

Performance Report 2021



Department of Immigration and Emigration

**“Suhurupaya”
Sri Subuthipura Road
Battaramulla
Sri Lanka**

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Message of the Controller General of Immigration and Emigration

As the Controller General, I consider that it is a pleasure to add a message to the Performance Report prepared by the Department for the year 2021 a significant year, in which the Immigrants and Emigrants Act and its regulations could be amended for the introduction of a favorable visa methodology capable of increasing foreign reserves with a positive contribution to the economic growth of Sri Lanka.

I am pleased to recall that in the year 2021, when not only the public sector but also the private sector was inactive before Covid 19 pandemic situation, we were able to render continuous service for the clients and, as a result, a contribution of Rs. 8.66 billion could be made exceeding the expected targets.

I consider that it is an achievement in the last year that establishment of a favourable visa methodology for foreign investment opportunities and study opportunities for foreign students in Sri Lanka as per the amendments made to the Immigrants and Emigrants Act and ability to make contribution to strengthen the economic growth of the country through strategies such as establishment of a permanent residence visa methodology as to obtain the knowledge and economic strengths of the prior Sri Lankans, who were deprived of the dual citizenship, into the country. Furthermore, I consider as of significance the ability of setting up of a methodology for online application for renewing passports to facilitate rendering services for clients and taking action to develop a methodology which enables to identify before entering this country risky persons who may be threat to the national security.

I would like to take this opportunity to thank His Excellency the President Hon. Cabinet Minister in charge of the Department, Hon. State Minister and the Secretary to the Ministry who guided us to fulfill our vision, mission and functions at the event of reaching the year 2022 with the future goals of finalizing the activities related to the implementation of new Immigrants and Emigrants Act, introduction of an electronic passport in compliance with international standards and introduction of a new visa methodology that can uplift foreign reserves as well as all the other government institutions including the other Ministries, Departments, Statutory Institutions, all International Organizations inclusive of the International Organization for Migrants, Private Agencies, facilitators and Service Providing Institutions and all our clients and I would like to take this opportunity to appreciate the service of the entire Staff of the Department of Immigration and Emigration who dedicated to render continuous service to the public with great perseverance specially before the Covid 19 Pandemic situation as well as even before the demands for passports exceeding the capacity at the end of the year.

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Chapter 01 - Institutional Profile

1.1 Introduction

The Department of Immigration and Emigration is implemented in accordance with the legal authority received under the Immigrants and Emigrants Act, No. 20 of 1948 and the amendments made thereto, Immigrants and Emigrants Regulations of 1956 and the amendments made thereto and also the provisions of Acts pertaining to the grant of Citizenship.

To formally regulate the entry and exit of non-citizens of Sri Lanka while ensuring the national security, supervision of activities of non Sri Lankan citizens staying in this country, issuing passports on the requirement of Sri Lankan Citizens in order to ensure the Sri Lankan identity overseas, issuing visas to foreigners and granting of citizenship in this country to the children of Sri Lankan citizens born abroad as well as granting citizenship in this country for persons who are applying for Sri Lankan citizenship is the major role of this Department. The staff has always committed to provide more efficient and friendly service to the customers using modern technologies.

Department of Immigration and Emigration is a Department which engages in a precious role of earning revenue to the country for Government of Sri Lanka. Even though the entire performance of the Department was mired due to expansion of Covid 19 global pandemic in the year 2021, the Department rendered continuous service without pressuring the public. The required services were provided even during the curfew hours for the requirements of the travel documents as well as the immigration and emigration duties of ports and airports. Thereby it enabled to add an income amounting to Rs.8.66 billion to the National Revenue in the year 2021.

Legal Authority

- The Constitution of the Democratic Socialist Republic of Sri Lanka.
- Citizenship Act, No. 18 of 1948 and amendments thereto.
- Immigrants and Emigrants Act, No. 20 of 1948 and amendments thereto.
- Indian and Pakistani Residents (Citizenship) Act, No. 03 of 1949.
- Immigrants and Emigrants Regulations of 1956 and amendments thereto.
- Indo - Ceylon Agreement (Implementation) Act, No. 14 of 1967 and amendments thereto.
- Grant of Citizenship to Stateless Persons Act, No. 39 of 1988.
- Grant of Citizenship to Persons of Indian Origin Act, No. 35 of 2003.
- Grant of Citizenship to Chinese Origin Persons Act, No. 38 of 2008
- All regulations and orders related to the above mentioned Acts.
- Circulars and instructions issued by the Controller General of Immigration & Emigration

1.2. Vision, Mission and Objectives of the Institution

Vision

To be the best immigration service in the region.

Mission

We regulate the entry and exit of persons and provide citizenship services, while safe guarding the nation's security and social order and promoting economic development.

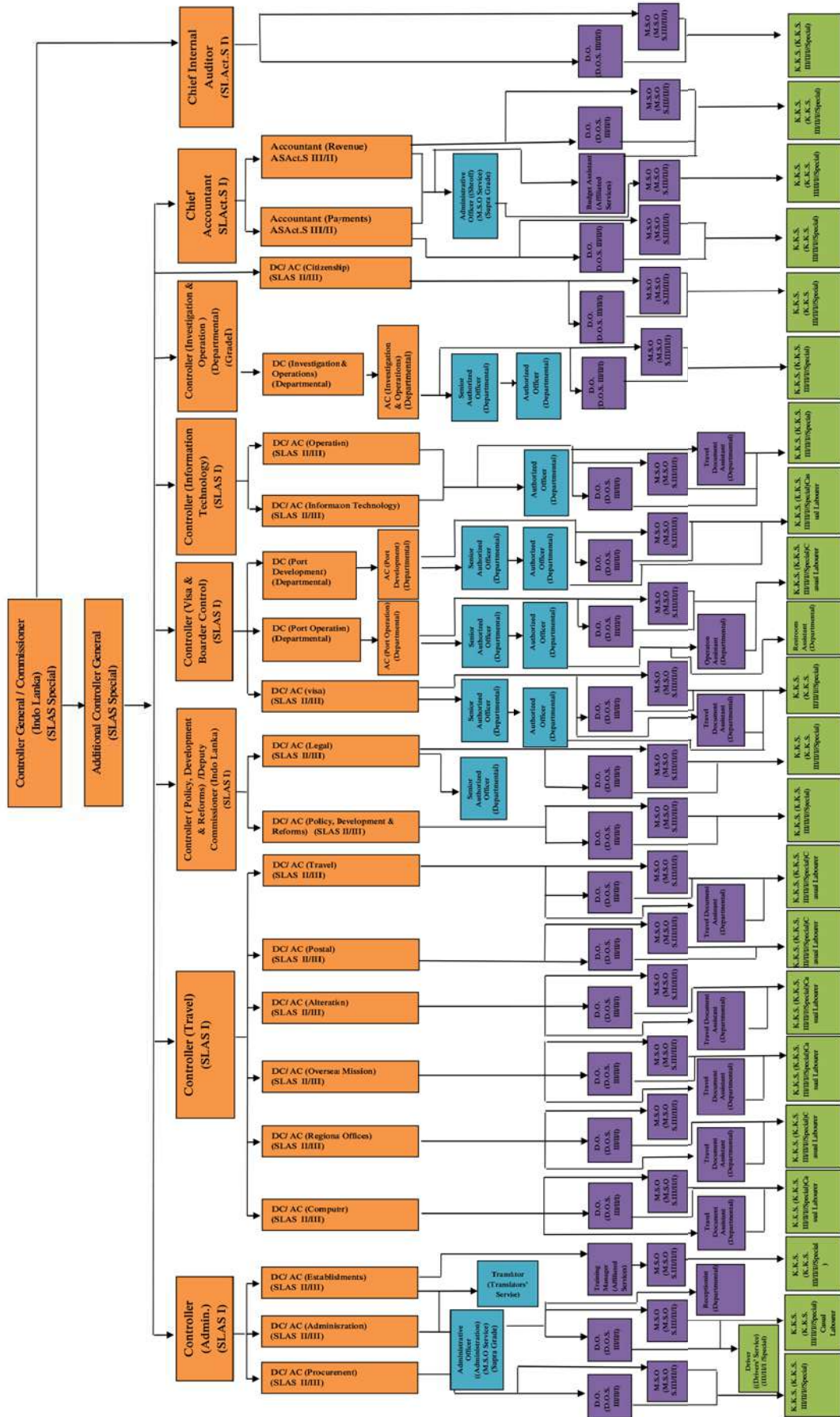
Objectives

- To act as a key stakeholder in national security
- Proper management of legal entry & exit through the designated ports complying with the International Standards.
- To establish Sri Lankan Identity Overseas.
- To be the best government organization in the Public Service by providing quality and efficient service to clients.

1.3 Key Functions

- To control entry and regularize exit of non-citizens of Sri Lanka, to supervise the activities of non- Sri Lankan citizens staying in this country and to remove undesirable non-citizens out of Sri Lanka
- To issue passports for Sri Lankan Citizens
- To issue for foreigners and to extend the period of visas provided.
- To grant Sri Lankan Citizenship and function incidental thereto.
- To grant Dual Citizenship and function incidental thereto.

1.4 Organization Structure



1.5 Main Divisions and Branches of the Department

01. Administration Division

- Administration Branch
- Training and Development Branch
- Procurement Branch
- Productivity Promotion Unit
- Transport Branch
- Welfare Unit
- Public Information Unit
- Reception
- Piyasa Premises

02. Travel Division

- Travel Branch
- Passport Processing Branch
- Passport Alteration Branch
- Overseas Mission Branch
- Postal Branch
- Regional Offices

03. Policy, Development and Reform Division

- Policy, Development and Reform Branch
- Indo Lanka Citizenship Branch
- Legal Branch

04. Visa and Border Control Division

- Visa Branch
- Ports Branch
- Investigation Branch

05. Information Technology Division

06. Citizenship Division

07. Account Division

08. Internal Audit Division

1.5.1 Administration Division

General Administration, Human Resource and Physical Resource Management, Office Management, Vehicle usage Management, maintenance work, training and development work, procurement work of the Department and the acquisition of lands for regional offices and other purposes are the functions carried out by this Division. Liaison and management between the internal and external branches of the Department are also carried out by the Administration Division. These functions are carried out under the following Branches and Units. All these functions are supervised by the Controller (Administration). Viz.

1. Administration Branch
2. Training and Development Branch
3. Procurement Branch
4. Productivity Promotion Unit
5. Transport Branch
6. Welfare Unit
7. Public Information Unit
8. Reception
9. Piyasa Premises

1.5.1.1. Administration Branch

General Administration in the Department, Human resource and physical resource management and Office management are carried out under this Branch.

1.5.1.2 Training and Development Branch

Human Resource Development is essential for a future access of the Institution. The foremost functions of the Training and Development Branch are the identification of training requirements for the entire staff of the Department, planning, organizing, conducting, feeding back and assessment of the results. Guidance and implementation of ideas and suggestions of the upper management are made for getting fulfilled the long-term Institutional objectives through this.

Twenty Four local training programmes were held in the year 2021 for Executive, Staff, Secondary and Primary level officers and Officers were not directed for foreign trainings on the global pandemic condition prevailed.

The Details of the training and development activities carried out are in 94-98 pages.

1.5.1.3 Procurement Branch

This Branch performs all procurement work of this Department. The objective of this Branch is to procure goods and services annually required for the Department in a proper and transparent manner following Government Procurement Guidelines and other rules and regulations pertinent thereto.

1.5.1.4 Productivity Promotion Unit

This Unit was set up in the year 2017 and various programmes were implemented throughout the year for further maintenance of the services of this Department efficiently and productively.

As a result of that, all island Second place of such year could be secured in Inter Departmental Section of the National Productivity Award competition for the years 2019 - 2021.



1.5.1.5 Transport Branch

The main role of the transport branch is to provide transport facilities required in engaging officers in duties at the Head office and ports, airports and regional offices situated throughout the island. Other special official transport requirements existed are also attended and total number of vehicles belong to the Department is 34.

1.5.1.6 Welfare Unit

With the intention of becoming the staff welfare a moral unit, it implements miscellaneous religious, social and cultural programmes for the welfare of the members as well as their family members, and the entire society in general. The objective of this unit is to provide a quality service to the Public through their efficient and satisfactory service generating thereby a physically and mentally fit group of personnel.

1.5.1.7 Public Information Unit

Public Information Unit has been established on the Fifth Floor of the Department under telephone number 1962. All information regarding the services required to be obtained from the Department can be obtained through this unit.

1.5.1.8 Reception

This cordially welcomes the public as soon as visiting the Department expecting various services and guides them to the correct Divisions.

1.5.1.9 Piyasa Premises

Piyasa premises have been established for giving instructions as soon as visiting to the Department, waiting until handing over the applications and the issuance of Passports under oneday service. It has facilitated for obtaining assistance in filling applications and taking photographs for passports in addition. Furthermore, communication and canteen facilities are also available.

1.5.2 Travel Division

Travel Division, which is functioned under the supervision of the Controller (Travel), is the closest Division to the general public. The role of this Division is to issue a passport in conformity with international standards enabling Sri Lankans to travel overseas, stay there and return without any obstacle. Passports are issued under one day service and normal service and One day service is operative only at the Head Office at present.

Objectives and role

01. To follow methodologies for the issuance of Passports to Sri Lankans containing accurate, quality and true information.
02. To implement policies for safeguarding and improving the standard of Sri Lankan Passport.
03. To implement Court orders on Immigration and Emigration affairs of Si Lankans.
04. To work in sound collaboration with government Security forces and other public institutions on affairs pertaining to immigration and emigration of Sri Lankans.
05. The functions of this Division are performed through 5 Branches and 4 Regional offices as follows.
 - Travel Branch
 - Passport Processing Branch
 - Passport Alteration Branch
 - Overseas Mission Branch
 - Postal Branch
 - Regional Offices – Kandy, Matara, Kurunegala and Vavuniya

1.5.2.1 Travel Branch

Travel Branch is the place where majority of clients visit daily. However, the Daily average of clients noticeably decreased in the first two quarters of the year 2021 due to break out of Covid 19 Pandemic in Sri Lanka. But, number of clients reportedly increased in October, November and December in the year 2021. With the intention of rendering a more close, efficient and expeditious service to the Public, four Regional Offices have been established in the districts of Kandy, Matara, Vavuniya and Kurunegala to issue Travel documents regionally under the normal service. These Regional Offices are functioned under the supervision of 4 Deputy / Assistant Controllers.

Special Functions performed in the year 2021.

- It was proposed to establish 4 new Regional Offices with the intention of expanding the services of the Department and preliminary discussions were held on the commencement of Ratnapura and Ampara Offices.
- Preliminary arrangements were made in the year 2021 to issue quality electronic Passports of international recognition containing the applicants' biometric data.

- It enabled in this year to commence the preliminary action required to obtain applications for passports online for the submission of applications in obtaining new Passports for the applicants who already possess Passports.



1.5.2.2 Passport Processing Branch

Following action is taken after the scrutinization of applications referred by Travel Branch and Overseas Mission Branch to Passport Processing Branch for preparation of new passports.

After completion of the tasks of data entry, their validation, capturing the photographs and signatures, printing, 4th page observation printing in case that there are alterations and observations in passports printed, quality assurance, laminating the passports, their comparison and 4th page scanning and final quality confirmation, the passports to be issued under one day service are sent to issuing counters, passports to be issued under normal service are sent to Postal Branch and passports to be issued for applications received through Foreign Missions are sent to Overseas Mission Branch.

In addition, applications referred for alterations are subjected to Data entry, re-validation and 4th page observation printing pursuant to corresponding inspection.

1.5.2.3 Passport Alteration Branch

Inclusion of the alterations under various categories to the passport issued is carried out by this Branch considering the subsequent requests of passport holders.

1.5.2.4 Overseas Missions Branch

Issuing passports to the Sri Lankan expatriates is carried out by this Division. Newly prepared passports for the applications forwarded to this Department by Sri Lankan expatriates through Foreign Missions via

Ministry of Foreign Affairs are handed over back to the relevant Foreign Mission through the Ministry of Foreign Affairs by this Overseas Mission Branch. Subsequently they are issued to the relevant applicants through Foreign Missions.

Special functions

- Passports were prepared for the applications conveyed by email in order to prevent delays in receiving applications by air mail during the period of Covid 19 pandemic.
- Preliminary action was finalized in developing a computer data system to receive applications online.
- Issuance of a circular to forward such documents with the agreement of each Overseas Mission reviewing the requirement of their relevant documents to be forwarded along with the application for Passport.

1.5.2.5 Postal Branch

Main function of this Branch is to send, by registered post to the applicants without delay, the passports prepared under normal service.

1.5.2.6 Regional Offices

Regional Offices of the Department of Immigration and Emigration are situated in Matara, Kandy, Vavuniya and Kurunegala Districts. Issuance of Passports under normal service and alterations to the Passports issued are made at such offices.

Preliminary action is being taken for establishing new Regional Offices as to cover all the provinces under decentralization of the function of the Department at Provincial level.

1.5.3 Policy, Development and Reform Division

Policy, Development and Reform Branch, Indo - Lanka Citizenship Branch and Legal Branch are functioned under this Division under the supervision of Controller (Policy, Development and Reforms) / Deputy Commissioner (Indo - Lanka).

1.5.3.1 Policy, Development and Reform Branch

This Branch has been established with a view of implementing development and policy making activities of the Department of Immigration and Emigration in a well-planned and more proper manner.

Key functions Performed

1. Formulation of relevant policies and plans in performing the preliminary tasks of the Department
2. Amendment of laws, Acts, and Ordinances related to the Department
3. Preparation and issuance of internal circulars and procedures and preparation and updating of operational manuals.
4. Preparation of Annual Action Plan and taking action to execute the same.

5. Preparation of Performance Report of the previous year.
6. Preparation of progress reports to be sent monthly, quarterly and annually to other Institutions and submitting them to the relevant institutions on due date.
7. Liaison of duties related to policy work with the line Ministry and other Institutions.
8. Taking action to draft the Cabinet Memoranda pertaining to the requirement of the Department, to obtain Cabinet approval and to present observations for Cabinet Memoranda forwarded from other Ministries.
9. Preparation of answers for the questions presented expecting oral answers at the Parliament.
10. Liaison for special projects implemented by the Department and liaison, guidance and supervision of the progress of Capital projects carry out annually.

Special functions of the year 2021

- Preparation of a new methodology for surveying the Regional Offices of the Department.
- Taking preliminary necessary action to establish new Regional Offices
- Taking necessary action to establish a Centre for the detention of Foreigners temporarily at the venue known as Millagahawatte in Grama Niladhari's Division Elapitiwala in the Wattala Divisional Secretary's Division.
- Carrying out the operational activities required to finalize Capital Projects with 93% progress.

1.5.3.2 Indo Lanka Citizenship Branch

Controller General is the *ex officio* Commissioner for Registration of Persons of Indian Origin and the Controller (Policy, Development and Reform) is the *ex officio* Deputy Commissioner for Registration of Persons of Indian Origin.

Persons who satisfy the qualifications under the Indian and Pakistani Residents (Citizenship) Act No. 03 of 1949, Indo – Ceylon Agreement (Implementation) Act, No. 14 of 1967 and amendments thereto, Grant of Citizenship to Stateless Persons Act, No. 39 of 1988, Grant of Citizenship of Persons of Indian Origin Act, No. 35 of 2003 have been granted Citizenship of Sri Lanka with effect from the effective dates of those Acts. Role of this Division is to grant citizenship for Sri Lankan residents with an Indian Origin and handle matters incidental thereto and to handle matters incidental to Registration of persons with a Chinese Origin in terms of the Grant of Citizenship to Chinese Origin Persons Act, No. 38 of 2008 and handle matters incidental thereto.

1.5.3.3 Legal Branch

The role of this Branch is to assist in providing the necessary instructions and assistance to execute the legal authority empowered by legislative enactments pertaining to functions of the Department of Immigration and Emigration and assist in efficient performance of the Departmental activities by amending the relevant legislations as and when required.

Functions performed by the Legal Branch:

Courts related affairs

- I. Obtaining from Magistrate's Courts, Colombo the summons and warrants pertaining to law suits filed by the Department and taking action to forward such summons and warrants to the relevant persons.
- II. Submission of observations related to law suits in which the Controller General or other officer of the Department has been made a respondent.
- III. Preparation of relevant information and files for which summons have been issued to Controller General or other officer of the Department to give evidence before Courts and making necessary arrangements to make participate the suitable officers in the courts proceedings on the relevant dates. Taking necessary action regarding 103 new court cases and 160 cases pending during this period.
- IV. Preparation and sending the relevant Courts 1052 letters and reports of information making aware the Court orders with incomplete information and that cannot be executed.

Agreement related affairs

- I. Taking action for coordinating with the Ministry of Foreign Affairs to form bilateral agreements for the purpose of exemption of Diplomatic and official Passport holders from Visas.
- II. Submission of observations for agreements entered the Department with local Institutions pertaining to the functions of the Department.
- III. Preparation and submission of observations for the foreign agreements, to be entered Sri Lanka with foreign countries, presented from the Ministry of Foreign Affairs, Ministry of Defence and other Ministries related to the subject of this Department and submission of observations on the Agreements presented by the Ministry of Defence related to the subject of this Department.
- IV. Extending the assistance required for formulating re-admission Agreements and liaison with the Ministry of Foreign Affairs as required.
- V. Administering legal instructions to prepare Lease agreements to enter between the parties related to buildings and houses required for continuing the functions of the Department and taking necessary action for the same. (Lease agreements related to Kandy, Kurunegala, Matara, Vavuniya offices and Hambantota, Trincomalee and Jaffna hostels of the employees.)
- VI. Provision of legal clearance related to the agreements entered with semi-governmental and Private Sector institutions which provide services.
- VII. Submission of observations regarding the Agreements entered into this Department with other Government institutions, obtaining the recommendations from the Department of Attorney General and making necessary liaison to sign the agreements.

Other complaints

- I. Taking action regarding 30 letters referred to this Division on corruptions occurred in connection with contravening the provisions in Immigrants and Emigrants Act and other complaints made by Officers in Charge of Police, other Institutions and persons.

Issues related to the Right to Information Act.

- I. Submission of information as per the Right to Information Act for 27 requests made on the Act.
- II. Submission of replies as per the Right to Information Act for 04 Appeals related to the Act.

