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2025

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குடிவரவு மற்றும் குடியகல்வுத் திணைக்களம்
Department of Immigration and Emigration

ශ්‍රී ලංකාව இலங்கை SRI LANKA



Department of Immigration and Emigration

PERFORMANCE REPORT 2025

Expenditure Head No. - 226

Policy, Development and Reforms Division

Message from the Controller General of Immigration and Emigration

The Department of Immigration and Emigration plans to move forward with the government's policy under the theme of *"A Rich Country, a Beautiful Life"*, which aims to transform Sri Lanka into an economic and financial hub in Asia by promoting local and foreign investments for the development process of Sri Lanka.

I consider it a privilege to provide a message for the Performance Report – 2025. Despite various challenges that the Department of Immigration and Emigration has encountered, it remains firmly committed to realizing its vision of becoming the best immigration and emigration service in the region.



The introduction of free tourist visas for seven countries is a notable achievement, aimed at earning foreign exchange by attracting more tourists, recapturing lost market opportunities in our country, and streamlining immigration and emigration processes. Likewise, the project to introduce automatic passenger clearance gates (e-gates) for arrival and departure terminals at the premises of the Bandaranaike International Airport to streamline passenger clearance has been successfully completed. It is also a great achievement that we could grant approval for applying for passports through Sri Lankan missions / offices in foreign countries using the online system. Necessary changes are being made to the computer data system to allow Sri Lankans abroad to apply for passports online through Sri Lankan missions / offices overseas. Furthermore, action has been taken to issue electronic machine-readable documents (ETD) instead of non-machine-readable passports (NMRP). Similarly, necessary measures are being taken to provide necessary facilities to Sri Lankans, who had left the country during the war without using approved ports and regular passports and had been granted asylum in India, and had confirmed their Sri Lankan citizenship, to enter their country without hindrance by providing immigration clearance facilities during their voluntary return to the country.

I would like to thank His Excellency the President, the Honourable Prime Minister, the Honourable Minister in charge of the Ministry, and the Secretary to the Ministry, who guided us in fulfilling our vision, mission and tasks as we entered the year 2026, and to all the government institutions including other ministries, departments, statutory institutions, as well as to officers of foreign missions, all international organizations and all our clients. I would specifically like to take this opportunity to appreciate the entire staff of the Department of Immigration and Emigration for their steadfast commitment and dedication in delivering uninterrupted service to the public.

I. Chaminda Pathiraja

Controller General

Department of Immigration and Emigration

Suhurupaya

Battaramulla.

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Institutional Profile

01 Chapter

1.1 Introduction

The Department of Immigration and Emigration is implemented in accordance with the legal authority received under the Immigrants and Emigrants Act No. 20 of 1948 and the amendments made thereto, Immigrants and Emigrants Regulations of 1956 and the amendments made thereto and also the provisions of Acts pertaining to the grant of Citizenship.

To formally regulate the entry and exit of non-citizens of Sri Lanka while ensuring the national security, supervision of activities of non Sri Lankan citizens staying in this country, issuing passports on the requirement of Sri Lankan Citizens in order to ensure the Sri Lankan identity overseas, issuing visas to foreigners and granting of citizenship in this country to the children of Sri Lankan citizens born abroad as well as granting citizenship in this country for persons who are applying for Sri Lankan citizenship is the major role of this Department. The staff is always committed to provide more efficient and friendly service to the customers using modern technologies.

Department of Immigration and Emigration is a Department which engages in a significant role of earning National revenue. Thereby it enabled to add an income amounting to Rs. 44.88 billion to the National Revenue in the year 2025.

Legal Authority

- » The Constitution of the Democratic Socialist Republic of Sri Lanka.
- » Citizenship Act No. 18 of 1948 and amendments thereto.
- » Immigrants and Emigrants Act No. 20 of 1948 and amendments thereto.
- » Indian and Pakistani Residents (Citizenship) Act No. 03 of 1949.
- » Immigrants and Emigrants Regulations and amendments thereto.
- » Indo - Ceylon Agreement (Implementation) Act No. 14 of 1967 and amendments thereto.
- » Grant of Citizenship to Stateless Persons Act No. 39 of 1988.
- » Grant of Citizenship to Persons of Indian Origin Act No. 35 of 2003.
- » Grant of Citizenship to Chinese Origin Persons Act No. 38 of 2008
- » All regulations and orders related to the above mentioned Acts.
- » Circulars and Instructions issued by the Controller General of Immigration & Emigration.

1.2 Vision, Mission, Objectives of the Institution

Vision

To be the best immigration and emigration service in the region.

Mission

We regulate the entry and exit of persons and provide citizenship services, while safe guarding the nation's security and social order and promoting economic development.

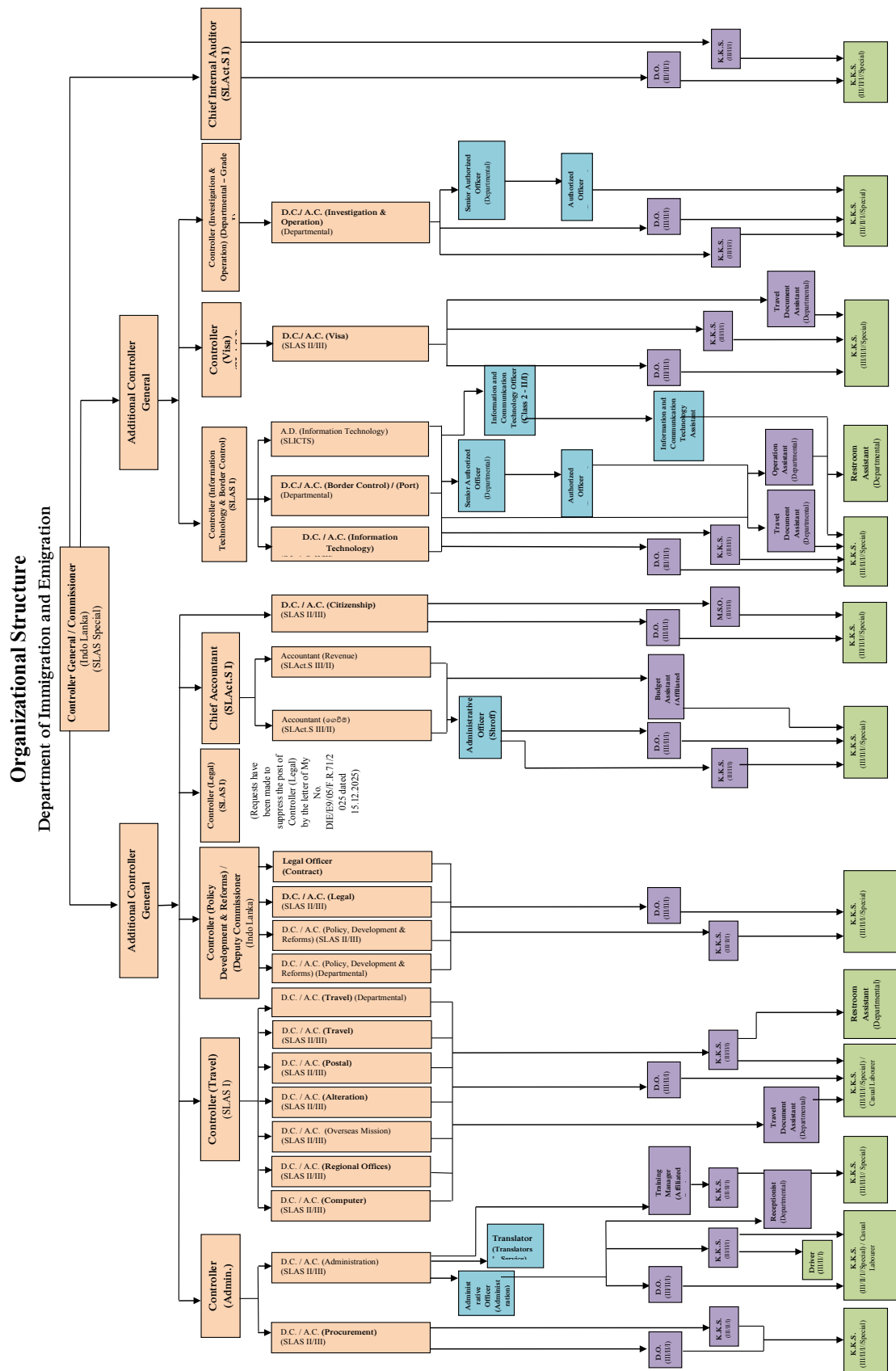
Objectives

- » To act as a key stakeholder in national security.
- » Proper management of legal entry & exit through the designated ports complying with the International Standards.
- » To establish Sri Lankan Identity Overseas.
- » To be the best government organization in the Public Service by providing quality and efficient service to clients.

1.3 Key Functions

- » To control entry and regularize exit of non-citizens of Sri Lanka
- » To supervise the activities of non- Sri Lankan citizens staying in this country and to remove undesirable non-citizens out of Sri Lanka.
- » To issue passports for Sri Lankan Citizens.
- » To issue and extend visas for foreigners.
- » To grant Sri Lankan Citizenship and function incidental thereto.
- » To grant Dual Citizenship and function incidental thereto.

1.4 Organizational Chart



1.5 Main Divisions and Branches of the Department



Travel Division

- Travel Branch
- Passport Processing Branch
- Passport Alteration Branch
- Overseas Missions Branch
- Postal Branch
- Regional Offices

**Policy, Development
& Reforms Division**

- Policy, Development & Reforms Branch
- Indo-Lanka Citizenship Branch
- Legal Branch



Visa Division

- Visa Branch



Citizenship Division

**Accounts Division**

IT & Border Control Division

- Information Technology Branch
- Ports Branch



Investigation Division



Internal Audit Division



Administration Division

- Administration Branch
- Training & Development Branch
- Procurement Branch
- Transport Branch
- Welfare Branch
- Public Information Unit
- Reception
- “Piyasa” Premises

Progress and Future outlook

02 Chapter

2.1 Progress achieved in the year 2025

2.1.1 Travel Division

This Division, which operates under the supervision of the Controller (Travel), is the Division closest to the public. It issues passports in accordance with international standards to enable Sri Lankans to travel and stay in foreign countries and to return from foreign countries without hindrance. Passports are issued under one-day service and normal service, and these services are provided by the head office and the regional offices.

The role of this Division is implemented through the following 5 branches and 5 regional offices.

- » Travel Branch
- » Travel Document Personalization Branch
- » Passport Alteration Branch
- » Overseas Mission Branch
- » Postal Branch
- » Regional Offices - Kandy, Vavuniya, Kurunegala, Matara and Jaffna

Objectives and Functions

1. To adopt procedures to issue passports containing accurate, quality and true information to Sri Lankan citizens.
2. To implement relevant policies to protect and improve the quality of Sri Lankan passports.
3. To execute court orders regarding the immigration and emigration activities of Sri Lankans.
4. To work in good coordination with the State Security Forces and other government institutions regarding the immigration and emigration activities of Sri Lankans.

2.1.1.1 Travel Document Personalization Branch

After checking the applications referred to the Processing Branch from the Passport Branch and the Overseas Mission Branch for the preparation of new passports, printed passports issued under the one-day service are delivered to the passport issuance counters, and the passports issued under the normal service are sent to the Postal Branch, and the passports issued for applications received through the Overseas Missions are sent to the Overseas Mission Branch.

Subsequent to checking the applications sent for alterations, they are submitted for data entry, validation and observation print.

In addition to this methodology, all subsequent stages including checking the applications, printing the relevant barcode numbers, printing the passports are carried out in the printing process of the passports applied through the newly launched online system.

2.1.1.2 Passport Alteration Branch

This branch considers the requests submitted by the passport holders regarding the issued passports and makes alterations to passports under various categories.

2.1.1.3 Overseas Mission Branch

This branch issues passports to Sri Lankans living abroad. The new passports prepared for the applications, forwarded to this department by the foreign missions through the Ministry of Foreign Affairs, are forwarded to the foreign missions through the Ministry of Foreign Affairs and the passports are issued to the relevant applicants by the foreign missions.

2.1.1.4 Postal Branch

The main function of this branch is to send passports processed under the normal service to the applicants by registered post without delay.

2.1.1.5 Regional Offices

The Regional Offices of the Department of Immigration and Emigration are located in Matara, Kandy, Vavuniya, Kurunegala and Jaffna Districts, and the issuance of passports under the normal and one-day services and alterations to passports are carried out in the regional offices.

