

Clarifications

Procurement of Supply, Delivery, Installation, Integration, Data Migration, Commissioning and Maintenance of 04 No's of Database Servers, 02 No's of Storages, 02 No's of Tape Library and 02 No's of Racks for the Department of Immigration and Emigration.

No.	Page / Clause	Description by Bidder	Existing Content	Clarifications & amended
01		Both in same lot. Separate the hardware and Licenses. Sent letter		Remain Unchanged
02	Volume I-Data Sheet23.1 - Page No. 27	Bid Submission date extension until 14th July	Bid Submission Date – 07.07.2026 at 2.00 pm	Bid Submission Date – 21.07.2026 at 2.00 pm
03	Volume I - General Requirements (ii) – Page No. 03	This clause is contravening to standard process of principal owning & maintaining the local parts/support depot and the bidder providing first level support along with back-to-back support from principals. It is not possible for Bidder to own and manage the	The Bidder must operate at least one maintenance workshop or local parts depot, maintained by the principal, to ensure same-day or next-day hardware replacement. The facility must be owned and managed by the Bidder.	The Bidder must operate at least one maintenance workshop or local parts depot, maintained by the principal, to ensure same- day or next-day hardware replacement. The facility must be owned and managed by the Bidder or Principal.

		facility itself.		
04	Volume I- (b)Specific Experience in contract of similar nature– Page No. 04	This clause prevents all non Oracle partners to bid thereby not providing fair chance for fair bidding & evaluation.	Specific Experience in contract of similar nature. The Bidder/JV Partner should have completed two contracts of Supply, Installation, Integration, Data Migration, Commissioning and maintaining similar nature procurement including Oracle Data migrating supported by reference letters. The minimum value of each project must be not less than LKR Hundred (100) million and project must have been completed within at least the last five (05) years prior to the Bid Submission Deadline.	Remain Unchanged
05	Volume I -ITB 4.1 Sub Section C. - Page No. 22	This clause again prevents either lead partner or JV partner be eligible and biases only an Oracle partner to bid owing to the reason, even in the case of a JV, the lead bidder cannot accept software PO and pass it on to JV or vice versa accept hardware PO and pass it onto JV, as no principal will allow multi-tier order execution.	The Lead Partner shall independently satisfy all qualification requirements relating to: • Financial capability; • Technical capacity; • Experience in similar assignments; • Contract management capability; and • Any other specific qualification criteria stipulated in the Bidding Document (Procurement Document).	Remain Unchanged
06	Volume II - List of Goods	Given the current global demand & logistics delays for hardware, it is	The delivery schedule specifies completion date for 2 No's of Database Servers, 02 No's of	hardware delivery shall be within 8-12 weeks and migration and go live within 8

	and Related Services Delivery Schedule - Page No. 03	extremely challenging to adhere to this schedule for delivery/completion and this need to be revised in fairness to all bidders.	Storages, 02 No's of Tape Library and 02 No's of Racks earliest 30 days and maximum 90 days	weeks.
07	Volume II - TEC-8- Page No. 08	This underestimates the Oracle licensing required for actual number of cores for x86 architecture thereby unfair evaluation of Oracle licensing requirement & potentially under licensing x86 cores thereby compliance and over usage risk for the Department of Immigration & Emigration	The number of new licenses required according to the given minimum specification. BIA- 6 CORES per node * 2 (Total 12 CORES for Production) & 3 COREs for HQ replication with 50% performance degradation. Total CORES= 15 HQ - 6 CORES per node * 2 (Total 12 CORES for Production) & 3 COREs for HQ replication with 50% performance degradation. Total CORES= 15	The Department currently holds ten (10) Oracle Enterprise Edition licenses six (06) Oracle forms & Report License and six (06) Oracle Internet Application server enterprise edition, valid until 31 December 2026. IBM = 6 Cores X86 = 12 Cores This core count will take the oracle licenses evaluation. If the department identifies application performance matter in relation to required core count during the operational Acceptance Testing (OAT/UAT) to be conducted in collaboration with bidder and application vendor, the bidder should provide required extra oracle licenses under the rate mentioned in the bid document.
08	Volume II – 2.1 Supply and	It is not possible to have ex-stock of this scale available at the	All hardware listed in Clause 2.1 must be physically available as ExStock in Sri Lanka at	Removed Ex stock text

	Delivery – Page No.10 2.2 ExStock Requirement - Page No. 11	time of award. It is also in contradiction to the delivery schedule in page 03	the time of bid submission. For this purpose, 'Ex-Stock' means all the hardware is physically present and unencumbered in the bidder's or their authorized agent's warehouse within Sri Lanka and is immediately available for delivery upon contract award.	
09	Vol II - 3.1 Oracle License Renewal and New Licenses - Page No. 14	There needs to be a clear defined Oracle BOM for all bidders to quote and fair evaluation.	The Department currently holds ten (10) Oracle Enterprise Edition licenses, valid until 31 December 2026. Customer Support Identifier (CSI) numbers will be provided to the successful bidder upon contract award. Renewal of all ten (10) existing Oracle Enterprise Edition licenses for the full contract period (warranty and post The bidder's scope includes: - 14 15 warranty — up to 8 years from go-live) - Procurement and supply of all additional Oracle licenses required for the target architecture, as detailed in the attached License BOM - Oracle Real Application Clusters (RAC) licenses for all nodes at both HQ and BIA - Oracle GoldenGate or equivalent CDC tool licenses, if applicable to the chosen migration method - Any other Oracle options required by the proposed architecture — Data Guard, Partitioning, Advanced	For the Evaluation only consider the Oracle database enterprise license and RAC Refer to Licenses BOM, However required licenses for the migration purposes should be included.