Performance of special duties

- Participation in the Parliament meeting at the debate on the Act and the Consultative meeting of the Ministry of Defence related to the amendment of Immigrants and Emigrants Act for making amendments in respect of the introduction of the status of permanent Resident visa and the extension of periods of visa in the Act.
- Preparation of the Agreement entered in to the Department with the Department of Motor Traffic and Border Risk Assessment Centre (BRAC) and liaison required to sign the same.

1.5.4 Visa and Border Control Division

This Division is functioned under the supervision of Controller (Visa and Border control). Visa activities are functioned under the Visa Branch while Border Control activities are functioned under the Ports and Investigation Branches.

1.5.4.1 Visa Branch

This division carries out the issuance and extension of valid visa in accordance with the Section III of the Immigrants and Emigrants Act, No. 20 of 1948 which contains the provisions in respect of controlling entry of non Sri Lankan Citizens to Sri Lanka and Immigrants and Emigrants Regulations No. 02 to 35 of 1956 under the Act ensuring the national security of the country for the foreigners who arrive Sri Lanka, enabling them to stay legally in this country.

The main objectives of this Division are to contribute considerably to the national revenue of the country through issuing and extending visa, to contribute to national development through facilitating foreign employment in essential fields and implementing the visa policies as to favour the country.

Resident Visa

These Resident visas are issued to non- Sri Lankans belonging to the following categories and intend to reside in Sri Lanka for a long period in order to fulfill special purposes.

1. Employment category

- Persons employed in projects under BOI
- Employees of Non- Governmental Organizations
- Employees of the Institutions under overseas missions
- Employees of the projects implemented through Private Companies / Public Sector

2. Investors

- Investors of monetary capital in Sri Lanka
- Those who engage in business activities in Sri Lanka.

3. Persons arrive for religious purposes

- Clergies
- Constructors of religious places / helpers

4. Students

- University students
- Students of government approved educational institutions

5. Registered Indians covered by the Indo - Lanka Pact 1967

6. Ex- Sri Lankans and their dependents

7. Family members of a Sri Lankan

- Spouse
- Children holding foreign nationality

8. Employees work for foreign Missions in Sri Lanka and their dependents

9. My Dream Home

10. Residence Guest Scheme

11. Those who are staying on medical reasons

Visit Visa

These visas are issued to the foreigners for short term for tourism or business purposes under ETA and through Sri Lankan Overseas Missions situated in foreign countries.

1. Tourist Visa

- This visa is issued under ETA for a period of 30 days or a part thereof to tourists who visit Sri Lanka for a short period for the purposes of tours, visit relatives, receiving ayurvedic treatments, practicing yoga and meditation.

2. Business Visa

- This visa is issued for foreigners who visit Sri Lanka for other purposes of short term business nature other than tourism. The documents in proof of the relevant task should be submitted for this purpose. (for attending workshops, conferences, entertainment activities, business discussions, institutional workshops etc.)

Transit Visa

- This is a visa that grants permission for entry into Sri Lanka for a short period in the course of his journey from a country other than Sri Lanka to another destination. This visa is issued free of charge subject to a maximum period of 02 days.



1.5.4.2 Ports Branch

The major functions of this Branch are to control entering the persons who are not Sri Lankan citizens into Sri Lanka, regularization of the said Passport holders travelling out of Sri Lanka, performance of border controlling activities and clearance activities of the entire immigrants and emigrants inclusive of the Sri Lankan Passport holders efficiently and productively at all approved Air and sea ports situated around the Island as to generate a positive motivation in National economy giving priority to the national security.

Tasks of the Ports Branch

- Performing clearance activities of the passengers travelling into and out of Sri Lanka.
- Granting approval to dispatch passports of the persons who need to get visa to enter into the countries, where foreign Embassies are not located in Sri Lanka, through courier service to the countries where relevant Embassies are located.
- Issuance of permits to the naval crew of a ship anchored in an approved port in Sri Lanka to enter into the land temporarily.
- Issuance of bonds (stickers) to foreign naval crew visiting Sri Lanka.
- On the requirement of various institutions, issuance of letters containing the details of immigration and emigration of persons who left aboard.
- Granting ETA at the ports to the foreigners who arrive into Sri Lanka without obtaining ETA.
- Execution of prohibition orders issued by the Courts regarding arrival and departure of persons and performing duties related to the letters received from various other institutions inquiring on the arrival and departure of persons.
- Issuance of Departure /Arrival Cards to be completed by the passengers at the ports in arrival into and departure from Sri Lanka.
- Monitoring, supervising, reviewing and updating of the services of the Immigration and Emigration Officers attached to the Ports.

Approved ports for arrival and departure

1. Bandaranaike International Airport - Katunayake
2. Mahinda Rajapaksa International Airport – Mattala
3. Colombo Airport – Ratmalana
4. Koggala Airport
5. Jaffna International Airport
6. Colombo Port
7. Galle Port
8. Ruhunu Magampura Mahinda Rajapaksa Port
9. Trincomalee Port
10. Thalaimannar Pier
11. Norochcholai Port
12. Oluvil Port
13. Dikowita Port – Dikowita Terminal of Colombo Port

Issuance of bonds (stickers) for overseas naval crew.

Every member of all naval crew should sign a bond before entering into the country. A bond fee of Rs.1150.00 is charged for the purpose. These bonds are issued for the foreigners serving in ships visiting Sri Lanka and foreigners departing from Sri Lanka after naval service and the relevant bond fee should be paid to the Department of Immigration and Emigration by the local representative of the person seeking such entry into the country.

Special Functions performed in the year 2021

- Preparation of arrival and departure seals of the Authorized Officers with new security features in compliance with the International standards. Taking preliminary action for the purpose.
- Provision of facilities for officers associating Norochcholai Port.
- Establishment of an Immigration and Emigration Office at Dikowita Fishery Harbour and commencement of preliminary duties at such office.
- Improvement of Immigration and Emigration office premises at Ratmalana Airport, commencement of Officers' Restroom and provision of other facilities.
- Taking required preliminary action with Sri Lanka Ports Authority and other Institutions for the establishment of new office and restroom building at Galle Port.
- Provision of recommendations to Controller General of Immigration and Emigration for updating bonds for naval persons.
- Taking preliminary action required for effecting bonds for naval crew through an online methodology.
- Finding out the possibility of obtaining a land to construct a permanent building for the office and restroom at Jaffna International Airport.

1.5.4.3 Investigation Branch

This Branch takes action to identify before entry into, arriving and staying in Sri Lanka the foreigners who are not complying with the Immigrants and Emigrants Act, No.20 of 1948 and Immigrants and Emigrants regulations of 1956 enacted there under and international laws and who may be a threat to the safety of the country, supervise activities of foreigners staying in Sri Lanka, conduct required investigations and take legal action to take into custody, to detain, remove or deport out of the country the foreigners staying in the country by violating immigrants and emigrants laws.

This Branch operates through 5 Units.

1. Investigation Section
2. National Anti Human Trafficking Resource Centre (NAHTRC)
3. Risk Assessment Center
4. Detention Centers
5. Border Surveillance Unit

1.5.4.3.1 Investigation Unit

This unit carries out the functions that taking into custody the foreigners staying in the country violating the Immigrants and Emigrants Act, detainment and deporting them out of the country.

Reasons for removing the foreigners from the country.

1. Overstaying the period of visa
2. Violation of the conditions of Visa (eg.: Being engaged in an employment holding a tourist visa or engaging in an anti-social activity.)
3. As per courts orders

Reasons for refusal of entry to foreigners:-

1. Not being a bona-fide traveler.
2. Usage of forged travel documents.
3. Non- receipt of standard visa (Countries for which visas cannot be granted and others).
4. Removal from the country due to prior violation of the Immigrants and Emigrants Act.
5. Being blacklisted.
6. Not possessing Electronic Travel Authorization (No ETA).
7. Non availability of sufficient amount of money.
8. Absence of return air ticket.
9. Red notice and notices of Interpol.
10. Court Orders.
11. Orders of the Controller General of Immigration and Emigration.

1.5.4.3.2 National Anti Human Trafficking Resource Centre (NAHTRC)

This is the Division that established for minimizing the threats arisen on the human trafficking and Human smuggling in Sri Lanka or that can internationally attack Sri Lanka. This performs its action to assist for empowering the local law in respect of trafficking of persons depicted in Section 360(c) of the Penal Code (Amendment) Act, No. 16 of 2006 and to assist for fulfilling the responsibility entrusted to Sri Lanka by international conventions related to organized crimes.

Functions

- Identification of the victims of human trafficking or human smuggling by Sri Lankans and foreigners, submission of them for investigations, participation in investigations and contribution in deporting them out to their motherlands after finalizing the investigations.
- Provision of representation of the Department of Immigration and Emigration for TIP report prepared annually by United States and the Action Plan prepared annually by the Anti-Human Trafficking Task Force established under the Ministry of Justice.
- Participation in workshops held at various instances for the elimination of trafficking persons representing the Department of Immigration and Emigration and acting as resource personnel of such workshops.
- Training of Authorized officers and Senior Authorized Officers joining hands with the Training Unit regarding the elimination of internationally organized crimes, contribution for improving their knowledge and experience and liaison with international and national Institutions for the same.
- In addition to the above functions, this Unit maintains an Information system on refugees. According to an Agreement entered in to with Ministry of Foreign Affairs in 2005, foreigners are registered as Refugees and Asylum seekers through United Nations High Commissioner's Office for Refugees which is a Non Governmental Institution attached to United Nations Organization operative in this country. Those who have been offered the status of refugees are directed to reside in a third country. This Unit of the Department of Immigration and Emigration maintains an updated file of information on foreigners staying in such a manner. Provision of such information when required to the other government institutions connected with national security and supervision on such foreigners according to the Immigrants and Emmigrants Act are being carried out.

Other Functions

- Introduction of a Standard Operation Procedure for Border Surveillance Unit.
- Making aware the relevant Divisions about the reports on informal migratory practices identified by Border Surveillance Unit.

1.5.4.3.3. Risk Assessment Center

- This Centre, established under the Investigation Division in May, 2019, carries out the functions of identifying the risky passengers who wish to enter into Sri Lanka, arrive the country, staying in the country and depart Sri Lanka and the tendencies early through collecting, preparing, planning and analyzing the intellectual information on border controlling activities and incidental thereto. Thereby this Centre prevents their arrival or departure and sharing such information with the other Institutions which are responsible to the safety of this country.
- This Section finds out the human traffickers, victims, human smugglers, illegal migrants, organized offenders, and the routes they used for such purposes.
- A passenger should obtain an electronic visa (ETA) before entering into the country. This Section investigates on them before approving it.
- This Division guides the Immigration Officers to investigate further as to whether the relevant passenger shall be permitted to enter the country at the Airport at the event of entering a certain passenger in to the country and to assist the investigation officers by providing required information for investigations at the event of violating the Immigrants and Emigrants Act by a passenger entered into the country.

1.5.4.3.4 Foreigner Detention Centers (Mirihana and Welisara)

This Detention Centre detains the foreigners, who were staying in Sri Lanka violating the Immigrants and Emigrants Act and who were taken in to custody on miscellaneous crimes in Sri Lanka, until they are removed from this country, attends their basis requirements until then, presents for treatments they required and clinical activities.

The foreigners detain at this Foreign Detention Centre are :

1. Foreigners who are taken into custody by the Investigation Division on violation of Immigrants and Emigrants Act.
2. Foreigners handed over to the Department of Immigration and Emigration for removing out of the island on court's orders
3. Foreigners who have taken into custody by Sri Lanka Police on violating Immigrants and Emigrants Act.
4. Foreigners who voluntarily present them self for the Department on violating Immigrants and Emigrants Act.

1.5.4.3.5 Border Surveillance Unit

The above Unit was established in Katunayake International Airport in July, 2019 with the intention of extending assistance required for the investigations on misuse of visa and minimizing human trafficking

and human smuggling which are considered as organized crimes.

Functions performed:

- Thereby it sharpens the identification of human traffickers and the victims, human smugglers and misusers of tourist visas. Investigations are carried out on trafficking of persons / human smuggling or other organized crimes through communicating the intelligence information found out by this unit to the Investigation Branch and National Anti Human Trafficking Resource Centre (NAHTRC). Additionally, communication of intelligence information found out by the Investigation branch to this unit, the relevant information will be strictly scrutinized by the officers at the airport.
- This Division carries out the functions such as identification of offences of both local and foreign persons at Katunayake International Airport premises on informal migrations or trafficking of persons and presenting them for legal proceedings. Fifteen identified incidents at the arrival terminal and 37 identified incidents at the departure terminal were reported for the year 2021 and relevant action was taken regarding the same.
- The authenticity of the documents utilizing the modern technology through the Document lab located attaching to this unit are get proven and their conditions are provided to the officers of



1.5.5 Information Technology Division

This Division is functioned under the supervision of Controller (Information Technology).

The basic intention of this Division is to render a maximum service to the Public through improving information system of the Department introducing new methodologies. Additionally, Information Technology Division continuously maintains existing Software and Hardware without any hindrance.

- Another function of this Division is to update the agreements with outsourcing institutions that provide services related to the computer system of the Department and to monitor the maintenance as per the agreements.

In addition to the basic functions mentioned above, following special tasks are also carried out by this Information Technology Division.

- Providing required technical assistance by developing software and data systems as per the requirement of the Department.
- updating a website for the Department.
- Upgrading the existing hardware and software system
- Updating of necessary information on travels of air passengers as per Court Orders.
- Taking necessary action for blacklisting the passports, as per the orders made by the Controller (Travel).

The following units also function under this Division.

1.5.5.1 Stolen and Lost Travel Document Unit (SLTD)

Information provided by Police stations on lost or stolen travel documents are directly transmitted to the Department by the NCB or the SLDMM. Such passports are investigated, invalidated as not to use again and dispatch them to the INTERPOL. Arrangements have been made to prevent any other person travelling overseas using such a passport. The main objective of the SLTD is to prevent such illegal acts.

NCB and SLDMM have sent 4961 passports to the Department from 01.01.2021 up to 31.12.2021. Number of Passports of which the information has been sent to the data system of the INTERPOL was 3646. The balance passports are reported to be received to the owners again.

1.5.5.2 Integrated Enquiry Management System (IEMS)

The Integrated Enquiry Management System (IEMS) was established for the provision of information and statistics of Immigration and Emigration. Foreign Diplomatic Consular Missions in Sri Lanka directly maintain relations with this Division and verification of the accuracy of passports are made through this Division prior to the issuance of visas when necessary. Our Department has replied for 268 such inquiries during the period from 01.01.2021 to 31.12.2021.

1.5.5.3 Re-admission Case Management System (RCMS)

Information pertaining to Sri Lankans deported from foreign countries are referred to this Department through computer system established for the purpose in embassies in each such country. Sri Lankan citizenship gets confirmed ultimately by the use of passport data in the Department and data in the Department for Registration of Persons through the same computer system. Subsequently recommendation is given for the issuance of temporary travel document.

Special programmes conducted in the year 2021.

- Improvement of Software and online system of the Department, Border Surveillance Unit and Immigration and Emigration Intelligence Division.
- Preparation of a methodology to receive online applications of Citizenship and Overseas Mission divisions.
- Improvement of Statistical Report Generation and Dashboard module.
- Updating the connection with INTERPOL.

1.5.6 Citizenship Division

Functions of this Division are executed on Statutory authority of the Citizenship Act, No. 18 of 1948. Ex officio Executive powers to implement Citizenship Act have been vested in the Secretary to the relevant line Ministry. Executive powers of the Secretary are executed through an Assistant Secretary and such powers are thereby executed by a Deputy Controller of the Citizenship Division. Since provisions and executive procedures of Citizenship Act are directly joined to the process of issuing passports through Foreign Missions which are governed by the Immigrants and Emigrants Act, Citizenship Division is located in the Department of Immigration and Emigration.

1.5.7 Accounts Division

Accounts Division is functioned as Payment Section, Budget Section, Computer Section and Revenue Section under the supervision of Chief Accountant and under the guidance of Accountant (Expenditure) and Accountant (Revenue).

Functions

The major function of Finance Division is the financial management of the Department of Immigration and Emigration. This Department is an income generating Department and it carries out the functions of collecting revenue, accounting and supervision, management of the Advance to Public Officers' Account and Asset Management of the Department. It guides to make expenses of the Department in terms of Financial Regulations and Treasury Circulars subject to the limits of approved provisions. Direction and management of all the financial activities inclusive of preparation of annual and monthly reports of this Department (annual budget estimate, annual revenue estimate, appropriation account, monthly account summaries) and submitting those reports to the Treasury, Departments and other Institutions on due date are undertaken by this Accounts Division.

(a) Revenue

Even though the estimated total revenue target of the Department was Rs.19.67 billion in the year 2021, the expected revenue target had to be revised up to Rs.5.67 billion on the fall back due to Covid -19 pandemic situation prevailed in the country in the year 2021. Even though that revenue target was a prediction on the manner of revenue earning existed, the actual revenue earned in the year 2021 exceeding such revenue limit was Rs. 8.66 billion. Growth of all revenue sources in the fourth quarter compared to the third quarter in the year 2021 caused for this increase of total revenue. This is noted as an increase of revenue earning of Rs. 3.13 billion in the year 2021 compared to the total revenue of Rs. 5.53 billion earned in the year 2020.

(b) Expenditure

The estimated provisions (revised) for the expenditure of the Department in the year 2021 was Rs.3,137.80 million. A sum of Rs. 1,927.30 million for recurrent expenditure and a sum of Rs. 1,210.50 million for capital Expenditure were allocated. The actual total expenditure reported at the end of the year 2021 was a sum of Rs. 2,675.33 million. It has spent a sum of Rs. 1,712.25 million for recurrent expenditure and a sum of Rs.963.08 million for capital expenditure. This expenditure has been reported subjecting to retention of a sum of Rs. 100.00 million as compulsory savings out of the total capital expenditure.

1.5.8 Internal Audit Division

This Division is functioned under the supervision of Chief Internal Auditor.

Objective

Independent assurances and provision of instructions that guide to improve the operational activities of the Department

Scope of the Internal Audit

Reviewing all fields of the Department of Immigration and Emigration and all Divisions thereunder, scrutinizing the reports and documents required for such review and access to the stores and individuals.

Functions performed in the year 2021

- **Internal Audit investigations carried out**
 - i. Checking the usage of Departmental vehicles
 - ii. Checking the payments vouchers in January 2021
 - iii. Checking the payments vouchers in March 2021
 - iv. Special Audit Investigation – Kurunegala Regional Office
 - v. Internal Audit investigation on cleaning services of the Department
 - vi. Internal Audit investigation on maintenance and service of machinery and equipment of the Institution
 - vii. Scrutinization of internal control system related to the payment of salaries
 - viii. Internal Audit Investigation on the maintenance, servicing, repairing the machinery and equipment of the Department and renewal of service agreements
 - ix. Internal Audit Investigation of Advance B Account of the Department prepared in respect of the year 2020
 - x. Internal Audit Investigation on the preparation of Bank reconciliations related to the Account No. 70414423 of Bambalapitiya Branch of Bank of Ceylon

- **Special Reports presented**
 - I. Preparation of Preliminary Report of the Chief Internal Auditor 2021
 - II. Preparation of Revenue Analysis Reports for the First quarter of the year 2021.
 - III. Preparation of Expenditure Analysis Reports for the First quarter of the year 2021
 - IV. Preparation of the Revenue Analysis Report for the Second quarter of the year 2021
 - V. Preparation of the Expenditure Analysis Reports for the Second quarter of the year 2021
 - VI. Preparation of the Revenue Analysis Report for the Third quarter of the year 2021
 - VII. Preparation of the Expenditure Analysis Report for the Third quarter of the year 2021
 - VIII. Preparation of Quarterly Assessment report of the Chief Internal Auditor for the First quarter of the year 2021.

- IX. Preparation of the Quarterly Assessment Report of the Chief Internal Auditor for the Second quarter of the year 2021
- X. Preparation of the Quarterly Assessment Report of the Chief Internal Auditor for the Third and Fourth quarters of the year 2021

- **Conducting Management Audit Committee Meetings**

- **Other Special Functions**

- i. Scrutinizing the Annual Accounts – Welfare Society of the Department
- ii. Preparation of Amended Internal Audit Plan 2021. (December 2021)
- iii. Preparation of Risk Based Internal Audit Plan 2022.