Progress of issuing Passports - 2025

2.1 Table : Total number of Passports issued within the year -2025

Diplomatic	Official	All Countries	Emergency Certificates	Total
376	1,145	776,773	934	779,228

2.2 Table : Total number of Passports issued by Regional Offices

Office	No. of Passports
Kandy	44,207
Matara	41,518
Kurunegala	40,796
Vavuniya	30,622
Jaffna	8,447

2.3 Table : Total number of Passports issued through Online scheme`

Emergency Service	Normal Service	Total
4,461	26,847	31,308

2.1.1.2 Passport Alteration Branch

2.4 Table : Number of Passport Alterations made at Head Office - 2025

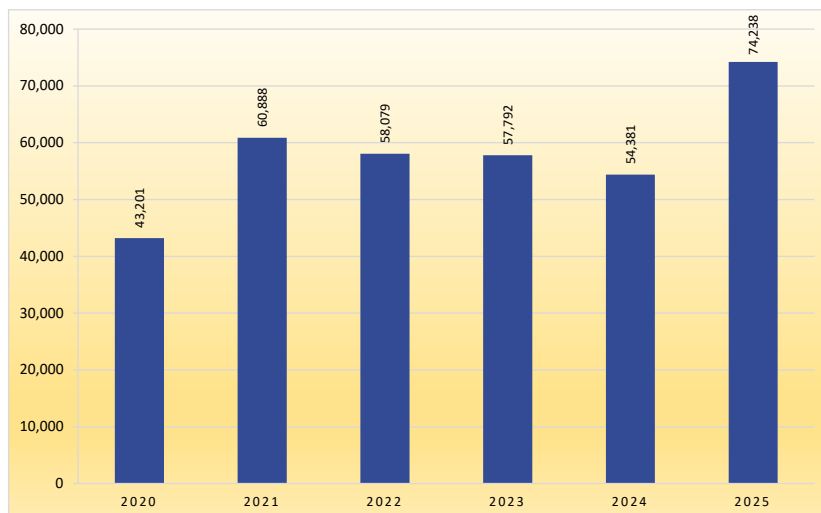
Category	No. of Passports
Validation for a single foreign tour	130
Cancellation of single tour limit	2,960
Inclusion of Dual Citizenship	165
Inclusion of NIC Number	7,065
Inclusion of name before marriage	4,813
Alteration of Surname / other names	339
Inclusion of the name after marriage	3,689
Alteration of other names	54
Other alterations 1	3,689
Other alterations 2	54
Inclusion of surname before marriage	3
Inclusion / removal of designation	7,604

2.1.1.3 Progress of Overseas Missions Branch

2.5 Table : No. of Passports registered, approved and issued - 2025

Month	Registered	Approved	Issued
January	5,208	5,127	8,244
February	4,299	5,009	6,322
March	8,983	5,062	5,800
April	5,396	6,138	6,111
May	5,208	5,185	5,343
June	5,224	5,350	6,327
July	5,648	7,019	5,715
August	6,023	6,342	6,999
September	4,848	6,026	6,629
October	5,253	5,514	5,079
November	4,981	4,180	5,218
December	5,167	6,087	6,451
Total	66,238	67,039	74,238

2.1 Chart : Particulars of the passports issued by Overseas Mission Branch since 2020 to 2025



2.1.2 Visa Division

This Division carries out the issuance of valid visa and extension of the period of visa for the foreigners who arrive in Sri Lanka for enabling them to stay legally by ensuring the National security in this country in terms of Immigrants and Emigrants Regulations No. 02 to No. 35 of 1956 made in relation to the provisions of Part III of the Immigrants and Emigrants Act, No. 20 of 1948 in respect of controlling the entry of non Sri Lankan Citizens to Sri Lanka.

The main objectives of this Division are to contribute considerably to the national revenue of the country through issuing and extending visa for foreigners entering the country, to contribute to national development through facilitating foreigners employed in essential services and implementing the visa policies to favour the country.

This Department issues visa under two main categories of visa, namely Residence Visa and Non-Residence Visa, to foreigners who visit the country in compliance with the Immigrants and Emigrants Act and its regulations mentioned above.

• Residence Visa

These visa are issued to non- Sri Lankans belonging to the following categories, who intend to reside in Sri Lanka for a long period for special purposes.

01. Investor Visa

- » Foreign Investors
- » Investors of an investment company board

02. Employment Visa

- » Project professionals under the Government of Sri Lanka
- » Expatriates under projects of the Board of Investment
- » Expatriates under the Colombo Port City Economic Commission
- » Expatriates employed in a company of the private sector

03. Religious Visa

- » Clergies
- » Religious activists
- » Constructors of religious places / helpers

04. Educational Visa

- » Students / Teachers
- » Students / Teachers of Government Approved Educational Institutions

05. Non- Governmental Organizations / International Non-Governmental Organizations

- » Representatives of the above organizations

06. Medical Visa

- » Persons seeking medical treatment in Sri Lanka

07. Court Visa

- » Persons appearing in court proceedings

08. Registered Indians

- » Any person registered as an Indian citizen under Section 13 of the Indo-Ceylon Agreement (Implementation) Act, No. 15 of 1967
- Extensions only.

09. Diplomatic and Official Visa

- » Visas are issued and extended free of charge based on the recommendations of the Ministry of Foreign Affairs for representatives of overseas missions, who are visiting on diplomatic or official duties.

10. Colombo Port City Economic Commission Visa

- » Residents (New) of the Port City Commission
- » Businesses of the Port City Commission

11. Digital Nomad Visa

- » Digital Tourists, i.e. those who do not have a permanent place of work and use digital technologies to earn a living

12. Relation of Sri Lankan Citizen

- » Foreign spouse
- » Father/mother of foreign spouse/dependent
- » Foreign spouse of a (deceased) Sri Lankan citizen (if not remarried)
- » Dependent children of a deceased foreign/Sri Lankan spouse (up to the age of 22 years)
- » A person whose Sri Lankan citizenship has been revoked under Sections 19, 20 or 21 of the Citizenship Act (Chapter 349)
- » Children of Sri Lankan parents with foreign citizenship (up to the age of 22 years)
- » Foreign parents/father-in-law/mother-in-law
- » Foreign guardian of a Sri Lankan citizen
- » Deceased Ex- Sri Lankan Widows
- » Children of a divorced person, whose Sri Lankan citizenship has been revoked under Sections 19, 20 or 21 of the Citizenship Act (Chapter 349) (up to the age of 22 years)
- » Non-Sri Lankan dependents of a Sri Lankan citizen

13. Resident Guest Scheme (RGS)

- » Extension of existing visa only

14. My Dream Home (SSRV)

- » Extension of existing visa only

• Non -Residence Visa

This is the type of visa issued to enter the country for short-term purposes. It is as on arrival and transit and Visit visa are of twofold as tourist and business purposes.

• Visit Visa

These visas are issued to the foreigners for short term for tourism or business purposes under Electronic Travel Authorization (ETA) and through Sri Lankan Overseas Missions situated in foreign countries.

01. Short Term Business Visa

- » This visa is issued for foreigners who visit Sri Lanka for other purposes of short term business nature other than tourism. The documents in proof of the relevant task should be submitted for this. (Eg. Business discussions / Institutional Workshops)

02. Multiple Entry Business Visa

- » Issued for a period of one year to foreigners who visit Sri Lanka for business purposes and the maximum period for staying in the country after obtaining this visa is 180 days.

03. Visa for tourism purposes

This visa is issued under Electronic Travel Authorization (ETA) for a period of 30 days to tourists who visit Sri Lanka for a short period for the following purposes.

- » MICE – TOURISM -Investors Conference/ Exhibitions/ Events/ Jamboree)
- » Medical Treatment Including Ayurvedic (Herbal
- » Participants in art Music and dance Event
- » Participants in Pilgrimages/ Sport Event/ Weddings)
- » Sightseeing or Holidaying
- » Visiting Friends and Relatives

• Transit Visa

This is a visa that grants permission for entry into Sri Lanka in the course of the journey from a country other than Sri Lanka to another destination. This visa is issued free of charge subject to a maximum period of 02 days.

- A transit visa is issued free of charge for two days to a passenger who travels to another destination through Sri Lanka.
- A sum of USD 25 is levied to issue a transit visa to travel in this country for a period of 04 days for tourists who travel in a passenger craft through a Sri Lankan port.
- A shore Pass is issued free of charge to merchant crew members of a ship anchored in Sri Lankan waters for disembarkation for a period of 30 days. If they are staying further, visa can be extended for another 02 months by paying a monthly fee of USD 25. If they are staying for more than 05 months from the date of arrival, they shall apply for visa subsequent to paying the relevant fees.

The existing system of issuing visas in accordance with the decisions taken in consideration of national security will be followed in the issuance of visas mentioned above, and accordingly, obtaining security clearance reports and obtaining health protection plan for residential visas as per the decisions of the Cabinet of Ministers will continue to operate in the same manner.

• Permanent Residence

Action has been taken to issue a permanent residence visa for persons who were Sri Lankan citizenship, but are unable to apply for dual citizenship and to foreign spouses and foreign children of Sri Lankan citizens and issuance of visas according to the aforementioned methodology is expected to commence promptly.

Special functions carried out by the Visa Branch

1. The Fifth Expert Group Meeting on Visa Matters of the Bay of Bengal Initiative for Multi-Sectoral Technical and Economic Cooperation (BIMSTEC) will be held in Colombo on 18th and 19th November 2025.



The Bay of Bengal Initiative for Multi-Sectoral Technical and Economic Cooperation is a regional organization initiated by 07 member countries of the Bay of Bengal region, namely Bangladesh, Bhutan, India, Myanmar, Nepal, Sri Lanka and Thailand. The organization has established a Visa Expert Group on Visa Matters to streamline and harmonize visa procedures among member countries with the aim of enhancing regional connectivity and cooperation.



Since Sri Lanka was named the host country for the year 2025, the Department of Immigration and Emigration was entrusted

with the organization of the 5th meeting of Visa Expert Group. Accordingly, the Visa Division carried out all the work for the conduct of this meeting.

Senior officials of all the member countries participated at the Courtyard by Marriott Hotel in Colombo on 18 and 19 November 2025 and they discussed visa procedures among these countries and measures that can be taken to develop relationships among the people of the countries.



On the first day of the meeting, the opening session was held under the patronage of the Secretary of Public Security and Parliamentary Affairs, and after the proceedings of the meeting, a dinner was also held that evening with the participation of the Minister of Public Security and Parliamentary Affairs. On the second day, a city tour was also arranged at the end of the meeting.



All the activities of this meeting were carried out by this Division under the guidance of the Ministry of Foreign Affairs.



2. Issuing the first visa in the investor category

Guidelines were prepared in the year 2025 for issuing the following visa in the investor category under the residence visa as per the amended Immigration and Emigration Regulations by the Extraordinary Gazette Notification No. 2360/24 dated 27.11.2023.

- 05 years for US\$ 100,000
- 10 years for US\$ 200,000

The contribution of the Central Bank of Sri Lanka was provided in the preparation of the guidelines related to this investor visa category. Accordingly, the first visa was issued on 01.10.2025 under the patronage of Honourable Minister of Public Security and Parliamentary Affairs.



3. Preparation of guidelines for issuing Digital Nomad Visa

Guidelines were prepared in the year 2025 for issuing Digital Nomad Visa under Residence Visa as per the amended Immigration and Emigration Regulations by Extraordinary Gazette Notification No. 2360/24 dated 27.11.2023.

The Ministry of Digital Economy has agreed to contribute in the preparation of the guidelines related to this visa category and to provide recommendations in the issuance of visa.



4. Amendment of Immigration and Emigration Regulations

A committee was appointed to study the existing visa categories and visa procedure and to make recommendations on the instructions of the Secretary to the Ministry of Public Security and Parliamentary Affairs.

Accordingly, the visa categories announced by the notification published in Extraordinary Gazette No. 2360/24 dated 27/11/2023 and the previous visa categories were studied and discussions were held by the relevant committee members to identify the visa categories according to the current needs and streamline the visa procedure.

Documents containing the information discussed were prepared by the end of the year 2025.

Progress achieved in the year 2025

2,037,248

Granting of ETA
(On Line)

268,104

Granting of ETA
(On Arrival)

22,861

Issuances of
Resident Visa

20,251

Extensions of
Resident Visa

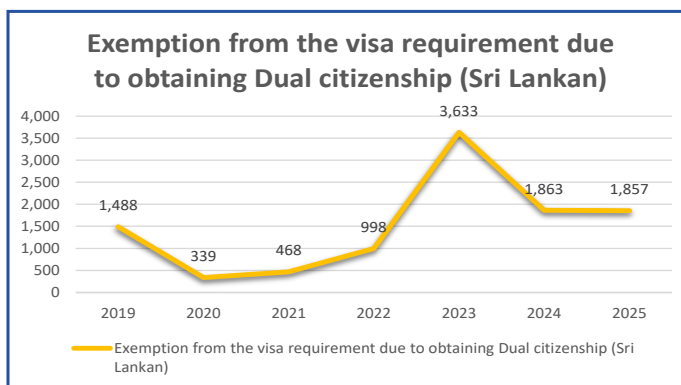
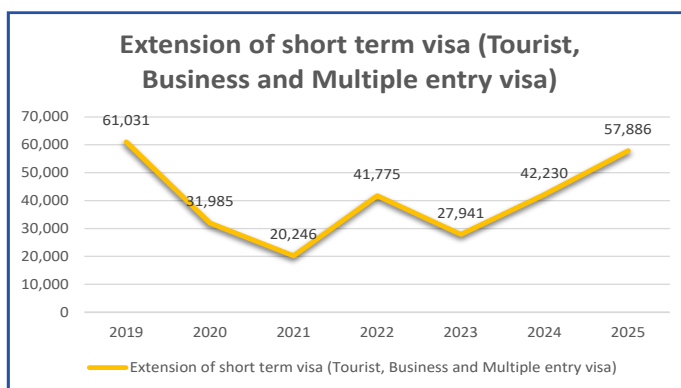
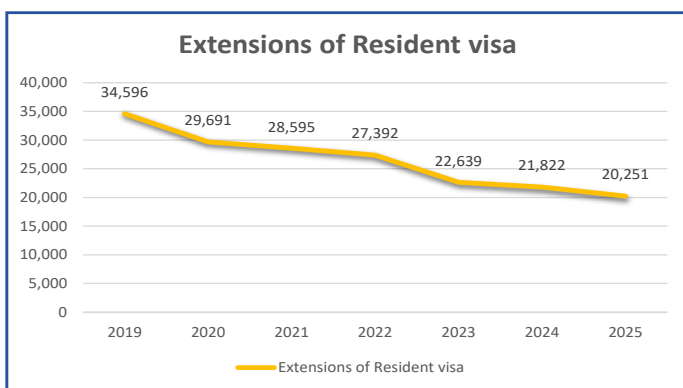
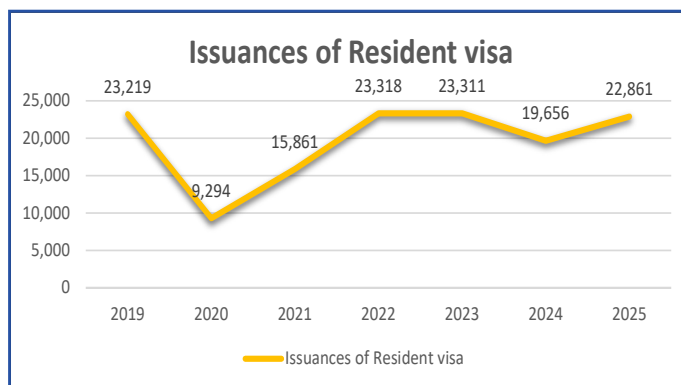
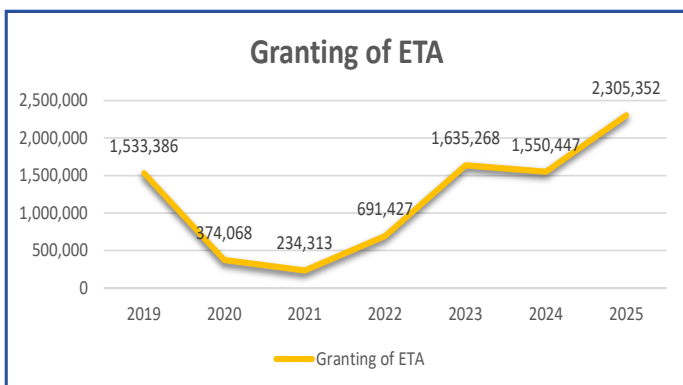
57,886