			Compression, Diagnostics/Tuning Pack, etc. Minimum core requirements (derived from the License BOM): - BIA: 6 cores per node × 2 nodes = 12 production cores + 3 cores for HQ replication (50% degradation factor) = 15 total licensed cores - HQ: 6 cores per node × 2 nodes = 12 production cores + 3 cores for BIA replication = 15 total licensed cores The cost of all license renewals and new licenses must be included in the bid price. VAT shall be shown separately. All Oracle CSI number transfers, renewals, and support contract maintenance are the bidder's sole responsibility.	
10	Vol II – 3.5 High Availability Architecture- Page No. 19	There needs to be a clear defined Oracle BOM for all bidders to quote and fair evaluation.	The bidder must supply all Oracle licenses (Database enterprise, RAC, and any other required options) to support the proposed HA architecture.	For the Evaluation, only consider the Oracle database enterprise license and RAC Refer to Licenses BOM, However required licenses for the migration purposes should be included.
11	Vol II 6. Oracle License BOM – Page No. 28	There needs to be a clear defined Oracle BOM for all bidders to quote and fair evaluation	The Oracle License Bill of Materials (BOM) is attached to this at HQ and BIA - Oracle GoldenGate or equivalent - if selected as the migration and CDC tool - Any additional Oracle options required: Data Guard, Advanced Compression, Diagnostics Pack, Tuning Pack, and others as applicable	For the Evaluation, only consider the Oracle database enterprise license and RAC Refere to Licensees BOM, However required licenses for the migration purposes should be included.

			document. The bidder shall review the BOM, confirm compliance, and include an updated BOM in the Technical Proposal. The BOM covers: - Oracle Database Enterprise Edition - the existing 10 licenses (renewal required) plus any additional licenses required by the target architecture - Oracle Real Application Clusters (RAC) - new licenses for all nodes	
12	Volume II - Option 1 - Technical Specification of Servers -IBM Architecture - Page No .31	The Power server will support 2TB per socket and scalable up to 4TB	Memory Capacity – Upto 8 TB per socket or above	Remain Unchanged
13	Volume II - Option 1 - Technical Specification of Servers - IBM Architecture – Page No. 32	We recommend 4 x Dual-Port 10GbE SFP28 adapters and 4 x Dual-Port 32Gb FC adapters to support a fully redundant dualVIOS architecture with dedicated resources for Oracle RAC, SAN, backup, replication, and	Ethernet NIC's - 2 x LP 4-Port 1GbE Adapter 2 x 2-Port 10GbE SFP28 Adapter (SR Connectivity) & FC HBA	The base specification (2 x LP 4-Port 1GbE + 2 x 2-Port 10GbE SFP28 Ethernet, plus a separately specified 3 x 32Gb 2-port FC HBA = 6 FC ports) already provides redundant, segregated connectivity for client, RAC/interconnect, SAN, backup and replication traffic. This is the minimum

		management traffic.		requirement; Bidders may propose an enhanced adapter configuration (e.g., 4 x Dual-Port 10GbE + 4 x Dual-Port 32Gb FC) as a value-added alternative, provided the stated minimums are met or exceeded.
14	Volume II - Option 1 - Technical Specification of Servers - IBM Architecture – Page No. 32	IBM will not provide Oracle RAC and ODG License as it is not part of Server Hardware Specification.	High Availability - The vendor must supply all Oracle licenses required to support the proposed High Availability architecture. The solution must mandatorily incorporate Oracle Real Application Clusters (RAC) for intra-site high availability and Oracle Data Guard for inter-site disaster recovery, deployed across both the Head Office (HQ- Battaramulla) and BIA (Bandaranaike International Airport) sites	The Department expects bidder to provide specified licenses stipulated in the bid document irrespective of the hardware platform they proposed
15	Volume II - Technical Specifications of Storage - Page No. 38	32G Per Controller is too less for a critical production environment and may impact on the overall performance. In view of this we request you to modify this. Also, as per the specification mention under "High Availability" (Page 38)it	Controller Cache - 32G Per Controller (64G Per System) and scalable to 128 GB or more with scale out clustering or grid architecture.	128G Per Controller (256G Per System) and scalable to 512 GB or more with scale out clustering or grid architecture or higher

		should be to at least 768 per Controller.		
16	Volume II - Technical Specifications of Storage – Page No. 38	40 Cores is specific to certain OEM, Kindly modify this to 32 Cores. This should be amended to "Dual Active-Active Controllers (min 32 cores and 1.5TB Cache across dual controllers) and Redundant paths"	High Availability - Dual Active-Active Controllers (min 40 cores and 1.5TB Cache across dual controllers) and Redundant paths	The minimum controller specification (40 cores)
17	Volume II - Technical Specifications of Storage – Page No. 38	580W is particular OEM Specification. Kindly modify this "Two redundant hot-swap providing 2 AC power supplies built into PCMs	Power Supply - Two redundant hot-swap 580W AC power supplies built into PCMs	Two (02) redundant hot-swap AC power supplies providing a minimum of 580W per PSU (or equivalent aggregate system power capacity)
18	Volume II Technical Specifications of Tape Library – Page No. 40	LTO8 can be declared end of support as LTO9 is already available. Please modify this to," 2x LTO9 Tape Drives in each Tape Library site".	Tape Library - 2x LTO8 Tape Drives in each site	2x LTO9 Tape Drives in each site
19	Volume II Technical Specifications of	There seems to be misplacement between (H) & (D)? Also, it should be allowed for marginal variance for different OEM's;	Dimensions of Rack - 644mm(W) x 1098mm(H) x 2015mm(D)	Confirmed – this is a typographical error; the Height and Depth values appear to have been transposed. Intended dimensions are approximately 600mm (W) x 2000mm (H)

	Rack – Page No. 43	for example: 600mm(W) x 2020mm (H) x 1200mm (D)		x 1200mm (D) for a standard 42U rack. Clause to be corrected via Addendum, with a marginal variance (±5%) accepted across different OEMs.
20		During the Prebid meeting there were lots of queries to clarify by Department of Immigration and Emigration, there for we kindly request to you provide the tender submission extension period at least 14 days from date of Replies of DOIE for the clarification Eg if DOIE send us reply for clarification on 6th July 2026 request to extend the submission date on 20th July 2026		Extended until 21.07.2026
21	Volume I CC 15.1 -Page No. 82	Our Request is as follow 20% Advance Payment (against Bank Guarantee) 40% After Good Delivery 30% After implementation completed Final 10% Retention after 1 year period	The method and conditions of payment to be made to the Supplier under this Contract 30% after goods delivery 60% after implementation Completed Final Payment (Retention) The remaining ten percent (10%) of the Contract Price shall be retained as retention money. The retention amount shall be released in equal installments of twenty percent (20%) of the total retention	No advance payment process

