822,608,993 | 900,935,282 | 1,051,651,730 | 5,532,660,512 |

2.2.3 Financial and physical progress of the capital projects implemented in the year 2020

| | Project | Provi-sions (Rs. Million) | Financial Expenditure (Rs. Million) | Financial Progress (%) | Physical Pro-gress (%) |
|---|--------------------------------------------------------------------------------------------------------------------|------------------------------|----------------------------------------|---------------------------|---------------------------|
| 1 | Modernization activities of Detention Camp at Mirihana | 0.5 | 0.5 | 100 | 100 |
| 2 | Re-construction of counters at the office and at the entrance of Airport as to match the covid pandemic condition. | 1.49 | 1.49 | 100 | 100 |
| 3 | Modernization of Restroom in Katunayake | 1.11 | 1.11 | 100 | 100 |

| | Project | Provisions (Rs. Million) | Financial Expenditure (Rs. Million) | Financial Progress (%) | Physical Progress (%) |
|----|-----------------------------------------------------------------------------|----------------------------------------|---------------------------------------------------|--------------------------------------|-------------------------------------|
| 4 | Constructions of Temporary Detention Centre at Welisara | 5 | 5 | 100 | 100 |
| 5 | Preparation of fabrication at regional office in Kurunegala | 6 | 5.6 | 93 | 100 |
| 6 | Modernization of Procurement Branch | 0.9 | 0.85 | 94 | 100 |
| 7 | Rehabilitation and improvement of machinery and equipment and accessories | 0.5 | 0.49 | 98 | 100 |
| 8 | Vehicle rehabilitation and improvement (Stage I) | 1.93 | 1.93 | 100 | 100 |
| 9 | Vehicle rehabilitation and improvement (Stage II) | 0.74 | 0.74 | 100 | 100 |
| 10 | Vehicle rehabilitation and improvement (Stage III) | 1 | 1 | 100 | 100 |
| 11 | Purchasing of office furniture and accessories (Stage I) | 0.04 | 0.04 | 100 | 100 |
| 12 | Purchasing of office furniture and accessories (Stage II) | 0.49 | 0.49 | 100 | 100 |
| 13 | Purchasing of office furniture and accessories (Stage III) | 7.2 | 6.76 | 94 | 100 |
| 14 | Purchasing of Machines, machinery and equipment and accessories (Stage I) | 2.38 | 2.38 | 100 | 100 |
| 15 | Purchasing of Machines, machinery and equipment and accessories (Stage II) | 1.7 | 1.7 | 100 | 100 |
| 16 | Purchasing of Machines, machinery and equipment and accessories (Stage III) | 2.7 | 2.7 | 100 | 100 |
| 17 | Purchasing of Machines, machinery and equipment and accessories (Stage IV) | 16.31 | 14.42 | 88 | 100 |
| 18 | Shifting the Regional Office in Kandy to another new location (Stage I) | 4.36 | 4.36 | 100 | 100 |
| 19 | Shifting the Regional Office in Kandy to another new location (Stage I) | 4.5 | 4.5 | 100 | 100 |
| 20 | Development of Software | 56 | 53.8 | 96 | 100 |
| 21 | Extension of Transit visas (Stage III) | 14 | 13.9 | 99 | 100 |
| 22 | Training of Staff (Stage I) | 0.32 | 0.32 | 100 | 100 |
| 23 | Training of Staff (Stage II) | 0.73 | 0.73 | 100 | 100 |
| 24 | Training of Staff (Stage III) | 1 | 0.73 | 73 | 100 |
| 25 | Purchasing of Accessories relevant to printing of empty passports | 640 | 609.77 | 95 | 90 |
| 26 | Purchasing of on arrival visa stickers | 10 | - | - | 0 |
| | | 780.9 | 735.31 | 94 | 95.77 |

2.3 Special Achievements



1. The office was kept open and functioned for essential services during the period even most of the government services were inactive due to the Covid pandemic situation. (The approved health guidelines were observed for the safety of both officers and the Public and office layout was also constructed in a protective way. Those who visited the Department to get the things done were facilitated with online appointment in order to minimize the period staying at the Department.)
2. The amendments to be effected further to the preliminary draft of the Act drafted by the Legal draftsman in respect of preparing new Immigrants and Emigrants Act were identified and final observations were submitted to the Legal Draftsman.
3. A foreigner visited Sri Lanka obtaining a tourist visa wanted to extend such visa, he/ she had to visit the Head Office for the same. Online Visit Visa Extension Phase III, an improved software system was introduced and the tourists are facilitated to extend their tourist visas without visiting the Head office.
4. Action was taken to get transferred a land in the extent of 2 Acres in the Division of Divisional Secretary, Wattala for the construction of Detention Camps in compliance with

International standards for detaining the foreigners who have violated the Immigrants and Emigrants Act until they depart or are removed to their own countries after finalizing the legal proceedings.

5. Dual citizenship was awarded to 2267 persons who have been deprived of citizenship of this country due to obtaining citizenship of another country.
6. An information technological tool was introduced in the name E-Readmission case Management System (E-RCMS) which can grant the approval to return Sri Lankan citizens who are illegally staying in the countries of European Union and which can issue temporary passports. This system facilitates to fill expeditiously the online applications received and grant the relevant approval.
7. Completion of the final phase of setting up the Standard Operating Procedure (SOP) prepared with the intention of making formal the activities of BSU which was established for the purposes of identifying the criminals and victims of human smuggling and trafficking and crimes that can be occurred through country borders and assurance of national security.
8. A sum of Rs. 5.57 billion was added to the national income for the year 2020 even during the period of Covid pandemic.

2.4 Challenges

1. Frequent attention has to be paid to follow strict health guidelines for the health of the officers and to prevent to become a place that causes spreading diseases before the Covid pandemic situation as an institution that provides frequent service for foreigners and the Sri Lankans arrive from overseas.



2. Lack of a methodology to trace the place of staying the relevant foreigners who overstay the period of visa.
3. Action has to be taken with frequent attention and updates for the continuous maintenance of systems without collapsing as an institution that provides services based on technology.
4. Unavailability of financial provisions required for removing foreigners who are staying Sri Lanka violating the Immigrants and Emigrants Act and as a way of a threat to the security.

2.5 Future Goals

1. Introduction of an E passport in compliance with the ICAO international standards as to assure the reliability overseas.
2. Introduction of a new Service Minute for Authorized Officers.
3. Establishment of, an automated border control system (e-gate) for airport.
4. Improvement of online services for obtaining easy service for public. (Eg. Applying for passports)
5. Establishment of new Regional offices in provinces such as Uva, Eastern, North Central and Sabaragamuwa where Regional offices have not already been established.
6. Establishment of a fast track, an expeditious service of obtaining passports from regional offices for minimizing inconveniences caused in visiting persons from very remote areas to the Head Office to obtain passports through one day service.
7. Construction of a Disaster Rehabilitation Centre for Central data system under the green concept.
8. Introduction of a methodology that can observe the movements of foreigners who visit this country.
9. Further improvement of ETA system.
10. Introduction of a smart card for dual citizens.

11. Taking action to introduce the other countries as well the E-Readmission case Management System (E RCMS) developed for getting returned the Sri Lankans staying illegally in countries of European Union and to get provided the facilities to coordinate online with Registrar General's Office and the Department for Registration of Persons to get verified the identity of applicants.

.....

