

Clarifications for Queries

No.	Page No	Clause No		Current Description	Suggestion by bidder	BEC Recommendations/Clarifications
1	05	5.1	Eligible Goods and Related Services	All Services supplied under this contract shall be complied with applicable standards stipulated by the Sri Lanka Standards Institute (SLSI). In the absence of such standards, the Goods & Services supplied shall be complied with other internationally accepted standards.	International standards to the reputed UPS systems are ISO 9001 (Quality Management System), ISO 14001 (Environmental Management System) ISO 45001 (Occupational Health and Safety Management System), and reputed UPS batteries must have ISO 9001 (Quality Management System), ISO 14001 (Environmental Management System), ISO 45001 (Occupational Health and Safety Management System), ISO 50001 (Energy Management System).Bidder must have ISO 27001-2022	Remain unchange
2	19	ITB 11.1 (e)8	The Bidder shall submit the following additional documents	The Bidder shall have an average annual turnover of at leastRs.50Mn or above for a period of last three (03) years.(Documentary evidence with a summary shall be submitted).	As per the previous tender, the minimum average annual turnover requirement was set a tRs.50Mn ,while the lowest bid value received was approximately Rs. 11 Mn . However, this criterion is not aligned with the current project's technical complexity, risk profile, and critical operational requirements. The proposed UPS system is a mission-critical infrastructure component , directly connected to the main computer network and supporting sensitive equipment. Therefore, the bidder must demonstrate strong financial capacity, technical capability, and long-term	Remain unchange

					service sustainability. Increasing the minimum average annual turnover requirement to Rs. 300 Mn	
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3	20	Sect ion II	Bid Data Sheet C. Preparation of Bids	14. The bidder shall have a local depot maintained to meet the same day/next day hardware replacement. Self declaration need to be attached. (If not attached the bid offer shall be treated as a non-responsive bid).		Refer amendment 01
4	20	ITB 19.1	Bid shall be valid until	Bid validity period shall be Ninety one (91) days from the bid closing date. (for the period from 27.04.2026 to 27.07.2026)		Refer amendment 01
5	20	ITB 20.2	The amount of the Bid Security The validity period of the bid security	Bid Security shall be LKR Four Hundred Thousand only (Rs.400,000.00) Bid security shall remain valid for Twenty-eight (28) days beyond the bid validity date (for the period from 27.04.2026 to 24.08.2026)		Refer amendment 01
6	21	ITB 23.1	Deadline for submission of bid	2.00p.m.on27.04.2026	Extend the Deadline at least 02 week.	Refer amendment 01

7	28	Section iv, 4.4	Manufacturer's Authorization	Clause 26	Clause No 26 is regards to the Liquidated Damages	Refer amendment 01
8	30	2	Schedule of Requirement, Delivery Period	Within 12 weeks from awarding the contract	Extend up to 14 Weeks	Refer amendment 01
9	31,3 7,43		Scope of Work	Single number of UPS system for each location	Proposed UPS system will be connected to Server or IT load. We would like to recommend a Modular UPS system or with a parallel system to get a minimize the down time.	Remain unchanged
10			Post warranty period	This has not been mentioned in this document	Service support after the warranty period is need for this Operation.	Remain Unchanged.
11	32,3 8,44	Technical specification	Battery Make, brand, Model	(Specify) - Genuine top tier UPS Battery, shipped direct from the factory to Sri Lanka (Letter from manufacturer need to attached) Model (Specify here)- Manufacturer certified brochure need to be attached		Bidders may propose either batteries of the same brand as the UPS system or other branded batteries recommended by the UPS manufacturer. In all cases, the proposed batteries must be fully compatible with the supplied UPS hardware. A letter from the UPS manufacturer confirming the compatibility of the proposed batteries with the UPS system must be attached to the bid

12	35,4 1,47	Specific ation 20KVA, 15 KVA – 18. Scope of work 6 KVA 17. Scope of work	UPS input & Output Wiring	If cabling done by third-party vender under sub contract, provide full details at that company, staff details, qualifications, etc.....		Refer amendment 01
13	50	Scope of Mainten ance Services	15.	In the event of a UPS installation failure requiring the unit to be returned to the company for repairs, the bidder shall provide a temporary UPS for use during the repair period.		Refer amendment 01
14		Specific ation	20kVA 3-Phase UPS-Battery	The specification states a minimum backup time of 30 minutes at 60% load, with battery arrangement as inbuilt batteries only. However, based on standard UPS configurations, achieving such a backup duration solely with internal batteries is not feasible. Typically, external battery banks are required to meet this requirement. Kindly clarify whether external battery banks are acceptable for this requirement.		The requirement of 30 minutes backup time at 60% load remains unchanged. However, The requirement is not restricted to inbuilt batteries only Bidders are permitted to propose: <ul style="list-style-type: none"> ○ Internal batteries, and/or ○ External battery banks (battery cabinets/racks) The proposed battery system shall be adequately sized to meet the specified backup duration and shall be fully

						compatible with the UPS system.
15		Specific ation	15kVA 3-Phase UPS- Battery	<p>The specification requires a minimum backup time of 25 minutes at 60% load, again with inbuilt batteries only.</p> <p>Similar to the above, this backup duration cannot be achieved using only internal batteries.</p> <p>Please confirm whether external battery solutions can be proposed.</p>		<p>The requirement of 25 minutes backup time at 60% load remains unchanged.</p> <p>However, External battery solutions are acceptable</p> <p>Bidders may propose:</p> <ul style="list-style-type: none"> ○ Internal batteries, or ○ External battery banks, or ○ A combination of both <p>The responsibility of meeting the required autonomy lies with the bidder through appropriate battery sizing and system design.</p>
16		Specific ation	6kVA 1-Phase UPS- Battery	<p>The specification mentions external battery bank to be kept in the same footage as the UPS.</p> <p>We would appreciate clarification on the exact meaning of this requirement. Does this imply:</p> <ul style="list-style-type: none"> • Batteries to be housed within the same cabinet/enclosure as the UPS, or • Batteries to be installed within the same physical area/room alongside the UPS? 		<p>The term “same footage” shall be interpreted as follows:</p> <p>Batteries shall be installed within the same physical room or designated UPS area, in close proximity to the UPS system, but housed in a separate battery rack/cabinet.</p> <ul style="list-style-type: none"> • Batteries are not required to be housed within the same UPS enclosure/cabinet • Use of separate battery

						racks or cabinets is acceptable and preferred
17		Specific ation	Installation and Safety Requirements of Batteries			<p>All battery installations shall comply with the following:</p> <p>Installation Requirements</p> <ul style="list-style-type: none"> •Adequate ventilation shall be ensured •Floor loading capacity shall be assessed and accommodated •Battery racks/cabinets shall be properly earthed •Safe access shall be provided for operation and maintenance <p>Battery System Requirements</p> <ul style="list-style-type: none"> •Provision of DC protection devices (e.g., breakers/fuses) •Proper cabling, termination, and routing •Clearly labeled battery banks and connections. <p>General Compliance</p> <p>Bidders are required to:</p> <ul style="list-style-type: none"> • Ensure that the proposed solution fully meets the specified backup durations • Provide complete battery configuration

						<p>details, including: Battery type and capacity (Ah) Number of batteries Configuration and layout</p> <p>Failure to meet the required backup performance may result in the proposal being deemed non-responsive.</p>
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