			amount at the end of each successful year of operation, to satisfactory performance of the System, until the entire retention amount is released within the total Contract Period.	
22	Vol I – IFB Para 5 / BDS ITB 23. Page 4, 27	Please confirm that 2:00 p.m. on 07.07.2026 is the governing submission deadline and that BDS ITB 23.1’s “16.06.2026” is an error	The IFB states the deadline and opening as 2:00 p.m. on 07.07.2026, but BDS ITB 23.1 prints “2:00 p.m. on 16.06.2026” (the document-sale start date) — evidently an error.	Extended until 21.07.2026
23	Vol II Section V Page No.3	Existing Global situation deliver & installation complete items between 30 to 90 days is very challenging , as very supplier said , please make this delivery period at least 140 days	List of Goods and Related Services Delivery Schedule According this supplier need to deliver with in 30 Earliest Completion Date and 90 Latest Completion Date	hardware delivery shall be within 8-12 weeks and migration and go live within 8 weeks
24	BDS ITB 19.1 & ITB 20.2 (validity / bid security) Page No 27	• Please confirm the exact bid-validity expiry and required bid-security validity dates measured from the governing close. • According to the current situation, bid validity provide by	ITB 19.1 gives the 119-day validity as “16.06.2026–13.10.2026” and ITB 20.2 the bid-security validity as “16.06.2026–13.11.2026,” both computed from the erroneous 16.06.2026. From a 07.07.2026 close, validity runs to ~03.11.2026 and the security to ~01.12.2026; a guarantee to 13.11.2026 would be short and risk	Bid validity remains One Hundred and Nineteen (119) days from the (revised) bid closing date, with Bid Security valid for a further Twenty-Eight (28) days beyond that (147 days total from closing), per ITB 19.1 and ITB 20.2. The exact calendar dates will be recalculated and confirmed via

		OEM only for the 90 days. Therefore, please make the bid validity to 90 days.	rejection.	Addendum once the revised bid closing date is fixed. The request to shorten bid validity to 90 days is not accepted – the full 119-day period is required given the technical complexity of this Oracle migration evaluation; Bidders should arrange OEM price-hold/validity accordingly.
25	BDS ITB 17.3(b); FIN-1; GCC 27.1; TECH-12; TECH-13; ITB 35.4 Vol I – Page No.26 / 28 / 77	Please confirm the definitive comprehensive warranty period, post-warranty period, and corrective-maintenance / spare-parts-availability obligation to be priced, and confirm GCC 27.1's "three years" does not govern.	Terms conflict: BDS ITB 17.3(b) = 5-yr comprehensive onsite + 1-to-1 replacement + 2-yr post-warranty (7 yrs); FIN-1 = 5 yrs; GCC 27.1 = 3 yrs; TECH-12 (regular maintenance) = 7 yrs; TECH-13 (corrective) & ITB 35.4 (spare parts) = 10 yrs.	5years comprehensive onsite one to one part replacement warranty + 2 years post warranty period
26	BDS ITB 35.3(d) vs FIN-3 (recurrent cost) Vo; I Page No. 28	Please confirm (a) the horizon (7 or 10 years) and the form/columns to use; (b) if 10 years, how years 8–10 are populated in FIN-3; and (c) the discount-rate reference date.	ITB 35.3(d) requires the NPV of net cash outflows over 10 years to be added to the bid price, while FIN-3 is calculated over 7 years with only 7 year-columns. The discount-rate date also differs: ITB 35.3(d) = CBSL rate 28 days before bid opening; FIN-3 = rate on bid opening date.	The Horizon is 7 years
27	FIN-2 Price Schedule Vol I	SAN Switches		Changed Price Shedule

	Page No. 66			
28	Vol II Page 03 Goods & Related Services: Delivery Schedule	Request that completion be measured as 90 days after delivery of goods (build/migration/commissioning to commence on delivery, not award).	Completion is specified as 30–90 days after contract award. For this scale, hardware delivery alone can take ~60 days, leaving only ~30 days for installation, integration, migration, testing and commissioning — not feasible.	hardware delivery shall be within 8-12 weeks and migration and go live within 8 weeks
29	Vol I FIN-3; Page 67 Vol II — Oracle License Renewal Page No.14	Please (a) confirm the Department holds 10 Oracle DB EE processor licences and their CSI/support status and expiry; (b) confirm whether they are renewed/ transferred and redeployed within scope; (c) confirm the AMC/support term to quote, including an 8-year AMC price; and (d) reconcile the 7 vs 8 vs 10-year horizon used for pricing/evaluation.	Renewal of the 10 existing Oracle EE licences is required for the full term. The support horizon is stated three ways: Vol II = up to 8 years from go-live; Vol I FIN-3 = 7 years; Vol I ITB 35.3(d) = 10-year recurrent NPV. FIN-3 carries a row for “Existing 10 Database Enterprise Licensing Cost.”	(a) Confirmed – the Department currently holds 10 Oracle Database Enterprise Edition processor licenses, valid until 31.12.2026; CSI details are available on request from the Procurement Division. (b) Existing licenses are to be renewed and redeployed within the proposed target architecture, not replaced. (c) The Bidder shall quote the AMC/support renewal cost for the full 07-year recurrent-cost evaluation period under ITB 35.3(d), inclusive of the existing 10 licenses. (d) The 07-year horizon under ITB 35.3 (d)
30	Oracle Licensing / BOM — mandatory packs	Please confirm that Diagnostics Pack and Tuning Pack are included in scope and licensed, as prerequisites for the monitoring/management obligations	Oracle Diagnostics Pack and Tuning Pack are mandatory for the required AWR/ASH/SQL-tuning/OEM monitoring and are separately licensed.	Diagnostics Pack and Tuning Pack are out of the scope. The Department will procure these licenses separately when required.

		in the Scope of Work.		
31	Oracle Licensing / BOM — conditional options	Please confirm (a) whether the databases use table partitioning (→ Oracle Partitioning), and (b) whether TDE / data-at-rest encryption is required (→ Oracle Advanced Security), so these options are correctly included or excluded.	Oracle Partitioning is needed only if the application uses table partitioning; Oracle Advanced Security is needed only if data-at-rest encryption (TDE) is required.	(a) The Department's existing databases do not currently employ table partitioning; Oracle Partitioning is therefore not a mandatory requirement for evaluation, but shall be included by the Bidder at its own cost if its proposed target design introduces partitioning. (b) Data-at-rest encryption (TDE) is not currently mandated in the Schedule of Requirements; Oracle Advanced Security is therefore not required for evaluation but may be proposed as a value-added security enhancement.
32	3.1 — Minimum Core Requirement (replication cores)	Please confirm the intended replication-server core count and licensing basis. VSIS proposes 4 cores (= 2 processor licences) per replication server, since 3 cores still requires 2 licences under the round-up rule and a licence cannot be shared across separate servers.	Replication is specified as 3 cores/site. Per Oracle policy, licenses = cores × 0.5 rounded UP, all cores on each separate server must be licensed, and a license cannot be shared across two physical servers (absent approved hard partitioning). $3 \times 0.5 = 1.5 \rightarrow 2$ processor licenses per replication server (covering 4 cores). [Verified against Oracle Database Licensing policy.]	For IBM option: 3 cores per site for the failover Scenario (Replication) For X86 option: 6 cores per site for the failover Scenario (Replication)
33	ITB 34.1 / Section III 8 (domestic	Please confirm that the domestic-preference (Group A/B margin) provisions are NOT applied in this	ITB 34.1 and Section III 8 apply domestic preference only if specified in the BDS; the Section III 8 margin is left blank (“... %”) and	Not Applicable