Chapter 02 – Progress and Forevision

2.1. Progress achieved in the year 2021

2.1.1 Travel Division

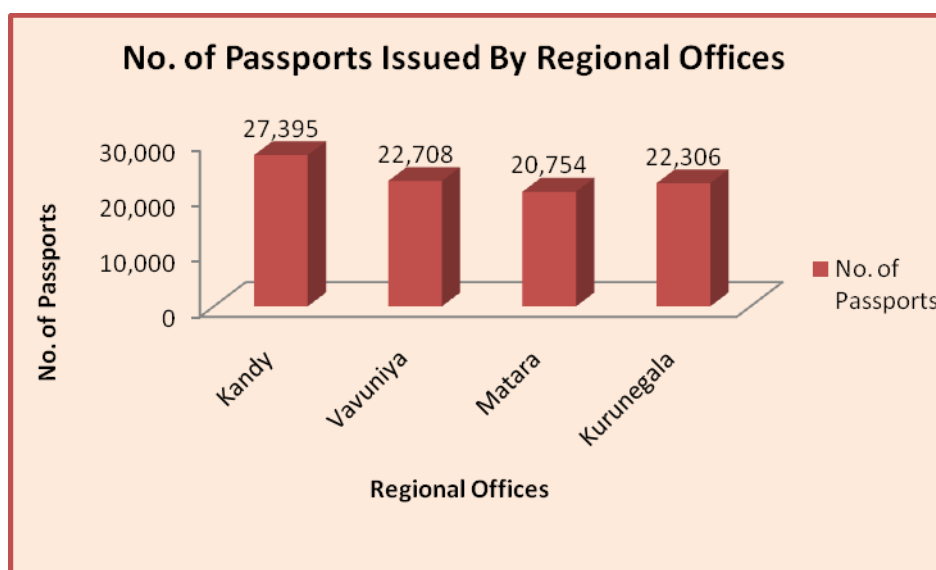
2.1.1.1 Progress of the issuance of Passports

1) Total No. of Passports issued by the Department in the year 2021

| Diplomatic | Official | All countries | Emergency Certificates | Identification Certificates | Total |
|------------|----------|---------------|------------------------|-----------------------------|---------|
| 398 | 860 | 381,301 | 1 | - | 382,560 |

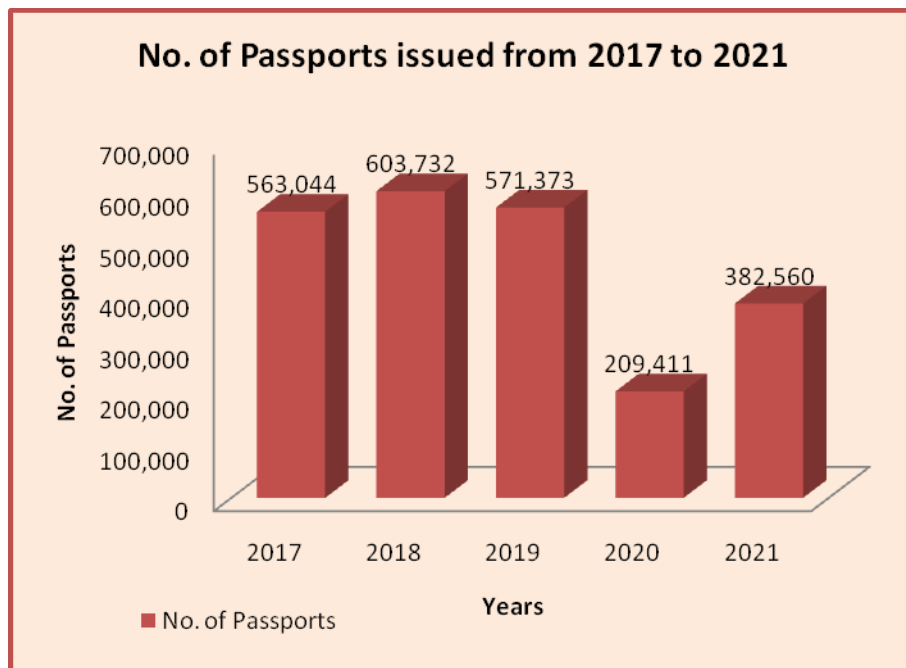
2) No. of Passports issued by the Regional Offices

| Office | Diplomatic | Official | All countries | Emergency Certificates | Total |
|--------------|------------|----------|---------------|------------------------|---------------|
| Kandy | 1 | 2 | 27,392 | 0 | 27,395 |
| Vavuniya | 0 | 0 | 22,708 | 0 | 22,708 |
| Matara | 0 | 0 | 20,753 | 1 | 20,754 |
| Kurunegala | 0 | 0 | 22,306 | 0 | 22,306 |
| Total | 1 | 2 | 93,159 | 1 | 93,163 |



3) Issuances of Passports since 2017 to 2021 (As per Category of Passports)

| Year | Diplomatic | Official | All countries | Middle East Countries | Emergency Certificates | Identification certificates | Total |
|--------------|--------------|--------------|------------------|-----------------------|------------------------|-----------------------------|------------------|
| 2017 | 339 | 1,819 | 369,197 | 173,901 | 17,787 | 1 | 563,044 |
| 2018 | 364 | 1,934 | 392,317 | 187,869 | 21,246 | 2 | 603,732 |
| 2019 | 314 | 1,585 | 545,883 | 3,916 | 19,674 | 1 | 571,373 |
| 2020 | 175 | 404 | 204,081 | 13 | 4,738 | 0 | 209,411 |
| 2021 | 398 | 860 | 381,301 | - | 1 | - | 382,560 |
| Total | 1,590 | 6,602 | 1,892,779 | 365,699 | 63,446 | 4 | 2,330,120 |



4) No. of Passports issued by the Regional Offices since 2017 to 2021

| Office | 2017 | 2018 | 2019 | 2020 | 2021 |
|--------------|---------------|----------------|----------------|---------------|---------------|
| Kandy | 42,793 | 42,364 | 45,982 | 16,230 | 27,395 |
| Vavuniya | 21,192 | 23,856 | 29,820 | 12,269 | 22,708 |
| Matara | 24,722 | 26,704 | 32,109 | 11,353 | 20,754 |
| Kurunegala | 3,709 | 19,336 | 29,589 | 11,451 | 22,306 |
| Total | 92,416 | 112,260 | 137,500 | 51,303 | 93,163 |



2.1.1.2. Passport Alteration Branch

1) Number of alterations made at the Head Office - 2021

| Category | Total |
|--------------------------------------|---------------|
| Validation for a single foreign tour | 143 |
| Cancellation of single tour limit | 1,262 |
| Inclusion of Dual Citizenship | 61 |
| Removal of children's details | 28 |
| Inclusion of Identity Card Number | 2,119 |
| Inclusion of name before marriage | 70 |
| Change of Name | 2,216 |
| Inclusion of the name after marriage | 294 |
| Other alterations 01 | 3,000 |
| Other Alterations 02 | 35 |
| Inclusion of designation | 12,193 |
| Inclusion of name before marriage | 3 |
| Total | 21,424 |

2) Number of alterations made at Regional Offices - 2021

| Category | Kandy | Vavuniya | Matara | Kurunegala |
|--------------------------------------|--------------|--------------|------------|--------------|
| Validation for single foreign tour | 1 | 4 | - | 11 |
| Cancellation of single tour limit | 67 | 52 | 55 | 55 |
| Inclusion of Dual Citizenship | 4 | - | 2 | 3 |
| Removal of children's details | 1 | 1 | 3 | 1 |
| Inclusion of Identity Card No. | 172 | 106 | 127 | 118 |
| Inclusion of name before marriage | 1 | 31 | 1 | 276 |
| Change of Name | 342 | 212 | 133 | 3 |
| Inclusion of the name after marriage | 8 | 188 | - | 163 |
| Other alterations 01 | 173 | 97 | 79 | 2 |
| Other Alterations 02 | 2 | 2 | - | - |
| Inclusion of designation | 926 | 463 | 433 | 2,256 |
| Renewals | - | 1 | - | - |
| Total | 1,697 | 1,157 | 833 | 2,888 |

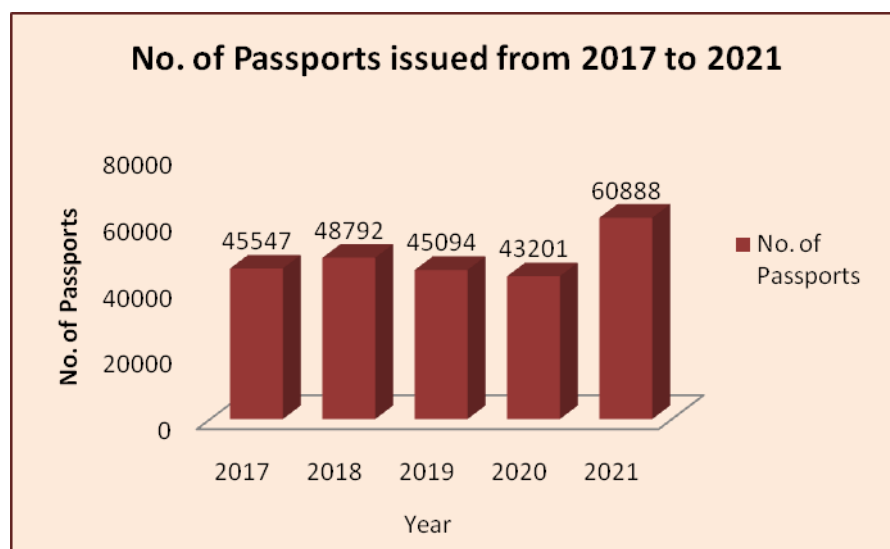
2.1.1.3 Progress of Overseas Mission Branch

1) Number of passports issued by this Branch during the year 2021

| Month | Number |
|--------------|---------------|
| January | 1,983 |
| February | 2,793 |
| March | 6,148 |
| April | 3,411 |
| May | 6,582 |
| June | 8,815 |
| July | 5,983 |
| August | 5,580 |
| September | 4,011 |
| October | 5,956 |
| November | 4,186 |
| December | 5,440 |
| Total | 60,888 |

2) Particulars of the passports issued by Overseas Mission Branch since 2017 to 2021

| | 2017 | 2018 | 2019 | 2020 | 2021 |
|--------------|---------------|---------------|---------------|---------------|---------------|
| January | 3,043 | 3,221 | 3,785 | 3,610 | 1,983 |
| February | 3,457 | 3,241 | 2,681 | 4,370 | 2,793 |
| March | 4603 | 3,786 | 4,035 | 2,243 | 6,148 |
| April | 4,038 | 3,760 | 4,088 | 3,112 | 3,411 |
| May | 4,532 | 6,501 | 5,448 | 1,935 | 6,582 |
| June | 4,614 | 3,298 | 3,858 | 3,147 | 8,815 |
| July | 3,752 | 6,025 | 3,684 | 3,155 | 5,983 |
| August | 4,167 | 3,763 | 3,778 | 3,630 | 5,580 |
| September | 3,358 | 3,377 | 3,593 | 5,583 | 4,011 |
| October | 2,805 | 4,785 | 4,052 | 5,290 | 5,956 |
| November | 4,016 | 3,402 | 3,142 | 4,331 | 4,186 |
| December | 3,162 | 3,633 | 2,950 | 2,795 | 5,440 |
| Total | 45,547 | 48,792 | 45,094 | 43,201 | 60,888 |

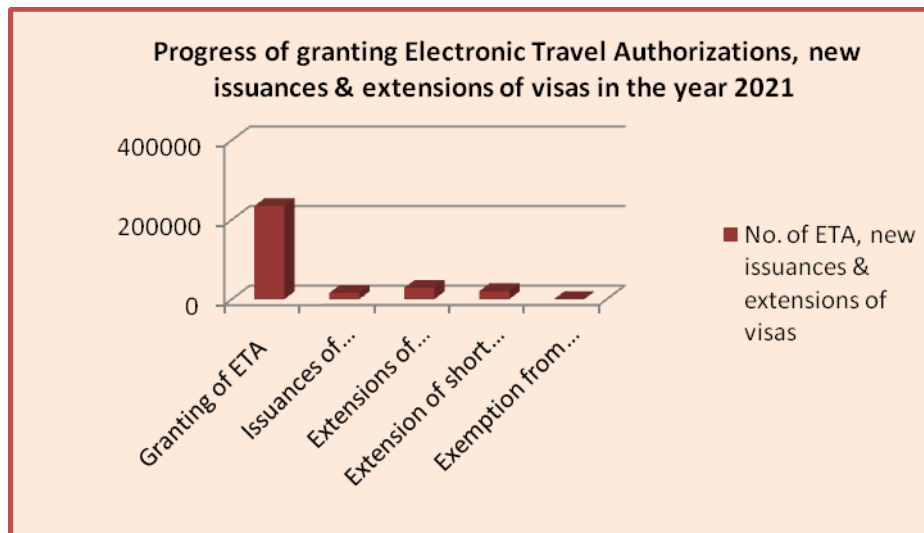


2.1.2 Visa and Border Control Division

2.1.2.1 Visa Branch

- 1) Progress of granting Electronic Travel Authorizations, new issuances & extensions of visas in the year 2021

| Description | 2021 |
|--|---------|
| Granting of ETA | 23,4313 |
| Issuances of Resident visas | 15,809 |
| Extensions of Resident visas | 28,595 |
| Extension of short term visas (Tourist, business and Multiple entry visas) | 20,246 |
| Exemption from the visa requirement due to obtaining Dual citizenship (Sri Lankan) | 468 |



- 2) Comprehensive account on extensions and issuances of resident visas - 2021

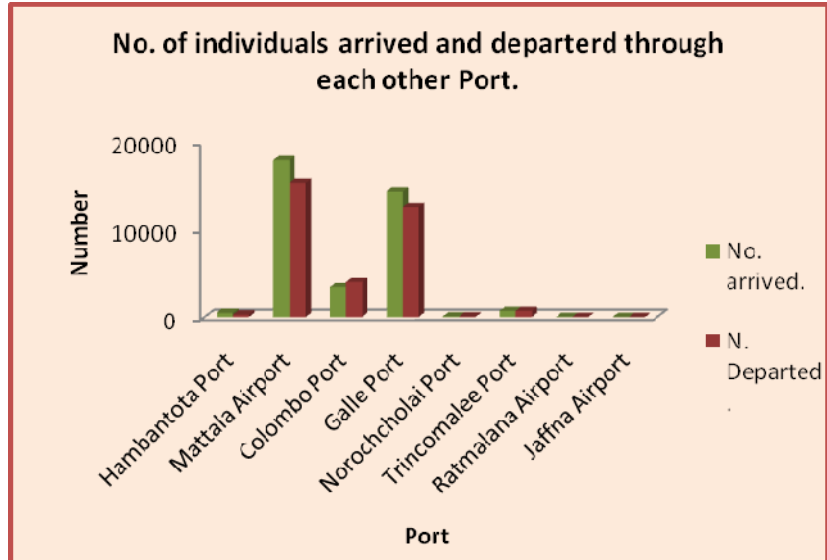
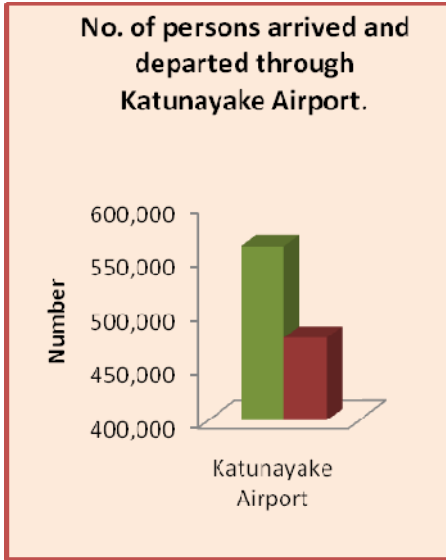
| Category of Resident Visa | Extensions | Issuances | Fax messages sent to Embassies | Messages sent to Airports (Landing Endorsement) |
|--------------------------------------|------------|-----------|--------------------------------|---|
| Employed in Boards of Investment | 6,654 | 2,638 | 2,391 | 1,626 |
| Children born to Sri Lankan parents | 365 | 354 | 0 | 0 |
| Under Section 5.2 of Citizenship Act | 103 | 131 | 0 | 0 |
| Under Section 11 of Citizenship Act | 65 | 66 | 0 | 0 |
| Clergy | 1,202 | 95 | 81 | 20 |
| Court Orders | 217 | 37 | 0 | 0 |

| Category of Resident Visa | Extensions | Issuances | Fax messages sent to Embassies | Messages sent to Airports (Landing Endorsement) |
|--|---------------|---------------|--------------------------------|---|
| Diplomatic | 342 | 374 | 342 | 208 |
| Ex- Sri Lankans | 1,859 | 1,923 | 0 | 0 |
| Arrival on medical grounds | 675 | 386 | 6 | 2 |
| Non- Governmental Organizations (NGO+INGO) | 374 | 250 | 244 | 95 |
| Arrivals for Public Sector employment | 188 | 252 | 82 | 46 |
| Employees in private sector | 4,839 | 4,355 | 2,686 | 1,295 |
| Registered Indians | 6 | 1 | 0 | 0 |
| Arrivals for religious purposes | 123 | 31 | 78 | 4 |
| Long term Resident visa (05 years) (RGS) | 11 | 0 | 0 | 0 |
| Dual citizenship (Endorsement) | 129 | 303 | 0 | 0 |
| Spouses of Sri Lankan citizens | 4,356 | 1,202 | 0 | 0 |
| Foreign Spouses employed | 0 | 1 | 0 | 0 |
| SSRV(My Dream Home) | 223 | 46 | 0 | 0 |
| Official | 2,261 | 2,472 | 1,703 | 1,468 |
| Student /scholarship holders | 4,593 | 837 | 434 | 224 |
| Field of construction | 0 | 0 | 0 | 0 |
| Dependents of Sri Lankan citizens | 10 | 3 | 0 | 0 |
| SAARC Visa | 0 | 52 | 0 | 0 |
| Total | 28,595 | 15,809 | 8,047 | 4,988 |

2.1.2.2 Ports Branch

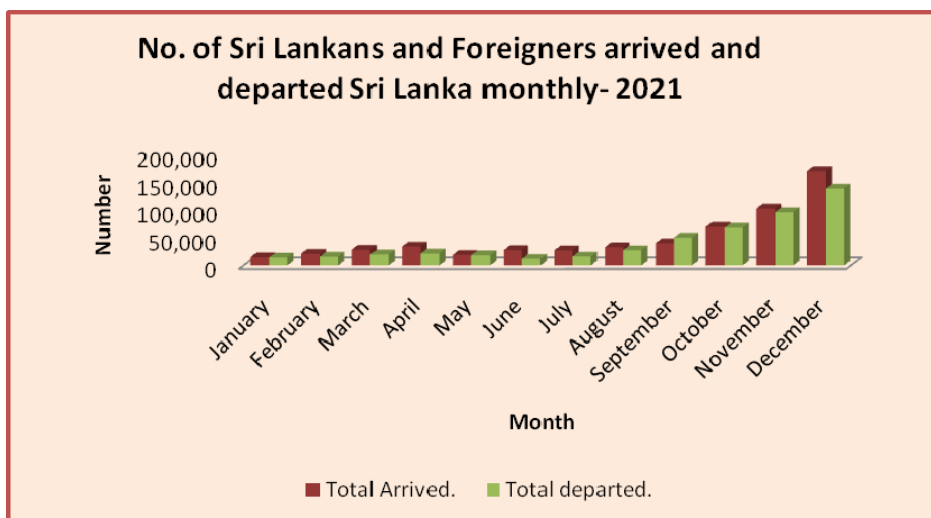
1) Number of persons arrived and departed through each approved port - 2021

| Port | Arrivals | Departures | Total |
|--------------------|----------------|----------------|------------------|
| Katunayake Airport | 561,890 | 476,831 | 1,038,721 |
| Hambantota Port | 463 | 279 | 742 |
| Mattala Airport | 17,971 | 15,321 | 33,292 |
| Colombo Port | 3,415 | 3,965 | 7,380 |
| Galle Port | 14,375 | 12,545 | 26,920 |
| Norochcholai Port | 66 | 64 | 130 |
| Trincomalee Port | 681 | 678 | 1,359 |
| Ratmalana Airport | 20 | 18 | 38 |
| Jaffna Airport | 0 | 0 | 0 |
| Total | 598,881 | 509,701 | 1,108,582 |



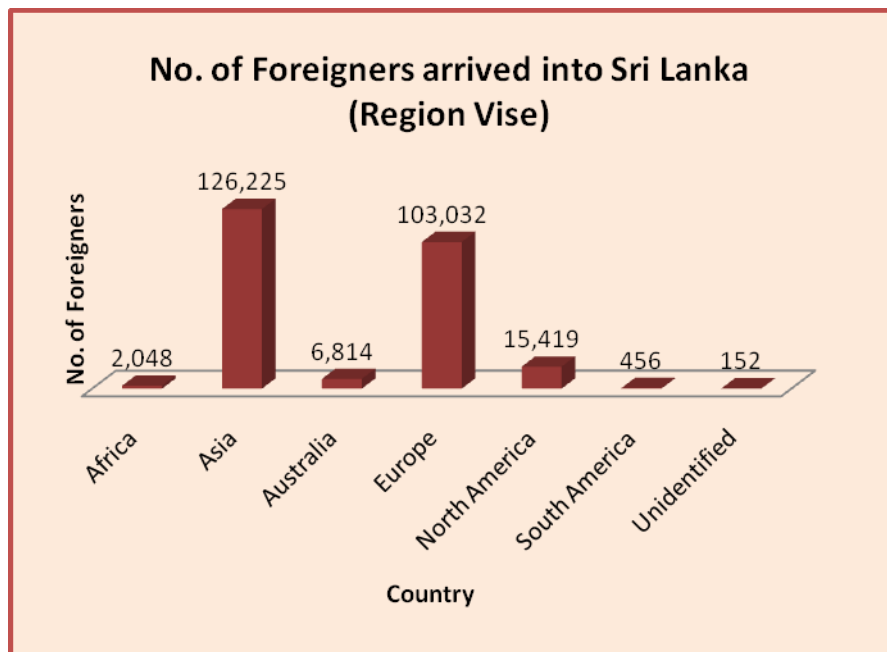
2) Number of Sri Lankans and Foreigners arrived and departed Sri Lanka monthly – 2021

| Month | No. of Arrivals | | | No. of Departures | | |
|--------------|---------------------|----------------|----------------|---------------------|----------------|------------------|
| | Sri Lankan citizens | Foreigners | Total Arrivals | Sri Lankan citizens | Foreigners | Total Departures |
| January | 11,365 | 4,214 | 15,579 | 9,881 | 5,177 | 15,058 |
| February | 15,275 | 6,606 | 21,881 | 11,177 | 5,378 | 16,555 |
| March | 20,521 | 8,632 | 29,153 | 13,375 | 7,198 | 20,573 |
| April | 26,424 | 8,683 | 35,107 | 14,327 | 7,971 | 22,298 |
| May | 15,280 | 4,586 | 19,866 | 11,629 | 7,406 | 19,035 |
| June | 24,779 | 3,897 | 28,676 | 7,560 | 5,037 | 12,597 |
| July | 21,461 | 6,589 | 28,050 | 10,710 | 6,079 | 16,789 |
| August | 23,867 | 9,896 | 33,763 | 19,917 | 8,395 | 28,312 |
| September | 22,472 | 18,669 | 41,141 | 34,508 | 16,914 | 51,422 |
| October | 40,868 | 29,547 | 70,415 | 46,796 | 21,935 | 68,731 |
| November | 51,665 | 52,124 | 103,789 | 55,527 | 41,613 | 97,140 |
| December | 70,758 | 100,703 | 171,461 | 73,827 | 67,364 | 141,191 |
| Total | 344,735 | 254,146 | 598,881 | 309,234 | 200,467 | 509,701 |