Extensions of short
term Visa

1,857

Exemption from visa
requirement due to obtaining
Dual citizenship (Sri Lankan)

Progress of granting (ETA) issuances, new issuances and extensions from 2019 to 2025



Comprehensive account on extensions and issuances of resident visa - 2025

Serial No.	Category of Resident Visa	Extensions	Issuances	Fax messages sent to Embassies	Messages sent to Airports
01	Investor Category	02	05	-	-
02	Investor – Category – B	01	02	-	-
03	Investor – Category – C	46	05	01	-
04	Employees in approved institutions of the Board of Investment	2,850	1,860	2,171	67
05	Employees in private sector	4,595	7,438	4,661	225
06	Public Sector	1,140	1,053	1,150	277
07	Colombo Port City	900	4,059	250	6,005
08	Clergy	769	396	337	51
09	Religious vocationals	75	115	142	15
10	Academic	2,046	1,387	1,169	147
11	Non- Governmental Organizations (INGO)	289	177	179	31
12	Non- Governmental Organizations (INGO)	80	01	58	10
13	Arrived on medical grounds	1,009	289	-	-
14	For appearing before Court	261	101	-	-
15	Registered Indians	05	-	-	-
16	Official	216	285	245	30
17	Diplomatic	-	-	299	28
18	Children born to Sri Lankan parents	176	257	-	-
19	Under Section 5.2 of Citizenship Act	1,857	-	-	-
20	Under Section 11 of Citizenship Act		-	-	-
21	Ex-Sri Lankans	2,373	3,640	-	-
22	Spouses of Sri Lankan Citizens	3,205	1,696	-	-
23	Employment Visa (for Foreign Spouses)	08	01	-	-
24	Dependents of Sri Lankan Citizens	10	05	-	-
25	Parents of Sri Lankan Children	38	26	-	-
26	Colombo Port City (Businesses)	-	-	-	04
27	Digital Nomad	02	-	-	-
28	Resident Guest Scheme Visa (R G S)	02	-	-	-
29	Golden Paradise	01	-	-	-
30	MyDream Home (SSRV)	151	03	-	-
31	SAARC Visa	-	103	-	-
32	Condomonium properties	1	0	0	9
33	Construction field	-	-	-	01
	Total	22,108	22,801	10,662	6,900

Visa Exemptions 2025

Visa Type	Number
Under Section 11 of the Citizenship Act	301
Dual Citizenship	1,783
Under Section 5.2 of the Citizenship Act	1,442
Diplomatic	307
International Non-Governmental Organizations (INGO)	19
Official	18

2.1.3 IT and Border Surveillance Division

2.1.3.1 Information Technology Division

The primary responsibility of the Information Technology Division is to maintain the existing software and hardware without interruption and to improve the information technology system by introducing new methods to provide maximum service convenience to the public.

Another task of this Division is to properly update agreements with external institutions that provide services for the computer system of this Department and to monitor the maintenance of activities as per the agreements.

Furthermore, this Division also issues reports related to foreign travel of various individuals requested from various institutions including government ministries, departments, courts, security forces (Sri Lanka Police and Tri forces), statutory boards, commissions, state banks and financial

In addition to the basic functions mentioned above, the following functions are also performed by the Information Technology Division.

1. Implementing the identified improvements to the five existing computer software modules to better serve the needs of the public & increase operational efficiency.
2. Updating the departmental website.
3. Upgrading the existing hardware and software system.
4. Updating the necessary activities in relation to passenger flights on court orders.
This function is currently being discharged on court orders received to this Department, and the Central Black List project is being developed to assign the activities of banning flights to the court itself through the relevant Interface Development in order to avoid delays that may be possible in discharging the function. This will be completed in the year 2025.
5. Taking necessary action to blacklist passports in accordance with the orders of the Controller (Travel).

Progress achieved in the year 2025

01. Updating the necessary procedures regarding passenger flights based on court orders

- » Number of court orders implemented regarding flight bans, full removals and temporary removals - 66,323
- » Number of travel ban checks - 14,280

02. Blacklisting of passports and removing from blacklists

- » Number of passports blacklisted - 15,174
- » Number of passports removed from the blacklist - 509
- » Only NICs were removed from passports without blacklisting - 547
- » De-activation and activation of passports - 1,236

03. Number of reports issued regarding foreign tours of various individuals requested by various institutions including government ministries, departments, courts, police and tri-forces, commission

- 31,883

04. Stolen and Lost Travel Document Unit (SLTD)

Information regarding lost or stolen passports, provided by police stations, is transmitted directly to the Department by the Central Information Bureau or foreign missions. The Department then investigates the information and cancels the passports in a way that ensures they cannot be reused. Subsequently these details are sent to the International Criminal Police Organization (INTERPOL).

- » Number of passports sent by National Central Bureau (NCB) and Foreign Missions (SLDM) and included in the departmental database from 01.01.2025 to 31.12.2025 - 2,505

05. Integrated Enquiry Management System (IEMS)

The Integrated Enquiry Management System (IEMS) was established to provide information and statistics on immigration and emigration

- » Number of inquiries, for which this Unit had responded to Embassies and Foreign Missions from 01.01.2025 to 31.12.2025

Institution	Total
Embassy of Norway situated in New Delhi	05
Embassy of USA	21
High Commission of Australia	31
High Commission of Canda	130
High Commission of United Kingdom	118
High Commission of Sri Lanka – Great Britain	15
Financial Intelligence Unit of Central Bank of SL	50
Total	370

06. Re-admission Case Management System (RCMS)

Subsequent to verifying the Sri Lankan citizenship of Sri Lankans, deported from foreign countries, by the embassies established in each country, the information is forwarded to our Department through the computer system. The data held by the department along with the data of the Department of Registration of Persons are used to conclusively verify the Sri Lankan citizenship of the person through the same computer system, and the recommendation is made to issue a temporary travel document.

- » Particulars of the recommendations issued to Sri Lankan Embassies by this Department within the period from 01.01.2025 to 31.12.2025 to issue temporary travel documents after confirming Sri Lankan nationality are mentioned below.

Country	Number recommended after confirming Sri Lankan nationality through RCMS As at 31.12.2025
Australia	51
Austria	02
Bahrain	48
Belgium	06
Canada	52
China	36
Cuba	04
Dubai	1,309
Egypt	04
Finland	01
France	104
Germany	79
Greece	08
India	442
Indonesia	10
Iran	05
Israel	07
Italy	114
Japan	74
Jordan	20
Kenya	05
South Korea	04

Country	Number recommended after confirming Sri Lankan nationality through RCMS As at 31.12.2025
Kuwait	3,587
Lebanon	21
Malaysia	279
Maldives	32
Nepal	10
Netherlands	17
Oman	790
Pakistan	16
Poland	09
Qatar	300
Romania	14
Russian Federation	62
Saudi Arabia	1,523
Singapore	07
Slovakia	02
Sweden	13
Switzerland	114
Thailand	69
Turkey	17
United Kingdom	62
United States of America	56
Total	9,385

2.1.3.2 Ports Branch

The major functions of this Branch are to control the entry of non-Sri Lankan citizens into Sri Lanka, and to regulate the departure of the said Passport holders out of Sri Lanka, performing border control and clearance activities for all immigrants and emigrants, including SL passport holders by operating efficiently and productively at all approved and active airports and seaports across the island, by prioritizing national security, and boosting the national economy, provision of necessary physical and human support services for that purpose. In addition, provision of the necessary legal authority on behalf of the Controller General of Immigration and Emigration to courier Sri Lankan passports to foreign countries, for which Overseas Missions and Visa Sections have not been established in Sri Lanka. Provision of the necessary border control information required for the law enforcement Institutions in both Public and Semi-Government sector.

2.1.3.3 Approved ports of entry and departure

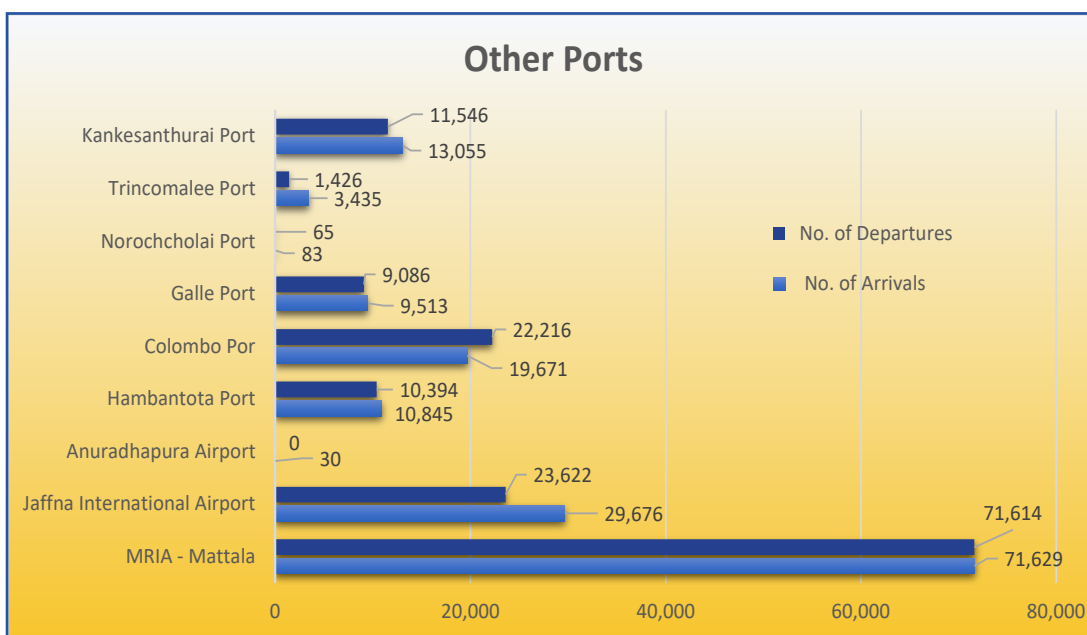


1. Bandaranaike International Airport, Katunayake
2. Mahinda Rajapaksa International Airport - Mattala
3. Colombo International Airport - Ratmalana
4. Koggala Airport
5. Jaffna International Airport
6. Batticaloa International Airport



1. Colombo Port
2. Galle Port
3. Trincomalee Port
4. Hambantota International Port
5. Thalemannar Jetty
6. Norochcholai Port
7. Oluvil Port
8. Kankesanthurai Port
9. Colombo Port City Special Port Economic Zone

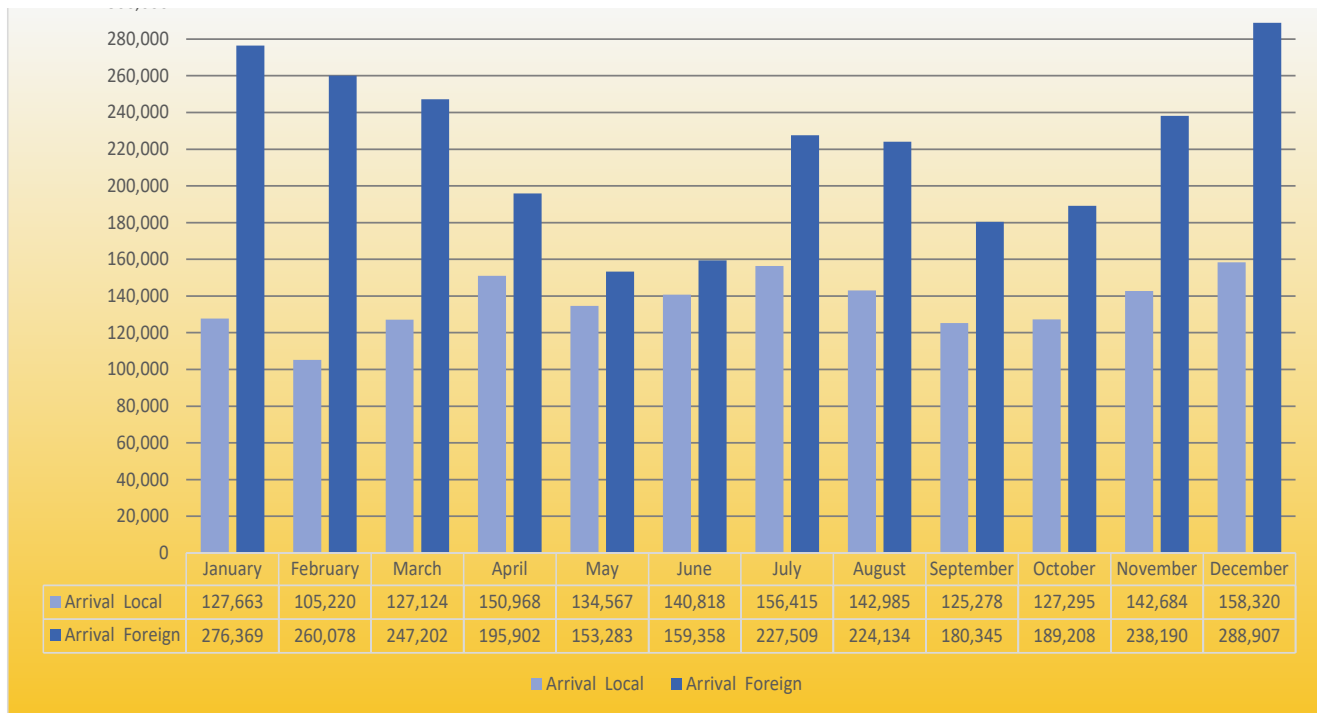
Number of persons arrived and departed through each port - 2025