	preference) Vol I Page 38	procurement. If they are to apply, please state the margin (%), the local-content threshold, and the application method.	the BDS contains no entry activating ITB 34.1.	
34	Mandatory HA (no-SPOF) vs Vol II 2.1 “02 No. SAN Switches” Page 10	Please confirm whether two SAN switches per site (dual independent fabrics) are required/accepted to satisfy the no-SPOF requirement, or whether a single switch per site is retained as specified.	The SOR specifies one SAN switch per site (01 HQ, 01 BIA) — a single point of failure at the storage-fabric layer, conflicting with the mandatory “no single point of failure” HA requirement.	02 No’s of SAN switches in each site
35	2.2 — Ex-Stock Requirement Page 11	Request that the ex-stock-at-submission clause be removed or amended to instead accept a manufacturer’s/principal’s stock-availability and delivery commitment, with physical delivery within the agreed delivery period after contract award. Please confirm.	Requiring all Clause 2.1 hardware physically ex-stock in Sri Lanka with declared serial numbers at bid submission cannot be met — such enterprise hardware is not held as local ex-stock for inspection, and pre-positioning before award is commercially unviable. The clause is unduly restrictive and limits competition.	Removed Ex stock
36	Oracle Enterprise Manager (EM 24ai) — deployment	Please confirm whether EM 24ai must be installed on a separate dedicated physical server (to be supplied as part of the hardware) or whether deployment on a VM	The deployment model for EM 24ai is unspecified. If a dedicated physical server is required, that hardware must be specified/supplied; otherwise VSIS will configure EM 24ai on a VM within the supplied	Deployment on a Virtual Machine within the supplied server cluster is acceptable. The Bidding Document does not mandate a separate, dedicated physical server for Oracle Enterprise Manager/EM 24ai.

	model Page 12	within the supplied cluster is acceptable.	cluster.	
37	≤2-hour cutover / downtime requirement (Section III / IFB) Page 34	Please confirm whether the ≤2-hour limit is applied per database or as an aggregate, and whether a phased per-database cutover is acceptable.	The ≤2-hour maximum cutover/downtime is stated without clarifying whether it applies per database or as an aggregate across all four databases.	Per Section 11 (Data Migration SLA) of Volume II, the ≤ 2-hour maximum downtime applies per site cutover – i.e., as an aggregate for all database instances migrated together at that site in a single cutover window (HQ: DB1–DB3; BIA: DB4) – not per individual database in isolation. A phased, per-database cutover sequence within that 2-hour site window is acceptable, provided total downtime at that site does not exceed 2 hours.
38	Vol II 3.2 — Pre-Migration Assessment + migration-tool licensing Page 15	Please provide, per database: exact Oracle 11.2.0.x patch level; AIX & IBM POWER versions; current physical core distribution per server; database size; number of schemas; character set (understood AL32UTF8); and any non-transportable/legacy datatypes or special features (AQ, Streams, Database Vault). Please also grant access/time for a pre-bid site visit and assessment during the bidding	To finalise the migration method, the ≤2-hour commitment, and Oracle GoldenGate (source + target) licensing, VSIS needs the current source detail and access to assess the environment.	The requested source-environment details (Oracle patch level, AIX/POWER versions, core distribution, database sizes, schema counts, character set, non-transportable datatypes/special features) will be provided to the successful Bidder as part of the mandatory Pre-Migration Assessment stage (Clause 3.2/Section 11) following Contract Award. A pre-bid site visit/assessment is not being arranged during the bidding period; bid preparation should be based on the AS-IS database architecture table and

		period.		technical baseline already provided in Volume II.
39	Scope of Work — Integration with Oracle 12c application layer Vol II Page 9	Please confirm that integration of the Oracle 12c application layer with the migrated database is the application vendor's responsibility, with bidder limited to providing database/infrastructure support for the integration.	As the database/infrastructure systems-integration partner, VSIS cannot perform integration of the migrated database with the Oracle 12c application layer; this is the application vendor's responsibility. VSIS will provide database/infrastructure support and coordination.	Confirmed. Integration of the migrated database with the Oracle 12c application layer is the responsibility of the application vendor. The Bidder, as database/infrastructure systems-integration partner, is required to provide database/infrastructure-side support and coordination only.
40	3.2 — Pre-Migration: Application compatibility assessment Page 15	Please confirm that the application compatibility assessment is the application vendor's responsibility, with bidder providing database/infrastructure supporting input for the compatibility assessment.	As the database/infrastructure SI partner, bidder cannot perform the application compatibility assessment; this is the application vendor's responsibility. Bidder will provide the full support for the assessment conducted by the application vendor.	Confirmed. The application compatibility assessment (Clause 3.2) is the responsibility of the application vendor. The Bidder shall provide database/infrastructure supporting input to that assessment.
41	4.3 — Application Integration Testing Page 22	Please confirm that application and functional testing is the application vendor's responsibility, with VSIS providing database/infrastructure support during testing.	As the database/infrastructure SI partner, VSIS cannot conduct application and functional testing; this is the application vendor's responsibility. VSIS will provide supporting input during application testing.	Confirmed. Application and functional integration testing (Clause 4.3) is the responsibility of the application vendor. The Bidder shall provide database/infrastructure support during the testing exercise.
42	3.7 — Support & Ongoing Maintenance	Please specify the required monitoring and reporting frequency (e.g., daily, weekly, monthly, and	Continuous Oracle database monitoring (AWR/ASH/OEM or equivalent) is required, but the monitoring/reporting frequency is not	Per Section 12 (Reporting Requirements) of Volume II: Monthly SLA Compliance Report, Monthly Incident Summary,

	(monitoring) Page 21	quarterly) for ongoing database monitoring and health reporting.	specified.	Monthly Availability Report and Monthly Oracle Database Performance Report are required on a monthly basis (within 2 working days of month-end), in addition to per-incident RCA reports (24/48 hours) and a Quarterly Backup-Restore Test Report.
43	Option 2 - Technical Specification of Servers – X86 Architecture Page 34	Please specify purpose of connectivity requirement for 6 HBA ports	HBA - 3x 32GB 2 – port Fiber Adapter (FC HBA)	The 3 x 32Gb 2-port FC HBA (6 ports total) configuration provides dedicated, redundant fabric connectivity segregated across: (i) primary SAN/storage access, (ii) Oracle RAC interconnect/cluster traffic where FC-based, and (iii) backup/tape-library and cross-site replication traffic – ensuring no single HBA or port failure disrupts all traffic classes.
44	Option 2 - Technical Specifications of Storage Page 38	Please clarify requires controller cache requires in the Storage. Also please note that controller cache the 32G Per Controller (64G Per System) and scalable to 128 GB is not the same as controller cache define in the High Availability	High Availability Dual Active-Active Controllers (min 40 cores and 1.5TB Cache across dual controllers) and Redundant paths	128G Per Controller (256G Per System) and scalable to 512 GB or more with scale out clustering or grid architecture or higher
45	Vol II – Page 15	The required Oracle BOM needs to be clearly specified to enable all bidders to quote for the same Oracle	Procurement and supply of all additional Oracle licenses required for the target architecture, as detailed in the attached License BOM	Only consider the Oracle database enterprise license and RAC. Refer to Licenses BOM.