3) Number of foreigners arrived in to Sri Lanka (Region wise) - 2021

| Month | Africa | Asia | Australia | Europe | North America | South America | Not Identified | Total |
|--------------|--------------|----------------|--------------|----------------|---------------|---------------|----------------|----------------|
| January | 46 | 1,655 | 66 | 2,305 | 136 | 2 | 4 | 4,214 |
| February | 52 | 3,588 | 80 | 2,583 | 291 | 11 | 1 | 6,606 |
| March | 102 | 5,143 | 82 | 2,852 | 433 | 15 | 5 | 8,632 |
| April | 113 | 4,966 | 117 | 2,779 | 680 | 21 | 7 | 8,683 |
| May | 48 | 2,373 | 68 | 1,708 | 369 | 16 | 4 | 4,586 |
| June | 37 | 1,986 | 52 | 1,447 | 367 | 2 | 6 | 3,897 |
| July | 85 | 3,197 | 75 | 2,447 | 775 | 1 | 9 | 6,589 |
| August | 102 | 4,532 | 96 | 3,878 | 1,255 | 15 | 18 | 9,896 |
| September | 117 | 14,366 | 67 | 3,448 | 641 | 16 | 14 | 18,669 |
| October | 142 | 17,378 | 249 | 10,031 | 1,710 | 23 | 14 | 29,547 |
| November | 388 | 26,648 | 1,461 | 20,448 | 3,033 | 112 | 34 | 52,124 |
| December | 816 | 40,393 | 4,401 | 49,106 | 5,729 | 222 | 36 | 100,703 |
| Total | 2,048 | 126,225 | 6,814 | 103,032 | 15,419 | 456 | 152 | 254,146 |



4) Number of Sri Lankans arrived Sri Lanka (Based on Ports and months) - 2021

| Port | January | February | March | April | May | June | July | August | September | October | November | December | Total |
|--------------------|---------------|---------------|---------------|---------------|---------------|---------------|---------------|---------------|---------------|---------------|---------------|---------------|----------------|
| Katunayake Airport | 10,488 | 14,185 | 19,718 | 26,028 | 15,017 | 24,503 | 21,220 | 23,557 | 22,194 | 40,617 | 51,325 | 70,464 | 339,316 |
| Hambantota Port | 6 | 177 | 0 | 3 | 0 | 0 | 1 | 1 | 0 | 3 | 8 | 13 | 212 |
| Mattala Airport | 593 | 688 | 557 | 137 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 1975 |
| Colombo Port | 51 | 73 | 70 | 100 | 55 | 85 | 52 | 135 | 34 | 42 | 153 | 85 | 935 |
| Galle Port | 227 | 143 | 174 | 156 | 203 | 189 | 164 | 171 | 232 | 202 | 171 | 169 | 2,201 |
| Norochcholai Port | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Trincomalee Port | 0 | 9 | 2 | 0 | 5 | 2 | 24 | 3 | 12 | 4 | 8 | 11 | 80 |
| Ratmalana Airport | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 16 | 16 |
| Jaffna Airport | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Total | 11,365 | 15,275 | 20,521 | 26,424 | 15,280 | 24,779 | 21,461 | 23,867 | 22,472 | 40,868 | 51,665 | 70,758 | 344,735 |

5) Number of foreigners arrived Sri Lanka (Based on Ports and months) - 2021

| Port | January | February | March | April | May | June | July | August | September | October | November | December | Total |
|--------------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|---------------|---------------|---------------|----------------|----------------|
| Katunayake Airport | 1,476 | 2,937 | 5,052 | 6,275 | 2,427 | 2,157 | 4,379 | 7,701 | 15,705 | 26,627 | 50,057 | 97,781 | 222,574 |
| Hambantota Port | 26 | 24 | 65 | 24 | 20 | 1 | 0 | 14 | 9 | 7 | 25 | 36 | 251 |
| Mattala Airport | 2,011 | 2,968 | 2,443 | 1,296 | 905 | 656 | 891 | 868 | 1,350 | 1,423 | 355 | 830 | 15,996 |
| Colombo Port | 14 | 26 | 54 | 143 | 276 | 180 | 153 | 247 | 253 | 319 | 388 | 427 | 2,480 |
| Galle Port | 687 | 651 | 1,018 | 927 | 920 | 821 | 1,066 | 969 | 1,211 | 1,111 | 1,221 | 1,572 | 12,174 |
| Norochcholai Port | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 23 | 10 | 10 | 23 | 66 |
| Trincomalee Port | 0 | 0 | 0 | 18 | 38 | 82 | 100 | 97 | 118 | 50 | 68 | 30 | 601 |
| Ratmalana Airport | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 4 | 4 |
| Jaffna Airport | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Total | 4,214 | 6,606 | 8,632 | 8,683 | 4,586 | 3,897 | 6,589 | 9,896 | 18,669 | 29,547 | 52,124 | 100,703 | 254,146 |

6) Number of Sri Lankans departed Sri Lanka (Based on Ports and months) - 2021

| Port | January | February | March | April | May | June | July | August | September | October | November | December | Total |
|--------------------|--------------|---------------|---------------|---------------|---------------|--------------|---------------|---------------|---------------|---------------|---------------|---------------|----------------|
| Katunayake Airport | 9,619 | 10,731 | 13,061 | 14,059 | 11,267 | 7,227 | 10,293 | 19,431 | 34,111 | 46,417 | 55,190 | 73,573 | 304,979 |
| Hambantota Port | 6 | 1 | 6 | 0 | 7 | 0 | 0 | 1 | 0 | 2 | 8 | 15 | 46 |
| Mattala Airport | 20 | 0 | 11 | 0 | 0 | 0 | 0 | 0 | 1 | 4 | 0 | 0 | 36 |
| Colombo Port | 50 | 237 | 64 | 75 | 104 | 65 | 86 | 180 | 72 | 80 | 168 | 67 | 1,248 |
| Galle Port | 178 | 207 | 231 | 192 | 247 | 245 | 304 | 238 | 290 | 288 | 152 | 141 | 2,713 |
| Norochcholai Port | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Trincomalee Port | 8 | 1 | 2 | 1 | 4 | 23 | 27 | 67 | 34 | 5 | 9 | 17 | 198 |
| Ratmalana Airport | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 14 | 14 |
| Jaffna Airport | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Total | 9,881 | 11,177 | 13,375 | 14,327 | 11,629 | 7,560 | 10,710 | 19,917 | 34,508 | 46,796 | 55,527 | 73,827 | 309,234 |

7) Number of Foreigners departed Sri Lanka (Based on Ports and months) - 2021

| Port | January | February | March | April | May | June | July | August | September | October | November | December | Total |
|--------------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|---------------|---------------|---------------|---------------|----------------|
| Katunayake Airport | 2,622 | 2,047 | 3,840 | 5,421 | 5,536 | 3,546 | 4,196 | 6,484 | 14,405 | 19,330 | 39,658 | 64,767 | 171,852 |
| Hambantota Port | 12 | 1 | 20 | 21 | 10 | 1 | 0 | 40 | 20 | 5 | 42 | 61 | 233 |
| Mattala Airport | 1,917 | 2,394 | 2,578 | 1,627 | 756 | 732 | 978 | 874 | 1,251 | 1,321 | 381 | 476 | 15,285 |
| Colombo Port | 31 | 427 | 37 | 111 | 458 | 96 | 81 | 192 | 174 | 255 | 350 | 505 | 2,717 |
| Galle Port | 595 | 509 | 722 | 775 | 575 | 616 | 756 | 716 | 976 | 979 | 1,109 | 1,504 | 9,832 |
| Norochcholai Port | 0 | 0 | 0 | 0 | 32 | 0 | 0 | 0 | 0 | 0 | 10 | 22 | 64 |
| Trincomalee Port | 0 | 0 | 1 | 16 | 39 | 46 | 68 | 89 | 88 | 45 | 63 | 25 | 480 |
| Ratmalana Airport | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 4 | 4 |
| Jaffna Airport | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Total | 5,177 | 5,378 | 7,198 | 7,971 | 7,406 | 5,037 | 6,079 | 8,395 | 16,914 | 21,935 | 41,613 | 67,364 | 200,467 |

8) Foreigners with Refused entry to the country- 2021.

| Nationality | No. of Foreigners with Refused entry |
|---------------|--------------------------------------|
| Bangladeshi | 02 |
| Indian | 22 |
| Iranian | 01 |
| Pakistani | 10 |
| Chinese | 03 |
| Lebanese | 01 |
| Afghans | 03 |
| Russian | 01 |
| Indonesian | 01 |
| American | 02 |
| German | 02 |
| British | 01 |
| Maldivian | 03 |
| Canadian | 01 |
| Nepalese | 02 |
| Thai | 02 |
| Dutch | 01 |
| Egyptian | 02 |
| Uzbek | 02 |
| Kyrgyz | 01 |
| Saudi Arabian | 04 |
| Japanese | 01 |
| South African | 02 |
| Irish | 01 |
| Dominican | 01 |
| Total | 72 |

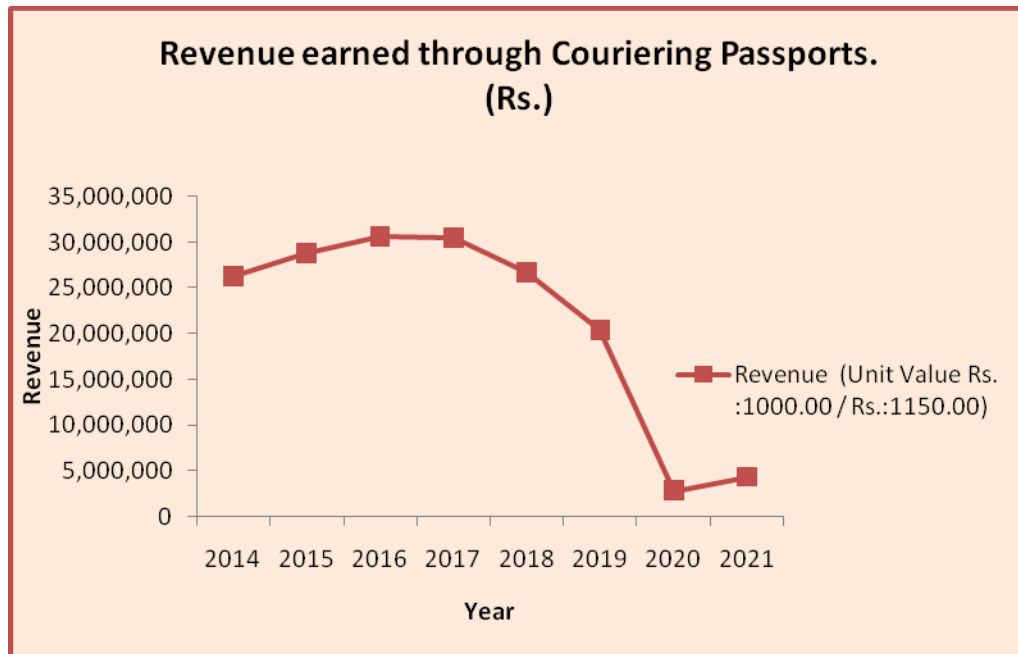
9) No. of passports permitted to courier during the year 2021

| Month | No. of Passports couriered | Couriered Income (Unit value: Rs. 1150.00) |
|--------------|----------------------------|---|
| January | 152 | 174,800 |
| February | 290 | 333,500 |
| March | 325 | 373,750 |
| April | 190 | 218,500 |
| May | 123 | 141,450 |
| June | 230 | 264,500 |
| July | 409 | 470,350 |
| August | 524 | 602,600 |
| September | 391 | 449,650 |
| October | 402 | 462,300 |
| November | 305 | 350,750 |
| December | 393 | 451,950 |
| Total | 3734 | 4,294,100 |



10) Revenue earned Couriering passports 2014 – 2021

| Month | No. of Passports couriered | Income (Unit value : Rs.1000.00/ Rs.1150.00) |
|--------------|----------------------------|---|
| 2014 | 26,286 | 26,286,000 |
| 2015 | 28,820 | 28,820,000 |
| 2016 | 30,676 | 30,676,000 |
| 2017 | 30,529 | 30,529,000 |
| 2018 | 26,718 | 26,718,000 |
| 2019 | 19,334 | 20,376,650 |
| 2020 | 2,422 | 2,785,300 |
| 2021 | 3734 | 4,294,100 |
| Total | 168,519 | 170,485,050 |

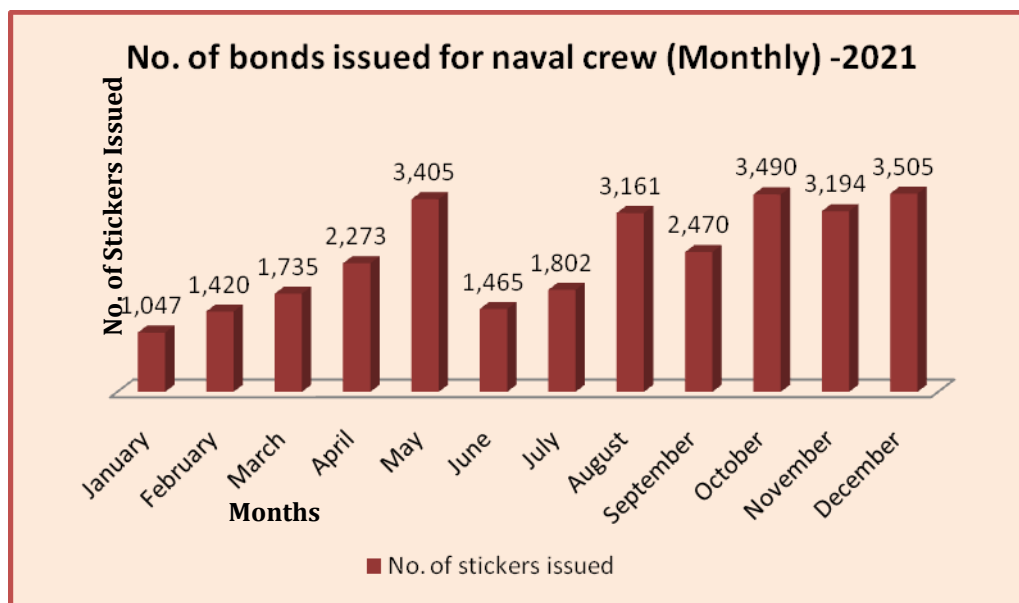


11) Issuance of temporary entry permits to the crew of a ship anchored in a port approved by Sri Lanka

| Port | 2015 | 2016 | 2017 | 2018 | 2019 | 2020 | 2021 | Total |
|-------------------|---------------|---------------|---------------|---------------|---------------|--------------|-----------|----------------|
| Colombo Port | 91,122 | 86,753 | 88,158 | 61,664 | 68,844 | 6,941 | 28 | 403,510 |
| Galle Port | 2,177 | 2,269 | 1341 | 1,596 | 1,246 | 69 | 0 | 8,698 |
| Norochcholai Port | -- | -- | -- | 209 | 248 | 86 | 0 | 543 |
| Trincomalee Port | 105 | 0 | 0 | 2,334 | 1,733 | 315 | 0 | 4,487 |
| Hambantota Port | -- | -- | -- | 345 | 589 | 106 | 12 | 1,052 |
| Total | 93,404 | 89,022 | 89,499 | 66,148 | 72,660 | 7,517 | 40 | 418,290 |

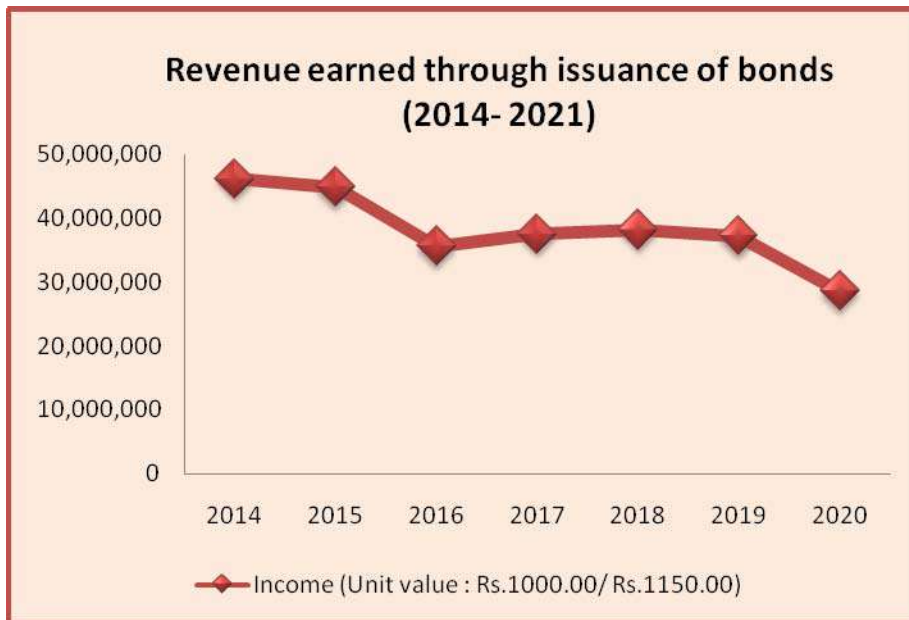
12) Issuance of bonds (stickers) for Naval crew – Monthly income 2021

| Month | No. of stickers issued | Income (Unit value : Rs. 1150.00) |
|--------------|------------------------|--------------------------------------|
| January | 1,047 | 1,204,050 |
| February | 1,420 | 1,633,000 |
| March | 1,735 | 1,995,250 |
| April | 2,273 | 2,613,950 |
| May | 3,405 | 3,915,750 |
| June | 1,465 | 1,684,750 |
| July | 1,802 | 2,072,300 |
| August | 3,161 | 3,635,150 |
| September | 2,470 | 2,840,500 |
| October | 3,490 | 4,013,500 |
| November | 3,194 | 3,673,100 |
| December | 3,505 | 4,030,750 |
| Total | 28,967 | 33,312,050 |



13) Issuance of bonds (stickers) 2014 - 2021

| Year | No. of stickers issued. | Income (Unit value : Rs.1000.00/ Rs.1150.00) |
|--------------|-------------------------|--|
| 2014 | 46,194 | 46,194,000 |
| 2015 | 44,841 | 44,841,000 |
| 2016 | 35,573 | 35,573,000 |
| 2017 | 37,532 | 37,532,000 |
| 2018 | 38,173 | 38,173,000 |
| 2019 | 34,941 | 37,179,000 |
| 2020 | 24,881 | 28,613,150 |
| 2021 | 28,967 | 33,312,050 |
| Total | 291,102 | 301,417,200 |



14) Issuance of letters containing Immigration and Emigration particulars of expatriates based on the requirement of various Institutions. 2016 – 2021

| Year | No. of letters |
|------|----------------|
| 2016 | 6,483 |
| 2017 | 5,672 |
| 2018 | 4,884 |
| 2019 | 3,431 |
| 2020 | 723 |
| 2021 | 1,921 |

15) Granting of Electronic Travel Authorization (ETA) at the ports for the tourists who arrive into Sri Lanka without obtaining ETA.

| | 2015 | 2016 | 2017 | 2018 | 2019 | 2020 | 2021 |
|--------------------|--------|--------|--------|--------|--------|--------|--------|
| Katunayake Airport | 443748 | 448811 | 407964 | 428775 | 635054 | 115692 | 13,081 |

2.1.2.3 Investigation Branch

1) No. of foreigners deported from the country as per the investigations carried out during the year 2021

| Month | Number of Investigations | Number of removals |
|--------------|--------------------------|--------------------|
| January | 50 | 41 |
| February | 38 | 16 |
| March | 191 | 11 |
| April | 19 | 6 |
| May | 18 | 0 |
| June | 4 | 1 |
| July | 16 | 1 |
| August | 2 | 1 |
| September | 12 | 17 |
| October | 16 | 1 |
| November | 45 | 21 |
| December | 94 | 14 |
| Total | 505 | 130 |

2) Foreigners deported from the Country (Based on Nationality) (Since 01.01.2021 to 31.12.2021)

| | Nationality | 2021 |
|----|-------------|------|
| 1 | Indian | 92 |
| 2 | Nepalese | 09 |
| 3 | Nigerian | 07 |
| 4 | Pakistani | 06 |
| 5 | Russian | 05 |
| 6 | Maldivian | 02 |
| 7 | Honduran | 02 |
| 8 | Chinese | 01 |
| 9 | Ukrainian | 01 |
| 10 | Korean | 01 |
| 11 | Sudanese | 01 |

| | Nationality | 2021 |
|----|---------------|------------|
| 12 | Bangladeshi | 01 |
| 13 | South African | 01 |
| 14 | Ugandan | 01 |
| | Total | 130 |

3) No. of investigations conducted by the Investigation Branch from 2016-2021

| Month | 2016 | 2017 | 2018 | 2019 | 2020 | 2021 |
|--------------|------------|------------|-------------|-------------|------------|------------|
| January | 73 | 36 | 99 | 210 | 172 | 50 |
| February | 43 | 64 | 124 | 190 | 85 | 38 |
| March | 50 | 89 | 166 | 337 | 49 | 191 |
| April | 72 | 48 | 126 | 209 | 3 | 19 |
| May | 46 | 75 | 49 | 236 | 49 | 18 |
| June | 56 | 56 | 119 | 162 | 58 | 4 |
| July | 77 | 72 | 157 | 131 | 24 | 16 |
| August | 89 | 112 | 72 | 90 | 47 | 2 |
| September | 109 | 88 | 113 | 140 | 39 | 12 |
| October | 57 | 29 | 233 | 63 | 10 | 16 |
| November | 61 | 82 | 316 | 116 | 2 | 45 |
| December | 23 | 42 | 192 | 81 | 18 | 94 |
| Total | 756 | 793 | 1766 | 1965 | 556 | 505 |



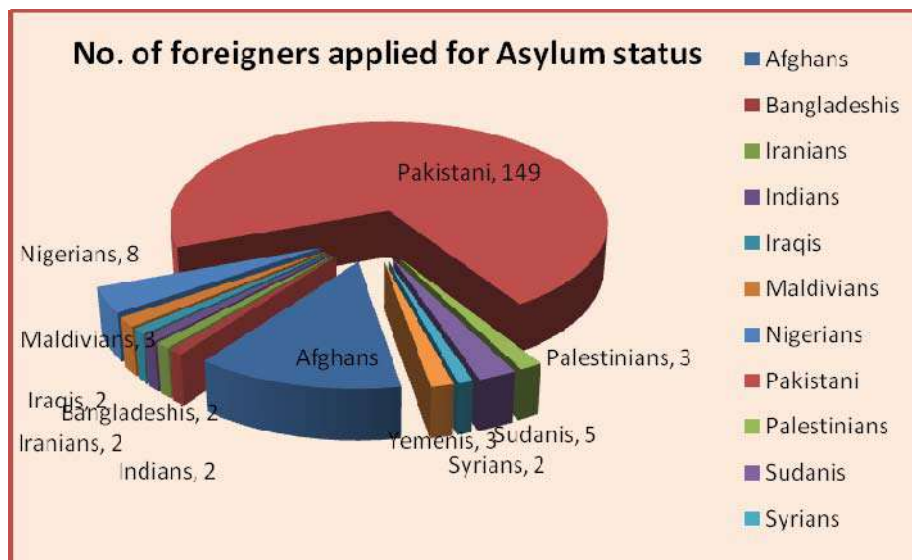
4) No. of foreigners deported from the country as per the investigations conducted from 2018 to 2021

| Year | No. deported from the country |
|--------------|-------------------------------|
| 2018 | 678 |
| 2019 | 898 |
| 2020 | 249 |
| 2021 | 130 |
| Total | 1955 |

Data on the registration at the Office of United Nations High Commissioner for Refugees seeking asylum status.