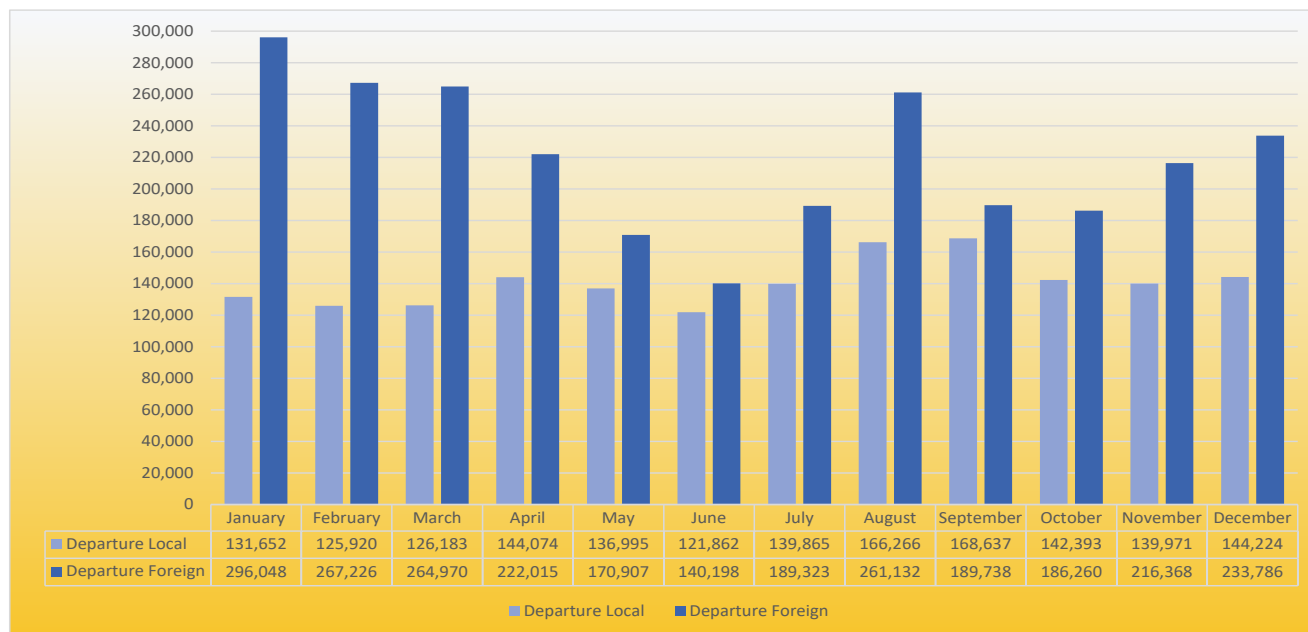
Number of Sri Lankans and Foreigners arrived in and departed from Sri Lanka monthly - 2025

Month	Arrivals		Departures	
	Local	Foreign	Local	Foreign
January	127,663	276,369	131,652	296,048
February	105,220	260,078	125,920	267,226
March	127,124	247,202	126,183	264,970
April	150,968	195,902	144,074	222,015
May	134,567	153,283	136,995	170,907
June	140,818	159,358	121,862	140,198
July	156,415	227,509	139,865	189,323
August	142,985	224,134	166,266	261,132
September	125,278	180,345	168,637	189,738
October	127,295	189,208	142,393	186,260
November	142,684	238,190	139,971	216,368
December	158,320	288,907	144,224	233,786
Total	1,639,337	2,640,485	1,688,042	2,637,971

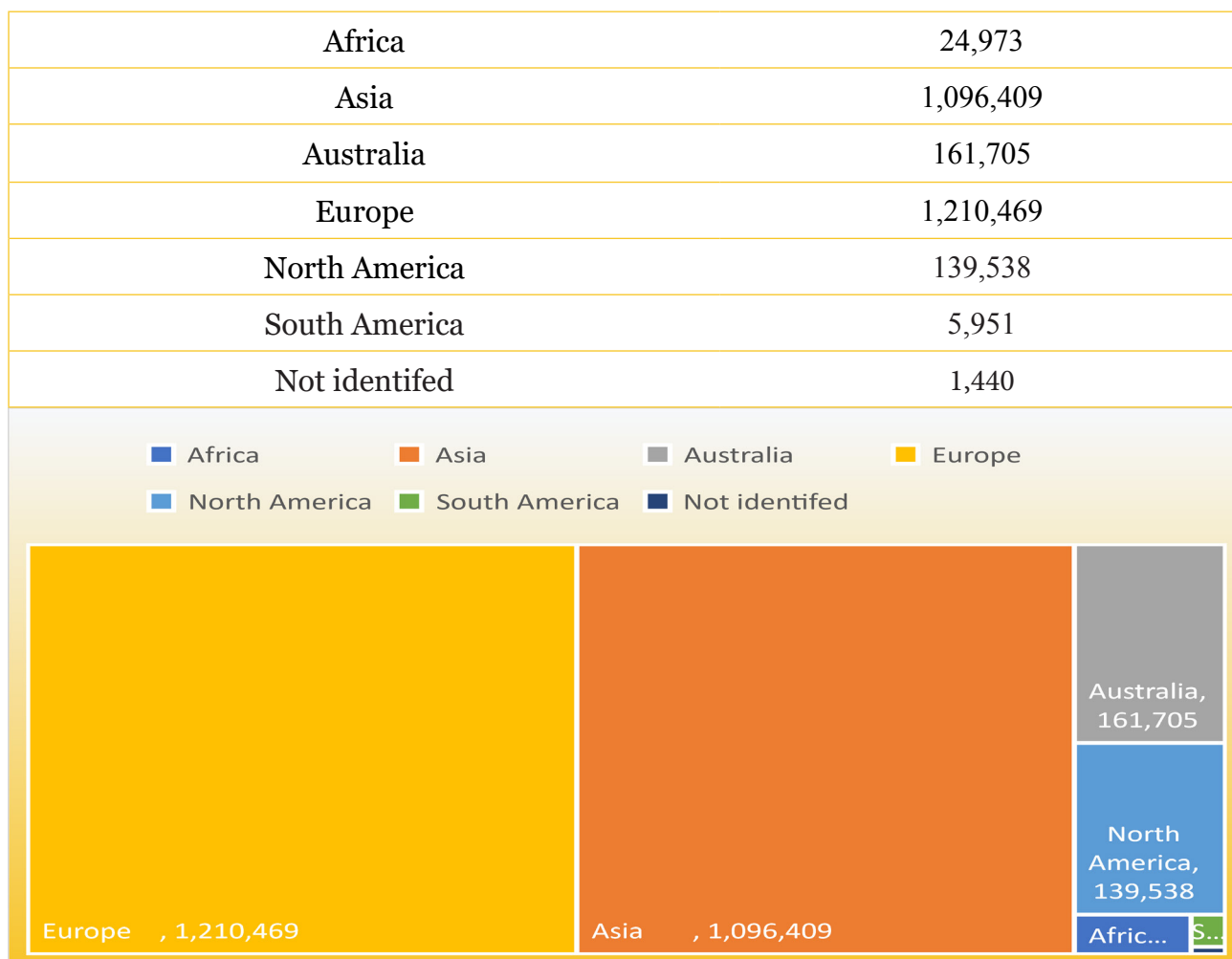
Number of Sri Lankans and Foreigners arrived in Sri Lanka monthly - 2025



Number of Sri Lankans and Foreigners departed from Sri Lanka monthly - 2025



Number of Foreigners arrived in Sri Lanka (Region wise) - 2025



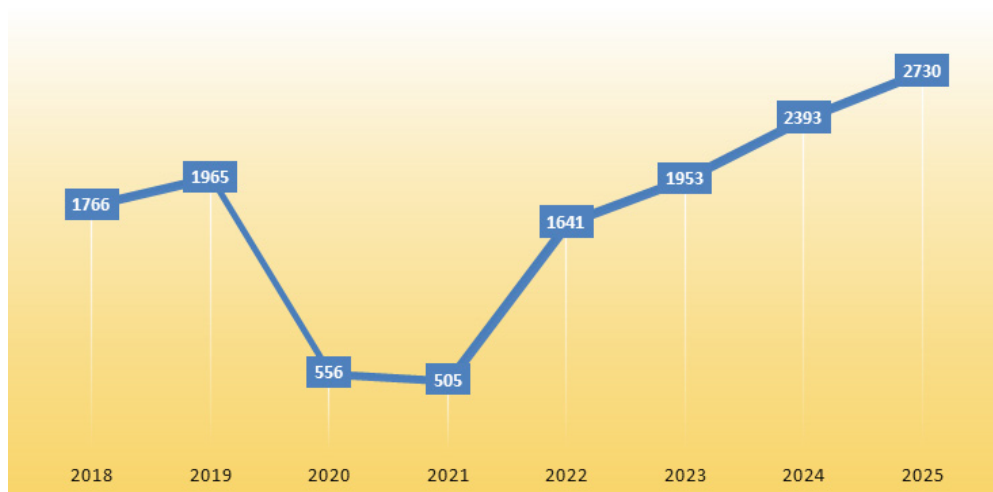
2.1.4 Investigation Branch

This Division is responsible for identifying persons, who do not comply with the Immigrants and Emigrants Act No. 20 of 1948 and 1956 Regulations enacted thereunder and international conventions and who pose a threat to the security of the country, before entering to Sri Lanka, upon entry and while staying there, and monitoring their activities in Sri Lanka, conducting necessary investigations to arrest, detain, remove or deport those who are staying in violation of the Immigrants and Emigrants Laws, taking an active approach to prevent the above violations, and enforcing the relevant laws.

2.6 Table : Total number of foreigners investigated through investigation processes in the year 2025

Month	Field Surveillance	Distant Surveillance	Total Number investigated	Number referred for further investigation
January	41	129	170	39
February	45	104	149	37
March	171	110	281	108
April	185	94	279	117
May	121	103	224	90
June	56	109	165	51
July	248	125	373	245
August	60	117	177	43
September	84	150	234	84
October	98	195	293	87
November	31	126	157	22
December	56	172	228	56
Total	1,196	1,534	2,730	979

Total number of investigations conducted by the Investigation Division annually (2018-2025)



- » In 2025, 928 foreigners who received detention orders were admitted to the Mirihana and Welisara Detention Centres, and a total of 1014 foreigners have been removed from the country during this year comprised of 735 detainees, out of the foreigners detained, have been removed from the country on deportation and extradition orders, and 279, out of the other foreigners who were investigated, have been removed from the country after they received notices to leave the country.

2.7 Table : Number of investigations conducted through the Processes of the Investigation in 2025

Nationality	Issuance of Deportation orders and extraditions	Notifications to Leave the Country	Total Removals
Bangladeshis	160	30	190
Chinese	144	-	144
Indian	323	233	556
Malaysian	1	1	2
Ukrainian	4	-	4
American	1	-	1
Madagascan	7	-	7
Thai	9	-	9
Iranian	3	-	3
Maldivian	-	3	3
Colombian	1	-	1
Nepalese	-	1	1
British	2	2	4
French	1	-	1
Pakistani	16	5	21
Filipinos	4	-	4
Russian	12	-	12
Vietnamese	18	-	18
Italian	1	-	1
Japanese	2	-	2
Kenyan	1	-	1
Nigerian	5	-	5
Australian	3	1	4
Brazilian	1	-	1
Iraqi	1	-	1
Lithuanian	1	-	1
Kazakhstani	1	-	1
Korean	1	-	1
Moroccan	1	-	1
Dutch	1	1	2
Israeli	5	1	6
Somali	3	-	3
Yemeni	2	-	2
Canadian	-	1	1
Total	735	279	1,014

01. DETENTION CENTERS

- » The detention centres provide basic needs for foreigners, who stayed in Sri Lanka by violating the Immigrants and Emigrants Act, and for foreigners, who have been arrested for various crimes in Sri Lanka and are scheduled to be deported from the country after the completion of legal proceedings, and refer them for necessary medical treatments until they are removed from the country.
- » Accordingly, when it is required to get medical treatments for detainees, the officers on duty take the detainees to hospitals, and hospitalize them when it is necessary, and they conduct medical camps according to requirement, and present them before the courts.

Currently, there are two detention centres administered under this Department.