		Licenses. .	- Oracle Real Application Clusters (RAC) licenses for all nodes at both HQ and BIA - Oracle GoldenGate or equivalent CDC tool licenses, if applicable to the chosen migration method - Any other Oracle options required by the proposed architecture — Data Guard, Partitioning, Advanced Compression, Diagnostics/Tuning Pack, etc.	
46	Vol II – Page 19	The required Oracle BOM needs to clearly specified to enable all bidders to quote for the same Oracle Licenses.	The bidder must supply all Oracle licenses (Database enterprise, RAC, and any other required options) to support the proposed HA architecture.	Only consider the Oracle database enterprise license and RAC. Refer to Licenses BOM.
47	Vol II– Page 28	The required Oracle BOM needs to clearly specify to enable all bidders to quote for the same Oracle Licenses. .	The Oracle License Bill of Materials (BOM) is attached to this document. The bidder shall review the BOM, confirm compliance, and include an updated BOM in the Technical Proposal. The BOM covers: - Oracle Database Enterprise Edition — the existing 10 licenses (renewal required) plus any additional licenses required by the target architecture - Oracle Real Application Clusters (RAC) — new licenses for all nodes at HQ and BIA - Oracle GoldenGate or equivalent — if	Only consider the Oracle database enterprise license and RAC. Refer to Licenses BOM.

			selected as the migration and CDC tool - Any additional Oracle options required: Data Guard, Advanced Compression, Diagnostics Pack, Tuning Pack, and others as applicable	
48	Page 32 & Page 35	The vendor must supply all Oracle licenses required to support the proposed High Availability architecture. The solution must mandatorily incorporate Oracle Real Application Clusters (RAC) for intra-site high availability and Oracle Data Guard for inter-site disaster recovery,		See response above regarding the Oracle License BOM – The Department currently holds ten (10) Oracle Enterprise Edition licenses six (06) Oracle forms & Report License and six (06) and the new Oracle Database Enterprise Edition and RAC licenses per the attached Licenses BOM are considered; Data Guard does not require separate licensing as it is included with Oracle Database Enterprise Edition.
49		The number of processor cores specified Total = 30 The RFP implies that performance of 1-x86 core is equal to 1-IBM core. Which is not technical proven in any global research finding. *** This is very important because x86 core requires only 50% of the	The number of new licenses required according to the given minimum specification. BIA- 6 CORES per node * 2 (Total 12 CORES for Production) & 3 COREs for HQ replication with 50% performance degradation. Total CORES= 15 HQ - 6 CORES per node * 2 (Total 12 CORES for Production) & 3 COREs for HQ replication with 50% performance degradation.	For IBM Option BIA - 6 CORES per node * 2 (Total 12 CORES for Production) & 3 COREs for HQ replication with 50% performance degradation. Total CORES= 15 HQ - 6 CORES per node * 2 (Total 12 CORES for Production) & 3 COREs for HQ

		Oracle License BoM when compared to an IBM core. ***		replication with 50% performance degradation. Total CORES= 15 For X86 Option BIA - 12 CORES per node * 2 (Total 24 CORES for Production) & 6 COREs for HQ replication with 50% performance degradation. Total CORES= 30 HQ - 12 CORES per node * 2 (Total 24 CORES for Production) & 6 COREs for HQ replication with 50% performance degradation. Total CORES= 30
50	Vol II Page 10/11	The hardware requirement is specific requirement for DIE. As such the equipment will be ordered based on the award. Ex-Stock delivery for items listed in clause 2.1 will not be relevant.	All hardware listed in Clause 2.1 must be physically available as Ex-Stock in Sri Lanka at the time of bid submission. For this purpose, 'Ex-Stock' means all the hardware is physically present and unencumbered in the bidder's or their authorized agent's warehouse within Sri Lanka, and is immediately available for delivery upon contract award.	Removed Ex stock
51	Vol II		The Bidder must maintain a local support centre	Confirmed – see response to the General

	Page 50		in Sri Lanka with qualified engineers and enough spare parts to deliver same-day or next-day hardware replacement for critical components at both HQ and BIA.	Requirements (ii) clause above: the local maintenance workshop/parts depot/support center may be owned and managed by the Bidder or the Principal (OEM), not exclusively by the Bidder.
52	Page No 27	As per the tender document bid validity period should be 119 days from the bid closing date. But given period does not start from the bid closing date. And bid security valid for 28 days. Please validate.	Bid Validity Period: 119 days from the closing date. (16.06.2026 to 13.10.2026)	See response above regarding ITB 19.1/20.2 – bid validity remains 119 days from the (revised) bid closing date; exact calendar dates will be recalculated and confirmed via Addendum once the revised closing date is fixed.
53	Vol I Page No 27	As per the tender document, the bid security shall remain valid for 28 days beyond the bid validity period. However, the validity period stated appears to require confirmation. Therefore, kindly validate and confirm the correct bid security validity period.	Bid Security: 28 days beyond the bid validity date. (16.06.2026 to 13.11.2026)	Confirmed – Bid Security validity = Bid Validity Period (119 days) + 28 days = 147 days from the bid closing date. Exact calendar dates will be issued via Addendum once the revised closing date is confirmed.
54	Vol I Page No 27	As per the tender notice, the bid opening date is stated as 07/07/2026. However, under ITB 23.1, the closing date is stated as 16/06/2026.	Bid Opening: 2.00 p.m on 16/06/2026	Confirmed – the governing submission/opening date is 07.07.2026 (or the revised date to be issued via Addendum); the ‘16.06.2026’ reference under ITB 23.1 is a document preparation