U.V.S.Rupasiri

Controller General of Immigration and Emigration

Head of the Department

Chapter 03 - Overall Financial Performance as at the date ended 31 December 2020.

| HEAD NO. 226 - Department of Immigration and Emigration | | | | | ACA - F |
|-------------------------------------------------------------------------------------------|------|-----------------|------------------|--|------------|
| Statement of Financial Performance for the period ended 31 st December 2020 | | | | | |
| Rs. | | | | | |
| Budget 2020 | Note | Actual | | | |
| | | 2020 | 2019 | | |
| - Revenue Receipts | | | | | |
| - Income Tax | 1 | - | - | | |
| - Taxes on Domestic Goods & Services | 2 | - | - | | |
| - Taxes on International Trade | 3 | - | - | | |
| 19,615,000,000 | 4 | 5,571,975,463 | 14,098,237,046 | | |
| 19,615,000,000 | | 5,571,975,463 | | | |
| - Non Revenue Receipts | | - | - | | |
| - Treasury Imprests | | (2,316,751,320) | (10,423,457,034) | | ACA-3 |
| - Deposits | | 253,935,390 | 1,290,758 | | ACA-4 |
| - Advance Accounts | | 49,743,594 | 60,291,744 | | ACA-5/5(a) |
| - Other Receipts | | - | - | | |
| - Total Non Revenue Receipts - (B) | | (2,013,072,336) | (10,361,874,532) | | |
| 19,615,000,000 | | 3,558,903,127 | 3,736,362,514 | | |
| - Less: Expenditure | | - | - | | |
| - Recurrent Expenditure | | - | - | | |
| 788,870,000 | 5 | 743,120,013 | 751,393,247 | | |
| 793,027,000 | 6 | 786,046,734 | 927,700,227 | | ACA-2(ii) |

| Budget 2020 | | Note | Actual | |
|---------------|--------------------------------------------------------------------------|------|----------------------|----------------------|
| | | | 2020 | 2019 |
| 12,863,000 | Subsidies, Grants and Transfers | 7 | 12,862,343 | 12,511,326 |
| - | Interest Payments | 8 | - | - |
| - | Other Recurrent Expenditure | 9 | - | - |
| 1,594,760,000 | Total Recurrent Expenditure - (D) | | 1,542,029,090 | 1,691,604,800 |
| - | Capital Expenditure | | | |
| 19,170,000 | Rehabilitation & Improvement of Capital Assets | 10 | 18,704,340 | 8,887,859 |
| 109,683,000 | Acquisition of Capital Assets | 11 | 105,055,638 | 100,508,249 |
| - | Capital Transfers | 12 | - | - |
| - | Acquisition of Financial Assets | 13 | - | - |
| 2,047,000 | Capacity Building | 14 | 1,776,112 | 7,987,289 |
| 650,000,000 | Other Capital Expenditure | 15 | 609,770,875 | 524,852,966 |
| 780,900,000 | Total Capital Expenditure - (E) | | 735,306,965 | 642,236,363 |
| - | Main Ledger Expenditure - (F) | | | |
| - | Deposit Payments | | 973,392 | 7,879,928 |
| - | Advance Payments | | 51,370,266 | 63,583,283 |
| | Main Ledger Expenditure - (F) | | 52,343,658 | 71,463,211 |
| 2,375,660,000 | Total Expenditure - (G) = (D+E+F) | | 2,329,679,713 | 2,405,304,374 |
| | Imprest Balance as at 31st December 2020 - (H) = (C-G) | | 1,229,223,414 | 1,331,058,140 |

ACA-2(ii)

ACA-4


ACA-5/5(a)

HEAD NO. 226 - Department of Immigration and Emigration

Statement of Financial Position
As at 31st December- 2020

| | Note | Actual | |
|-------------------------------------|------------|--------------------|--------------------|
| | | 2020 Rs | 2019 Rs |
| Non Financial Assets | | | |
| Property, Plant & Equipment | ACA-6 | 695,747,828 | 590,692,190 |
| Financial Assets | | | |
| Advance Accounts | ACA-5/5(a) | 162,416,726 | 160,790,054 |
| Cash & Cash Equivalents | ACA-3 | 316,922 | 12,591,603 |
| Total Assets | | 858,481,476 | 764,073,847 |
| Net Assets / Equity | | | |
| Net Worth Treasury | | (90,620,297) | 160,715,029 |
| Property, Plant & Equipment Reserve | | 695,747,828 | 590,692,190 |
| Rent and Work Advance Reserve | ACA-5(b) | - | - |
| Current Liabilities | | | |
| Deposits Accounts | ACA-4 | 253,037,023 | 75,025 |
| Imprest Balance | ACA-3 | 316,922 | 12,591,603 |
| Total Liabilities | | 858,481,476 | 764,073,847 |

Detail Accounting Statements in ACA format Nos. 1 to 6 presented in pages from ...1.1..... to ...3.3. and Notes to accounts presented in pages from ...3.4. to ...5.5. form and integral parts of these Financial Statements. The Financial Statements have been prepared in complying with the Generally Accepted Accounting Principles whereas most appropriate Accounting Policies are used as disclosed in the Notes to the Financial Statements and hereby certify that figures in these Financial Statements, Notes to accounts and other relevant accounts were reconciled with the Treasury Books of Accounts and found to in agreement.


 Chief Accounting Officer
 Name :
 Designation :
 Date : 12/01/2021


 Accounting Officer
 Name : U. V. Sarath Rupasiri
 Designation : Controller General
 Department of Immigration & Emigration
 Date : 20/01/2021
 "Suhunupaya" Sri Subhuthipura Road,
 Battaramulla.


 Chief Financial Officer/ Chief Accountant
 Name : Dunil Heiyanthuduwa
 Designation : Chief Accountant
 Department of Immigration & Emigration
 Date : 20/01/2021
 "Suhunupaya" Sri Subhuthipura Road,
 Battaramulla.

General Kamal Gunaratne (Retd)
 WWW RWP RSP USP ndc psc MPhil
 Secretary

State Ministry of National Security,
 Home Affairs and Disaster Management

| HEAD NO. 226 - Department of Immigration and Emigration | | | |
|------------------------------------------------------------------|----------------------|-----------------------|-------|
| Statement of Cash Flows for the Period ended 31st December-2020 | | | ACA-C |
| | Actual | | |
| | 2020 | 2019 | |
| | Rs. | Rs. | |
| Cash Flows from Operating Activities | | | |
| Total Tax Receipts | - | - | - |
| Fees, Fines, Penalties and Licenses | 3,947,048,324 | 12,296,694,959 | |
| Profit | - | - | - |
| Non Revenue Receipts | 39,314,952 | 1,782,285 | |
| Revenue Collected for the Other Heads | 1,585,612,187 | - | |
| Imprest Received | 67,000,000 | - | |
| Total Cash generated from Operations - (a) | 5,638,975,463 | 12,298,477,244 | |
| Less - Cash disbursed for: | | | |
| Personal Emoluments & Operating Payments | 1,529,166,748 | 1,193,708,184 | |
| Subsidies & Transfer Payments | 12,862,343 | 12,511,326 | |
| Expenditure on Other Heads | (353,422,176) | 3,039,297 | |
| Imprest Settlement to Treasury | 3,969,363,507 | 10,423,457,034 | |
| Total Cash disbursed for Operations - (b) | 5,157,970,421 | 11,632,715,840 | |
| NET CASH FLOW FROM OPERATING ACTIVITIES - (C) = (a) - (b) | 481,005,041 | 665,761,404 | |

| Statement of Cash Flows for the Period ended 31st December-2020 | | ACA-C | |
|-------------------------------------------------------------------------------|--|---------------|---------------|
| | | Actual | |
| | | 2020 | 2019 |
| | | Rs. | Rs. |
| <u>Cash Flows from Investing Activities</u> | | | |
| Interest | | - | - |
| Dividends | | - | - |
| Divestiture Proceeds & Sale of Physical Assets | | - | - |
| Recoveries from On Lending | | - | - |
| Recoveries from Advance | | - | - |
| Total Cash generated from Investing Activities - (d) | | 34,014,187 | 966,903 |
| Less - Cash disbursed for: | | 34,014,187 | 966,903 |
| Purchase or Construction of Physical Assets & Acquisition of Other Investment | | 735,306,965 | 642,236,363 |
| Advance Payments | | 32,357,340 | 22,745,852 |
| Total Cash disbursed for Investing Activities - (e) | | 767,664,305 | 664,982,215 |
| NET CASH FLOW FROM INVESTING ACTIVITIES - (F)=(d)-(e) | | (733,650,118) | (664,015,312) |
| NET CASH FLOWS FROM OPERATING & INVESTMENT ACTIVITIES - (g)=(c) + (f) | | (252,645,076) | 1,746,092 |
| <u>Cash Flows from Financing Activities</u> | | | |
| Local Borrowings | | - | - |
| Foreign Borrowings | | - | - |

| Statement of Cash Flows for the Period ended 31st December-2020 | | ACA-C | |
|-----------------------------------------------------------------|-------------|-------|-----------|
| | Actual | | Rs. |
| | 2020 | 2019 | |
| | Rs. | | |
| Grants Received | - | - | - |
| Deposit Received | 253,935,390 | | 949,102 |
| Total Cash generated from Financing Activities - (h) | 253,935,390 | | 949,102 |
| <i>Less - Cash disbursed for:</i> | | | |
| Repayment of Local Borrowings | - | | - |
| Repayment of Foreign Borrowings | - | | - |
| Deposit Payments | 973,392 | | 1,118,458 |
| Total Cash disbursed for Financing Activities (i) | 973,392 | | 1,118,458 |
| NET CASH FLOW FROM FINANCING ACTIVITIES - (J)=(h)-(i) | 252,961,998 | | (169,356) |
| Net Movement in Cash (k) = (g) -(j) | 316,922 | | 1,576,736 |
| Opening Cash Balance as at 01st January | - | | - |
| Closing Cash Balance as at 31st December | - | | - |

