

## MEDIA RELEASE

### Performing normal day-to-day duties during the period of Covid-19 pandemic

Battaramulla Head Office of the Department of Immigration and Emigration and its Regional Offices of Matara, Vavunia, Kandy and Kurunegala have been providing services to a limited number of clients with effect from **19.10.2020** in line with all the health protective measures.

Accordingly, an appointment should be made through the following telephone numbers or web extensions. **The persons, who have not made an appointment in this manner, will not be allowed to enter the Office premises.**

It is further informed that people **in the areas where quarantine curfew has been imposed should refrain from visiting Offices at this time.**

Service

Opening hours

## Performing normal day-to-day duties

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To make an appointment

Submission of passport applications

9.00 a.m. to

1.00 p.m.

Travel Division of Battaramulla Head Office

To reserve dates through

**web extension-**

<https://eservices.immigration.gov.lk/td>

To reserve dates through

**telephone**

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**0707101060, 0707101070**

Registration of Citizenship under Citizenship Act

9.00 a.m. to

**Performing normal day-to-day duties**

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1.00 p.m.

Citizenship Division of Battaramulla Head Office

To reserve through telephone - **0707101030**

Services related to Overseas Mission Division

9.00 a.m. to

1.00 p.m.

Overseas Mission Division of Battaramulla Head Office

**0115329233 , 0115329235**

Extension of **Visas** of the foreigners who are currently stay

## Performing normal day-to-day duties

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9.00 a.m. to

1.00 p.m.

Visa Division of Battaramulla Head Office

To reserve dates through **web extension -**

<https://eservices.immigration.gov.lk/vs>

*If there is any difficulty in reserving the dates as above, please seek help through the telephone*

To make an appointment for obtaining passports from Regional Offices

Regional Office

To Make an appointment through telephone

## Performing normal day-to-day duties

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Matara Regional Office

**041-5412212, 041-5104444**

Kandy Regional Office

**081-5624509, 081-5624470**

Vavunia Regional Office

**025-5676344, 025-5676345**

Kurunegala Regional Office

**037-5550562, 037-5550563**

**IMPORTANT:** I  hereby inform that providing of all the above services are subject to policy decisions, curfew, health and security decisions taken from time to time in view of the prevailing

epidemic and the decisions regarding the provision of such services are subject to the revisions made from time to time.

Controller General

Department of Immigration and Emigration