I. Mirihana Detention Centre

II. Welisara Detention Centre

2.8 Table : Number of detainees in the above detention centres

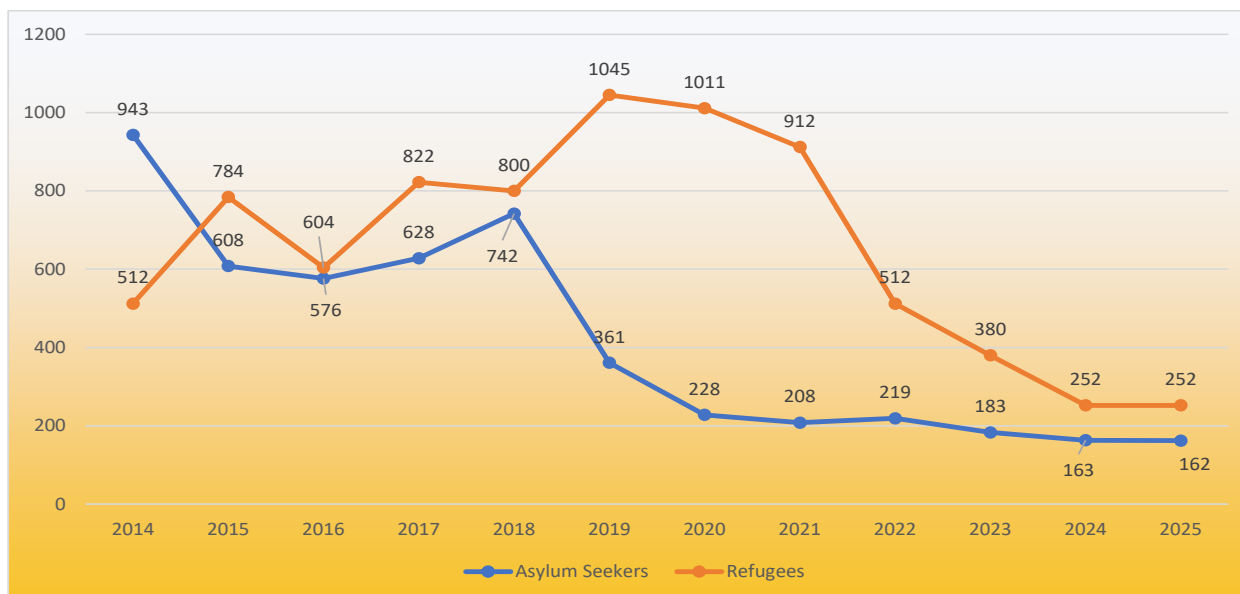
Detention Center	Number of detainees within the year			Number of detainees by 2025/12/31		
	Female	Male	Total	Female	Male	Total
Mirihana	-	-	-	-	-	-
Welisara	94	834	928	14	86	100

02. National Anti Human Trafficking Centre (NAHTRC)

The National Anti Human Trafficking Centre (NAHTRC) is a unit that operates under the Investigation Division of the Department of Immigration and Emigration, and This Unit provides,

- » Assistance to the Investigation Division to identify and prevent incidents related to trafficking of persons across the borders involving foreigners in the country
- » Organize training programmes for Immigration and Emigration officers
- » Update matters and maintain necessary coordination with other institutions involved in the investigation of the above incidents, such as the Criminal Investigation Department, the Ministry of Justice, and the National Anti-Human Trafficking Task Force (NAHTTF) established and led by the Ministry of Defence
- » Inform through the Ministry of Defence the information of annual programmes conducted by the Immigration and Emigration Department for the “ Trafficking in Persons (TIP) Report” prepared by the US Department of State
- » Coordinate with the Immigration and Emigration Division of the airport and in particular the Border Surveillance Unit
- » Exchange intelligence with foreign Immigration and Emigration officers, and to coordinate activities related to the prevention of human trafficking with non-governmental organizations and international organizations.

Total Number of Persons Applied for Refugee Status (Asylum Seekers) annually and stayed in the country after receiving refugee status (2014 - 2025)



03. RISK ASSESSMENT CENTER

- » This Centre, which was established under the Investigation Division in May 2019, collects, processes, plans and analyzes intelligence related to border control activities and activities incidental thereto, and thereby identify in advance the high-risk travelers, who are planning to enter Sri Lanka, entering the country, staying in the country and leaving Sri Lanka and trends. The functions of the Risk Assessment Centre are to prevent them from entering or leaving the country and to share the said information with other security-related institutions. Accordingly, this data is used very effectively to formulate and implement short-term and long-term immigration and emigration security and investigation strategies.

2.9 Table : Risk Assessment conducted by the Risk Assessment Centre for the year

Nationality	Total Number of Applicants	RAC HITS	Not Satisfied To Release
Pakistani	56,312	13,680	192
Nepalese	7,892	3,065	394
Afghans	497	488	434
Malagasy	211	92	12
Colombian	877	315	40
Total	65,789	17,640	1,072

- » 17,640 visa applications, out of 65,789 visa applications submitted for the year 2025, have been examined by the Risk Assessment Centre, and recommendations were not made to issue visa for 1,072 risky visa applications, out of those applications, and they were referred to the Visa Division.

04. BORDER SURVEIALLANCE UNIT

- » The Border Surveillance Unit has been established at the Bandaranaike International Airport since July 2019 with the aim of reducing human trafficking and human smuggling, which are considered organized crimes, and providing necessary assistance for investigations into visa abuses.

2.10 Table : Number of Persons monitored through the Border Surveillance Unit

Data System	Number
Detection of the use of fake documents	197
Activity Reports	117
Informal migrations	76
References of passengers and documents	2,420
Total	2,810

2.11 Table : Fake passports identified in the year 2025

Country	Number
Brazil	01
Canada	01
United Arab Emirates	01
Myanmar	01
Indonesia	01
Ghana	01
Spain	02
Kazakhstan	02
Britain	03
Italy	03
France	04
Malaysia	04
India	05
China	10
Sri Lanka	28
Total	67

2.1.5 Policy, Development and Reform Division

The Policy, Development and Reforms Branch, the Indo-Lanka Citizenship Branch and the Legal Branch are operated under this Division. Supervision is carried out by the Controller (Policy, Development and Reforms) / Deputy Commissioner (Indo-Lanka).

2.1.5.1 Policy, Development and Reform Branch

This Branch has been established with the aim of implementing the development and policy-making activities of the Department of Immigration and Emigration in a more planned and systematic manner. The key functions performed by this Branch:

01. Formulation of policies and plans relevant to the performance of the preliminary functions of the Department.
02. Amendment of Laws, Ordinances and Acts related to the Department.
03. Preparation and issuance of internal circulars and procedures, and preparation and updating of operational manuals.
04. Preparation of Annual Action Plan and taking action related to its implementation.
05. Preparation of Performance Report of the previous year.
06. Preparation of progress reports to be sent to other institutions monthly, quarterly and annually and submitting those reports to the relevant institutions on due date.
07. Coordination of duties related to policy matters with the line Ministry and other institutions.
08. Taking action to draft Cabinet Memoranda as per the requirements of the Department and to obtain Cabinet approval for the Cabinet Memoranda and to provide observations to Cabinet memoranda submitted by other Ministries.
09. Preparation of answers for the questions presented expecting oral answers at the Parliament.
10. To carry out coordination activities for specific projects implemented by the Department and to review, coordinate, direct and monitor the progress of capital projects carried out annually.

2.1.5.2 Indo-Lanka Citizenship Branch

Persons, who satisfy the qualifications under the Indian and Pakistani Residents (Citizenship) Act, No. 03 of 1949, the Indo – Ceylon Agreement (Implementation) Act, No. 14 of 1967, the Grant of Citizenship to Stateless Persons Act, No. 39 of 1988, and the Grant of Citizenship to Persons of Indian Origin Act, No. 35 of 2003, have been granted the Sri Lankan Citizenship with effect from the effective dates of those Acts. The role of this Division is to grant citizenship to Sri Lankan residents of Indian Origin and perform functions incidental thereto.

2.13 Table : Issuance of letters for confirming the information on registration 2021– 2025

Act	2021	2022	2023	2024	2025
No. 03 of 1949	29	148	297	66	43
No. 14 of 1967	25	158	294	64	45
No. 39 of 1988	14	52	182	78	19
No. 35 of 2003	-	15	07	03	05

2.14 Table : Financial and physical progress of fundamental capital projects implemented in the year 2025

#	Project	Provision (Millions)	Financial Expenditure	Financial Progress	Physical Progress
1	Reconstruction of Vavuniya Holiday Resort	4	-	0%	5%
2	Reconstruction of Office Building at Colombo Port	4.2	3.74	90%	100%
3	Reconstruction of Restroom PlatformKatunayake	1.1	1.1	100%	100%
4	Construction of a Restroom for Male Authorized Officers at Welisara Foreigner Detention Centre	3.5	3.38	95%	100%
5	Construction of a Restroom for Female Authorized Officers at Welisara Foreigner Detention Centre	3.5	3.38	95%	100%
6	Preparation of Storage Facilities for e-Passports	6	-	0%	10%
7	Fencing and Motor Bike Park	2	1.61	80%	100%
8	Internal arrangements for proposed passport office Jaffna	5.9	6.85	100%	100%
9	Staff toilets & Public toilets for proposed passport office Jaffna	2.1	2.15	100%	100%
10	Shifting branch for proposed passport office Jaffna	0.12	0.14	100%	100%
11	Establishment of Suhurupaya Police post	1	0.81	81%	100%
12	Patition work at piyasa	0.8	-	0%	100%
13	Waiting Canopy for proposed passport office Jaffna	6.1	5.34	87%	100%
14	Renovation of Porch Area in Fourth Storied Building for proposed passport office Jaffna	2.7	-	0%	0%
15	Establishment of the office of the Additional Controller General	1	1	100%	100%
16	Proposed Renovation of interior of Terminal "D" of passport Division (Step 01 partition work)	6.14	-	0%	100%
17	Proposed Renovation of interior of Terminal "D" of passport Division (Step 02 Electrical and Finishing Work)	5.3	-	0%	100%
18	Improvement of Plant Machinery and Equipment	5	-	0%	0%
19	Improvement of Vehicles	24.61	24.61	100%	100%
20	Purchasing Office Furniture & Equipment for office requirement	9.1	7.12	78%	100%
21	Computer & Devies (Without pp printers) for proposed passport office Jaffna	10.6	10.97	100%	100%

22	Computer & Devies for Citizen branch & other branches	4.4	0.34	8%	100%
23	Estimate for Air Conditioners for proposed passport office Jaffna	3	2.91	97%	100%
24	Estimate for Air Conditioners Vauniya Regional office	3	2.17	72%	100%
25	BIA Arrival Networking	30	-	0%	10%
26	12 Nos of Finger print scanners	6	-	0%	50%
27	Server space upgrade	35	9.4	26%	100%
28	Purchasing of 14 Printers and 4 photo copy machines	2.5	3.43	100%	100%
29	04 Display Units(10-50" TV's & 17 NUC Computers	2	-	0%	50%
30	Purchasing of 9 UPS for Kandy, Galle, Kankesanthurai, Palaly, Matara, Vavuniya and Colombo Harbour	40	-	0%	10%
31	CCTV Networking	5	5.3	100%	100%
32	Supply, installation and commissioning of SOPHOS redundant firewall at Bandaranaike International Airport	15	-	0%	80%
33	Colombo Harbour Network	4	4		100%
34	Purchasing IBM Database servers 02 Nos	410	-	0%	10%
35	Biomatric Attendance Machines 12	2.5	-	0%	50%
36	Purchasing Documents Scanners 22 Nos	4.6	3.06		100%
37	Purchasing Barcode Readers 40 Nos	1.5	-	0%	90%
38	Purchasing inkjet colour printers 02 Nos	0.2	0.28		100%
39	ABIS Server	313.8	-	0%	10%
40	Internet Networking & power Supply for proposed passport office Jaffna	4.7	4.7	100%	100%
41	Vavunia networking	8	-	0%	100%
42	Purchasing of Passports printers	746	-	0%	10%
43	Supply and installation CCTV networking for Regional offices	4	-	0%	60%
44	Supply, installation, testing and maintenance of ICAO standard photo capturing software for photo studios	150	-	0%	10%
45	Business Process Re-engineering	150	-	0%	10%
46	Data Migration	10	-	0%	0%
47	User Interface upgrade	10	-	0%	0%
48	Change Request New	10	-	0%	0%
49	Continuation of Change Requests 2024	30	-	0%	10%
50	Windows Server License	3.3	2.89	87.50%	100%
51	PKI (Public Key Infrastructure)	557.6	-	0%	70%
52	Staff Training	7	-	0%	90%
53	Blank Travel Documents & related Deliverables	4000	-	0%	87%
54	Other capital Expenditure	50	-	0%	79%

2.1.5.3 Legal Brach

- **Activities related to Court**

- To carry out the necessary coordination activities in relation to obtaining the assistance of the Attorney General for law suits, in which the Controller General or any other officer of the Department has made a respondent.
- To prepare the relevant information and files and to make necessary arrangements for the appropriate officers to appear be-

fore Court on the relevant dates and give evidence in law suits, where the Controller General or any other officer of the Department has been summoned to give evidence before the Court.

- Letters to make aware of court orders lack of information, and as a result, not possible to execute and 1838 information reports to be submitted to courts were prepared and referred to the relevant Court Registrars.

Necessary arrangements have
been made for

177 New Cases

237 Existing Cases

Number of information reports prepared and submitted to courts

- **Activities Related to Agreements**

- Coordinate with the Ministry of Foreign Affairs to formulate bilateral agreements on visa exemption for holders of diplomatic and official passports.
- Coordinate with the Ministry of Foreign Affairs in relation to re-admission agreements.
- Coordinate the activities required to enter into lease agreements among the relevant parties regarding buildings and houses

required to carry out the activities of the Department. (Lease agreements relating to Kandy, Kurunegala, Matara, Vavuniya offices and employee restrooms in Hambantota, Trincomalee, Jaffna)

- Coordinate with the Attorney General's Department to obtain recommendations on agreements to be entered into by this Department with other government institutions and service providers.

- **Issues related to the Right to Information Act - 2025**

Information Requests Completed

144

Appeals Provided with Information

24

• Performing Special Duties

► Forwarding the Immigrants and Emigrants Bill to the Attorney General's Department for obtaining observations of the Attorney General.

► Clearance of the Attorney General has been obtained for the new Immigrants and Emigrants Bill and the amendments to be made in accordance with that clearance were also referred to the Legal Draftsman Department through the Ministry of Public

Security and Parliamentary Affairs on 24.03.2026. Again the Legal Draftsman Department has sought advice on several additional matters on 02.04.2026, and discussions are currently underway in this regard.

► Carrying out preliminary work related to the preparation of regulations related to the new Immigrants Act in collaboration with the International Organization for Migration.