Note-(i)

Department : - Department of Immigration & Emigration
Expenditure Head No : 226
Programme No. & Title : 01 Operational Activities

| Statement of Losses Recovered/Written off/Waived off during the year. | | |
|-----------------------------------------------------------------------|---------------|---------------------------------|
| | Value | No. of Cases Total Amount (Rs.) |
| Below | Rs. 25,000.00 | No. |
| Over | Rs. 25,000.01 | |
| | | Total |
| | | - |

| Classification of the cases by nature of Losses. | No.of Cases | Value (Rs.) |
|-----------------------------------------------------------------------|--------------------|--------------------|
| (A) Cases involving loss of cash or securities held by the insured :- | | |
| (i) Cash :- | | |
| (a) Cash stolen from the insured :- | | |
| (b) Cash lost by the insured :- | | |
| (ii) Securities :- | | |
| (a) Securities stolen from the insured :- | | |
| (b) Securities lost by the insured :- | | |
| (B) Cases involving loss of property :- | | |
| (i) Property stolen from the insured :- | | |
| (ii) Property lost by the insured :- | | |
| (C) Cases involving loss of income :- | | |
| (i) Income lost by the insured :- | | |
| (ii) Income lost by the insured's dependants :- | | |
| (D) Cases involving loss of other interests :- | | |
| (i) Other interests lost by the insured :- | | |
| (ii) Other interests lost by the insured's dependants :- | | |

| | No. |
|-------|-----|
| 1 | |
| 2 | |
| Total | - |

(ii) Statement of Losses being held to be Written off/Waived off or recoverable so far

| | Value | No. |
|-----------|-----------|-----|
| Below Rs. | 25,000.00 | |
| Over Rs. | 25,000.01 | |

| Classification of the cases by Nature of Losses | No.of Cases | Value (Rs.) |
|-------------------------------------------------|-------------|-------------|
|-------------------------------------------------|-------------|-------------|

| |
|-------|
| 1 |
| 2 |
| Total |
| - |

Age Analysis per (ii)

| | No. of Cases | |
|----------------------|--------------|-----|
| | Amount | Rs. |
| Less than five years | | |
| 5-10 years | No. of Cases | Rs. |
| | Amount | |
| Over 10 years | No. of Cases | Rs. |
| | Amount | |

Note- Details on losses under F.R.106 and waivers under F.R. 113 which were accounted under object code no 1701 are to be accounted in coming years should be included.



Chief F
Date :


Commissioner (Immigration)
Chennai
Department of Immigration & Emigration
Sri Subhahripura Road,
"Suhurupaya", Sri Subhahripura Road,
Battaramulla,
Chennai - 600 081

| Statement of Liabilities - (i) | | | | | | | | | | Note-(iv) |
|------------------------------------------------------------|----------------------------|---------|-------------|-------------|----------------|------------------------------------------------------------------|------------------------------------------------|-------------------------------------|--|-----------|
| Statement of Commitments in terms of FR 94 (2) and (3) | | | | | | | | | | |
| Name of Department: Department of Immigration & Emigration | | | | | | | | | | |
| Expenditure Head No: 226 | | | | | | | | | | |
| Programme No. & Title: 01 Operational Activities | | | | | | | | | | |
| Name of the Person/Institution | Description of Commitments | Project | Sub Project | Object Code | Financing Code | Maximum Commitment Ceiling in terms of FR 94(2) Provisions (Rs.) | Total Cost Estimate in terms of FR 94(3) (Rs.) | Commitment & Liability Amount (Rs.) | | |
| 1. Ministries/Government Department | | | | | | | | | | |
| Divisional secretary (Hambantota) | Electricity & Water | 1 | - | 1,403 | 11 | 43,185,167 | 74,751,413 | 18,270 | | |
| Total | | | | | | | | 18,270 | | |
| 2. State Corporations/Statutory Boards | | | | | | | | | | |
| Co-operative Society (Hambantota) | Travelling Expenses | 1 | - | 1,202 | 11 | 6,755,333 | 16,003,953 | 71,760 | | |
| Sri Lanka Port Authority | Fuel | 1 | - | 1,202 | 11 | 6,683,573 | 16,030,102 | 26,149 | | |
| Co-operative Society (Trincomalee) | Fuel | 1 | - | 1,202 | 11 | 6,657,424 | 16,035,302 | 5,200 | | |
| Secretary (Welfare Society) | Diets & Uniforms | 1 | - | 1,203 | 11 | 8,708,333 | 23,520,328 | 68,300 | | |
| State Trading Corporation | Vehicle Maintenance | 1 | - | 1,301 | 11 | 5,100,000 | 9,205,316 | 158,750 | | |
| Telecommunication Regulatory Commission of Sri Lanka | Postal & Communication | 1 | - | 1,402 | 11 | 20,323,833 | 25,946,759 | 540,000 | | |
| Ceylon Electricity Board | Electricity & Water | 1 | - | 1,403 | 11 | 43,203,437 | 74,759,102 | 7,689 | | |
| Port Authority | Electricity & Water | 1 | - | 1,403 | 11 | 43,211,126 | 74,792,303 | 33,201 | | |
| Ceylon Electricity Board | Electricity & Water | 1 | - | 1,403 | 11 | 43,244,327 | 80,176,944 | 5,384,641 | | |
| Water Supply & Drainage Board | Electricity & Water | 1 | - | 1,403 | 11 | 48,628,968 | 80,180,715 | 3,771 | | |
| Total | | | | | | | | 6,299,461 | | |
| 3. Others (Private Parties) | | | | | | | | | | |

| Statement of Liabilities - (i) | | | | | | | | | | Note-(iv) |
|------------------------------------------------------------|----------------------------|---------|-------------|-------------|----------------|------------------------------------------------------------------|------------------------------------------------|-------------------------------------|--|-----------|
| Statement of Commitments in terms of FR 94 (2) and (3) | | | | | | | | | | |
| Name of Department: Department of Immigration & Emigration | | | | | | | | | | |
| Expenditure Head No: 226 | | | | | | | | | | |
| Programme No. & Title: 01 Operational Activities | | | | | | | | | | |
| Name of the Person/Institution | Description of Commitments | Project | Sub Project | Object Code | Financing Code | Maximum Commitment Ceiling In terms of FR 94(2) Provisions (Rs.) | Total Cost Estimate In terms of FR 94(3) (Rs.) | Commitment & Liability Amount (Rs.) | | |
| 1. Ministries/Government Department | | | | | | | | | | |
| Divisional secretary (Hambantota) | Electricity & Water | 1 | - | 1,403 | 11 | 43,185,167 | 74,751,413 | 18,270 | | |
| Total | | | | | | | | 18,270 | | |
| 2. State Corporations/Statutory Boards | | | | | | | | | | |
| Co-operative Society (Hambantota) | Travelling Expenses | 1 | - | 1,202 | 11 | 6,755,333 | 16,003,953 | 71,760 | | |
| Sri Lanka Port Authority | Fuel | 1 | - | 1,202 | 11 | 6,683,573 | 16,030,102 | 26,149 | | |
| Co-operative Society (Trincomalee) | Fuel | 1 | - | 1,202 | 11 | 6,657,424 | 16,035,302 | 5,200 | | |
| Secretary (Wellfere Society) | Diets & Uniforms | 1 | - | 1,203 | 11 | 8,708,333 | 23,520,328 | 68,300 | | |
| State Trading Corporation | Vehicle Maintenance | 1 | - | 1,301 | 11 | 5,100,000 | 9,205,316 | 158,750 | | |
| Telecommunication Regulatory Commission of Sri Lanka | Postal & Communication | 1 | - | 1,402 | 11 | 20,323,833 | 25,946,759 | 540,000 | | |
| Ceylon Electricity Board | Electricity & Water | 1 | - | 1,403 | 11 | 43,203,437 | 74,759,102 | 7,689 | | |
| Port Authority | Electricity & Water | 1 | - | 1,403 | 11 | 43,211,126 | 74,792,303 | 33,201 | | |
| Ceylon Electricity Board | Electricity & Water | 1 | - | 1,403 | 11 | 43,244,327 | 80,176,944 | 5,384,641 | | |
| water Supply & drainage Board | Electricity & Water | 1 | - | 1,403 | 11 | 48,628,968 | 80,180,715 | 3,771 | | |
| Total | | | | | | | | 6,299,461 | | |
| 3. Others (Private Parties) | | | | | | | | | | |