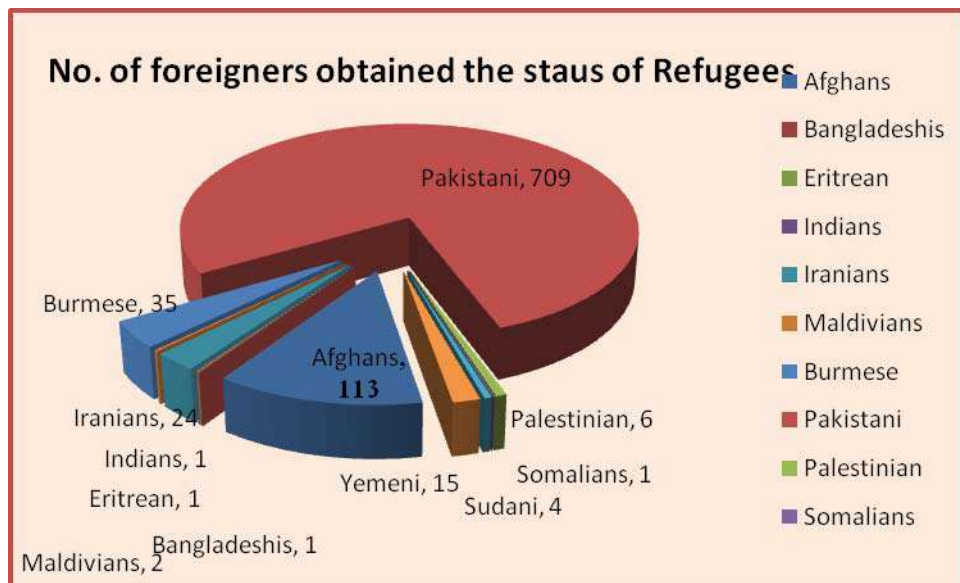
5) No. of Asylum Seekers – As at 31.12.2021

| | Nationality | No. of persons |
|----|--------------|----------------|
| 01 | Afghans | 27 |
| 02 | Bangladeshi | 02 |
| 03 | Iranian | 02 |
| 04 | Indian | 02 |
| 05 | Iraqi | 02 |
| 06 | Maldivian | 03 |
| 07 | Nigerian | 08 |
| 08 | Pakistani | 149 |
| 09 | Palestinian | 03 |
| 10 | Sudanese | 05 |
| 11 | Syrian | 02 |
| 12 | Yemeni | 03 |
| | Total | 208 |



6) No. of Refugees in Sri Lanka under the supervision of Unit for Refugees as at 31.12.2021

| | Nationality | No. of Persons |
|----|--------------|----------------|
| 01 | Afghan | 113 |
| 02 | Bangladeshi | 01 |
| 03 | Eritrean | 01 |
| 04 | Indian | 01 |
| 05 | Iranian | 24 |
| 06 | Maldivian | 02 |
| 07 | Burmese | 35 |
| 08 | Pakistani | 709 |
| 09 | Palestinian | 06 |
| 10 | Somalian | 01 |
| 11 | Sudani | 04 |
| 12 | Yemeni | 15 |
| | Total | 912 |



7) No. of assessments carried out in the recent period by the Risk Assessment Center and accordingly No. of risky persons with refused entry to the country.

| Country | No. of Assessments | No. of Risks |
|--------------|--------------------|--------------|
| Pakistan | 3000 | 144 |
| Afghanistan | 146 | 50 |
| Nepal | 70 | 27 |
| Uzbekistan | 32 | 01 |
| Total | 3248 | 222 |

8) Summary of Detention Centres of Foreigners in the year 2021 (Welisara and Mirihana)

- Total No. of Foreigners entered (as per Nationality)

| | Nationality | No. of Detainees entered |
|----|--------------------|---------------------------------|
| 01 | Chinese | 04 |
| 02 | Indians | 27 |
| 03 | Mozambican | 01 |
| 04 | Moldavian | 03 |
| 05 | Nepalese | 09 |
| 06 | Nigerian | 07 |
| 07 | Pakistani | 02 |
| 08 | Russian | 02 |
| 09 | Ukrainian | 04 |
| 10 | Somalian | 05 |
| 11 | Sudanese | 01 |
| 12 | Thai | 02 |
| | Total | 67 |

- Total No. of foreigners removed (As per Nationality)

| | Nationality | No. of Detainees removed. |
|----|--------------------|----------------------------------|
| 01 | Chinese | 01 |
| 02 | Indian | 25 |
| 03 | Mozambican | 01 |
| 04 | Maldivian | 04 |
| 05 | Nepalese | 11 |
| 06 | Nigerian | 07 |
| 07 | Pakistani | 05 |
| 08 | Russian | 02 |
| 09 | Ukrainian | 04 |
| 10 | South African | 01 |
| 11 | Sudanese | 01 |
| 12 | Yemeni | 01 |
| | Total | 63 |

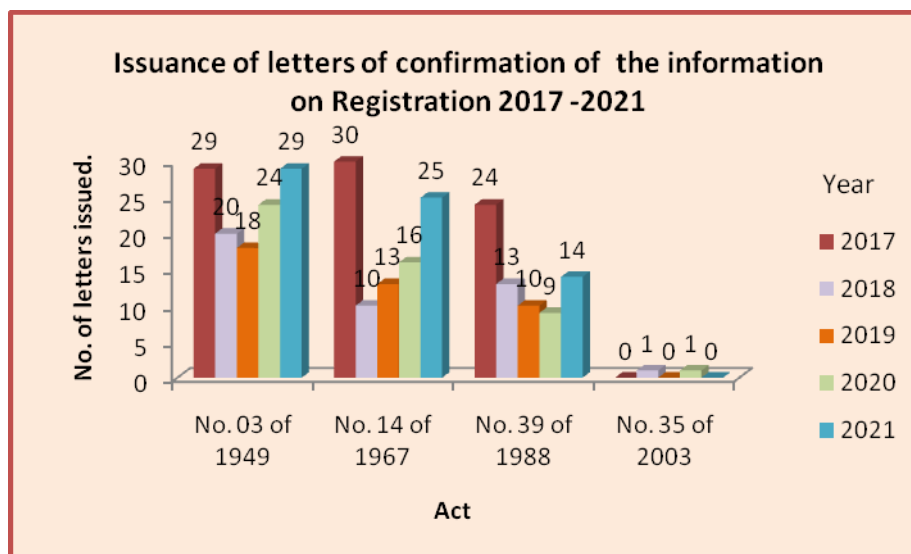
9) Summary of the activities carried out in the year 2021 by BSU

| No. | Institution | No. |
|-----|---|-----|
| 01 | Handing over to the Airport Crime Investigation Division | 46 |
| 02 | Information to the Investigation Division of Department of Immigration and Emigration | 15 |
| 03 | Referring to the Airport Crime Investigation Division | 08 |
| 04 | Referring to the Foreign Employment Bureau | 04 |
| 05 | Returning preventing entry into the country | 01 |
| 06 | Prevention of leaving abroad without valid visa. | 02 |
| 07 | Handing over to International Organization for refugees for providing a shelter | 01 |

2.1.3. Policy, Development and Reform Division**2.1.3.1. Indo Lanka Citizenship Branch**

Issuance of letters of confirmation of the information on Registration 2017 – 2021

| Act | 2017 | 2018 | 2019 | 2020 | 2021 |
|----------------|------|------|------|------|------|
| No. 03 of 1949 | 29 | 20 | 18 | 24 | 29 |
| No. 14 of 1967 | 30 | 10 | 13 | 16 | 25 |
| No. 39 of 1988 | 24 | 13 | 10 | 09 | 14 |
| No. 35 of 2003 | - | 01 | - | 01 | - |



2.1.3.2 Policy, Development and Reforms Branch

Financial and physical progress of the capital projects implemented in the year 2021

| | Project | Provisions (Rs. Mil- lion) | Financial Expendi- ture(Rs. Million) | Financial Progress (%) | Physical Progress (%) |
|----|---|----------------------------------|---|------------------------------|-----------------------------|
| 1 | Improvement of the Auditorium at 7 th Floor | 3.10 | 3.04 | 98 | 100% |
| 2 | Shifting the Detention Camp for foreign detainees to another venue at Welisara with more facilities (Stage 1) | 5.59 | 5.50 | 98 | 100% |
| 3 | Construction of the office room and the security room at new Detention Centre. (Stage 2) | 2.46 | 2.42 | 98 | 100% |
| 4 | Construction of a fence around the land proposed to construct new Detention Camp. | 1.36 | 1.32 | 97 | 100% |
| 5 | Reconstruction of Vavuniya restroom. | 0.46 | 0.42 | 91 | 100% |
| 6 | Provision of office facilities for Deputy Controller (Information Technology) | 0.57 | 0.10 | 91 | 100% |
| 7 | Reconstruction of immigration and Emigration office premises of Ratmalana Airport. | 1.40 | – | – | 70% |
| 8 | Partitioning of rools at Investigation Branch | 0.42 | 0.42 | 100 | 100% |
| 9 | Modernization work at 5 th Floor. | 0.18 | 0.17 | 94 | 100% |
| 10 | Establishment of office facilities for Statistcical Report Generating Unit. | 0.24 | 0.22 | 91 | 100% |
| 11 | Repairing of Machinery/Plant and equipement. | 2.00 | 0.56 | 28 | 28% |
| 12 | Reparing of vehicles. | 4.00 | 3.95 | 99 | 100% |
| 13 | Purchasing of office equipment. | 6.00 | 3.57 | 60 | 60% |
| 14 | Purchasing of computers and accessories. | 7.90 | 4.57 | 58 | 58% |
| 15 | Purchasing of 65 Passport Scanning machines. | 19.40 | 19.30 | 99 | 100% |
| 16 | Purchasing of Firewall for accepting applications online. | 7.70 | 7.50 | 97 | 100% |
| 17 | Modernization of new terminal of departure at Bandaranaike International Airport. | 9.00 | 7.50 | 83 | 100% |
| 18 | Software development for generating statistical reports. | 15.80 | 14.75 | 93 | 100% |
| 19 | Software development related to Investigation Unit. | 35.20 | 35.00 | 99 | 100% |
| 20 | Software development to accept Passport applications online. | 22.90 | 21.50 | 94 | 100% |
| 21 | Software development related to Citizenship Branch. | 29.60 | 29.50 | 99 | 100% |

| | Project | Provisions (Rs. Million) | Financial Expenditure (Rs. Million) | Financial Progress (%) | Physical Progress (%) |
|----|--|---|--|---------------------------------------|--------------------------------------|
| 22 | Development of a computer software to identify the foreigners who are over-staying their visa. | 4.20 | 4.12 | 98 | 100% |
| 23 | Development of Software related to BSU as on the due date. | 17.30 | 16.28 | 94 | 100% |
| 24 | Training of Staff | 2.22 | 2.07 | 93 | 100% |
| 25 | Purchasing of empty Passports and purchasing of accessories. | 1,000 | 767.80 | 77 | 100% |
| 26 | Purchasing of on arrival visa stikers. | 11.50 | 11.48 | 99 | 100% |
| - | - | 1,210.50 | 963.06 | 80% | 93% |

2.1.4. Information Technology Division

1) Information on the inquiries responded by Integrated Enquiry Management System (IEMS)

| No. | Institution | Total |
|-----|--|------------|
| 01 | Embassy of German | 03 |
| 02 | Netherlands Embassy | 01 |
| 03 | Embassy of USA | 12 |
| 04 | High Commission of Australia | 06 |
| 05 | International Organization for refugees | 01 |
| 06 | High Commission of United Kingdom | 106 |
| 07 | Financial Intelligence Unit of Central Bank of Sri Lanka | 68 |
| 08 | High Commission of Sri Lanka in England | 70 |
| 09 | Embassy of Norway | 01 |
| | Total | 268 |

- 2) Information of the Travel documents recommended temporarily by the Department via Re-admission Case Management System (RCMS) and the temporary travel documents issued accordingly by Sri Lankan Dip. Mission/ Consular offices abroad.

| Country | Diplomatic Mission in Sri Lanka |
|--------------------|---------------------------------|
| Australia | 88 |
| Austria | 03 |
| Belgium | 02 |
| Canada | 03 |
| China | 16 |
| Egypt | 15 |
| French | 60 |
| Germany | 215 |
| Indonesia | 04 |
| Italy | 39 |
| Kuwait | 2146 |
| Nepal | 06 |
| Netherlands | 08 |
| Oman | 139 |
| Poland | 03 |
| Qatar | 131 |
| Rumania | 05 |
| Russian Federation | 31 |
| Sweden | 08 |
| Switzerland | 298 |
| Thailand | 11 |
| Turkey | 12 |
| United Kingdom | 26 |
| USA | 02 |
| Total | 3271 |

2.1.5. Citizenship Division

- 1) No. of certificates issued in terms of the Citizenship Act - 2021

| Section | No. of applications received. | No. of Certificates issued |
|----------------------|-------------------------------|----------------------------|
| Section 5(2) | 7,278 | 16,602 |
| Section 8 | 12 | 1 |
| Section 11 | 146 | 42 |
| Section 12 | 19 | 6 |
| Section 19(2)/ 19(3) | 5,401 | 4,654 |
| Section 20 | 134 | 196 |
| Total | 12,990 | 21,501 |

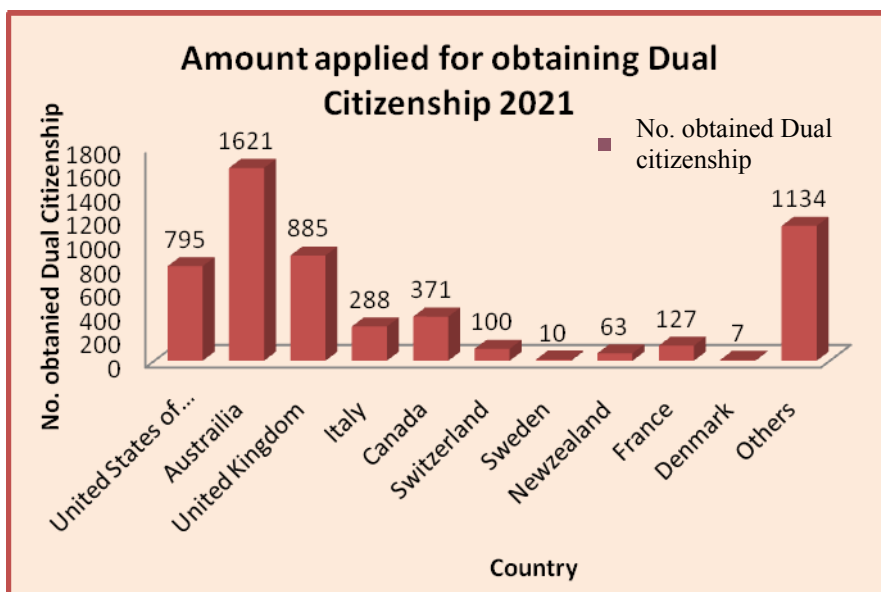
*Certificates have been issued in the year 2021 for the applications received in earlier years.

2) Granting of Dual Citizenship 2021

| Description | No. of certificates issued |
|--|----------------------------|
| Resumption of Sri Lankan citizenship under Section 19 (2) of Citizenship Act | 2,607 |
| Retention of Sri Lankan citizenship under section 19(3) of Citizenship Act. | 2,047 |
| Total | 4,654 |

3) Requests made for obtaining Dual citizenship – from 01.01.2021 to 31.12.2021

| Country | Amount applied for Dual citizenships |
|--------------------------|--------------------------------------|
| United States of America | 795 |
| Australia | 1621 |
| United Kingdom | 885 |
| Italy | 288 |
| Canada | 371 |
| Switzerland | 100 |
| Sweden | 10 |
| New Zealand | 63 |
| France | 127 |
| Denmark | 7 |
| Others | 1134 |
| Total | 5401 |



2.1.6 Administration Division

2.1.6.1 Administration unit

- Recruitments

Recruitment of Authorized Officers

Preliminary action of making recruitment of Authorized Officers on open and limited basis for the Department of Immigration and Emigration was taken in the year 2021 and the relevant examinations are expected to be held in the first half of the year 2022.

Recruitment of Operation Assistant Officers

Amendments to be made in the Scheme of Recruitment could be identified, in preparing the draft of the examination notification. Approval of the Public Service Commission has been received for the relevant amendments and draft of the examination notification has been sent for the agreement of the Department of Examinations for carrying out the examination work accordingly.

Recruitment of Restroom Assistants

Multipurpose Development Assistants who are engaged for the service requirements in the posts in primary grades of the Government Institutions now by the Department of Multipurpose Development Task Force can be employed for these posts. Information has been forwarded to the Secretary to the State Ministry of National Security and Disaster Management for the purpose.

- Promotions

| Post | Cadre | Post for which promoted |
|-----------------------------|-------|----------------------------|
| SLAS Class III | 05 | SLAS Class II |
| SLAS Class II | 03 | SLAS Class I |
| Authorized Officer Class II | 12 | Authorized Officer Class I |
| MSO Class III | 12 | MSO Class II |
| MSO Class II | 11 | MSO Class I |
| KKS Class III | 09 | KKS Class II |
| KKS Class II | 09 | KKS Class I |
| KKS Class I | 07 | KKS Special Grade |

- Confirmation in posts

| Post | Cadre |
|-------------------------------------|-------|
| Departmental (Assistant Controller) | 03 |

- Efficiency bar Examinations
 - ❖ Approval from the Secretary to the Ministry has been received by letter dated 15.12.2020 to conduct Efficiency bar Examinations for Assistant Controllers (Departmental) through the Department of Examinations, Sri Lanka. The Examination Notification has been published in Gazette on 24.12.2021.
 - ❖ The First Efficiency bar Examination of Grade II Authorized Officers has been published in Gazette notification on 01.01.2021. Commissioner General of Examinations has been made request to hold the relevant examination expeditiously.
 - ❖ Relevant draft of the Examination notification and the draft of the Gazette notification for holding the Second Efficiency bar Examination of the Grade I Authorized Officers have been submitted to the Department of Examinations.
 - ❖ Second and First Efficiency bar Examinations of KKS Service were held on 30.11.2021.
 - ❖ Examination notification to hold the Third Efficiency bar Examination of Grade I Travel Document Assistant officers next year has been submitted to obtain the agreement of Commissioner General of Examinations.
- Transfers

| Post | No. of officers transferred to this Department in 2021 | No. of officers transferred from this Department in 2021 |
|----------------------------|--|--|
| SLAS | 14 | 16 |
| SL Accountants' Service | 04 | 04 |
| Translators' Service | 02 | 02 |
| Development Officer | 03 | 02 |
| Management Service Officer | 80 | 74 |
| Combined Drivers' Service | 05 | 02 |
| Office Employees' Service | 07 | 09 |

- Disciplinary activities
 - ❖ No. of Preliminary Inquiries commenced - 07
 - ❖ No. of files of Preliminary Inquiries finalized and future action is being taken - 03

- Retirements

| Post | Cadre |
|-------------------------------------|-------|
| Assistant Controller (Departmental) | 01 |
| Senior Authorized Officer | 01 |
| Authorized Officer | 01 |
| Management Service Officer | 10 |
| Guide | 01 |
| Combined Drivers' Service | 03 |
| Office Employee Service | 05 |

- Special Activities

- ❖ Initiating the action to get transferred a land at Pahala Mattala of Lunugamwehera to construct a Hostel for the officers serving in the offices of Hambantota Port and Mattala International Airport of Department of Immigration and Emigration.