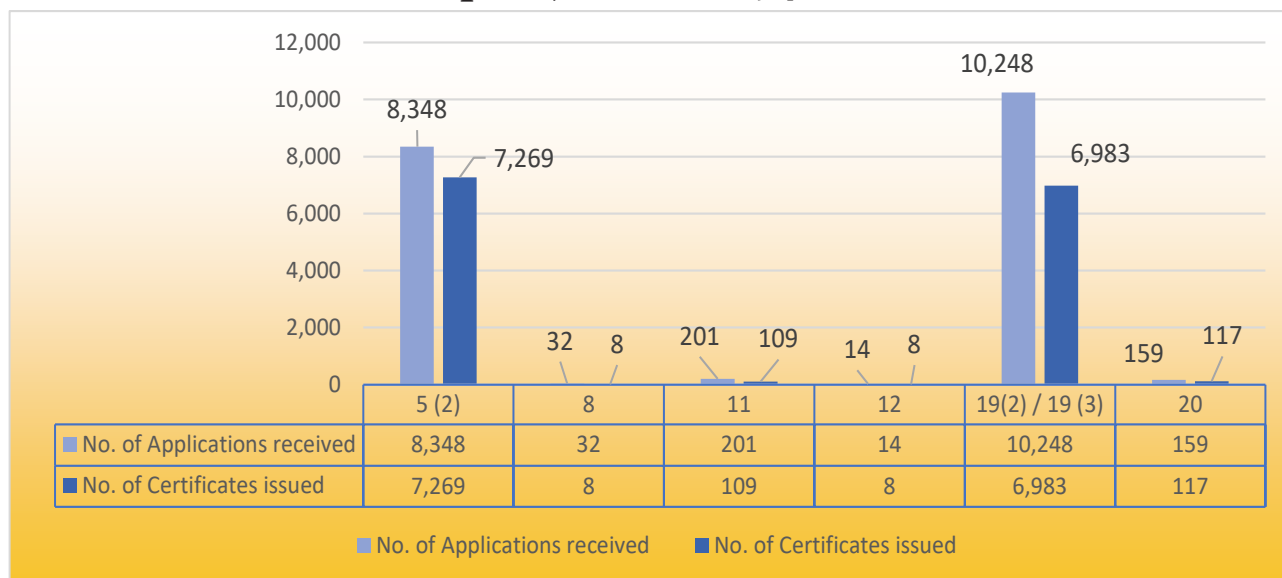
2.1.6 Citizenship Division

The activities of the Citizenship Division are carried out under the statutory authority granted by the Citizenship Act No. 18 of 1948. The executive authority to implement the Act is vested in the Minister of the relevant line ministry. Once this authority is entrusted to the Secretary of the Ministry, the relevant powers are executed by an Assistant Secretary. At present, these powers are exercised by the Controller General of Immigration and Emigration and a Deputy Controller of the Citizenship Division. This Division has been established in the Department of Immigration and Emigration, as the provisions and executive procedures of the Citizenship Act are directly related to the process of issuing passports governed by the Immigrants and Emigrants Act.

2.15 Table : Progress in Acquisition of Dual Citizenship - from 01.01.2025 to 31.12.2025

Country	No. of persons acquiring dual citizenship
Australia	1,731
Canada	898
France	246
Ireland	29
Italy	870
Switzerland	403
United Kingdom	1,493
Fiji Islands	11
Germany	101
Netherlands	15
New Zealand	194
Norway	74
Sweden	47
Austria	03
Belgium	24
Denmark	43
Finland	21
Poland	05
Russia	04
Saint Kitts and Nevis	03
USA	717
Others	51
Total	6,983

Progress from 01.01.2025 to 31.12.2025 as per the amended Citizenship Act, No. 18 of 1948



2.1.7 Administration Division

2.1.7.1 Administration Branch

General Administration, Human Resource and Physical Resource Management, Office Management, Vehicle usage Management, Maintenance work, Training and development work, Procurement work of the Department and the acquisition of lands for regional offices and other purposes of the Department are the functions carried out by this Division. Better liaison and management between the internal and external branches of the Department are also carried out by the Administration Division. These functions are carried out under the following Branches and Units. All these functions are supervised by the Controller (Administration).

- ▲ Administration Branch
- ▲ Training and Development Unit
- ▲ Procurement Branch
- ▲ Transport Branch
- ▲ Public Information Unit
- ▲ Reception
- ▲ Piyasa Premises

■ 2025 Functions performed in the year 2025

I. Recruitments

» Recruitment for the post of Assistant Controller (Departmental)

Documents were referred to obtain the approval of the Public Service Commission for the recruitment of three (03) officers for the post of Assistant Controller (Departmental) based on the results of the interview held for Senior Authorized Officers on 24.11.2025 for the recruitment of the Officers.

» Limited / Open Competitive Examination for the Recruitment of Authorized Officer Grade II

The competitive examination for recruitment to Authorized Officer Grade II on limited basis was held on 26.07.2025 and arrangements have been made to recruit 42 qualified applicants on 19.11.2025 and arrangements are being made to recruit the remaining three officers.

The competitive examination for recruitment to Authorized Officer Grade II on open basis was held on 16.08.2025 and arrangements have been made to recruit 68 qualified applicants.

» **Recruitment of Operational Assistants**

The competitive examination and interview for the recruitment of 50 officers to the post of Operational Assistant has been completed and action has been taken to recruit 50 qualified applicants with effect from 01.08.2025

» **Promotions**

Position	Number	Promoted Post
SLAS II/III	05	SLAS I/II
Authorized Officer II	23	Authorized Officer II
MSO Service II/III	20	MSO Service I/II
MSO Service I	01	Administrative Officer
Drivers' Service II/III	06	Drivers' Service I/II
Office Employees' Service II/III	08	Office Employees' Service I/II

» **Efficiency Bar Examination**

- ▲ The Efficiency Bar Examination for Class I, II and III of the Office Employees' Service has been conducted on 29.05.2025.
- ▲ Necessary forward action has been taken to conduct the Efficiency Bar Examination for Class I and Class II of the Combined Drivers' Service. (The Interview Board has been appointed and forwarded to the Ministry of Public Administration for the approval.)
- ▲ All preliminary activities have been completed to conduct the Efficiency Bar Examination for the Authorized Officers Grade I and forwarded to the Sri Lanka Institute of Development Administration to conduct the examinations in January 2026.

» **Disciplinary Actions**

- ▲ Number of preliminary investigations initiated : 06
- ▲ Number of files, for which preliminary investigations proceedings are being carried out have been completed and further : 02

» **Department Cadre**

	Approved Cadre	Existing Cadre	Vacancies /Excess**
Senior	71	58	13
Secondary	642	435	207
Tertiary	576	484	92
Primary	151	135	16
Temporary	14	07	07

2.1.7.2 Welfare Unit

The Welfare Society of the Department of Immigration and Emigration, which has a membership of about 1200 officers working in the Department of Immigration and Emigration, implements various religious, social and cultural programmes for the welfare of its members and their families as well as the entire society in general. The objective of the welfare society is to produce employees physically and mentally fit enough to provide high quality service to the public through providing their efficient and satisfactory service.

- **Special activities carried out by the Welfare Society in the year 2025**



☯ Sets of exercise books were provided in this year as well to the school children of the officers in the Department

 A chess tournament was held on the 7th floor for the staff of the Department on 18.02.2025.



☸ For the year 2025, an amount of Rs. 413,703.00/- was spent on collecting all the books issued in the previous year to our library for the readers.

2.1.8 Accounts Division

The accounting activities of the Department are carried out by three units: the Payment Unit, Budget Unit, and Revenue Unit. These are managed by the Accountant (Expenditure) and Accountant (Revenue), under the overall supervision of the Chief Accountant.

Functions:

01. The main function of the Accounts Division is the financial management of the Department of Immigration and Emigration.
02. Collection, accounting and supervision of the revenue of the Department.
03. Management of Advance to Public Officers' Accounts
04. Management of general deposit account activities and assets belonging to the Department.
05. Providing guidance on the expenditure of the Department in terms of the Financial Regulations and Treasury Circulars, and incurring expenditure subject to approved limits of provision.
06. Preparation of the annual budget estimate, annual revenue estimate, annual accounts and monthly account summaries and general deposit account report as annual and monthly reports, and submit them to the Ministry, the General Treasury and other relevant departments and institutions on the due dates.
07. Directing and managing all the financial activities of the Department

2.1.9 Internal Audit Division

The objectives of the Division are to participate in the internal control system over financial affairs, which contributes to the achievement of the objectives of the Department and to maintain a continuous review and independent evaluation of the regularity and adequacy of the internal audit used to prevent and detect errors and fraud in those affairs, to assist the Accounting Officer and the Progress Investigation Committee in determining the progress made in implementing the development projects and schemes assigned to the Department or undertaken by the Department and in fulfilling the plans and programmes, and to act as a liaison between those engaged in these tasks and the Head of the Department and the Progress Investigation Committee, when it is appropriate.

• Functions performed during the Year 2025

- ▶ Conducting the Audit and Management Committee meeting in every quarter.
- ▶ Submission of internal audit reports
 - ☒ Audit related to the performance of litigation and judicial work related to the Department - 2025
 - ☒ Audit related to the uninterrupted maintenance of software and hardware used in the Department
 - ☒ Audit related to the proper updating of agreements with external institutions providing services for the computer system of the Department - 2025
 - ☒ Internal Audit Report on the issue of passports promptly and the process related thereto – 2025
 - ☒ Audit on the decentralization of the activities of the Department of Immigration and Emigration - Matara Regional Office.
 - ☒ Internal Audit Report on the preparation of procurement plan and activities related to the procurement of goods and services – 2025
 - ☒ Audit on the preparation of Income estimates and accounting of Income – 2025
 - ☒ Audit related to updating of personal files and the administration and maintenance of vehicles – 2025
 - ☒ Audit on the decentralization of the activities of the Department of Immigration and Emigration - Kurunegala regional office – 2025
 - ☒ Audit on the decentralization of the activities of the Department of Immigration and Emigration - Kandy regional office – 2025
- ▶ **Special Report Submitted**
 - ☒ Special Inspections - Bandaranaike International Airport
 - ☒ Inspections into Corruption and Fraud in the Department
 - ☒ Special Investigation into the clearance of foreign travel passport, N 10789007.
 - ☒ In relation to the processing of fake passports.
 - ☒ Inspection on contracts, payments and performance of the computer systems of the Department of Immigration and Emigration.
 - ☒ Inspection of responding to external calls received to the Department.
 - ☒ Implementation of the recommendations made in the special audit report on the online visa issuance system of the Department of Immigration and Emigration.
 - ☒ Amendment to Internal Affairs Circular No. 01/2016 on the issuance of official passports.
- ▶ **Other Special Functions**
 - ☒ Preparation of the Risk Register for the year 2026
 - ☒ Preparation of the Internal Audit Plan for the year 2026
 - ☒ Annual Audit of the Welfare Society of the Departmental for the year 2024