| Name of the Person/Institution | Description of Commitments | Project | Sub Project | Object Code | Financing Code | Maximum Commitment Ceiling In terms of FR 94(2) Provisions (Rs.) | Total Cost Estimate In terms of FR 94(3) (Rs.) | Commitment & Liability Amount (Rs.) |
|--------------------------------|--------------------------------|---------|-------------|-------------|----------------|------------------------------------------------------------------|------------------------------------------------|-------------------------------------|
| W S U B Wijerathne | Other Allowances | 1 | - | 1,003 | 11 | 141,189,578 | 231,236,990 | 10,500 |
| 2020 Incentive Allowances | Other Allowances | 1 | - | 1,003 | 11 | 141,179,078 | 267,576,471 | 36,339,481 |
| S W S Madushan | Other Allowances | 1 | - | 1,003 | 11 | 104,839,597 | 267,595,971 | 19,500 |
| M S Damayanthi & Others | Domestic | 1 | - | 1,101 | 11 | 60,061,667 | 38,001,751 | 111,830 |
| R A C M Ranathunge & Others | Domestic | 1 | - | 1,101 | 11 | 59,949,837 | 38,029,921 | 28,170 |
| A R Rendaarachchi | Domestic | 1 | - | 1,101 | 11 | 59,921,667 | 38,031,761 | 1,840 |
| Tradewings | Stationery & Office Requisites | 1 | - | 1,201 | 11 | 11,500,000 | 18,499,169 | 2,400 |
| W L N Tharange | Travelling Expenses | 1 | - | 1,202 | 11 | 6,652,224 | 16,039,462 | 4,160 |
| P A Ariyadasa & Sons | Travelling Expenses | 1 | - | 1,202 | 11 | 6,648,064 | 16,674,760 | 635,298 |
| C L Pramando | Travelling Expenses | 1 | - | 1,202 | 11 | 6,012,766 | 16,676,760 | 2,000 |
| Shanika Cetars | Diets & Uniforms | 1 | - | 1,203 | 11 | 8,708,333 | 25,258,168 | 1,806,140 |
| Niyo Tee Motors | Vehicle Maintenance | 1 | - | 1,301 | 11 | 4,941,250 | 9,576,829 | 371,513 |
| P A Ariyadasa & Sons | Vehicle Maintenance | 1 | - | 1,301 | 11 | 4,569,737 | 9,948,342 | 73,208 |
| Daya Service Station | Vehicle Maintenance | 1 | - | 1,301 | 11 | 4,496,529 | 10,004,704 | 56,362 |
| Shan Service | Vehicle Maintenance | 1 | - | 1,301 | 11 | 4,440,167 | 10,088,074 | 83,370 |
| Senaka Kushan | Vehicle Maintenance | 1 | - | 1,301 | 11 | 4,356,797 | 10,114,374 | 26,300 |
| Uyanage Motors | Vehicle Maintenance | 1 | - | 1,301 | 11 | 4,330,497 | 10,140,674 | 13,450 |
| Dimo Motors | Vehicle Maintenance | 1 | - | 1,301 | 11 | 4,317,047 | 10,154,124 | 16,810 |
| Auto Air System | Vehicle Maintenance | 1 | - | 1,301 | 11 | 4,300,237 | 10,187,124 | 33,000 |
| M M A Prasanna | Vehicle Maintenance | 1 | - | 1,301 | 11 | 4,267,237 | 10,201,624 | 14,500 |
| Toyota Lanka | Vehicle Maintenance | 1 | - | 1,301 | 11 | 4,252,737 | 10,253,924 | 52,300 |
| Auto Motors | Vehicle Maintenance | 1 | - | 1,301 | 11 | 4,200,437 | 10,281,024 | 27,100 |

| Statement of Liabilities - (ii) | | | | | | | Note-(v) |
|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------|-----------------|-------------------------------------------------------------------|-------------|-------------|----------------|--------------------------|
| Provision Transferred to the Deposit Account in terms of FR 215 (3) (b) & (c) | | | | | | | |
| Name of Special Expenditure Unit/Ministry/Department/District Secretariat: Department of Immigration & Emigration Expenditure Head No: 226 Programme No. & Title: 01 Operational Activities | | | | | | | |
| Name of the Person/Institution (To be identified at the time of Transferring the Provision to Deposit Accounts.) * | Description of Liability | L/C No. | Particular of Vote details from which Provisions were Transferred | | | | Amount Transferred (Rs.) |
| | | | Project | Sub Project | Object Code | Financing Code | |
| 1. Ministries/Government Department | | | | | | | |
| Deposit Accounts of treasury Head No. 992 | N Series Blank passports (Travel Documents) - All Countries passports | 156MLCU20007877 | 1 | - | 2,599 | 11 | 250,000,000 |
| Total | | | | | | | 250,000,000.00 |
| 2. State Corporations/Statutory Boards | | | | | | | |
| | | | - | - | - | - | - |
| | | | - | - | - | - | - |
| | | | - | - | - | - | - |
| | | | - | - | - | - | - |
| Total | | | | | | | |
| 3. Others (Private Parties) | | | | | | | |
| | | | - | - | - | - | - |
| | | | - | - | - | - | - |
| Total | | | | | | | |
| Grand Total | | | | | | | 250,000,000.00 |
|  Chief Financial Officer/Chief Accountant/Director(Finance) Commissioner/Finance Department Date : | | | | | | | |
|  Dunil Heiyanthuduwa Chief Accountant Finance Department "Suhunupaya", Sri Subhuthipura Road, Battaramulla. | | | | | | | |

| Statement of Claims under Reimbursable Foreign Aid | | Note - (vi) |
|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------|
| Ministry / Department / District Secretariat : Department of Immigration & Emigration Programme No. & Title : 01 Operational Activities | | |
| (1) | Provision in Estimates - 2020 under Reimbursable Foreign Aid including Supplementary provisions | Rs. |
| (2) | Total Expenditure disbursed during the year 2020, against (1) above | No |
| (3) | Total of Reimbursement Claims outstanding as at 01 st January 2020 | No |
| (4) | Total of Reimbursement Claims made during the year 2020, in respect of years 2019 & prior years (if any) | No |
| (5) | Total of Reimbursement Claims made during the year 2020 in respect of year 2020 | No |
| (6) | Total of Claims disallowed by the Donor, during 2020 (if any), in respect of Claims 2019 or prior years (if any) | No |
| (7) | Total of Claims disallowed by the Donor, during 2020 (if any), in respect of Claims 2020 | No |
| (8) | Total of Reimbursements received during the year 2020, in respect of years 2019 or prior years | No |
| (9) | Total of Reimbursements received during the year 2020, in respect of years 2020 | No |
| (10) | Total of reimbursement Claims outstanding as at 31 st December 2020 (3+4+5) - (6+7) - (8+9) | No |
| (11) | Total of Reimbursement Claims made after 31/12/2020 in respect of 2020 up to the finalization of the Financial Statements | No |
| (12) | Total of Reimbursement received after 31/12/2020 up to the finalization of the Financial Statements | No |
| (13) | Total of Reimbursement Claims outstanding as at the date of presenting the Financial Statements (10 + 11 - 12) | No |
|  Chief Financial Officer (Chief Accountant/ Director (Finance)/ Commissioner (Finance) Date : | | Dunil Heiyanthuduwa Chief Accountant Department of Immigration & Emigration "Suhunupaya", Sri Subhithipura Road, Battaramulla. |

[illegible][illegible][illegible][illegible][illegible][illegible][illegible][illegible][illegible][illegible]

I hereby certify that the above information is true and correct.