2.1.6.2 Procurement Branch

Value of goods and services procured in the year 2021

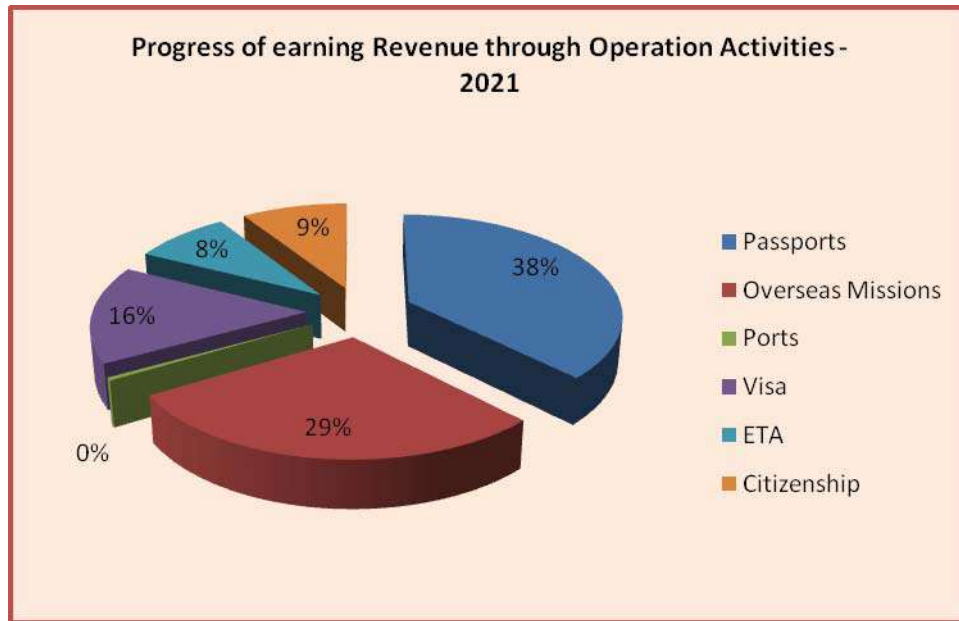
| Goods and services procured | Value of goods (Rs.) |
|--|-----------------------|
| Repairing of Buildings | 5,650,376.00 |
| Constructions of Buildings | 7,501,445.00 |
| Office equipment and furniture | 3,569,717.50 |
| Repairing of Machinery and equipment | 564,960.00 |
| Purchasing of machinery and equipment | 31,369,016.72 |
| Software Development Projects | 121,150,375.00 |
| Purchasing of empty Passports and other related things | 767,798,021.67 |
| Printing of visa stickers used in arrival | 11,483,791.20 |
| Total | 949,087,703.09 |

2.1.6.3 Welfare Unit

| Functions performed 2021 | Amount spent (Rs.) |
|--|--------------------|
| Granting of loans for members. | 11,325,000 |
| Granting of funeral allowances. | 3,640,000 |
| Carrying out entertainment activities required for Vaccination Programme for Departmental Staff. | 300,000 |

2.2 Progress of earning Income Through Operations**2.2.1 Progress of earning Income through Operations 2021**

| Month of Expenditure | Revenue Rs. | | | | | | Total Revenue Rs. |
|----------------------|--|--|-------------------|--------------------------------|--------------------|----------------------|----------------------|
| | Issuances of passports and alterations | Passport affairs through Overseas Missions | Port activities | Issuances / extensions of visa | ETA | Citizenship Division | |
| January | 110,603,500 | 151,965,173 | 1,377,700 | 64,088,203 | 7,224,535 | 51,821,900 | 387,081,011 |
| February | 133,601,500 | 144,220,374 | 1,959,600 | 64,157,422 | 24,665,453 | 43,680,020 | 412,284,369 |
| March | 169,279,000 | 267,911,540 | 2,367,850 | 98,858,345 | 40,465,265 | 80,061,880 | 658,943,881 |
| April | 105,536,000 | 190,533,499 | 2,695,600 | 70,840,590 | 30,316,400 | 66,734,980 | 466,657,069 |
| May | 52,234,000 | 157,039,934 | 3,530,500 | 43,907,959 | 20,927,362 | 27,343,980 | 304,983,735 |
| June | 79,103,500 | 210,715,400 | 1,958,450 | 36,292,037 | 9,964,865 | 19,924,075 | 357,958,327 |
| July | 201,757,500 | 195,774,675 | 2,689,850 | 68,462,965 | 14,997,086 | 82,370,042 | 566,052,118 |
| August | 167,703,000 | 203,479,582 | 4,228,550 | 41,016,158 | 32,848,743 | 53,538,047 | 502,814,080 |
| September | 258,928,000 | 180,536,999 | 2,987,700 | 108,898,130 | 84,764,501 | 60,808,647 | 696,923,977 |
| October | 579,629,500 | 191,311,569 | 4,635,650 | 152,225,059 | 144,145,587 | 101,921,667 | 1,173,869,032 |
| November | 602,677,938 | 156,187,496 | 4,172,200 | 223,026,323 | 263,608,565 | 83,135,658 | 1,332,808,179 |
| December | 541,048,000 | 266,305,899 | 4,490,750 | 266,006,938 | 664,975,794 | 60,912,800 | 1,803,740,181 |
| Total | 3,002,101,438 | 2,315,982,139 | 37,094,400 | 1,237,780,131 | 673,928,361 | 732,253,697 | 8,664,115,960 |



2.2.2 Progress of earning Income through Operations 2015 – 2021

| Year | Revenue (Rs. Millions) | | | | | | Total Revenue (Rs. Millions) |
|------|--|--|-----------------|--------------------------------|--------|----------------------|---------------------------------|
| | Issuances of passports and alterations | Passport affairs through Overseas Missions | Port activities | Issuances / extensions of visa | ETA | Citizenship Division | |
| 2015 | 2,105 | 1,028 | 74 | 917 | 5,134 | 850 | 10,108 |
| 2016 | 2,603 | 1,236 | 66 | 1,041 | 7,810 | 2,874 | 15,629 |
| 2017 | 2,639 | 1,331 | 68 | 1,145 | 8,465 | 1,650 | 15,299 |
| 2018 | 2,828 | 1,374 | 64 | 1,240 | 10,143 | 1,611 | 17,260 |
| 2019 | 3,810 | 1,695 | 58 | 1,170 | 5,860 | 1,462 | 14,054 |
| 2020 | 1,138 | 1,588 | 31 | 823 | 901 | 1,052 | 5,533 |
| 2021 | 3,002 | 2,316 | 37 | 1,238 | 1,339 | 732 | 8,664 |

2.3 Special Achievements

1. Won the All island second place at Inter Departmental Section related to the National Productivity Award Competition for the years 2019 -2021.
2. Favourable visa methodologies were introduced for studies of foreign students and investors through taking action to extend the periods of visa under the amendment of Section 14 of the Immigrants and Emigrants Act. Thereby, provision of opportunity to make contribution for economic growth of the country as well as provision of opportunity to influx their knowledge and economic strengths in to the country by introducing a methodology for a permanent Resident Visa system for Sri Lankans who obtained citizenship of another country.

3. Immigration and Emigration Regulations in respect of Visa charges were amended this year and thereby it provided the opportunity to grow the income from visa and to levy visa charges in Dollars as well.
4. Provision of opportunities to forward applications online for rendering a more quality service for the clients.
5. Ability to nurture the National revenue by a contribution amounting to Rs.8.66 billions exceeding the expected targets providing a continuous service even before global pandemic situation.
6. Development of a new software system required for assisting the functions of Investigation Branch to identify the foreigners violate the Immigrants and Emigrants Act and to prevent entering the foreigners who may be a threat to the National security.
7. Ability to render investigation activities more efficiently and formally through the development of Software related to BSU established at Bandaranaike International Airport.
8. Ability to perform an efficient passenger clearance service through the installation of 65 new passport scanning machines at Ports.

2.4 Challenges

1. Had to pay a strict attention on the maintenance of continuous services as well as the health protection of the officers as an institution which provides frequent service for the public specially including the arrivals from abroad before the global Covid 19 pandemic situation.
2. Difficulty to get allocated provisions for the construction of a Detention Centre in compliance with the International standards for detaining the foreigners who violate the Immigrants and Emigrants Act as decided by the Government to temporarily suspend construction of new buildings in terms of National Budget Circulars.
3. Paying the frequent attention for the continuation of maintenance without system collapsing as a service providing Institution based on technology and difficulty to get provided sufficient provisions for updating continuously.
Even though the server of storing major data of the Department has been installed in the year 2009 on the basis of updating it in 5 years, there was no possibility of updating up to date because of the difficulty to get supplied the provisions. Therefore, it has to make strenuous effort to carry out daily operational activities without collapsing.
4. Unavailability of an expeditious methodology to get revealed the places of staying foreigners who overstay the period of visa.
5. Difficulty to get supplied provisions required to deport the foreigners who are staying in Sri Lanka as a manner of threatening the national security as well as contravening the Immigrants and Emigrants Act.

2.5 Future Goals

1. Introduction of an e-Passport in compliance with the International standards as to ensure the reliability abroad.

2. Construction of the Detention Center at the venue known as Elpitiwala in Wattala Divisional Secretary's Division in compliance with the international standards to detain foreigners, who violate the Immigrants and Emigrants Act, until they deport the island.
3. Taking relevant action to establish e-gate system at Bandaranaike International Airport.
4. Effecting improvements at Immigration and Emigration office premises inclusive of Colombo Port.
5. Effecting relevant improvements in computer systems at Airport, port and regional offices as to provide more efficient service.
6. Establishment of 04 Regional offices with new technological facilities in provinces where the provincial offices have not been established up to date. (Ratnapura, Badulla, Polonnaruwa and Ampara)
7. Installation of a new Data Base Server for storing data as the period of updating the main server used at present has been lapsed.
8. Establishment of a Disaster Recovery Centre under green concept for Main data system.
9. Upgrading of hardware system which includes biometric information.
10. Online facilitation to apply for applications for dual citizenship and passport applications submitted through Overseas Missions.
11. Introduction of an expeditious service to send passports to the applicants by courier service within three days for applications submitted in addition to one day and normal service at the Head office or at a Regional Office.
12. Taking into consideration the ability to obtain, at Divisional Secretariats, the biometrics of the applicants submitted applications online.
13. There was no ability to update the relevant system of granting Electronic Travel Authorization (ETA) introduced in the year 2012 and established for making ease the methodology of obtaining visa required the tourists to enter the country. It is expected to improve ETA system in the year 2022 as to obtain more information for tourists in a more user friendly manner.



U.V.S.Rupasiri

Controller General of Immigration and Emigration
Head of the Department.

Chapter 03 – Overall Financial Performance for the year ended 31 December 2021.

3.1 Statement of Financial Performance

| Budget 2021 | | Note | Actual | | Rs. |
|----------------|--|------|----------------------|----------------------|------------|
| | | | 2021 | 2020 | |
| - | Revenue Receipts | | | | |
| - | Income Tax | 1 | - | - | |
| - | Taxes on Domestic Goods & Services | 2 | - | - | |
| - | Taxes on International Trade | 3 | - | - | |
| 23,000,000,000 | Non Tax Revenue & Others | 4 | 8,666,292,751 | 3,947,055,059 | |
| 23,000,000,000 | Total Revenue Receipts - (A) | | 8,666,292,751 | 3,947,055,059 | |
| - | Non Revenue Receipts | | - | - | |
| - | Treasury Imprests | | 230,000,000 | 67,000,000 | ACA-3 |
| - | Deposits | | 263,654,186 | 3,935,390 | ACA-4 |
| - | Advance Accounts | | 65,214,466 | 51,470,761 | ACA-5/5(a) |
| - | Other Main Ledger Receipts | | - | - | |
| - | Total Non Revenue Receipts (B) | | 558,868,652 | 122,406,151 | |
| | Total Revenue Receipts & Non Revenue Receipts C = (A)+(B) | | 9,225,161,403 | 4,069,461,210 | |
| | Remittance to the Treasury (D) | | 2,948,042,505 | 366,133 | |

ACA-F

HEAD NO. 226 - Department of Immigration and Emigration

Statement of Financial Performance
for the period ended 31st December 2021

| Budget 2021 | Note | Actual | | |
|---------------|---|---------------|---------------|------------|
| | | 2021 | 2020 | |
| - | | 502,095,369 | 973,392 | ACA-4 |
| - | | 57,438,338 | 53,127,608 | ACA-5/5(a) |
| | Other Main Ledger Payments | - | - | |
| | Total Main Ledger Expenditure (H) | 559,533,707 | 54,101,000 | |
| 3,137,802,000 | Total Expenditure I = (F+G+H) | 3,234,868,174 | 2,331,437,055 | |
| | Balance as at 31st December J = (E-I) | 3,042,250,724 | 1,738,024,155 | |
| | Balance as per the Imprest Reconciliation Statement | 3,042,250,723 | 1,737,658,023 | ACA-7 |
| | Imprest Balance as at 31st December | 376,795,636 | 366,133 | ACA-3 |
| | | 3,419,046,359 | | |



E

3.3 Statement of Financial Position

| | | Actual | |
|-------------------------------------|------------|----------------------|--------------------|
| | | 2021 Rs | 2020 Rs |
| Non Financial Assets | | | |
| Property, Plant & Equipment | ACA-6 | 856,227,272 | 695,747,828 |
| Financial Assets | | | |
| Advance Accounts | ACA-5/5(a) | 154,640,598 | 162,416,726 |
| Cash & Cash Equivalents | ACA-3 | - | 316,922 |
| Total Assets | | 1,010,867,870 | 858,481,476 |
| Net Assets / Equity | | | |
| Net Worth Treasury | | 140,044,758 | (90,620,297) |
| Property, Plant & Equipment Reserve | | 856,227,272 | 695,747,828 |
| Rent and Work Advance Reserve | ACA-5(b) | - | - |
| Current Liabilities | | | |
| Deposits Accounts | ACA-4 | 14,595,840 | 253,037,023 |
| Imprest Balance | ACA-3 | - | 316,922 |
| Total Liabilities | | 1,010,867,870 | 858,481,476 |

Detail Accounting Statements in ACA format Nos. 1 to 7 presented in pages from 16.... to...40... and Notes to accounts presented in pages from ...41.... to ...48..... form an integral part of these Financial Statements. The Financial Statements have been prepared in complying with the Generally Accepted Accounting Principles whereas most appropriate Accounting Policies are used as disclosed in the Notes to the Financial Statements and hereby certify that figures in these Financial Statements, Notes to accounts and other relevant accounts were reconciled with the Treasury Books of Accounts and found in agreement.

We hereby certify that an effective internal control system for the financial control exists in the Reporting Entity and carried out periodic reviews to monitor the effectiveness of internal control system for the financial control and accordingly make alterations as required for such systems to be effectively carried out.


 Chief Accounting Officer
 Name : 
 Designation : Controller General
 Date : 20.12.21
 Department of Immigration & Emigration
 "Suhurupaya" Sri Subhuthipura Road,
 Battaramulla.

Accounting Officer
 Name : 
 Designation : Controller General
 Date : 20.12.21
 Department of Immigration & Emigration
 "Suhurupaya" Sri Subhuthipura Road,
 Battaramulla.

Chief Financial Officer/ Chief Accountant/
 Name : J.D.A. P. Jayasinghe
 Designation : Chief Accountant
 Date : 20.12.21
 Department of Immigration & Emigration
 "Suhurupaya" Sri Subhuthipura Road,
 Battaramulla.

3.4 Statement of Cash Flows

| HEAD NO. 226 - Department of Immigration and Emigration | | ACA-C | |
|---|----------------------|----------------------|--|
| Statement of Cash Flows for the Period ended 31st December-2021 | | | |
| | Actual | | |
| | 2021 | 2020 | |
| | Rs. | Rs. | |
| Cash Flows from Operating Activities | | | |
| Total Tax Receipts | - | - | |
| Fees, Fines, Penalties and Licenses | 5,199,948,586 | 1,310,286,502 | |
| Profit | - | - | |
| Non Revenue Receipts | 3,111,110 | 6,735 | |
| Revenue Collected for the Other Heads | 50,283,070 | 39,571,631 | |
| Imprest Received | 230,316,922 | 67,000,000 | |
| Recoveries from Advance | 66,685,892 | 51,470,761 | |
| Deposit Received | 263,654,186 | 3,935,390 | |
| Total Cash generated from Operations - (a) | 5,813,999,765 | 1,472,271,019 | |
| Less - Cash disbursed for: | | | |
| Personal Emoluments & Operating Payments | 1,336,104,173 | 1,176,390,969 | |
| Subsidies & Transfer Payments | 11,297,618 | 12,162,343 | |
| Expenditure on Other Heads | 3,135,732 | 5,463,597 | |
| Imprest Settlement to Treasury | 2,948,042,505 | 366,133 | |

| Statement of Cash Flows for the Period ended 31st December-2021 | | ACA-C | |
|--|--|----------------------|----------------------|
| | | Actual | |
| | | 2021 | 2020 |
| | | Rs. | Rs. |
| Advance Payments | | 58,212,963 | 53,127,608 |
| Deposit Payments | | 502,095,369 | 973,392 |
| Total Cash disbursed for Operations - (b) | | 4,858,888,359 | 1,248,484,042 |
| NET CASH FLOW FROM OPERATING ACTIVITIES - (C)=(a)-(b) | | 955,111,406 | 223,786,977 |
| Cash Flows from Investing Activities | | | |
| Interest | | - | - |
| Dividends | | - | - |
| Divestiture Proceeds & Sale of Physical Assets | | - | - |
| Recoveries from On Lending | | - | - |
| Total Cash generated from Investing Activities - (d) | | - | - |
| Less - Cash disbursed for: | | | |
| Purchase or Construction of Physical Assets & Acquisition of Other Investment | | 955,111,407 | 223,786,977 |
| Total Cash disbursed for Investing Activities - (e) | | 955,111,407 | 223,786,977 |
| NET CASH FLOW FROM INVESTING ACTIVITIES - (F)=(d)-(e) | | (955,111,407) | (223,786,977) |
| NET CASH FLOWS FROM OPERATING & INVESTMENT ACTIVITIES - (g)=(c) + (f) | | - | - |
| Cash Flows from Financing Activities | | | |

Statement of Cash Flows for the Period ended 31st December-2021

ACA-C

| | Actual | |
|--|---------|------|
| | 2021 | 2020 |
| | Rs. | Rs. |
| Local Borrowings | - | - |
| Foreign Borrowings | - | - |
| Grants Received | - | - |
| Total Cash generated from Financing Activities - (h) | - | - |
| Less - Cash disbursed for: | | |
| Repayment of Local Borrowings | - | - |
| Repayment of Foreign Borrowings | - | - |
| Total Cash disbursed for Financing Activities (i) | - | - |
| NET CASH FLOW FROM FINANCING ACTIVITIES - (J)=(h)-(i) | - | - |
| Net Movement in Cash (k) = (g) - (j) | - | - |
| Opening Cash Balance as at 01st January | 316,922 | - |
| Closing Cash Balance as at 31st December | - | - |

n

3.5 Notes of Financial Statements

| Statement of Losses and Waivers (Losses under F.R. 106 and F.R. 113) | | Note-(i) |
|--|---------------|---|
| <p>Expenditure Head No : 226 Department : - Department of Immigration & Emigration Programme No. & Title : 01 Operational Activities</p> | | |
| (i) <u>Statement of Losses Recovered/Written off/Waived off during the year.</u> | | |
| | Value | <u>No. of Cases</u> <u>Total Amount (Rs.)</u> |
| Below | Rs. 25,000.00 | No. |
| Over | Rs. 25,000.01 | Total |
| Total | | |
| (i) <u>Classification of the cases by nature of Losses, No. of Cases Value (Rs.)</u> | | |
| 1 | No. | Total |
| 2 | - | - |
| (ii) <u>Statement of Losses being held to be Written off/Waived off or recoverable so far</u> | | |
| | Value | <u>No. of Cases</u> <u>Total Amount (Rs.)</u> |
| Below | Rs. 25,000.00 | No. |
| Over | Rs. 25,000.01 | Total |
| Total | | |
| (ii) <u>Classification of the cases by Nature of Losses No. of Cases Value (Rs.)</u> | | |
| 1 | No. | Total |
| 2 | - | - |
| Total | | |
| Total | | |
| <p>Note- Details on losses under F.R. 106 and waives under F.R. 113 which were accounted under object code no 1701 are to be accounted in coming years should be included.</p> | | |
| <p>Chief Financial Officer /Chief Accountant/Director (Finance)/Commissioner (Finance) Date : 2022.02.24</p> | | <p>41 J.D.A.P. Jayasinghe Chief Accountant Department of Immigration & Emigration "Suhurupaya", Sri Subhuthipura Road, Battaramulla.</p> |

3.5 Notes of Financial Statements

| Statement of write off from books | | Note-(ii) | | | | |
|---|---|-------------------|----------------|-------------------------------------|---|---|
| Expenditure Head No :- 226 | | | | | | |
| Department :- Department of Immigration & Emigration | | | | | | |
| Programme No. & Title : 01 Operational Activities | | | | | | |
| 1 Statement of losses and waivers under F.R. 109 during the year | | | | | | |
| | Value | No. of Cases | Value (Rs.) | | | |
| (i) | Below Rs. 25,000.00 | No. | | | | |
| (ii) | Over Rs. 25,000.01 | | | | | |
| | Total | | | | | |
| 2 Statement of write off from the book and recoveries under F.R. 109 during the year | | | | | | |
| Nature of Loss | Opening balance which was not written off Rs. | Value of loss Rs. | Recoveries Rs. | Value written off from the book Rs. | Balance carried forward which was not written off Rs. | Reference No. of Approval for write off from the book Rs. |
| 1 | | | | | | |
| 2 | | | | | | |
| 3 | | | | | | |
| 4 | | | | | | |
| Total | | | | | | |

Note - Excluding losses and waivers to be accounted in Note(i), only any other losses and waivers under F.R. 109 should be included in this format.



Chief Financial Officer /Chief Accountant/Director (Finance)/
Commissioner (Finance)

Date :

2022-02-24

J.D.A.P. Jayasinghe
Chief Accountant
Department of Immigration & Emigration
*Suhurupaya, Sri Subbasingapura Road,
Battaramulla.

3.5 Notes of Financial Statements

| Statement of Liabilities and Commitments | | | | | | | | | | | | |
|---|---------------|-------|------|------|-----------|---------|-------------|-------------|--------------|------------------------|------------|--------------------|
| Name of Special Expenditure Unit/Ministry/Department/District Secretariat: Department of Immigration & Emigration | | | | | | | | | | | | |
| Expenditure Head No: 228 | | | | | | | | | | | | |
| Programme No. & Title: 01 Operational Activities | | | | | | | | | | | | |
| Name of the Person/Institution | Commitment No | Month | Date | Head | Programme | Project | Sub Project | Object Code | Finance Code | Item | Commitment | Commitment Balance |
| 1. Ministries/Government Department | | | | | | | | | | | | |
| Divisional secretary (Hambantota) | - | - | - | 226 | 1 | 1 | - | 1,403 | 11 | Electricity and Water | - | 33,582 |
| Total | | | | | | | | | | | | 33,582 |
| 2. State Corporations/Statutory Boards | | | | | | | | | | | | |
| Water Supply & drainage Board | - | - | - | 226 | 1 | 1 | - | 1,403 | 11 | Electricity and Water | - | 2,106 |
| Total | | | | | | | | | | | | 2,106 |
| 3. Others (Private Parties) | | | | | | | | | | | | |
| Devonco Curranse | - | - | - | 226 | 1 | 1 | - | 2,001 | 11 | Building & Structures | - | 373,800 |
| Sri Lanka Telecom | - | - | - | 226 | 1 | 1 | - | 1,401 | 11 | Postal & Communication | - | 8,608 |
| Total | | | | | | | | | | | | 382,408 |
| Grand Total | | | | | | | | | | | | 418,096 |

Nature of payments/Liabilities should be recognized separately as follows.

1. Ministries/Government Departments
2. State Corporations/Statutory Boards
3. Private Parties

Liabilities are transactions of which payments have not been made to the relevant parties, although goods, services or assets and services pertaining to construction contracts have been received during the respective accounting year.