		We kindly request an extension of 21 days for the subject tender, effective from the date on which DIE shares the clarification responses.		error and will be corrected. A submission-date extension will be granted via Addendum to allow adequate time following issuance of these clarification responses.
55	Vol I Page No 62	Kindly confirm whether the bidder may submit a Company Board Resolution in place of the Power of Attorney.	As per the requested technical forms, Tech Form 18 requires the submission of a Power of Attorney.	Confirmed – per ITB 11.1(j), a Board Resolution certified by the Company Secretary is an accepted alternative to a notarized Power of Attorney for bids submitted by a limited liability company/corporation. The TECH-18 requirement is satisfied by either document.
56	Vol II Page no.62 Page no. (12-29)	Pls share the CSI Numbers	CSI Number	Added CSI Numbers 21251395 15173918 21344665 16551548
57	Vol II Page 22	Application integrations should be carried out by the respective application providers. We can provide the necessary support from the database side for these integrations. Please confirm whether we can proceed based on	Application Integration testing	Confirmed. Application integrations are the responsibility of the respective application providers; the Bidder shall provide database-side support only.

		this understanding		
58	Page no 11	with the scale of this project, we will not be possible to order the HW without any valid PO from DIE. So HW will be ordered only after project is awarded. Please confirm whether we can proceed based on this understanding.	Ex stock	Ex stock removed
59		As per Page 47, post warranty is 36 months. But page 13 says post-warranty period is 2 years. What will be the correct post warranty period.		5 Years Warranty and 2 years post warranty
60	Page 16	Application compatibility with Oracle 19c/23ai should be assured by the respective application vendors. We can provide the necessary support from the database side for these integrations. Please confirm whether we can proceed based on this	Application compatibility assessment	Confirmed. Application compatibility with Oracle 19c/23ai is to be assured by the respective application vendor(s); the Bidder shall provide database-side support for this assessment.

		understanding.		
61	Page 19	Near-Zero RPO cannot be achieved via Backup Solution. A Backup solution only ackups to disk libraries or tapes periodically (for example: once a day, twice a day). If you expect near -zero RPO, You should consider Data Replication solution like Oracle data guard. Can we design the solution accordingly?	Backup Solution	Recovery Point Objective (RPO): near-zero — not to exceed 15 minutes for production databases
62	Internal Hard Disk Page 32/34	Is it OK to propose 2 x 480 GB M.2 NVMe SSDs	2*960GB NVME SSDs Mirrored for operating System and Oracle grid infrastructure (GI) software	Remain Unchanged
63	Memory Scalable Page 31/34	If Memory is scalable up to 1.5 TB per server acceptable?	4TB per node	Remain Unchanged
64	Controller Cache Page 38		32G Per Controller (64 G per System) and scalable to 128 GB or more with scale out clustering or grid architecture	128G Per Controller (256G Per System) and scalable to 512 GB or more with scale out clustering or grid architecture or higher
65	High Availability Page 38	two cache sizes given for Controller cache. Which one is correct?	Dual active active controllers (min 40 cores and 1.5TB cache across dual controllers) and redundant paths	The minimum controller specification (40 cores)
66	Immutable backup repositories	Immutable backup repositories are configured with Disk Media. Hence, Shall we consider disk-	The solution shall support immutable backup repositories to protect backup data from deletion, modification or ransom ware	Acceptable.

	Page 41	based backup as the initial landing target and then offload the data to tape?	encryption	
68	Page 43	as the required quantities for Oracle SW options (Tunning and diagnostic pack, partitioning Advanced Compression, Advanced Security, Database Vault, etc.) not given in the RFP, please consult Oracle directly and get the required quantities validated. Note that Tunning and diagnostic pack are required to generate AWR report which is a must during performance issues related Oracle SR creations. Additionally, DIE needs Automatic Workload Repository (AWR), Automatic Database Diagnostic Monitor (ADDM), and Active Session History (ASH) to monitor Database performance for mission critical databases. Oracle Advance security is required for database level encryption. Considering the	Oracle golden gate or equivalent CDC tool licenses if applicable to the chosen migration method or any other oracle option required by the proposed architecture	The Department expects bidder to provide specified licenses (Oracle Database Enterprise & RAC Licenses) stipulated in the bid document.

		sensitivity of Data, Oracle Advance security licenses will need to be required. Oracle Database Vault is required to protect sensitive data by enforcing strict access controls and preventing unauthorized access, even from privileged users such as DBAs. Does “Department of Immigration and Emigration (DIE)” require high availability (RAC) for DR instance? Does DR instance requiring same performance as production database in a case of disaster situations or DR drills or planned workload shift to DR?		
69	MAA Page 19	it is mentioned to design the solution based on Maximum Availability Architecture (MAA). Oracle MAA has five(v5) levels of architectural designs based on Availability, configuration, security, life cycle etc... (https://docs.oracle.com/en/database/oracle/oracledatabase/26/haiai/maa_overview.html). To which MAA	MAA principl shall be followed	The Bidding Document does not mandate a specific Oracle MAA maturity level or the use of Oracle Engineered Systems; the mandatory HA/DR baseline is Oracle RAC (intra-site) plus Oracle Data Guard (inter-site), as stated in the Schedule of Requirements. Bidders may propose a higher MAA tier as a value-added enhancement, but Oracle

		level, bidder should design the solution? Oracle MAA architectures are primarily designed for Oracle Databases running on Oracle Engineered Systems. However, based on the given technical specifications, it appears that Oracle Engineered Systems cannot be proposed. Please confirm whether we can quote an Oracle Engineered System-based solution for this tender Test and development Environments Clarification: Test and development, QA, backup restore etc... environment details are not mentioned. Is there any plan to deploy these environments? If so, Please let us know the CPU core requirements for those environments.		Engineered Systems-based solutions are not mandatory.
70	Vol II Page 03	Latest Completion Date is marked as 90 days. With the latest development in supply chain issues in IT industry, HW delivery is		hardware delivery shall be within 8-12 weeks and migration and go live within 8 weeks

		generally 3-4 months. Hence practically completing the total project in 90 days is practically not possible to meet. Hence, we kindly request DIE to consider extending the Latest Completion Date		
71	Vol I Oracle DBA migration specialist Page 36	As per Table 3.1, “Detailed Technical Scoring Matrix” on page 35, only 3 marks have been allocated for the Oracle DBA/Migration Specialist. Since Oracle database administration and migration are critical components of this tender, we kindly request DIE to consider increasing the marks allocated for this role to better reflect its importance to the successful implementation of the project.		Remain Unchanged
72		The tender specifies a Tape Library. Would the Ministry accept a NAS-based backup repository as an alternative, provided it meets the required backup capacity, retention, performance, and recovery	Tape Library	Remain Unchanged