Chief Financial Officer /Chief Accountant/Director (Finance)/Commissioner (Finance)
"Suhurupaya", Sri Subramanyam, Chitali Avenue,
Battaramulla.

3.6 – Performance of collecting Revenue**Accounting officer of Revenue : Department of Immigration and Emigration****Expenditure Head No. :- 226**

Rs..000

| Code of Revenue | Description of Revenue Code | Revenue Estimate | | Revenue collected | |
|-----------------|-----------------------------------------------------------------------|-------------------|------------------|-------------------|------------------------------------|
| | | Original Estimate | Final Estimate | Amount (Rs.) | As the % of Final Revenue Estimate |
| 20.03.02 .07 | Charges in respect of obtaining Visas, Passports and Dual citizenship | 19,615,000 | 8,000,000 | 5,532,661 | 69% |
| 20.02.01 .01 | Rentals of Government Buildings | - | - | 160 | - |
| 20.02.02 .99 | Interests | - | - | 5,723 | - |
| 20.03.99 .00 | Other receipts | - | - | 999 | - |
| 20.03.02 .99 | Miscellaneous | - | - | 7 | - |
| 20.04.01 .00 | W & OP | - | - | 32,426 | - |
| | Total Revenue | 19,615,000 | 8,000,000 | 5,571,975 | 70% |

Sgd. / Illegibly.

Chief Accounting Officer/ Chief Accountant / Director (Finance) / Commissioner (Finance)

Date :

3.7 - Performance of the Utilization of provisions Allocated**Head No. : 226 - Department of Immigration & Emigration**

Rs. ,000

| Type of Provision | Provision Allocated | | Actual Expenditure | Provisions Utilized as a % of Final Provision |
|-------------------|---------------------|------------------|--------------------|-----------------------------------------------|
| | Original Estimate | Final Provision | | |
| | | | | |
| Recurrent | 1,594,760 | 1,594,760 | 1,542,029 | 97% |
| Capital | 780,900 | 780,900 | 735,307 | 94% |
| | | | | |
| Total | 2,375,660 | 2,375,660 | 2,277,336 | 96% |

Sgd. / Illegibly.

Chief Accounting Officer/ Chief Accountant / Director (Finance) / Commissioner (Finance)

Date:

3.8 – The provisions granted to this Department / District Secretariat/ Provincial Council as a Representative of other Ministries/ Departments as per F.R. 208

Head 226 –
Department of
Immigration And
Emigration

Rs. 000

| Serial No. | Ministry/ Departm ent which received provision | Objective of provision | Provision | | Actual expendi ture | Provision utilized as a % of the amount of final provision finished. |
|------------|---------------------------------------------------------------|------------------------------|----------------------|--------------------|---------------------------|-------------------------------------------------------------------------------------------|
| | | | Original Estimate | Final provision | | |
| | | | | | | |
| | | | | | | |
| | No. | | | | | |
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Sgd./
Illegibly.
Chief Finance Officer/ Chief Accountant/ Director
(Finance)/ Commissioner (Finance)
Date :

| 3.9 - Performance of the Reporting of Non-Financial Assets | | | | | |
|--------------------------------------------------------------------------------|----------------------------|--------------------------------------------------------|-----------------------------------------------------------|---------------------|---------------------------|
| Head No. 226 – Department of Immigration and Emigration | | | | | |
| Rs. 000 | | | | | |
| Assets Code | Code Description | Balance as per Board of Survey Report as at 31.12.2020 | Balance as per financial Position Report as at 31.12.2020 | Yet to be Accounted | Reporting Progress as a % |
| 9151 | Building and Constructions | 47,201 | 47,201 | - | - |
| 9152 | Machinery and Equipment | 404,759 | 404,759 | - | - |
| 9153 | Lands | 66,945 | 66,945 | - | - |
| 9154 | Intangible Assets | 129,537 | 129,537 | - | - |
| 9155 | Biological Assets | - | - | - | - |
| 9160 | Work in Progress | 47,305 | 47,305 | - | - |
| 9180 | Lease Assets | - | - | - | - |
| | Total | 695,748 | 695,748 | | |
| Sgd. / Illegibly. | | | | | |
| Chief Accounting Officer/ Chief Accountant / Director (Finance) / Commissioner | | | | | |
| Date : | | | | | |

The report of the Auditor General is in Annexure 01 in Page 97

Chapter 04 – Performance Indicators

4.1 Performance indicators of the Institute (Based on the Action Plan)

| Specific Indicators | Actual output as a percentage (%) of the expected output | | |
|---------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------|---------|---------|
| | 100%-90% | 75%-89% | 50%-74% |
| No. of Training programmes conducted for the capacity building of staff | √ | | |
| No. of security counters constructed at the Head office and the Airport for the safety of the staff and the public from Covid pandemic situation. | √ | | |
| Amount of office equipment and accessories purchased. | √ | | |
| Amount of machines and machinery and equipment purchased as per the identified requirements. | √ | | |
| No. of counting machines purchased. | √ | | |
| Importation of empty passports of the category before running out the old stock. | √ | | |
| No. of vehicles successfully repaired during the year. | √ | | |
| Finalizing the functions of establishment of the office in Kandy on the expected date. (Shifting the office to another venue.) | √ | | |
| Finalizing the functions of establishment of the office in Kurunegala on the expected date. | √ | | |
| No. of online extension of visas. (Introduction of an online methodology for the extension of visa.) | √ | | |

Chapter 05 - Performance of the achieving Sustainable Development Goals

5.1 Indicate the identified respective Sustainable Developments Goals

| Goal / Objective | Targets | Indicators of the achievement | Progress of the Achievement to date | | |
|------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------|----------|------------|
| | | | 0% - 49% | 50 - 74% | 75% - 100% |
| SDG 16 - Peace, Justice and strong Institution | Strengthening the relevant institutional structure and taking action by coordinating the other related Institutions in order to prevent violence and to combat terrorism. | No. of foreigners removed out of the country based on the investigations carried out on foreigners stayed violating the immigrants and Emigrants Act. | | | √ |
| | | No. of foreigners with refused entry to the country based on the investigations on risky persons who may be a threat to the safety of the country. | | | √ |
| | | No. of victims identified based on the investigations carried out on human trafficking. | | | √ |

5.2 Briefly explain the achievements and challenges of the Sustainable Development Goals

Achievements

It paid more attention on extending relevant assistance to guarantee the national security through strengthening border control activities.

Additionally, various measures were taken to eliminate violence and human trafficking during the recent year. The Investigation Division functions under 04 sub units to build up a strong Institutional structure for performing the above functions. Thereby it assesses the status of risks of the foreigners before their entry, at the arrival and after entry.

Such units are;

- (i) Investigation Section
- (ii) National Counter Trafficking Resource Centre
- (iii) Border Surveillance Unit
- (iv) Risk Assessment Centre

According to investigations carried out on 410 foreigners applied to enter the country in last year, the above unit refused entry for 109 persons. Further, according to the investigations carried out on 556 foreigners, action was taken to return 249 foreigners out of the country to their respective countries as they had been proven to be violated the Immigrants and Emigrants Act.

Additionally the details and bio metrics of asylum seekers and refugees staying in this country were entered to the computer system designed for the purpose and shared with other institutions which act in respect of the national security.

Several training workshops were held to improve knowledge and experience of the Senior Authorized Officers as well as Authorized Officers on eliminating human trafficking.