Commitments are contracts or written agreements which have been entered in to with the external parties in order to obtain goods and services during the respective accounting year, although the relevant assets or services have not been received.


 Chief Financial Officer (Chief Accountant/Director (Finance)/
 Commissioner (Finance)
 Date: 2022-02-24
 J.D.A.P. Jayasinghe
 Chief Accountant
 Department of Immigration & Emigration
 "Suburupaya", Sri Subhuthipura Road,
 Battaramulla.

3.5 Notes of Financial Statements

| Statement of Liabilities - (i) | | | | | | | Note-(iv) | |
|--|--------------------------------|---------|-------------|-------------|----------------|--|--|-------------------------------------|
| Statement of Commitments in terms of FR 94 (2) and (3) | | | | | | | | |
| Name of Department: Department of Immigration & Emigration Expenditure Head No: 226 Programme No. & Title: 01 Operational Activities | | | | | | | | |
| Name of the Person/Institution | Description of Commitments | Project | Sub Project | Object Code | Financing Code | Maximum Commitment Ceiling in terms of FR 94(2) Provisions (Rs.) | Total Cost Estimate in terms of FR 94(3) (Rs.) | Commitment & Liability Amount (Rs.) |
| 1. Ministries/Government Department | | | | | | | | |
| | | | | | | | | |
| Total | | | | | | | | - |
| 2. State Corporations/Statutory Boards | | | | | | | | |
| Urban development authority | Rent and Local Taxes | 1 | - | 1,404 | 11 | 188,157,333 | 385,072,682 | 129,600 |
| | | | | | | | | |
| Total | | | | | | | | 129,600 |
| 3. Others (Private Parties) | | | | | | | | |
| P.A. Aniyadasa & Sons | Fuel and Lubricants | 1 | - | 1,202 | 11 | 7,539,167 | 23,537,758 | 50,336 |
| Neotech Motors | Vehicles | 1 | - | 1,301 | 11 | 4,640,833 | 17,519,779 | 24,750 |
| E. W Information Pvt Ltd | Plant, Machinery and Equipment | 1 | - | 1,302 | 11 | 69,353,500 | 174,964,115 | 581,703 |
| Melsta Technologies | Plant, Machinery and Equipment | 1 | - | 1,302 | 11 | 69,353,500 | 181,954,955 | 6,990,840 |
| | | | | | | | | |
| Grand Total | | | | | | | | 7,647,629 |
| | | | | | | | | 7,777,229 |



Chief Financial Officer/Chief Accountant/Director(Finance)/Commissioner(Finance)
Date : 2022.02.24 J.D.A.P. Jayasinghe

Chief Accountant
Department of Immigration & Emigration
"Saturupaya", Sri Subhuthipura Road,
Battaramulla.

3.5 Notes of Financial Statements

| Statement of Liabilities - (ii) | | | | | | | Note-(v) | |
|---|--------------------------|---------|---|-------------|-------------|----------------|---------------------|--------------------------|
| Provision Transferred to the Deposit Account in terms of FR 215 (3) (b) & (c) | | | | | | | | |
| Name of Special Expenditure Unit/Ministry/Department/District Secretariat: Department of Immigration & Emigration Expenditure Head No: 226 Programme No. & Title: 01 Operational Activities | | | | | | | | |
| Name of the Person/Institution (To be identified at the time of Transferring the Provision to Deposit Accounts.) * | Description of Liability | L/C No. | Particular of Vote details from which Provisions were Transferred | | | | Deposit Account No. | Amount Transferred (Rs.) |
| | | | Project | Sub Project | Object Code | Financing Code | | |
| 1. Ministries/Government Department | | | | | | | | |
| Total | | No | | | | | | |
| 2. State Corporations/Statutory Boards | | | | | | | | |
| Total | | No | | | | | | |
| 3. Others (Private Parties) | | | | | | | | |
| Total | | No | | | | | | |
| Grand Total | | No | | | | | | |

Chief Financial Officer/Chief Accountant/Director(Finance)/Commissioner(Finance)
 Date: **20.12.2021**
J.D.A.P. Jayasinghe
 Chief Accountant
 Department of Immigration & Emigration
 "Suhurupaya", Sri Subhuthipura Road,
 Battaramulla.

3.5 Notes of Financial Statements

| Statement of Claims under Reimbursable Foreign Aid | | Note - (vi) |
|--|-----|-------------|
| Ministry / Department / District Secretariat : Department of Immigration & Emigration Programme No. & Title : 01 Operational Activities | | |
| (1) | Rs. | No |
| Provision in Estimates - 2021 under Reimbursable Foreign Aid including Supplementary provisions | | No |
| Total Expenditure disbursed during the year 2021, against (I) above | | No |
| Total of Reimbursement Claims outstanding as at 01 st January 2021 | | No |
| Total of Reimbursement Claims made during the year 2020, in respect of years 2020 & prior years (if any) | | No |
| Total of Reimbursement Claims made during the year 2021 in respect of year 2021 | | No |
| Total of Claims disallowed by the Donor, during 2021 (if any), in respect of Claims 2020 or prior years (if any) | | No |
| Total of Claims disallowed by the Donor, during 2021 (if any), in respect of Claims 2021 | | No |
| Total of Reimbursements received during the year 2021, in respect of years 2020 or prior years | | No |
| Total of Reimbursements received during the year 2021, in respect of years 2021 | | No |
| Total of reimbursement Claims outstanding as at 31 st December 2021 (3+4+5) - (6+7) - (8+9) | | No |
| Total of Reimbursement Claims made after 31/12/2021 in respect of 2021 up to the finalization of the financial Statements | | No |
| Total of Reimbursement received after 31/12/2020 up to the finalization of the Financial Statements | | No |
| Total of Reimbursement Claims outstanding as at the date of presenting the Financial Statements (10 + 11 - 12) | | No |

Chief Financial Officer / Chief Accountant/
 Director (Finance) / Commissioner (Finance)

Date :

2022.02.24


J.D.A.P. Jayasinghe
 Chief Accountant

Department of Immigration & Emigration
 Sunarupura, 64 Subbuttiwura Road,
 46 Battaramulla.

3.5 Notes of Financial Statements

| | | Note-(8) | | | | |
|--|---------------|--|--|---|---|--|
| <u>The Status Report as at 31/12/2021 on Bank Accounts opened in terms of Treasury Operation Circular No. 3/2015 of 23.10.2015</u> | | | | | | |
| Expenditure Head No. :- 226 | | Department :- Department of Immigration & Emigration | | | | |
| Serial No. | Name of Bank | Account No. | Balance as per Bank Statement as at 31/12/2021 | Balance as Per Cash Book as at 31/12/2021 | Total Value of Cheques not yet Presented to Bank as at 31/12/2021 (if exceeds 6 months) | Month of Last Bank Reconciliation Prepared |
| | | | | | | |
| 1 | Bank Of Cylon | 7041443 | 114,287,031 | - | - | December 2021 |

I hereby certify that the above information is true and correct.


 Chief Financial Officer /Chief Accountant/Director (Finance)/Commissioner (Finance)
 Date : 2022.02.24

48 J.D.A.P. Jayasinghe
 Chief Accountant
 Department of Immigration & Emigration
 "Suhurupaya", Sri Subhuthipura Road,
 Battaramulla.

3.6 – Performance of collecting Revenue**Accounting officer of Revenue : Department of
Immigration and Emigration****Expenditure Head No. :- 226**

Rs..000

| Code of Revenue | Description of Revenue Code | Revenue Estimate | | Revenue collected | |
|-----------------|---|-------------------|------------------|-------------------|------------------------------------|
| | | Original Estimate | Final Estimate | Amount (Rs.) | As the % of Final Revenue Estimate |
| 20.03.02.07 | Charges in respect of obtaining Visas, Passports and Dual citizenship | 23,000,000 | 5,677,500 | 8,663,182 | 153% |
| 20.02.01.01 | Rentals of Government Buildings | - | - | 69 | - |
| 20.02.02.99 | Interests | - | - | 6,624 | - |
| 20.03.99.00 | Other receipts | - | - | 11,612 | - |
| 20.03.02.99 | Miscellaneous | - | - | 17 | - |
| 20.04.01.00 | W & OP | - | - | 31,966 | - |
| 20.03.01.00 | Departmental sales | - | - | 3,111 | - |
| | Total Revenue | 23,000,000 | 5,677,500 | 8,716,581 | 154% |

Sgd. / Illegibly.
 Chief Accounting Officer/ Chief Accountant / Director
 (Finance) / Commissioner (Finance)
 Date : 24.2.2022

3.7 - Performance of the Utilization of provisions Allocated**Head No. : 226 - Department of Immigration & Emigration**

| | | | | |
|--------------------------|----------------------------|------------------------|---------------------------|--|
| | | | | Rs. ,000 |
| | Provision Allocated | | | |
| Type of Provision | Original Estimate | Final Provision | Actual Expenditure | Provisions Utilized as a % of Final Provision |
| Recurrent | 1,927,302 | 1,927,302 | 1,712,255 | 89% |
| Capital | 1,210,500 | 1,210,500 | 963,080 | 80% |
| Total | 3,137,802 | 3,137,802 | 2,675,335 | 85% |

Sgd. / Illegibly.
Chief Accounting Officer/ Chief Accountant / Director (Finance) / Commissioner (Finance)
Date: 24.2.2022

3.8 – The provisions granted to this Department / District Secretariat/ Provincial Council as a Representative of other Ministries/ Departments as per F.R. 208

Head 226 – Department of Immigration And Emigration

Rs.000

| Serial No. | Ministry/ Department which received provision | Objective of provision | Provision | | Actual expenditure | Provision utilized as a % of the amount of final provision finished. |
|------------|---|------------------------|-------------------|-----------------|--------------------|--|
| | | | Original Estimate | Final provision | | |
| | | | | | | |
| | | | | | | |
| | No. | | | | | |
| | | | | | | |
| | | | | | | |
| | | | | | | |
| | | | | | | |
| | | | | | | |
| | | | | | | |
| | | | | | | |

Illegibly.

Chief Finance Officer/ Chief Accountant/ Director (Finance)/ Commissioner (Finance)

Date : 24.02.2022

3.9 - Performance of the Reporting of Non-Financial Assets**Head No. 226 – Department of Immigration and Emigration**

Rs. 000

| Assets Code | Code Description | Balance as per Board of Survey Report as at 31.12.2021 | Balance as per financial Position Report as at 31.12.2021 | Yet to be Accounted | Reporting Progress as a % |
|-------------|----------------------------|--|---|---------------------|---------------------------|
| 9151 | Building and Constructions | 54,703 | 54,703 | - | - |
| 9152 | Machinery and Equipment | 436,586 | 436,586 | - | - |
| 9153 | Lands | 66,945 | 66,945 | - | - |
| 9154 | Intangible Assets | 250,687 | 250,687 | - | - |
| 9155 | Biological Assets | - | - | - | - |
| 9160 | Work in Progress | 47,305 | 47,305 | - | - |
| 9180 | Lease Assets | - | - | - | - |
| | Total | 856,226 | 856,226 | | |

Sgd. / Illegibly.

Chief Accounting Officer/ Chief Accountant / Director (Finance) / Commissioner (Finance)

Date :24.02.2022

The report of the Auditor General is in Annexure 01 in page 98

Chapter 04 - Performance indicators of the Department of Immigration and Emigration

Performance indicator is a qualitative measurement that can be used by the Department itself for deciding the manner of getting fulfilled the crucial operations and tactful objectives. Here, the success of operations and services during the period is evaluated and it leads to correct guidance to fulfill the goals of the Department.

The Department of Immigration and Emigration renders an extraordinary service to the Public and is a leading Government Institution that engages in a role of earning revenue to the country on behalf of the Government of Sri Lanka. Percentage of the No. of Passports issued as per No. of Passport applications received under one day service, Percentage of No. of Passports issued as per No. of Passport applications received under normal service, Percentage of No. of Dual citizenship certificates issued as per the No. of applications received for obtaining Dual citizenship Percentage of No. of ETA granted as per the No. of applications received for obtaining ETA and the percentage of earning revenue as per the annual targets are the main Performance indicators of the Department.

01. Percentage of the No. of Passports issued as per No. of Passport applications received under one day service

No. of Passports received under one day service in the year 2021 was 141,540 and No. of Passports issued was 140,834. Therefore, the percentage of issuing Passports as per number of applications received under oneday service is 99.50%.

02. Percentage of No. of Passports issued as per No. of Passport applications received under normal service

No. of Passports received under normal service in the year 2021 was 203,644 and No. of Passports issued was 179,878. Therefore, the percentage of issuing passports as per the number of applications received under normal service is 88.33%.

03. Percentage of No. of Dual citizenship certificates issued as per the No. of applications received for obtaining Dual citizenship.

Action was taken to grant Dual citizenship for 4654 among 5401 applications received for obtaining Dual citizenship in the year 2021. Therefore, the percentage of granting Dual citizenship as per the number of applications received was 86.17%.

04. Percentage of No. of ETA granted as per the No. of applications received for obtaining ETA

Action was taken to grant ETA for 234313 among 242003 applications received for obtaining ETA in the year 2021. Therefore, the percentage of granting ETA as per the number of applications received is 96.82%.

05. Percentage of earning revenue as per the annual targets

The main revenue components of the Department of Immigration and Emigration are issuing passports, issuing passports via Overseas Missions, extension and issuing of Resident visas, granting of ETA, issuance of Dual Citizenship certificates and the port associated activities. Even though a revenue of Rs. 5.67 billion was estimated before Covid 19 pandemic, as a reported revenue could be collected in the last quarter of the year 2021, a total revenue limit amounting to Rs. 8.66 billion could be achieved. It is a reported performance of earning revenue of 152.60%. Thereby, it enabled to contribute largely to the National revenue in this country even before the Covid -19 pandemic situation.

Performance Indicators in the year 2021

| | Special Performance Indicators | Actual output as a percentage (%) of the expected output | | |
|---|---|--|---------|---------|
| | | 90%-100% | 75%-89% | 50%-74% |
| Key Performance Indicators of the Department | | | | |
| 1 | No. of Passports issued as per the No. of Passport applications received under one day service. | √ | | |
| 2 | No. of Passports issued as per the No. of Passport applications received under normal service. | | √ | |
| 3 | No. of Dual Citizenship Certificates issued as per the No. of applications received to obtain Dual citizenship. | | √ | |
| 4 | No. of authorizations granted as per the No. of applications received to obtain ETA. | √ | | |
| 5 | Percentage of earning revenue as per the annual targets | √ | | |
| Performance indicators as per the Annual Action Plan | | | | |
| 1 | Preparation of a methodology for making passports through online method on the due date. | √ | | |
| 2 | Finalization of improvements of Auditorium on the 7 th Floor on due date. | √ | | |

| Special Performance Indicators | | Actual output as a percentage (%) of the expected output | | |
|--------------------------------|--|--|---------|---------|
| | | 90%-100% | 75%-89% | 50%-74% |
| 3 | Shifting the Detention Centre of foreigners on the due date to an identified venue at Welisara with more facilities. | √ | | |
| 4 | Finalization of constructing a fence on due date around the land proposed to construct new Detention Centre. | √ | | |
| 5 | Designing a module for generating numerical reports on due date. | √ | | |
| 6 | Number of Vehicles repaired duly. | √ | | |
| 7 | Installation of 65 Passport Scanning Machines on due date at Airports. | √ | | |
| 8 | Finalization of modernization activities of new terminal of departure at Bandaranaike International Airport on due date. | √ | | |
| 9 | Finalization of the development of software of Investigation Unit on due date. | √ | | |
| 10 | Development of software relevant to the Citizenship Branch as on due date. | √ | | |
| 11 | Development of a computer software that can identify the foreigners who are overstaying the period of visa. | √ | | |
| 12 | Development of Software related to BSU on due date. | √ | | |
| 13 | No. of Training Programmes conducted for Staff capacity building. | √ | | |
| 14 | Purchasing of visa stickers used for foreigners on due date. | √ | | |

Chapter 05 - Performance of Achieving Sustainable Development Goals (SDGs)

5.1 Indicate the relevant sustainable development goals identified.

| Relevant Main Global Goal | Targets planned by the organization to achieve the Global Goal | Plans of the organization to achieve such targets | Work performed in the year 2021 for such plans. | The progress achieved in the year 2021 as per such indicators | | |
|---|--|---|---|---|---------|----------|
| | | | | 0%-49% | 50%-74% | 75%-100% |
| 16. Institution with Peace Justice and strength | *Establishment of an institutional structure to prevent human trafficking, human smuggling and terrorism | *Preparation of organized plans with organizations such as the Interpol, IOM, and UNODC. | *Coordinating the database with institutions such as the Interpol and the BRAC (Border Risk Assessment Centre). | | | √ |
| | | | * Provision of training opportunities to authorized officers and senior Authorized officials join hands with international organizations. | | | √ |
| | | | * Taking action representing the Human trafficking and smuggling eradication Task Force of the Ministry of Defence. | | | √ |
| | | *Establishment of units based on specific subjects | * Development of Software for the enhancement of efficiency of the functions related to Investigation Unit. | | | √ |
| | | | Improvement of the relevant Software system of BSU of the Bandaranaike Airport. | | | √ |
| | | * To render quality and efficient service to the people with accountability and transparency. | * Introduction of a more efficient new technological methodology for the issuance of passports. | *Introducing an online system for accepting passport applications | | |

5.2 Performance of Achieving Sustainable Development Goals (SDGs)

Explain (using the indicators) the achievements of the Institution in achieving Sustainable Development Goals.

The under-mentioned achievements could be obtained as per the plans made for fulfilling the above sustainable development goals and the related activities.

| Performance Indicators | Activities | Progress | | |
|---|---|------------|-------------|--------------|
| | | 0%- 49% | 50%- 74% | 75%- 100% |
| Percentage of removal of foreigners identified as to remove out of the country based on the investigations carried out on foreigners who were staying in this country violating Immigrants and Emigrants Act. | Five hundred and five investigations were carried out in this respect and accordingly, 130 foreigners identified as to be removed out of the country. All such persons were sent to their motherlands in the year 2021. | | | √ |
| Percentage of foreigners identified as refused entry based on the investigations carried out on risky persons who can be threat to national security. | As per the investigations carried out regarding 3248 foreigners applied to enter into the country, 222 identified as risky. Therefore, such 222 foreigners were refused entry. | | | √ |
| No. of victims, for whom provided with relief, identified in the investigations carried out on human trafficking. | Twenty eight victims were identified as per 102 investigations carried out in this respect and required assistance was provided for all of them. | | | √ |
| No. of online visa extensions made. | Opportunity for online tourist visa extension was provided with the intention of providing a quality and efficient service for public with accountability and transparency. | | | √ |

- The reputation obtained the Department nationally and internationally for implementing two Standard Operation Procedures (SOPs) prepared for officers of BSU and NAHTRC following internationally recognized standard operations.
- Additionally, preparation of a methodology for acceptance of online applications for passports for rendering an efficient service for public with accountability and transparency can be illustrated as a special achievement in the year 2021.
- Furthermore, Development of software for making more formal the functions of Investigation Unit and BSU and development of a software for the identification of foreigners overstaying the visa period also can be considered as special achievements in the year 2021.

The strengths and opportunities of the organization for making such achievements

Strengths

- Receipt of active contribution of the dedicated officers.
- Possessing the Department the internationally recognized trained officers and ability to train the other officers on their guidance.
- Ability to build a strong Institutional structure.
- Ability to develop new Software for making easy the functions.

Opportunities

- Ease to carry out the operations through collaborations with international organizations.
- Ability to access to intelligent information through an internationally built network.

Challenges faced the organization to make the achievements

- Interruptions to carry out all operation activities before Covid 19 pandemic situation.
- Difficulty to obtain updated information on the suspects after handing over investigations on human trafficking and smuggling to the CID.
- Lack of support on the part of victims due to prolonged litigation.
- Difficulty in law enforcement optimally due to conflict situation among tourism promotion and law enforcement Institutions. (E.g., Violation of visa conditions by arriving Pakistani and Uzbeks as tourists.)
- Victimization of Sri Lankan women in the Middle East making it difficult to control informal migration due to the activities of foreign employment sub-agents.
- Unavailability of a precise and expeditious methodology to identify the venue of foreigners after they enter into the country.

Chapter 06 - Human Resource Profile

6.1 Cadre Management

| | Approved Cadre | Existing Cadre | Vacancies |
|--------------|----------------|----------------|-------------------------------------|
| Senior | 67 | 51 | 16 |
| Tertiary | 527 | 409 | 118 |
| Secondary | 539 | 419 | 120 |
| Primary | 159 | 137 | 22 |
| Total | 1292 | 1016 | 276 Vacancies (2 Excess) |

*There are two posts of Development Officer in excess.

The Controller General is entrusted with the responsibility as the Chief Executive Officer as well as Accounting Officer of the Department while responsibilities of each Division are entrusted with an Additional Controller General, 05 Controllers, a Chief Accountant and an Internal Auditor under his direction and supervision. Information of the entire staff for the year 2021 is as follows.