		objectives?		
73	2.1 Supply and Delivery -02 No. 42U Free-Standing Racks (01 at HQ, 01 at BIA) — same OEM as server; 2x horizontal PDU 10-way IEC; 4 caster wheels [Volume II Page 10 & Page 11]	Would the Ministry permit bidders to propose an equivalent third-party rack manufactured by a recognized OEM, provided that it is fully compatible with the proposed server hardware and complies with all specified technical, quality, and warranty requirements? Additionally, please confirm the required industrial power connection rating (16A or 32A) for the rack-mounted PDUs. [Volume 2 Page 10]	Considering the delivery constraints and the limited availability of the server manufacturer's branded rack there is a issue getting branded rack manufactured by a recognized OEM.	Remain Unchanged
74	ITB 19.1 Bid validity period shall be Hundred and Nineteen (119) days from the bid closing	Could the Procuring Entity consider reducing the bid validity period from 119 days to 60 days?	Considering the volatility of market prices and foreign exchange rates, maintaining firm pricing for a bid validity period of 119 days is a significant commercial challenge.	Not accepted. Bid validity remains One Hundred and Nineteen (119) days from the bid closing date, per ITB 19.1, consistent with the response already issued on this point. The 119-day period is required given the technical complexity of the Oracle migration evaluation; Bidders should secure

	date. (For the period from 16.06.2026 to 13.10.2026) Vol I Page no.27			OEM price-hold/validity commitments accordingly.
75	2.2 Ex-Stock Requirement – All hardware listed in Clause 2.1 must be physically available as Ex-Stock in Sri Lanka at the time of bid submission. [Volume II Page 11]	Would the Department consider modifying this requirement to allow bidders to provide a manufacturer authorization letter, confirmation of product availability, or a committed delivery schedule in lieu of maintaining the equipment physically in Sri Lanka and declaring serial numbers at the time of bid submission?	The RFP requires all hardware to be physically available in Sri Lanka at the time of bid submission and requires bidders to declare serial numbers. Considering the nature and high value of enterprise-class database servers, storage systems, SAN switches, and tape libraries, maintaining such equipment as local stock prior to contract award represents a significant investment and is not a common industry practice	Ex stock removed
76	2.1 Supply and Delivery 02 No. SAN Switches (01 at HQ, 01 at BIA) — 24-port 32	Would the Department consider accepting or recommending a revised architecture with two (2) SAN switches per site to ensure redundancy, eliminate single points of failure, and improve overall high availability and business	The RFP specifies a single SAN switch per site; however, this design introduces a potential single point of failure, which may impact system availability and resilience.	Agreed. Two (02) SAN Switches per site (dual independent fabrics), i.e. Four (04) SAN Switches in total across HQ and BIA, will be required to eliminate the single point of failure at the storage-fabric layer, consistent with the response already issued on this point.

	Gbps with 8 ports active per switch, including 5m LC-LC fibre cables [Volume II Page 10]	continuity?		
77	2.1 Supply and Delivery LTO-8 tape drives. [Volume II Page 10]	Would the Department accept newer-generation LTO-9 (or later) tape libraries and drives?	LTO-8 tape drives are outdated.	Accepted. LTO-9 (or later) tape drives/libraries will be accepted as an equivalent/upgraded alternative to the specified LTO-8, consistent with the response already issued on this point.
78	Backup Repository Server Vol II Page 41	Recommendations: As the tender does not specify a backup server as part of the proposed solution, kindly confirm whether the Department will provide a Windows-based backup server for connecting and managing the tape library. If not, please provide the required backup server specifications, including the minimum CPU, RAM, and disk storage capacity required for the primary backup	Observations: A Fiber Channel tape library requires a dedicated physical backup server to interface with backup software such as Veeam. In addition, the tape library requires a primary backup server with disk-based storage to stage and transfer backup data to tape media.	Desktop Computer will be providing if required.

		repository		
79	FIN 3 - Life Time (Recurrent Cost) Cost Details Vol I Page 67	Although we can provide the current unit prices for RAM and storage upgrades; however, we are unable to commit to fixed prices for future upgrades. Can the Department look to be more lenient on this request?	The prices of memory and storage components fluctuate frequently due to global market conditions and the increasing demand driven by AI-related infrastructure requirements.	Noted. Bidders are required to quote firm unit prices for the base RAM/storage configuration specified in the RFP for the full recurrent-cost evaluation period. For any optional future upgrade components explicitly requested in FIN-3, Bidders may qualify their pricing as “current list price, subject to prevailing market rates at time of order,” provided the base/mandatory scope remains firm-priced;
80	Option 2 (x86 Architecture): Oracle Linux 8+ or RHEL 8+ (x86_64) — Oracle 19c/23ai certified or similar. [Volume II Page 12]	If we propose Oracle Linux, do you need the OEM subscription and support?	Not Applicable	Yes – if Oracle Linux is proposed as the operating system, the Bidder shall include the applicable Oracle Linux OEM/Premier support subscription for the full warranty and support period, as part of the overall solution and support obligations under the RFP.
81	4x 10/25 Gbps or above per DB node for Client Network	For the above requirement, kindly confirm whether the required Ethernet NIC interfaces for the x86 servers should be copper (RJ45) or	It is recommended to use two dual-port network interface cards (NICs) to provide high availability and redundancy, rather than a single four-port network interface card, thereby	Fiber SFP+

	[Volume II Page 35]	fiber (SFP+) connectivity.	eliminating a single point of failure.	
82	Network Cable Requirement Vol II page 39	Kindly confirm the required cable type and cable lengths for all Ethernet network connections associated with the proposed servers.	Cable Type and Cable lengths are not mentioned within the Tender	Cable type: LC-LC fiber patch cables for FC/SAN connectivity (consistent with the 10m LC-LC cables specified for SAN switches) and standard .
83	3x 32GB 2 – port Fiber Adapter (FC HBA) or SAS / FC / QSFP28 Ports [Volume II Page 35]	Is there a specific technical or operational requirement for having three adapter cards? If not, would the Department accept a configuration consisting of two (2) 32Gb dual-port Fibre Channel adapter cards, which provide sufficient connectivity while supporting a high-availability design?	The server specification requests three (3) 32Gb dual-port Fibre Channel adapter cards.	Remain Unchanged
84	Warranty - Defective hard disk retention — failed drives shall not be returned to the vendor after replacement	Kindly confirm whether the provision of Hard Disk Retention is mandatory and should be included in the proposed solution.	Hard Disk Retention is mentioned in the tender document but is not specified within the technical requirements.	Confirmed – Hard Disk Retention is explicitly listed as Mandatory. The Bidder should provide written confirmation for non return RMA policy for Hard Disks.