Cooperative action is being taken joining hands with institutions such as SIS, CID, Civil Aviation Services Authority, INTERPOL and Ministry of Defense towards national security and eliminating human trafficking.

Challenges faced in the year 2020.

- Unavailability of a methodology to trace correctly and expeditiously the locations of foreigners after their entry into the country.
- Unavailability of a place to detain victims identified in investigations carried out on human trafficking, until they deport to their countries concluding the investigations.

Chapter 06 - Human Resource Profile

6.1 Cadre Management

| | Approved Cadre | Existing Cadre | Vacancies / (Excess) ** |
|--------------|----------------|----------------|----------------------------------|
| Senior | 67 | 54 | 13 |
| Tertiary | 527 | 417 | 110 |
| Secondary | 539 | 424 | 116 Vacancies / 01 Excess |
| Primary | 159 | 145 | 14 |
| Total | 1292 | 1040 | 252 vacancies / 01 Excess |

The Controller General is entrusted with the responsibility in Officers of the Chief Executive Officer as well as Accounting Officer of the Department while responsibilities of each Division are entrusted to an Additional Controller General, 05 Controllers, a Chief Accountant and an Internal Auditor under his direction and supervision. Entire staff information for the year 2020 is as follows.

Approved cadre (as at 31.12.2020)

| Designation | Service | Service level | Approved cadre | Existing Cadre | No. of vacancies |
|----------------------------------------------------------------------|----------------------|---------------|----------------|----------------|------------------|
| Controller General of Immigration & Emigration | SLAS | Senior | 1 | 1 | 0 |
| Additional Controller General of Immigration & Emigration | SLAS | Senior | 1 | 1 | 0 |
| Controller of Immigration & Emigration | SLAS | Senior | 5 | 5 | 0 |
| Controller of Immigration & Emigration (Investigation and Operation) | Departmental | Senior | 1 | 0 | 1 |
| Chief Accountant | SLAcS | Senior | 1 | 1 | 0 |
| Deputy / Assistant Controller of Immigration & Emigration | SLAS | Senior | 40 | 36 | 4 |
| Deputy / Assistant Controller of Immigration & Emigration | Departmental | Senior | 15 | 7 | 8 |
| Accountant | SLAcS | Senior | 2 | 2 | 0 |
| Internal Auditor | SLAcS | Senior | 1 | 1 | 0 |
| Administrative Officer | P.M.A. Service | Tertiary | 2 | 2 | 0 |
| Senior Authorized Officer (Departmental) | Departmental | Tertiary | 65 | 26 | 39 |
| Authorized Officer (Departmental) | Departmental | Tertiary | 458 | 387 | 71 |
| Translator (Sinhala/ Tamil, Sinhala/ English) | Translators' Service | Tertiary | 2 | 2 | 0 |
| Training Manager | Ancillary Services | Secondary | 1 | 1 | 0 |

| Designation | Service | Service level | Approved cadre | Existing Cadre | No. of vacancies |
|-----------------------------|------------------------|---------------|----------------|----------------|---------------------------------|
| Budget Assistant | Ancillary Services | Secondary | 1 | 1 | 0 |
| Development Officer | Dev. Officers' service | Secondary | 20 | 21 | -1 |
| Guard | Departmental | Secondary | 3 | 2 | 1 |
| Management Services Officer | M.S.O. Service | Secondary | 378 | 368 | 10 |
| Receptionist | Departmental | Secondary | 1 | 1 | 0 |
| Travel Document Assistant | Departmental | Secondary | 35 | 30 | 5 |
| Operations Assistant | Departmental | Secondary | 100 | 0 | 100 |
| Driver | Drivers' service | Primary | 31 | 31 | 0 |
| Rest Room Assistant | Departmental | Primary | 6 | 0 | 6 |
| K.K.S | O.E.S. | Primary | 112 | 105 | 7 |
| Labourer | Casual | Primary | 10 | 9 | 1 |
| Total | | | 1292 | 1040 | 252 vacancies / 1 Excess |

6.2 Briefly state how the shortage or excess in human resources has been affected to the Performance of the institute.

Approved cadre of the Department is 1292 and 1040 of which were serving in the Department as at 31.12.2020. The number of posts fallen vacant in the year 2020 was 252 and it was 19.50% out of the entire staff. The workforce of the Department is 80.49%. This number of vacancies consists of 106 new posts of Operation Assistant and Restroom assistants who have not been recruited up to date. Therefore, the number of vacancies according to the existing cadre is 146. It is 11.30% and the workforce is 88.70%. Since action was taken to cover the duties of the vacant posts by other staff number of vacancies does not affect the performance of the Department. Even though the Covid -19 pandemic in the year 2020 impacted on the expected performance of the Department, since the staff was called on roster basis for duties following the health guidelines it did not hinder the rendering of services due to lessening the number of customers who visited seeking services.

It is expected to fill the vacancies of Combined Services (posts such as Management Service Officers / K.K.S. / Drivers) in the Department through annual transfers. Non-recruitment to 100 posts of Operation Assistants which has added to the staff in 2019 can be seen as the main vacancy existed among the departmental posts. This post of operation assistant has included carrying out the relevant operation activities more efficiently and formally in immigration and

emigration activities at the airports. Approval has also been obtained to recruit 100 employees for the same. Accordingly, action is being taken to get approved the scheme of recruitment related to such post after making several amendments and subsequently it is expected to take necessary action to make expeditiously the recruitments in the year 2021. Six posts of restroom assistant have been approved in the year 2019. The recruitments for such post are expected to be made in the year 2021, too. Dates have been reserved to conduct examinations for filling vacancies in the posts of Authorized officers in the calendar of the Department of Examinations. If such examinations may be held on due dates, vacancies are likely to be updated in the year 2021. The particulars have been submitted to the Public Service Commission seeking approval required filling the existing vacancies of Deputy and Assistant Controllers (Departmental) of senior level and action will be taken to make recruitments to the posts after receiving the approval.

6.3 Human Resource Development

| Name of the Programme | No. of Staff trained | Duration of the Programme | Total Investment (Rs '000) | | Nature of the Program (Local / Foreign) | Output /Knowledge Gained |
|---------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------|---------------------------|----------------------------|------------------------------|-----------------------------------------|----------------------------------------------------------------------------------------|
| | | | Local | Foreign | | |
| Chinese Language Training Programme – Lunghuwa Institute - Phase II | 22 Authorized Officers | 60 hours | 225 | - | Local | Establishment of the skill to communicate with Chinese language speaking customers. |
| Chinese Language Training Programme conducted with the resource subscription of Confucius Institution of University of Colombo. | 20 Authorized officers | 60 hours | - | Embassy of China | local | Establishment of the skill to communicate with Chinese language speaking customers. |
| SITA Training Programme | 20 Authorized Officers | 06 Hours | - | √ | Local | Instigation to collect prior information on air passengers in expansion of new systems |
| English Language Training Programme | 20 executive Officers and Authorized Officers | 50 Hours | - | High Commission of Australia | Local | Improvement of communication skills in English |

| Name of the Programme | No. of Staff trained | Duration of the Programme | Total Investment (Rs '000) | | Nature of the Program (Local / Foreign) | Output /Knowledge Gained |
|-------------------------------------------------------------------------------|--------------------------------------------------------------------------------|---------------------------|----------------------------|---------|-----------------------------------------|---------------------------------------------------------------------------------------------------|
| | | | Local | Foreign | | |
| Capacity building Training | 20 officers | 06 Hours | - | - | Local | Improvement of knowledge on the relevant subject field. |
| Document Examination Training | 20 Senior Authorized Officers and Authorized Officers | 18 Hours | - | √ | Local | Ability to identify genuine and fraudulent documents (Travel documents, visa) |
| Cash purification | Authorized Officers | 03 Hours | - | - | Local | Making aware on illegal cash control |
| English Language Training Programme Conducted by CIS – Phase –I 14 Groups | All officers | 16 weeks | 9.7 | - | Local | Encourage to use English Language |
| Orientation Programme | New officers transferred to this Department | 05 Days | 64.51 | - | Local | To make aware the new officers about the functions of the Department |
| English Language Training Programme Conducted by CIS – Phase –II 14 Groups | All officers | 16 weeks | 9.7 | - | Local | Encourage to use English Language |
| Orientation Programme | New officers transferred to this Department | 05 Days | 64.51 | - | Local | To make aware the new officers about the functions of the Department |
| Workshop on investigation related to Disciplinary investigation | 70 Executive officers, Administrative Officers and management Service Officers | 06 Hours | 30.93 | - | Local | To make aware on preliminary and formal disciplinary Inquiry procedure and disciplinary inquiries |