2.2 Progress in generating revenue through operational activities

Total Revenue



44.88
Rs.
Billion

ETA

39.23%
Rs. Billion **17.61**

PP Issuance & Alterrations

26.34%
Rs. Billion **11.82**

Visa Issuance & Extension

18.24%
Rs. Billion **8.18**

Overseas Missions

8.52%
Rs. Billion **3.82**

Ports Activity

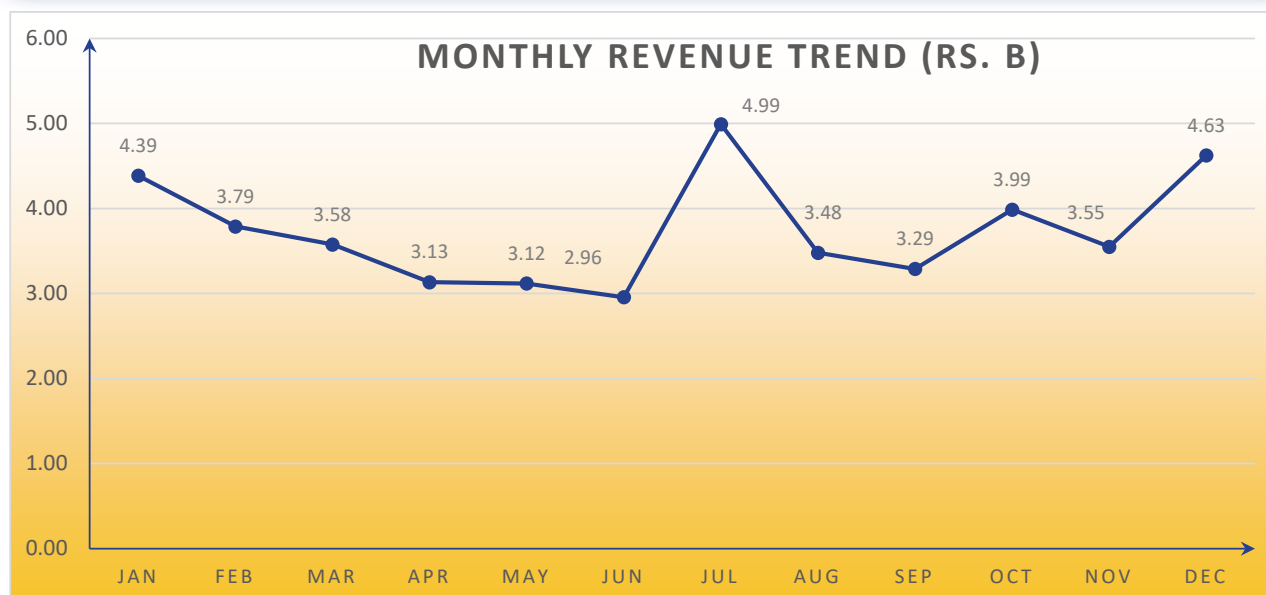
0.59%
Rs. Billion **0.26**

Citizenships

7.08%
Rs. Billion **3.18**

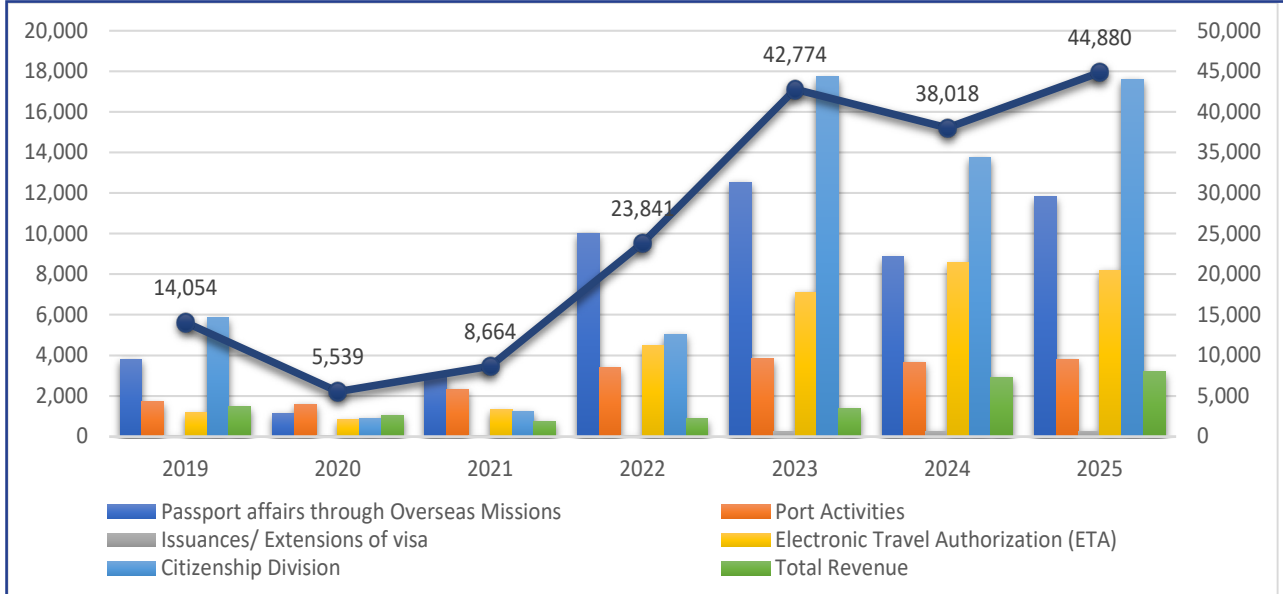


The Estimated Total Income Target of the Department for the year 2025 was Rs. 38.0 billion and the Total Income actually generated in the year 2025 was Rs. 44.88 billion.



Expenditure Month	Total Revenue	Expenditure Month	Total Revenue
January	4.39	July	4.99
February	3.79	August	3.48
March	3.58	September	3.29
April	3.13	October	3.99
May	3.12	November	3.55
June	2.96	December	4.63

Revenue Analysis 2019 - 2025



Year	Issuance of Passport and Alterations	Passport affairs through Overseas Missions	Port Activities	Issuances/ Extensions of visa	Electronic Travel Authorization (ETA)	Citizenship Division	Total Revenue
2019	3,810	1,695	58	1,170	5,860	1,462	14,054
2020	1,138	1,588	31	823	901	1,058	5,539
2021	3,002	2,316	37	1,335	1,227	747	8,664
2022	9,998	3,392	54	4,476	5,042	879	23,841
2023	12,522	3,823	217	7,091	17,740	1,381	42,774
2024	8,866	3,650	255	8,557	13,769	2,921	38,018
2025	11,823	3,822	264	8,186	17,606	3,179	44,880

Expenditure Analysis 2025

Total Provision
(2025)

Rs. Million
9,000

True Expenditure
(2025)

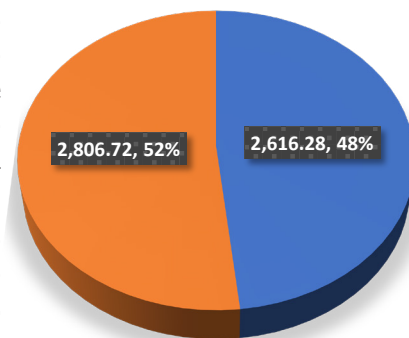
Rs. Million
5,423

As a Percentage
of Estimate %
(2025)

60.26

» The total provision for expenditure of the Department in the year 2025 was **Rs. 9,000 million**. Provision amounting to **Rs. 3,763.27 million**, out of the provision, had been approved for recurrent expenditure and **Rs. 5,236.73 million** had been approved for capital expenditure.

» The total actual expenditure in the year 2025 was **Rs. 5,423 million**, and **Rs. 2,616.28 million** was spent on recurrent expenditure and **Rs. 2,806.72 million** on capital expenditure.



■ පුනරාවර්තන වියදම් ■ මූලික වියදම්

2.3 Special Achievements



e-Gate middleware solution

Launch of Automated Border Control Gates
at BIA



The 24-hour service was implemented under
one-day service from February to May, 2025

Established a new regional office in Jaffna
serving the Northern region



Reduced the waiting list of online applications
to 6700 as at 31.12.2025

Training of Authorized Officers
on E-gate System



Carrying out modernization activities at the
new passenger terminal of the Colombo Port

Preliminary work done to acquire a land to
construct a new rest room for officers perform-
ing duties at the Mattala Rajapaksa Airport.



Facilitating the passenger clearance operations
of the resumed Kankesanthurai boat service.

Obtaining the office premises newly construct-
ed for the office of Department of Immigration
and Emigration at Norochchola Port



2.4 Challenges

» Discharging duties in a 24-hour shift as the number of clients arriving for obtaining passports in the year 2025 has increased rapidly

» The Vavuniya Regional Office was severely damaged by Cyclone Ditwah.

2.5 Future Goals

- ▶ Functions expected to be carried out by the Port Division in the year 2026
 - ☐ Making necessary arrangements to construct a new rest room for officers performing duties at Mattala Rajapaksa Airport
 - ☐ Completing the modernization work of the new passenger terminal at the Colombo Port.
 - ☐ Taking necessary action to construct a new rest room on the land in Sirimapura area, which is for constructing a permanent building near the Trincomalee Port.
 - ☐ Making necessary arrangements to develop the Immigration and Emigration Premises in Kankesanthurai Port.
 - ☐ Taking necessary steps to obtain new building facilities for the Galle Port.
 - ☐ Taking necessary action to obtain a new rest room for officers performing immigration and emigration duties at the Jaffna International Airport.
- ▶ Special programmes expected to be carried out by the IT Division in the year 2026
 - ☐ ICAO standard photo capturing software
 - ☐ Implementation of Business Process Re-Engineering
 - ☐ Data Migration
 - ☐ Upgrade application Software to oracle 12 C
 - ☐ Change Request to the current system
 - ☐ Purchasing of Biometric vetting system
 - ☐ API/PNR Integration
 - ☐ Upgrade the web site of the department
 - ☐ Zimbra email license
 - ☐ E -gates for Departure terminal of BIA
 - ☐ BIA arrival Networking
 - ☐ Implementation Access Control System

- ▶ Programmes to be carried out by the Investigation Division in the year 2026
 - ☐ Providing specialist training to a group of about 5 officers in the Border Surveillance Unit and the Risk Assessment Centre to prevent cybercrime and detect frauds through social media and analyze relevant information
 - ☐ The group will work to strengthen the national security of the country by transmitting relevant knowledge to other authorized officers and exchanging relevant information with other institutions to prevent risky migrations and organized crimes related to human trafficking that may occur within and through Sri Lanka.
 - ☐ Establishing a separate location for the Risk Assessment Centre to further strengthen the risk assessment using modern technology and techniques.
 - ☐ Establishing branches of the Investigation Division in Galle and Jaffna districts for strict monitoring of the activities of foreign tourists visiting the country with the development of the tourism industry of the country, as well as to investigate complaints received from the public in this regard.
 - ☐ Conducting training for officers on detention methods in order to maintain detention centres under international standards.
 - ☐ It is expected to allocate provision for the construction of a fully-equipped detention centre according to international standards within the next five years, and land in extent of two acres has been taken over by this Department for this purpose.
 - ☐ Planning to enter into a Memorandum of Understanding between our Department and the Chinese Immigration and Emigration Unit regarding the exchange of data, information and matters related to border surveillance.
- ▶ Functions to be carried out by the Port Division in the year 2026
 - ☐ Making necessary arrangements to construct the new rest room for officers performing duties at the Mattala Rajapaksa Airport.
 - ☐ Completing of the modernization works of the new passenger terminal at the Colombo Port.
 - ☐ Taking necessary action for the construction of a new rest room on the land in the Sirimapura area for a permanent building near the Trincomalee Port.
 - ☐ Taking necessary steps to develop Immigration and Emigration Premises in the Kankesanthurai Port.
 - ☐ Taking necessary steps to obtain new building facilities for the Galle Port.
 - ☐ Taking necessary steps to obtain a new rest room for officers engaged in immigration and emigration duties at the Jaffna International Airport.

Financial Performance

03 Chapter

ACA -F

Statement of Financial Performance for the period ended 31st December 2025

Revised Budget Allocations 2025	Note	Actual	
		2025	2024
Rs.		Rs	Rs
Revenue Receipts			
0 Income Tax	1		0
0 Taxes on Domestic Goods & Services	2		0
0 Taxes on International Trade	3		0
38,000,000,000 Non Tax Revenue & Others	4	44,882,332,366	38,011,663,800
0 Total Revenue Receipts (A)		44,882,332,366	38,011,663,800
Non Revenue Receipts			
0 Treasury Imprests			0
0 Deposits		4,280,918,000	3,699,290,000
0 Advance Accounts		3,729,902	5,045,689
0 Other Main Ledger Receipts		53,645,173	61,599,046
0 Total Non Revenue Receipts (B)		4,338,293,076	3,765,934,735
0 Total Revenue Receipts & Non Revenue Receipts C = (A)+(B)		49,220,625,442	41,777,598,535
Remittance to the Treasury (D)	*	16,363,812,041	13,253,906,419
Net Revenue Receipts & Non Revenue Receipts E = (C)-(D)		32,856,813,400	28,523,692,116
Less: Expenditure			
Recurrent Expenditure			
1,323,400,000 Wages, Salaries & Other Employment Benefits	5	1,218,663,283	1,055,234,245
2,429,866,000 Other Goods & Services	6	1,390,374,206	1,319,379,450
10,000,000 Subsidies, Grants and Transfers	7	7,242,598	7,980,619
0 Interest Payments	8	-	0
0 Other Recurrent Expenditure	9	-	0
3,763,266,000 Total Recurrent Expenditure (F)		2,616,280,087	2,382,594,313
Capital Expenditure			
72,634,000 Rehabilitation & Improvement of Capital Assets	10	53,986,915	31,252,863
2,109,100,000 Acquisition of Capital Assets	11	89,448,063	300,824,020
0 Capital Transfers	12	-	0
0 Acquisition of Financial Assets	13	-	0
5,000,000 Capacity Building	14	4,360,874	4,085,276
3,050,000,000 Other Capital Expenditure	15	2,658,924,584	1,949,000,000
5,236,734,000 Total Capital Expenditure (G)		2,806,720,436	2,285,162,159
Deposit Payments		1,709,187	3,304,348
Advance Payments		55,737,426	50,587,634
Other Main Ledger Payments		-	0
Total Main Ledger Expenditure (H)		57,446,613	53,891,982
9,000,000,000 Total Expenditure I = (F+G+H)		5,480,447,136	4,721,648,455
0 Balance as at 31st December J = (E-I)		27,376,366,265	23,802,043,661
Balance as per the Imprest Adjustment Statement		27,376,366,265	23,800,571,326
Imprest Balance as at 31st December		3,115,019	1,472,335
		27,379,481,284	23,802,043,661

* The amount of Rs.3,115,019.45 (Transit in money) remittances made to the treasury, which are not recorded in the treasury prints included in the book of the department on 31.12.2025, has been included in the remittance to the treasury (D)

ACA-P

Statement of Financial Position
As at 31st December 2025

	Note	Actual	
		2025	2024
		Rs	Rs
<u>Non Financial Assets</u>			
Property, Plant & Equipment	ACA-6	1,917,632,017	1,832,796,063
<u>Financial Assets</u>			
Advance Accounts	ACA-5/5(a)	122,503,679	120,411,426
Cash & Cash Equivalents	ACA-3	3,115,019	1,472,335
Total Assets		2,043,250,715	1,954,679,824
<u>Net Assets / Equity</u>			
Net Worth to Treasury		99,133,181	99,061,643
Property, Plant & Equipment Reserve		1,917,632,017	1,832,796,063
Rent and Work Advance Reserve	ACA-5(b)	-	
<u>Current Liabilities</u>			
Deposits Accounts	ACA-4	23,370,498	21,349,783
Unsettled Imprest Balance	ACA-3	3,115,019	1,472,335
Total Liabilities		2,043,250,715	1,954,679,824

Detail Accounting Statements in ACA format Nos. 1 to 7 presented in pages from 01 to 33 and Annexures to accounts presented in pages from 34 to 43 form an integral part of these Financial Statements. The Financial Statements have been prepared in accordance with the Government Financial Regulations 150 & 151 and State Accounts Guideline No. 06/2025, dated 16.12.2025 and hereby certify that figures in these Financial Statements, Notes to accounts and other relevant accounts were reconciled with the Treasury Books of Accounts and found in agreement.

We hereby certify that an effective internal control system for the financial control exists in the Reporting Entity and carried out periodic reviews to monitor the effectiveness of internal control system for the financial control and accordingly make alterations as required for such systems to be effectively carried out.


Chief Accounting Officer
Name :
Designation :
Date: 27.03.2026
D.W.R.B. Seneviratne
Ministry of Public Security and Parliamentary Affairs
18th Floor, "Suhurupaya", Battaramulla.


Accounting Officer
Name :
Designation :
Date: 2026/02/26
I. Chaminda Pathiraja
Controller General (Acting)
Department of Immigration & Emigration
"Suhurupaya", Sri Subhuthipura Road,
Battaramulla.