	[Volume II Page 13]			
85	Principal Vendor Locking	Recommendation: To ensure a fair, transparent, and competitive bidding process, we kindly request the Department of Immigration and Emigration to issue an official letter or clarification confirming that principals/manufacturers should not restrict or lock their products to specific vendors for this tender. Without such clarification, only a limited number of specific vendors may be able to obtain principal support and authorization, which could significantly reduce competition and limit participation by other qualified bidders.	Observation: It has been brought to our attention through discussions with multiple principals that certain vendors have already been pre-allocated or "locked" for this procurement. As a result, some principals are reluctant to provide authorization and support to other interested bidders.	The Department confirms that this is a competitive, open tender and that no principal, manufacturer or OEM is authorized to exclusively “lock” or restrict its products to any single bidder for this procurement. All eligible bidders holding or able to obtain a valid Manufacturer's/Software Publisher's Authorization for the tender scope are entitled to participate. Any bidder facing undue restriction from a principal is invited to raise this in writing with the Procurement Division for follow-up; this clarification will be circulated to all bidders via Addendum.
86	The RFP states that all work shall be carried out by the OEM, an Oracle-certified	Please clarify whether the requirement will be satisfied if: a) The hardware implementation is carried out by an OEM-authorized implementation partner; and b) Oracle database migration,	For Option 2 (x86 Architecture), bidders may propose solutions based on OEMs such as Dell, HPE, Lenovo, Cisco, or equivalent. In such cases, the hardware OEM may not directly provide Oracle database migration, Oracle RAC, Oracle Data Guard, or Oracle licensing	Confirmed – both (a) and (b) are acceptable.

	partner, or an OEM-authorized implementation partner. [Volume II Page 10]	Oracle RAC, Oracle Data Guard, and related Oracle services are carried out by Oracle-certified professionals or an Oracle-certified partner.	services.	
87	The RFP requires: Five (05) years comprehensive OEM warranty Two (02) years comprehensive post-warranty support [Volume II Page 32]	Please clarify whether the total support commitment is seven (07) years from the date of commissioning and acceptance. Further, please confirm whether OEM support contracts and hardware replacement services are required throughout the entire seven-year period.	Not Applicable	Initial contract period will be 5 years. However, for the evaluation purpose the department will consider 5 years + 2years post warranty price.
88	The RFP indicates that ten (10) Oracle Enterprise Edition licenses are currently available. [Volume II	For proper sizing, licensing assessment, renewal pricing, and preparation of the License Bill of Materials, kindly provide: Oracle Customer Support Identifier (CSI) numbers, Existing Oracle options and packs	Need more details for the Oracle licensing requirement.	CSI Numbers

	Page 14]	currently licensed.		
89	3.1 Oracle License Renewal and New Licenses – [Volume II Page 15]	Please clarify: a) Which Oracle options are currently owned by the Department. b) Which Oracle options are expected to be included as mandatory components of the proposed solution. c) Whether an official Oracle License BOM can be provided to ensure consistent pricing among all bidders.	The RFP indicates that bidders shall provide all Oracle licenses required by the proposed architecture, including but not limited to Oracle RAC, Oracle Data Guard, Partitioning, Advanced Compression, Diagnostics Pack, and Tuning Pack.	(a) The Department currently owns ten (10) Oracle Enterprise Edition licenses, six (06) Oracle forms & Report License and six (06) Oracle Internet Application server enterprise edition. (b) new Oracle Database Enterprise Edition and RAC licenses All the Oracle licenses supplied under this contract registered in the name of Department of Immigration & Emigration and those shall be full use, perpetual licenses, shall not be any application specific, limited use, term/subscription, restricted or deployment bound, not tied to any specific server, appliance or platform The Department shall retain unrestricted right to deploy, redeploy, relocate these licenses across any oracle certified hardware and future hardware refresh.
90	(ITB 4.1 page 21)	We therefore respectfully request that the Department of Immigration and Emigration (DIE) procure the Oracle licenses through a separate procurement process.	Oracle licenses are supplied only through Oracle-authorized partners in accordance with Oracle's global licensing policies. Accordingly, the Purchase Orders (POs) for these licenses must be issued to the authorized Oracle partner	Remain Unchanged

		This would: a) Enable broader participation by eligible JV bidders in the current tender. b) Reduce the overall cost of the current tender by separating Oracle licensing costs. c) Ensure competitive pricing for Oracle licenses through a dedicated procurement among Oracle-authorized partners.	rather than to a Joint Venture (JV) entity. As only a limited number of Oracle-authorized partners are eligible to supply these licenses, bundling them within this tender may unnecessarily restrict competition by limiting the participation of otherwise eligible JV bidders.	
91	ITB 37.2 (i) (page 29)	We kindly request the Department to clarify the minimum financial eligibility requirements applicable to each JV partner and the basis on which the financial capacity of a JV will be evaluated.	The RFP clearly specifies the financial eligibility requirements applicable for a single bidder only. However, it does not specify the financial eligibility criteria applicable to bidders participating as a Joint Venture (JV), including whether the requirements should be satisfied individually by each JV partner or collectively by the JV.	As stipulated in the BID document
92	The technical specification refers to virtualization technologies and	Please clarify: a) Whether virtualization is mandatory for the proposed solution. b) Whether the Department intends to deploy Oracle databases on a	The RFP does not clearly define any virtualization scope, virtualization platform, or virtualized deployment architecture.	a) Yes b) Yes c) Yes

	virtualization support. [Volume II Page 32]	virtualized platform. c) Whether virtualization licensing should be included within the bidder's proposal.		
93	Volume I – Page 34, Section 3.1: Technical Scoring Matrix	Given that this activity has already started, is the ongoing Oracle database conversion included in the Technical Scoring Matrix and	As discussed during the pre-bid meeting, it was mentioned that the Oracle database conversion	Head Office - AIX architecture BIA - X86 architecture
94		Requirements related to data conversion still applicable, considering that this work has already commenced?	has already commenced at DIE. However, the bidding document also includes requirements related to Oracle data conversion (Oracle Golden Gate [Volume 1 page 34]).	Head Office - AIX architecture BIA - X86 architecture
95	Request For Extension (Vol I Page 5)	Considering the time required to obtain approvals, quotations, and supporting documentation from our principals and OEMs, we kindly request the Department to grant an extension to the bid submission deadline.	Bidders or their representatives who choose to attend at 2.00p.m. on 07.07.2026	Extended until 21.07.2026
96	ExisigingArchi tecture	DI&E	Both AIX	BIA X86 and Head Office AIX Architecture
97	SAN Switches	DI&E	2 SAN Swithces	Should be 04 SAN switches