| Name of the Programme | No. of Staff trained | Duration of the Programme | Total Investment (Rs '000) | | Nature of the Program (Local / Foreign) | Output /Knowledge Gained |
|--------------------------------------------------------------------------|--------------------------------------------------------------------------------|---------------------------|----------------------------|---------|-----------------------------------------|-----------------------------------------------------------------------------------------------------------------|
| | | | Local | Foreign | | |
| Awareness Training programme on office procedure | Management and affiliated service officers | 06 Hours | 47.32 | - | Local | Encourage to serve according to government policies and procedures |
| Workshop on standard operation procedure of BSU | 25 Executive Officers and Authorized Officers | 08 Hours | 5.21 | - | Local | To provide a proper understanding on steps of relevant duties, layers of responsibilities, decision making etc. |
| Evening Talk | 40 Executive Officers | 02 Hours | - | - | Local | Making aware all the staff officers on updated conditions by post inspecting the functions of each division. |
| Discussions for Preparing Road Map- Miloda Institution | Officers of Administration Division | 06 Hours | 95.84 | - | Local | Creation of work order for future goals of the institution. |
| English Language Training Programme conducted by British High Commission | Two groups consisting of 20 Executive Officers and Authorized Officers in each | 03 Hours | 9.66 | - | Local | Upgrading of knowledge on English language usage and usage of English |
| Making aware the officers on Immigrants and Emigrants Act | 15 Authorized Officers | 06 Hours | - | - | Local | Making aware on the legal frame |
| Workshop on legal circumstance related to BRAC officers | 25 Authorized Officers | 04 Hours | 300 | - | Local | -do- |
| Making aware the officers on Cyber irregularities and frauds | 25 Executive Officers and Authorized Officers | 50 Hours | - | - | Local | Gaining understanding on Cyber irregularities and frauds |

| Name of the Programme | No. of Staff trained | Duration of the Programme | Total Investment (Rs '000) | | Nature of the Program (Local / Foreign) | Output /Knowledge Gained |
|--------------------------------------------------------------------------------------------|---------------------------|---------------------------|----------------------------|---------|-----------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| | | | Local | Foreign | | |
| Workshop on detaining foreign detainees in compliance with international standards. (ICRC) | 35 investigation Officers | 06 Hours | - | - | Local | Encouragement to take action in compliance with international agreements in detaining foreign detainees enter into and staying in the country violating I. & E. Act. |
| Tamil Course | Drivers and K.K.S. | 16 weeks | 42 | - | Local | Gaining Basic knowledge on Tamil Language |
| English Diploma | 02 officers | - | 55 | - | Local | Excellent usage of English language |
| Postgraduate Course (Administrative Officers) | 04 officers | - | 702.7 | - | Local | Promotion of knowledge required for administration and making leadership decisions |
| Residential Training Course for capacity building of Drivers' Service | 35 Drivers | - | 188.29 | - | Local | Proper maintenance of vehicles, minimization of accidents, observing traffic laws, development of good attitudes |

***Briefly state how the training program contributed to the performance of the institution**

The functions of the Training and Development Unit are to uplift the performance and motivation of the staff who contributes to fulfill the objectives of Department and identify and assist to implement various activities related to the provision of an optimum service to public.

Accordingly, the training & Development Branch is engaged in identifying training requirements required for promoting knowledge, skills and attitudes of all officers attached to the Department

with a view to propelling the entire system of the Department towards qualitatively and quantitatively developing approach and

- Designing
- Organizing
- Implementing
- Coordinating other activities
- identifying overseas training opportunities and taking pertinent action and Performing activities pertaining to receiving staff training opportunities through external institutions, embassies, international organizations in addition to the allocated annual provisions for training and development activities pertaining to Human Resource Programs to suit that approach.
- Representation, of the Department in various conferences, workshops, exhibitions, awareness programmes etc. organized nationally, internationally and regionally, liaison, proposing the necessary activities and implementation of such proposals.
- Making aware various divisions on updates of activities performed in subject stream of the Department, taking necessary action / facilitation and performing the relevant activities on the requests made by external institutions for making awareness and regarding the role of the Department.

The training development programmes implemented in the year 2020 have been summarized in the above table.

Chapter 07 – Compliance Report

| No. | Applicable Requirement | Compliance Status (Complied /Not Complied) | Brief explanation for Non Compliance | Corrective actions and decisions proposed to avoid non-compliance in future |
|----------|----------------------------------------------------------------------------------------------------------|--------------------------------------------|--------------------------------------|-----------------------------------------------------------------------------|
| 1 | The following Financial statements/accounts have been submitted on due date | | | |
| 1.1 | Annual financial statements | Complied | - | - |
| 1.2 | Advance to public officers account | Complied | - | - |
| 1.3 | Trading and Manufacturing Advance Accounts (Commercial Advance Accounts) | - | - | - |
| 1.4 | Stores Advance Accounts | - | - | - |
| 1.5 | Special Advance Accounts | - | - | - |
| 1.6 | Others | - | - | - |
| 2 | Maintenance of books and registers (FR - 445) | | - | - |
| 2.1 | Fixed assets register has been maintained and update in terms of Public Administration Circular 267/2018 | Complied | - | - |
| 2.2 | Personal emoluments register/ Personal emoluments cards has been updated and maintained | Complied | - | - |
| 2.3 | Register of Audit queries has been updated and maintained | Complied | - | - |
| 2.4 | Register of Internal Audit reports has been maintained and updated ° | Complied | - | - |
| 2.5 | All the monthly account summaries (CIGAS) are prepared and submitted to the Treasury on due date | Complied | - | - |
| 2.6 | Register for cheques and money orders has been updated and maintained | Complied | - | - |
| 2.7 | Inventory register has been maintained and updated | Complied | - | - |
| 2.8 | Stocks Register has been updated and maintained | Complied | - | - |
| 2.9 | Register of Losses has been updated and maintained | Complied | - | - |

| No. | Applicable Requirement | Compliance Status (Complied /Not Complied) | Brief explanation for Non Compliance | Corrective actions and decisions proposed to avoid non-compliance in future |
|----------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------|--------------------------------------|-----------------------------------------------------------------------------|
| 2.10 | Commitment Register has been updated and maintained | Complied | - | - |
| 2.11 | Register of Counterfoil Books (GA — N20) has been updated and maintained | Complied | - | - |
| 3 | Delegation of functions for financial control (FR 135) | | - | - |
| 3.1 | The financial authority has been delegated within the institute | Complied | - | - |
| 3.2 | The delegation of financial authority has been communicated within the institute | Complied | - | - |
| 3.3 | The authority has been delegated in such manner so as to pass each transaction through two or more officers | Complied | - | - |
| 3.4 | The controls has been adhered to by the Accountants in terms of State Account Circular 171/2004 dated 11.05.2014 in using the Government Payroll Software Package | Complied | - | - |
| 4 | Preparation of Annual Plans | | | |
| 4.1 | The annual action plan has been prepared | Complied | - | - |
| 4.2 | The annual procurement plan has been prepared | Complied | - | - |
| 4.3 | The annual Internal Audit plan has been prepared | Complied | - | - |
| 4.4 | The annual estimate has been prepared and submitted to the NBD on due date | Complied | - | - |
| 4.5 | The annual cash flow has been submitted to the Treasury Operations Department on time | Complied | - | - |
| 5 | Audit queries | Complied | - | - |
| 5.1 | All the audit queries has been replied within the specified time by the Auditor General | Complied | - | - |
| 6 | Internal Audit | | - | - |
| 6.1 | The internal audit plan has been prepared at the beginning of the year after consulting the Auditor General in terms of Financial Regulation 134(2)) DMA/1-2019 | Complied | - | - |