Approved cadre (As at 31.12.2021)

| Designation | Service | Service level | Approved cadre | Existing Cadre | No. of vacancies |
|---|--------------|---------------|----------------|----------------|------------------|
| Controller General of Immigration & Emigration | SLAS | Senior | 1 | 1 | 0 |
| Additional Controller General of Immigration & Emigration | SLAS | Senior | 1 | 1 | 0 |
| Controller of Immigration & Emigration | SLAS | Senior | 5 | 5 | 0 |
| Chief Accountant | SLAS | Senior | 1 | 1 | 0 |
| Internal Auditor | SLAcS | Senior | 1 | 1 | 0 |
| Controller of Immigration & Emigration (Investigation and Operations) | Departmental | Senior | 1 | 0 | 1 |
| Deputy / Assistant Controller of Immigration & Emigration* | SLAS | Senior | 40 | 34 | 6 |
| Deputy / Assistant Controller of Immigration & Emigration* | Departmental | Senior | 40 | 34 | 6 |
| Accountant | SLAcS | Senior | 2 | 2 | 0 |

| Designation | Service | Service level | Approved cadre | Existing Cadre | No. of vacancies |
|---|------------------------|---------------|----------------|----------------|---------------------------|
| Administrative Officer | P.M.A. Service | Tertiary | 2 | 2 | 0 |
| Senior Authorized Officer (Departmental) | Departmental | Tertiary | 65 | 25 | 40 |
| Authorized Officer (Departmental) | Departmental | Tertiary | 458 | 380 | 78 |
| Translator (Sinhala/ Tamil, Sinhala/ English) | Translators' Service | Tertiary | 2 | 2 | 0 |
| Training Manager | Ancillary Services | Secondary | 1 | 1 | 0 |
| Budget Assistant | Ancillary Services | Secondary | 1 | 1 | 0 |
| Development Officer | Dev. Officers' Service | Secondary | 20 | 22 | (2 Excess) |
| Guard | Departmental | Secondary | 3 | 1 | 2 |
| Management Services Officer | M.S.O. Service | Secondary | 378 | 363 | 15 |
| Receptionist | Departmental | Secondary | 1 | 1 | 0 |
| Travel Document Assistant | Departmental | Secondary | 35 | 30 | 5 |
| Operation Assistant | Departmental | Secondary | 100 | 0 | 100 |
| Driver | Drivers' service | Primary | 31 | 31 | 0 |
| Rest Room Assistant | Departmental | Primary | 6 | 0 | 6 |
| K.K.S | O.E.S. | Primary | 112 | 97 | 15 |
| Labourer (Training) | Casual | Primary | 10 | 9 | 1 |
| Total | | | 1292 | 1016 | 276 (2 Excess) |

*As the posts of 5 Controllers have been filled, two SLAS Grade 1 officers hold 2 Deputy Controller posts.

6.2 Briefly state how the shortage or excess in human resources has been affected to the Performance of the institute.

Approved cadre of the Department is 1292 and 1016 of which were serving in the Department as at 31.12.2021. The number of posts fallen vacant in the year 2021 was 276 and it was 21.36% out of the entire staff. The workforce of the Department is 78.64%. This number of vacancies consists of 106 new posts of Operation Assistant and Restroom Assistants who have not been recruited up to date. Therefore, the number of vacancies according to the existing cadre is 170. Relevant duties in the posts vacant could be covered up through the other staff as the staff had to restricted for a certain period as per the health guidelines due to Covid 19 pandemic situation and attendance of the clients was also decreased in the year 2021. It is observed that there is no impact of the number of vacancies on the performance of the Department. Furthermore, Continuous services could be provided for the clients even amidst the Covid 19 Pandemic situation in 2021, too.

It is expected to fill the vacancies of Combines Services (such as the posts of Management Service Officers/ Office Employee Service/ Drivers) in the Department through annual transfers. Non-recruitment to 100 posts of Operation Assistants which has added to the staff in 2019 can be seen as the main vacancy existed among the Departmental posts. This post of Operation Assistant has been included carrying out the relevant operation activities more efficiently and formally in immigration and emigration activities at the airports. Approval has also been obtained to recruit 100 employees for the same. Approval of the Public Service Commission has been received to make amendments in the Scheme of Recruitment related to such post. Accordingly, it is expected to take action to carry out recruitment activities of Operation Assistants during the first quarter of the year 2022. Six posts of Restroom Assistant have been approved in the year 2019. Accordingly, it is expected to fill the vacancies in the posts of Restroom Assistant deploying Multipurpose Development Assistants who are currently deployed for service requirements in the posts of Primary Grade in Government Institutions by the Department of Multipurpose Development Task Force. Information has been sent to the Secretary to the Ministry of Defence and Disaster Management for the purpose. Although the Department of Examinations of Sri Lanka had scheduled dates for the examinations to fill the vacancies of the posts of Authorized Officers, the examinations could not be held on the scheduled dates due to Covid 19 pandemic situation. Accordingly, if the relevant examinations are conducted expeditiously by the Department of Examinations in the year 2022, the vacancies will able to be updated in the year 2022. The particulars have been submitted to the Public Service Commission seeking approval required filling the existing vacancies of Assistant Controllers (Departmental) of senior level and action will be taken to make recruitments to the posts after receiving the approval.

6.3 Human Resource Development

| Name of Programme | No. of Staff trained | Duration of the Programme | Total Investment (Rs.'000) | | Nature of the Program (Local / Foreign) | Output / Knowledge Gained |
|--|--|---------------------------|----------------------------|---------|---|--|
| | | | Local | Foreign | | |
| Making aware on the role of Board of survey committee | Officers nominated for Board of survey | 01 day | 4.85 | | Local | Expansion of knowledge on the procedure related to board of survey |
| Short course on informal migration and human trafficking | 35 Authorized Officers | 50 hours | | | Local | Growth of knowledge on national and international legal systems and related activities on international human trafficking. |
| Tamil Course | 45 Management Service Officers | 150 Hours | 450 | | Local | Upliftment of language proficiency of officers related to the implementation of Public service policy |
| Workshop on strengthening the capacity of migrant management | 20 Authorized Officers | 2 Days | | | Local | Expansion of the understanding of Border Control activities and services of the parallel service providing institutions. |
| Certificate course on procurement procedure | 25 Executive Officers | 10 Days | 500 | | Local | Enticing to use the correct steps to be followed in relation to the implementation of subject |
| Postgraduate English Diploma on vocational training | 01 Executive Officer | 01 Year | 98 | | Local | Ability to perform duties appropriately in English as an Executive Officer and be interested in participating at professional level in diplomatic discussions. |

| Name of Programme | No. of Staff trained | Duration of the Programme | Total Investment (Rs.'000) | | Nature of the Program (Local / Foreign) | Output / Knowledge Gained |
|--|---|---------------------------|----------------------------|---------|---|--|
| | | | Local | Foreign | | |
| Awareness programme on new change of visa methodology. | 12 Authorized Officers | 04 Hours | 0.98 | | Local | Identify new situations as subject users and apply them in duty. |
| Postgraduate Course in Sociology conducted by the University of Kelaniya (2020/2021) | 01 Executive Officer | 02 Years | 80 | | Local | Utilization of new knowledge to perform the duty efficiently getting fulfilled the service requirement |
| Leadership Training Programme (Online) | 15 Authorized Officers | 02 Days | 2.04 | | Local | Decision making and personality development |
| Orientation Programme | 70 New officers transferred to this Department. | 10 Days | 48.13 | | Local | To make aware simply the total functions of the Department and to identify the subculture of the Department by the officers attached to this Department from various Institutions. |
| Workshop on leave of Public Officers | 15 Management Service Officers | 06 Hours | 3.95 | | Local | Making ease to perform the duty by understanding the subject |
| English Diploma Course – Buddhist and Pali University | 03 Authorized Officers | 01 Year | 48.75 | | Local | To bring the language proficiency to a higher level in International passenger clearance affairs. |
| Tamil Course -200 Hours | 76 Authorized Officers | 200 Hours | 150 | | Local | Contribution to the implementation of National Language Policy and meet the service requirements |

| Name of Programme | No. of Staff trained | Duration of the Programme | Total Investment (Rs. '000) | | Nature of the Program (Local / Foreign) | Output /Knowledge Gained |
|---|--|---------------------------|-----------------------------|---------|---|--|
| | | | Local | Foreign | | |
| Training on International Security-UNCHR | 20 Authorized Officers | 02 Days | | | Local | Identification of international specifications in arresting and detaining the persons informally enter and staying in the country illegally during international migration |
| Field Study Visit to observe Katunayake Bandaranaike International Airport | 90 Management Service Officers | 02 Days | 84.28 | | Local | Understanding the process of passenger clearance (in entry and exit) at the airport and identification of related services |
| Field Study Tour to observe Mattala Airport | 27 Passport Assistants and Management Service Officers | 01 Day | 27.84 | | Local | Understanding the process of passenger clearance (in entry and exit) at the airport and identification of related services |
| Short Course on Irregular Migration with a Special Focus on Human Trafficking and smuggling of persons - OUSL (2021/2022) | 41 Authorized Officers | 05 Months | 420 | | Local | Improvement of knowledge on the national and international legal system on international human trafficking and related activities |
| English Course – University of Colombo | 01 Authorized Officer | 01 Year | | | Local | To bring the language proficiency to a higher level in International passenger clearance affairs. |

| Name of Programme | No. of Staff trained | Duration of the Programme | Total Investment (Rs. '000) | | Nature of the Program (Local / Foreign) | Output /Knowledge Gained |
|--|------------------------|---------------------------|-----------------------------|-------|---|--|
| | | | Foreign | Local | | |
| Short Course on Irregular Migration with a Special Focus on Human Trafficking and Human Smuggling - OUSL (2021/2022) | 35 Authorized Officers | 02 Days | | | Local | Improvement of knowledge on the national and international legal system on international human trafficking and related activities |
| English Language Training - Australian High Commission (Group 03) | 43 Authorized Officers | 50 Hours | | | Local | Improvement of English language usage skills (written and oral) |
| Training on Document Examination and Face Recognition - Australian High Commission | 32 Authorized Officers | 03 Days | | | Local | Enhancement of the skill of getting assured the authenticity of supporting documents used to enter (Passport, Visa) |
| Identification of human traffickers and smugglers and secret migrants and convicts in accordance with criminal law | 36 Authorized Officers | 01 Day | | | Local | Identification of human traffickers based on criminal law and enhancement of the awareness on legal action to be taken against them. |

| Name of Programme | No. of Staff trained | Duration of the Programme | Total Investment (Rs.'000) | | Nature of the Program (Local / Foreign) | Output /Knowledge Gained |
|---|----------------------------|---------------------------|----------------------------|-------|---|---|
| | | | Foreign | Local | | |
| Review Workshop on Key Performance Indicators (KPIs) | 55 Departmental Officers | 01 Day | 288.4 | | Local | Preparation of programmes for accurately identifying and achieving organizational objectives and set out criteria for accurately measuring the achievement of objectives. |
| Training program on preparation of salaries of public officers conducted by the National Institute of Labor Studies | 06 - Departmental Officers | 01 Day | 24 | | Local | Improvement of the knowledge required to effect monthly / annual salary calculations of public officers accurately and efficiently |

* Briefly explain how the training programme contributed to the performance of the institution.

- The training and development process implemented by the institute has greatly contributed to the achievements of the institute and to maintain continuously a successful level of performance.
- After the formal training given to the new staff members joining the Department on transfer or recruitment basis, a continuous training program is implemented to update the knowledge required by the officer during his tenure in the Department.
- This Programme implemented in an updated systematic training plan as per the requirements, is constantly focused on nurturing the officers with knowledge as a Department that keeps abreast of new global trends.
- In addition to the provisions allocated per annum for training and development programmes, action is taken constantly under the auspices of external institutions such as international organizations, embassies to develop the knowledge, attitudes and skills of the officers by identifying foreign training opportunities and providing opportunities for them, too. As a result, the Department has been able to maintain continuously an economic performance.

The training development programmes implemented in the year 2021 have been summarized in the table above.

Chapter 07 – Compliance Report

| No. | Requirement Applicable | Compliance Status (Complied /Not Complied) | Brief explanation for Non Compliance | Corrective actions and decisions proposed to avoid noncompliance in future |
|----------|---|--|--------------------------------------|--|
| 1 | The following Financial statements/accounts have been submitted on due date | | | |
| 1.1 | Annual financial statements | Complied | - | - |
| 1.2 | Advance to public officers account | Complied | - | - |
| 1.3 | Trading and Manufacturing Advance Accounts (Commercial Advance Accounts) | Not applicable | - | - |
| 1.4 | Stores Advance Accounts | Not applicable | - | - |
| 1.5 | Special Advance Accounts | Not applicable | - | - |
| 1.6 | Others | - | - | - |
| 2 | Maintenance of books and registers (FR - 445) | | - | - |
| 2.1 | Fixed assets register has been maintained and updated in terms of Public Administration Circular 267/2018 | Complied | - | - |
| 2.2 | Personal emolument register/ Personal emolument cards have been updated and maintained | Complied | - | - |
| 2.3 | Register of Audit queries has been updated and maintained | Complied | - | - |
| 2.4 | Register of Internal Audit reports has been maintained and updated | Complied | - | - |
| 2.5 | All the monthly account summaries (CIGAS) are prepared and submitted to the Treasury on due date | Complied | - | - |
| 2.6 | Register for cheques and money orders has been updated and maintained. | Complied | - | - |

| No. | Requirement Applicable | Compliance Status (Complied / Not Complied) | Brief explanation for Non Compliance | Corrective actions and decisions proposed to avoid noncompliance in future |
|----------|--|---|--------------------------------------|--|
| 2.7 | Inventory register has been maintained and updated. | Complied | - | - |
| 2.8 | Stock Register has been updated and maintained. | Complied | - | - |
| 2.9 | Register of Losses has been updated and maintained. | Complied | - | - |
| 2.10 | Commitment Register has been updated and maintained. | Complied | - | - |
| 2.11 | Register of Counterfoil Books (GA — N20) has been updated and maintained. | Complied | - | - |
| 3 | Delegation of functions for financial control (FR 135) | | - | - |
| 3.1 | The financial authority has been delegated within the institute | Complied | - | - |
| 3.2 | The delegation of financial authority has been communicated within the institute. | Complied | - | - |
| 3.3 | The authority has been delegated in such manner so as to pass each transaction through two or more officers. | Complied | - | - |
| 3.4 | The controls have been adhered to by the Accountants in terms of State Account Circular 171/2004 dated 11.05.2014 in using the Government Payroll Software Package | Complied | - | - |
| 4 | Preparation of Annual Plans | | | |
| 4.1 | The annual action plan has been prepared. | Complied | - | - |
| 4.2 | The annual procurement plan has been prepared. | Complied | - | - |
| 4.3 | The annual Internal Audit plan has been prepared. | Complied | - | - |

| No. | Requirement Applicable | Compliance Status (Complied / Not Complied) | Brief explanation for Non Compliance | Corrective actions and decisions proposed to avoid noncompliance in future |
|----------|--|---|---|--|
| 4.4 | The annual estimate has been prepared and submitted to the NBD on due date. | Complied | - | - |
| 4.5 | The annual cash flow has been submitted to the Treasury Operations Department on time. | Complied | - | - |
| 5 | Audit queries | | - | - |
| 5.1 | All the audit queries of the Auditor General have been replied within the specified time. | Complied | - | - |
| 6 | Internal Audit | | - | - |
| 6.1 | The internal audit plan has been prepared at the beginning of the year after consulting the Auditor General in terms of Financial Regulation 134(2)) DMA/1-2019 | Complied | - | - |
| 6.2 | All the internal audit reports have been replied within one month | Not complied | Delay the clarifications for Audit Reports. | Information at the Audit & Management Committee. |
| 6.3 | Copies of all the internal audit reports have been submitted to the Management Audit Department in terms of Sub-section 40(4) of the National Audit Act No. 19 of 2018 | Complied | - | - |
| 6.4 | All the copies of internal audit reports have been submitted to the Auditor General in terms of Financial Regulation 134(3) | Complied | - | - |
| 7 | Audit and Management Committee | | - | - |
| 7.1 | Minimum 04 meetings of the Audit and Management Committee have been held during the year as per the DMA Circular 1-2019 | Not complied | As per the instructions of Department of Management and Audit | - |

| No. | Requirement Applicable | Compliance Status (Complied / Not Complied) | Brief explanation for Non Compliance | Corrective actions and decisions proposed to avoid noncompliance in future |
|-----|---|---|--------------------------------------|--|
| 8 | Asset Management | | - | - |
| 8.1 | The information about purchases of assets and disposals was submitted to the Comptroller General's Office in terms of Paragraph 07 of the Asset Management Circular No. 01/2017 | Complied | - | - |
| 8.2 | A suitable liaison officer was appointed to coordinate the implementation of the provisions of the circular and the details of the nominated officer were sent to the Comptroller General's Office in terms of Paragraph 13 of the aforesaid circular | Complied | - | - |
| 8.3 | The boards of survey were conducted and the relevant reports have been submitted to the Auditor General on due date in terms of Public Finance Circular No. 05/2016 | Complied | - | - |
| 8.4 | The excesses and deficits that were disclosed through the board of survey and other relating recommendations, actions were carried out during the period specified in the circular | Complied | - | - |
| 8.5 | The disposal of condemn articles had been carried out in terms of FR 772 | Complied | - | - |
| 9 | Vehicle Management | | - | - |
| 9.1 | The daily running charts and monthly summaries of the pool vehicles had been prepared and submitted to the Auditor General on due date. | Complied | - | - |
| 9.2 | The condemned vehicles had been disposed of within a period of less than 6 months after condemning | Complied | - | - |
| 9.3 | The vehicle logbooks had been maintained and updated | Complied | - | - |

| No. | Requirement Applicable | Compliance Status (Complied /Not Complied) | Brief explanation for Non Compliance | Corrective actions and decisions proposed to avoid noncompliance in future |
|-----------|--|--|--|---|
| 9.4 | The action has been taken in terms of F.R. 103, 104, 109 and 110 with regard to every vehicle accident | Complied | - | - |
| 9.5 | The fuel consumption of vehicles has been re-tested in terms of the provisions of Paragraph 3.1 of the Public Administration Circular No. 30/2016 of 29.12.2016 | Complied | - | - |
| 9.6 | The absolute ownership of the leased vehicle log books has been transferred after the lease term | Complied | - | - |
| 10 | Management of Bank Accounts | | - | - |
| 10.1 | The bank reconciliation statements had been prepared, got certified and made ready for audit by the due date | Complied | - | - |
| 10.2 | The dormant accounts that had existed in the year under review or since previous years settled | Complied | - | - |
| 10.3 | The action had been taken in terms of Financial Regulations regarding balances that had been disclosed through bank reconciliation statements and for which adjustments had to be made, and had those balances been settled within one month | Complied | - | - |
| 11 | Utilization of Provisions | | - | - |
| 11.1 | The provisions allocated had been spent without exceeding the limit | Complied | - | - |
| 11.2 | The liabilities not exceeding the provisions that remained at the end of the year as per the FR 94(1) | Not complied | Insufficiency of provisions for certain votes of expenditure due to Covid 19 pandemic situation. | Making aware the relevant Divisions to obtain any additional provision, if required, within the same year and to forward the bills within the year. |

| No. | Requirement Applicable | Compliance Status (Complied /Not Complied) | Brief explanation for Non Compliance | Corrective actions and decisions proposed to avoid noncompliance in future |
|-----------|---|--|---|--|
| 12 | Advances to Public Officers Account | | | |
| 12.1 | The limits had been complied with | Complied | - | - |
| 12.2 | A time analysis had been carried out on the loans in arrears | Complied | - | - |
| 12.3 | The loan balances in arrears for over one year had been settled | Not complied | There are three officers interdicted and not finalizing the preparation of personal files of a retired officer. | Taking action to get recovered. |
| 13 | General Deposit Account | | - | - |
| 13.1 | The action had been taken as per F.R.571 in relation to disposal of lapsed deposits | Complied | - | - |
| 13.2 | The control register for general deposits had been updated and maintained | Complied | - | - |
| 14 | Imprest Account | | - | - |
| 14.1 | The balance in the cash book at the end of the year under review remitted to TOD | Complied | - | - |
| 14.2 | The ad-hoc sub imprests issued as per F.R. 371 settled within one month from the completion of the task | Complied | - | - |
| 14.3 | The ad-hoc sub imprests had been issued exceeding the limit approved as per F.R. 371 | Complied | - | - |
| 14.4 | The ad-hoc sub imprests had been reconciled with the Treasury books monthly. | Complied | - | - |

| No. | Requirement Applicable | Compliance Status (Complied / Not Complied) | Brief explanation for Non Compliance | Corrective actions and decisions proposed to avoid noncompliance in future |
|-----------|---|---|--------------------------------------|--|
| 15 | Revenue Account | | - | - |
| 15.1 | The refunds from the revenue had been made in terms of the regulations | Complied. | - | - |
| 15.2 | The revenue collection had been directly credited to the revenue account without credited to the deposit account | Complied. | - | - |
| 15.3 | Returns of arrears of revenue forward to the Auditor General in terms of FR 176 | Complied. | - | - |
| 16 | Human Resource Management | | - | - |
| 16.1 | The staff had been paid within the approved cadre | Complied. | - | - |
| 16.2 | All members of the staff have been issued a duty list in writing | Complied. | - | - |
| 16.3 | All reports have been submitted to MSD in terms of their circular No.04/2017 dated 20.09.2017 | Complied. | - | - |
| 17 | Provision of information to the public | | - | - |
| 17.1 | An information officer has been appointed and a proper register of information is maintained and updated in terms of Right To Information Act and Regulation | Complied | - | - |
| 17.2 | Information about the institution to the public have been provided by Website or alternative measures and has it been facilitated to appreciate / allegation to public against the public authority by this website or alternative measures | Complied | - | - |
| 17.3 | Bi- Annual and Annual reports have been submitted as per Section 08 and 10 of the RTI Act | Complied | - | - |

| No. | Requirement Applicable | Compliance Status (Complied / Not Complied) | Brief explanation for Non Compliance | Corrective actions and decisions proposed to avoid noncompliance in future |
|------|--|---|--------------------------------------|--|
| 18 | Implementing citizens charter | | | |
| 18.1 | A citizens charter/ Citizens client's charter has been formulated and implemented by the Institution in terms of the Circular number 05/2008 and 05/2018(1) of Ministry of Public Administration and Management | Complied. | | |
| 18.2 | A methodology has been devised by the Institution in order to monitor and assess the formulation and the implementation of Citizens Charter / Citizens client's charter as per paragraph 2.3 of the circular | Complied. | | |
| 19 | Preparation of the Human Resource Plan | | | |
| 19.1 | A human resource plan has been prepared in terms of the format in Annexure 02 of Public Administration Circular No.02/2018 dated 24.01.2018. | Complied. | | |
| 19.2 | A minimum training opportunity of not less than 12 hours per year for each member of the staff has been ensured in the aforesaid Human Resource Plan | Complied. | | |
| 19.3 | Annual performance agreements have been signed for the entire staff based on the format in Annexure 01 of the aforesaid Circular | Complied. | | |
| 19.4 | A senior officer was appointed and assigned the responsibility of preparing the human resource development plan, organizing capacity building programs and conducting skill development programs as per paragraph No.6.5 of the aforesaid Circular | Complied. | | |
| 20 | Responses to Audit Paragraphs | | - | - |
| 20.1 | The shortcomings pointed out in the audit paragraphs issued by the Auditor General for the previous years have been rectified. | Complied. | - | - |