| No. | Applicable Requirement | Compliance Status (Complied/ Not Complied) | Brief explanation for Non Compliance | Corrective actions and decisions proposed to avoid non-compliance in future |
|----------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------|--------------------------------------------------|-----------------------------------------------------------------------------|
| 6.2 | All the internal audit reports has been replied within one month | Not complied | Some reports have been delayed due to complexity | Information at Audit and management committee |
| 6.3 | Copies of all the internal audit reports has been submitted to the Management Audit Department in terms of Sub-section 40(4) of the National Audit Act No. 19 of 2018 | Complied | - | - |
| 6.4 | All the copies of internal audit reports has been submitted to the Auditor General in terms of Financial Regulation 134(3) | Complied | - | - |
| 7 | Audit and Management Committee | | | |
| 7.1 | Minimum 04 meetings of the Audit and Management Committee has been held during the year as per the DMA Circular 1-2019 | Complied | - | - |
| 8 | Asset Management | | - | - |
| 8.1 | The information about purchases of assets and disposals was submitted to the Comptroller General's Office in terms of Paragraph 07 of the Asset Management Circular No. 01/2017 | Complied | - | - |
| 8.2 | A suitable liaison officer was appointed to coordinate the implementation of the provisions of the circular and the details of the nominated officer was sent to the Comptroller General's Office in terms of Paragraph 13 of the aforesaid circular | Complied | - | - |
| 8.3 | The boards of survey was conducted and the relevant reports submitted to the Auditor General on due date in terms of Public Finance Circular No. 05/2016 | Complied | - | - |
| 8.4 | The excesses and deficits that were disclosed through the board of survey and other relating recommendations, actions were carried out during the period specified in the circular | Complied | - | - |
| 8.5 | The disposal of condemn articles had been carried out in terms of FR 772 | Complied | - | - |
| 9 | Vehicle Management | | | |
| 9.1 | The daily running charts and monthly summaries of the pool vehicles had been prepared and submitted to the Auditor General on due date | Complied | - | - |
| 9.2 | The condemned vehicles had been disposed of within a period of less than 6 months after condemning | Complied | - | - |

| No. | Applicable Requirement | Compliance Status (Complied /Not Complied) | Brief explanation for Non Compliance | Corrective actions and decisions proposed to avoid non-compliance in future |
|-----------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------|
| 9.3 | The vehicle logbooks had been maintained and updated | Complied | - | - |
| 9.4 | The action has been taken in terms of F.R. 103, 104, 109 and 110 with regard to every vehicle accident | Complied | - | - |
| 9.5 | The fuel consumption of vehicles has been re-tested in terms of the provisions of Paragraph 3.1 of the Public Administration Circular No. 30/2016 of 29.12.2016 | Complied | - | - |
| 9.6 | The absolute ownership of the leased vehicle log books has been transferred after the lease term | Complied | - | - |
| 10 | Management of Bank Accounts | | | |
| 10.1 | The bank reconciliation statements had been prepared, got certified and made ready for audit by the due date | Complied | - | - |
| 10.2 | The dormant accounts that had existed in the year under review or since previous years settled | Complied | - | - |
| 10.3 | The action had been taken in terms of Financial Regulations regarding balances that had been disclosed through bank reconciliation statements and for which adjustments had to be made, and had those balances been settled within one month | Complied | - | - |
| 11 | Utilization of Provisions | | | |
| 11.1 | The provisions allocated had been spent without exceeding the limit - | Complied | - | - |
| 11.2 | The liabilities not exceeding the provisions that remained at the end of the year as per the FR 94(1) | Not Complied | Revision of the estimate at 04 occasions as per interim standard account and President aritative licence and provisions were not sufficient due as the total estimate was adopted based on the expenses incurred up to then. | Making aware the relevant divisions to submit within the year if an additional provision is required . |

| No. | Applicable Requirement | Compliance Status (Complied /Not Complied) | Brief explanation for Non Compliance | Corrective actions and decisions proposed to avoid non-compliance in future |
|-----------|------------------------------------------------------------------------------------------------------------------|--------------------------------------------|----------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------|
| 12 | Advances to Public Officers Account | | | |
| 12.1 | The limits had been complied with | Complied | - | - |
| 12.2 | A time analysis had been carried out on the loans in arrears | Complied | - | - |
| 12.3 | The loan balances in arrears for over one year had been settled | Not Complied | There are three officers interdicted and not finalizing personal files of a retired officer. | Taking action to get recovered. |
| 13 | General Deposit Account | | | |
| 13.1 | The action had been taken as per F.R.571 in relation to disposal of lapsed deposits | Complied | - | - |
| 13.2 | The control register for general deposits had been updated and maintained | Complied | - | - |
| 14 | Imprest Account | | | |
| 14.1 | The balance in the cash book at the end of the year under review remitted to TOD | Complied | - | - |
| 14.2 | The ad-hoc sub imprests issued as per F.R. 371 settled within one month from the completion of the task | Complied | - | - |
| 14.3 | The ad-hoc sub imprests had been issued exceeding the limit approved as per F.R. 371 | Complied | - | - |
| 14.4 | The balance of the imprest account had been reconciled with the Treasury books monthly | Complied | - | - |
| 15 | Revenue Account | | | |
| 15.1 | The refunds from the revenue had been made in terms of the regulations | Complied | - | - |
| 15.2 | The revenue collection had been directly credited to the revenue account without credited to the deposit account | Complied | - | - |

| No. | Applicable Requirement | Compliance Status (Complied /Not Complied) | Brief explanation for Non Compliance | Corrective actions and decisions proposed to avoid non-compliance in future |
|-----------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------|--------------------------------------|-----------------------------------------------------------------------------|
| 15.3 | Returns of arrears of revenue forward to the Auditor General in terms of FR 176 | Complied | - | - |
| 16 | Human Resource Management | | | |
| 16.1 | The staff had been paid within the approved cadre | Complied | - | - |
| 16.2 | All members of the staff have been issued a duty list in writing | Complied | - | - |
| 16.3 | All reports have been submitted to MSD in terms of their circular no.04/2017 dated 20.09.2017 | Complied | - | - |
| 17 | Provision of information to the public | | | |
| 17.1 | An information officer has been appointed and a proper register of information is maintained and updated in terms of Right To Information Act and Regulation | Complied | - | - |
| 17.2 | Information about the institution to the public have been provided by Website or alternative measures and has it been facilitated to appreciate / allegation to public against the public authority by this website or alternative measures | Complied | - | - |
| 17.3 | Bi- Annual and Annual reports have been submitted as per section 08 and 10 of the RTI Act | Complied | - | - |
| 18 | Implementing citizens charter | | | |
| 18.1 | A citizens charter/ Citizens client's charter has been formulated and implemented by the Institution in terms of the circular number 05/2008 and 05/2018(1) of Ministry of Public Administration and Management | Complied | - | - |
| 18.2 | A methodology has been devised by the Institution in order to monitor and assess the formulation and the implementation of Citizens Charter / Citizens client's charter as per paragraph 2.3 of the circular | Complied | - | - |
| 19 | Preparation of the Human Resource Plan | | | |
| 19.1 | A human resource plan has been prepared in terms of the format in Annexure 02 of Public Administration Circular No.02/2018 dated 24.01.2018. | Complied | - | - |
| 19.2 | A minimum training opportunity of not less than 12 hours per year for each member of the staff has been ensured in the aforesaid Human Resource Plan | Complied | - | - |
| 19.3 | Annual performance agreements have been signed for the entire staff based on the format in Annexure 01 of the aforesaid Circular | Complied | - | - |

| No. | Applicable Requirement | Compliance Status (Complied /Not Complied) | Brief explanation for Non Compliance | Corrective actions and decisions proposed to avoid non-compliance in future |
|-----------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------|--------------------------------------|-----------------------------------------------------------------------------|
| 19.4 | A senior officer was appointed and assigned the responsibility of preparing the human resource development plan, organizing capacity building programs and conducting skill development programs as per paragraph No.6.5 of the aforesaid Circular | Complied | - | - |
| 20 | Responses Audit Paragraphs | | | |
| 20.1 | The shortcomings pointed out in the audit paragraphs issued by the Auditor General for the previous years have been rectified | Complied | - | - |