Chief Financial Officer/ Chief Account
Director (Finance)/ Commissioner (Fin
Name :
Date: 2026/02/26
K.G.S.P. Weerakoon
Chief Accountant
Department of Immigration & Emigration
"Suhurupaya", Sri Subhuthipura Road,
Battaramulla.

ACA-C

**Statement of Cash Flows
for the Period ended 31st December 2025**

	Actual	
	2,025	2,024
	Rs.	Rs.
<u>Cash Flows from Operating Activities</u>		
Total Tax Receipts		-
Fees, Fines, Penalties and Licenses	16,392,617,635	13,312,487,205
Profit	-	-
Non Revenue Receipts		
Revenue Collected on behalf of Other Revenue Heads	66,754,789	48,349,912
Imprest Received	4,280,918,000	3,699,290,000
Recoveries from Advance	66,136,306	66,806,489
Deposit Received	3,729,902	5,045,689
Total Cash generated from Operations (A)	20,810,156,632	17,131,979,295
<u>Less - Cash disbursed for:</u>		
Personal Emoluments & Operating Payments	2,181,216,705	1,996,268,670
Subsidies & Transfer Payments	7,242,598	7,980,619
Expenditure incurred on behalf of Other Heads	1,975,933	5,874,712
Imprest Settlement to Treasury	16,363,812,041	13,253,906,419
Advance Payments	58,208,290	50,601,775
Deposit Payments	1,709,187	3,304,348
Total Cash disbursed for Operations (B)	18,614,164,755	15,317,936,542
NET CASH FLOW FROM OPERATING ACTIVITIES(C)=(A)-(B)	2,195,991,878	1,814,042,753
<u>Cash Flows from Investing Activities</u>		
Interest	-	-
Dividends	-	-
Divestiture Proceeds & Sale of Physical Assets	-	-
Recoveries from On Lending	-	-
Total Cash generated from Investing Activities (D)	-	-
<u>Less - Cash disbursed for:</u>		
Capital Expenditure	2,197,464,213	1,812,570,418
Total Cash disbursed for Investing Activities (E)	2,197,464,213	1,812,570,418
NET CASH FLOW FROM INVESTING ACTIVITIES(F)=(D)-(E)	(2,197,464,213)	(1,812,570,418)
(G)=(C) + (F)	(1,472,335)	1,472,335
<u>Cash Flows from Fianacing Activities</u>		
Local Borrowings	-	-
Foreign Borrowings	-	-
Grants Received	-	-
Total Cash generated from Financing Activities (H)	-	-
<u>Less - Cash disbursed for:</u>		
Repayment of Local Borrowings	-	-
Repayment of Foreign Borrowings	-	-
Total Cash disbursed for Financing Activities (I)	-	-
NET CASH FLOW FROM FINANCING ACTIVITIES (J)=(H)-(I)	-	-
Net Movement in Cash (K) = (G) + (J)	(1,472,335)	1,472,335
Opening Cash Balance as at 01st January	1,472,335	-
Closing Cash Balance as at 31st December	(0)	1,472,335

3

ACA -I

Statement of Revenue for the period ended 31st December 2025

Revenue Accounting Officer :Department of Immigration and Emigration

Expenditure Head No :226

Revenue Code	Revenue Title	Note	Revenue Estimate		Revenue Collection			Refund from Revenue			(5)
			(1)		(2)			(4)			
			Original Estimate	Revised Estimate	Collected by Ministry/ Dept.	Collected by Other Ministries/ Depts. (SA-21)	Total	By Cash	Error Corrections	Total	
2003.02.07	Fees of Passports, Visas & Dual Citizenship		1(i)	1(ii)	2(i)	2(ii)	2(iii)=2(i)+2(ii)	4(i)	4(ii)	4(iii)=4(i)+4(ii)	5=2(iii)+(3)-4(iii)
			43,000,000,000	38,000,000,000	41,064,058,289	3,821,852,365	44,885,910,654	485,625	3,092,663	3,578,288	44,882,332,366
	Total Revenue (Note 1 - 4)		43,000,000,000	38,000,000,000	41,064,058,289	3,821,852,365	44,885,910,654	485,625	3,092,663	3,578,288	44,882,332,366

2026/02/06

Date

Signature and Name of Chief Financial Officer
/Chief Accountant / Head of Finance

*Format should be amended including only the relevant revenue codes.

Signature, Name and Designation of
Revenue Accounting Officer

K.G.S.P Weerakoon
Chief Accountant
Department of Immigration & Emigration
"Suhurupaya", Sri Subhuthipura Road,
Battaramulla.

I. Chaminda Pathiraja
Controller General (Acting)
Department of Immigration & Emigration
"Suhurupaya", Sri Subhuthipura Road,
Battaramulla.

ACA - 1(i)

Statement of Arrears of Revenue for the period ended 31st December 2025

Revenue Accounting Officer : Department of Immigration and Emigration

Expenditure Head No :226

		Net Revenue collection for three preceeding years			Year 1 Year 2 Year 3		(2022) (2023) (2024)		Rs.	
Period	Revenue Code	Revenue Description	Balance at the Beginning of the year (1)	Arrears of the Reporting year (2)	Recoveries (3)	Waived off Arrears of Revenue (4)	Balance at the end of the Year 5=(1)+(2)-[(3)+(4)]			
(1) Arrears in respect of the reporting year	Eg: 1001.01.00 1001.04.00 1002.05.04	No arrears of revenue							8,663,181,641	
Sub Total									23,834,534,358	
(2) Arrears in respect of the previous year	Eg: 1001.01.00 1001.04.00 1002.05.04								42,772,537,242	
Sub Total										
(3) Arrears before the previous years	Eg: 1001.01.00 1001.04.00 1002.05.04									
Sub Total										
Total										

2026/02/26

Date

Signature and Name of Chief Financial Officer /
Chief Accountant / Head of Finance

Signature of Revenue Accounting Officer
Name of Revenue Accounting Officer:
Designation of Revenue Accounting Officer:

K.G.S.P Weerakoum
Chief Accountant
Department of Immigration & Emigration
"Suhurupaya", Sri Subhuthipura Road,
Battaramulla.

I. Chaminda Pathiraja
Controller General (Acting)
Department of Immigration & Emigration
"Suhurupaya", Sri Subhuthipura Road,
Battaramulla.

ACA - 1(ii)

Explanation for the Variances between Original Revenue Estimate and Revised Revenue Estimate

Revenue Accounting Officer : Department of Immigration and Emigration Expenditure Head No :226

Revenue Code	Description	Original Revenue Estimate	Revised Revenue Estimate	Variance as a % of Original Revenue Estimate	Reasons for the Variance
2003-02-07	Fees of Passports, Visas, & dual Citizenship	43,000,000,000	38,000,000,000	11.63%	According to Cabinet Decision No. AMP/25/1223/821/029 dated 2025.08.05, it is expected that revenue will decrease due to the exemption of visa fees for 39 countries.

2026/02/26

Date

Signature and Name of Chief Financial Officer/
Chief Accountant / Head of Finance

K.G.S.P Weerakoon
Chief Accountant
Department of Immigration & Emigration
"Suhurupaya", Sri Subhuthipura Road,
Battaramulla.

Signature of Revenue Accounting Officer

Name of Revenue Accounting Officer:

Designation of Revenue Accounting Officer:

I. Chaminda Pathiraja
Controller General (Acting)
Department of Immigration & Emigration
"Suhurupaya", Sri Subhuthipura Road,
Battaramulla.

ACA - 1(iii)

Explanation for the Variances between Actual Revenue and Revised Revenue Estimate

Revenue Accounting Officer :Department of Immigration and Emigration				Expenditure Head No :226		Rs.
Revenue Code	Description	Revised Revenue Estimate	Actual Revenue	Difference between Revised Revenue Estimate and Actual Revenue	Variance as a % of Revised Revenue Estimate	Reasons for the Variance
2003-02-07	Fees of Passports, Visas, & dual Citizenship	38,000,000,000	44,882,332,366	6,882,332,366	18.11%	According to Cabinet Decision No. AMP/25/1223/821/029 dated 2025.08.05, it is expected that revenue will decrease due to the exemption of visa fees for 39 countries.

2026/02/24

Date



Signature and Name of Chief Financial Officer/
Chief Accountant / Head of Finance

K.G.S.P Weerakoon
Chief Accountant
Department of Immigration & Emigration
"Suhurupaya", Sri Subhuthipura Road,
Battaramulla.



Signature of Revenue Accounting Officer
Name of Revenue Accounting Officer:
Designation of Revenue Accounting Officer:

I. Chaminda Pathiraja
Controller General (Acting)
Department of Immigration & Emigration
"Suhurupaya", Sri Subhuthipura Road,
Battaramulla.

ACA - 2

Summary of Expenditure by Programme for the period ended 31st December 2025

Expenditure Head No :226

Department :Department of Immigration and Emigration

Programme Number given in Annual Estimates	Title of the Expenditure	Annual Budgetary Provision (1)	Supplementary Estimate Provision (2)	FR 66/69 Transfers (3)	Total Net Provision (4)=(1)+(2)+(3)	Total Expenditure (5)	Net Effect Savings / (Excesses) (6)=(4)-(5)
Programme (1)	(1) Recurrent	5,800,000,000	(2,000,000,000.00)	(36,734,000.00)	3,763,266,000	2,616,280,087	1,146,985,913
	(2) Capital	6,200,000,000	(1,000,000,000.00)	36,734,000.00	5,236,734,000	2,806,720,436	2,430,013,564
	Sub Total	12,000,000,000	(3,000,000,000.00)	-	9,000,000,000	5,423,000,523	3,576,999,477
Programme (2)	(1) Recurrent						
	(2) Capital						
	Sub Total						
	Grand Total	12,000,000,000	(3,000,000,000.00)	-	9,000,000,000	5,423,000,523	3,576,999,477



Chief Financial Officer /Chief Accountant/Director (Finance)/
Commissioner (Finance)

Date : 30.06/02/26

K.G.S.P Weerakoon

Chief Accountant
Department of Immigration & Emigration
"Suhurupaya", Sri Subhuthipura Road
Battaramulla.

Annexure-(i)

Statement of Losses and Waivers
(Losses under F.R. 106 and F.R. 113)
Ministry / Department / District Secretariat : Department of Immigration and Emigration
Expenditure Head No :226
Programme No. & Title :01-Operational Activities

(i) Statement of Losses Recovered/ Written off/Waived off during the year.

		Value		No. of Cases	Total Amount (Rs.)
		Rs.			
Below		Rs.	25,000.00	No	
Over		Rs.	25,000.01	No	
Total				No	

		Value		No. of Cases	Total Amount (Rs.)
		Rs.			
1				No	
2				No	
3				No	
4				No	
Total				No	

(ii) Statement of Losses being held to be Written off/Waived off or recoverable so far

		Value		No. of Cases	Total Amount (Rs.)
		Rs.			
Below		Rs.	25,000.00	No	
Over		Rs.	25,000.01	No	
Total				No	

		Value		No. of Cases	Total Amount (Rs.)
		Rs.			
1				No	
2				No	
3				No	
4				No	
Total				No	

Note- Details on losses under F.R.106 and waivers under F.R. 113 accounted under object code no 1701 and such losses and waivers expected to be accounted in coming years should be included.
* When there are no information with regard to this report, a nil report should be submitted

Chief Financial Officer /Chief Accountant/Director (Finance)
Commissioner (Finance)
Date : 2026/02/26

K.G.S.P Weerakoon
Chief Accountant
Department of Immigration & Emigration
"Suhurupaya", Sri Subhupura Road
Battaramulla.

Annexure-(ii)

Statement of Write off from books

Expenditure Head No :226 Ministry / Department / District Secretariat :Department of immigration and Emigration
Programme No. & Title :01-Operational Activities

1 Statement of losses and waivers under F.R. 109 during the year

	Value		No. of Cases		Value (Rs.)
	Below Rs. 25,000.00	No	Over Rs. 25,000.01	No	
(i)		No		No	
(ii)		No		No	

Total

2 Statement of write off from the book and recoveries under F.R. 109 during the year

Nature of Loss	Opening balance which was not written off	Value of loss	Recoveries	Value written off from the book	Balance carried forward which was not written off	Reference No. of Approval for write off from the book
	Rs.	Rs.	Rs.	Rs.	Rs.	
1 NO						
2						
3						
4						
5						
6						
Total						

Note - Excluding losses and waivers to be accounted in Annexure(i), only any other losses and waivers under F.R.109 should be included in this format.

* When there are no information with regard to this report, a nil report should be submitted

Chief Financial Officer /Chief Accountant/Director (Finance)/

Commissioner (Finance)

Date : 2024/02/26

K.G.S.P Weerakoon

Chief Accountant

Department of Immigration & Emigration
"Suhurupaya", Sri Subhuthipura Road
Battaramulla.

ඇමුණුම - (iv)

Statement of Liabilities - (i)

Statement of Commitments in terms of FR 94 (2) and (3)

Name of Ministry / Department / District Secretariat : Department of immigration
Expenditure Head No. : 226
Programme No. & Title : :01-Operational Activities

Name of the Person/Institution	Description of Commitments	Project	Sub Project	Object Code	Financing Code	Maximum Commitment Ceiling In terms of FR 94(2) Provisions (Rs.)	Total Cost Estimate In terms of FR 94(3) (Rs.)	Commitment & Liability Amount (Rs.)
1. Ministries/Government Department								
Total								0
2. State Corporations/Statutory Boards								
CEB	Electricity and water	1		1403	11			31,522
NWS & DB	Expenditure on Illegal Mig.	1		1409(148)	11			27,799
එකතුව								59,321
3. Others (Private Parties)								
Sanka Enterprises	Stationery and Office Requisites	1		1201	11			62,500
E-Wis Peripherals	Stationery and Office Requisites	1		1201	11			472,000
Gestetner of Ceylon Ltd	Plant and Machinery	1		1302	11			95,580
Gestetner of Ceylon Ltd	Plant and Machinery	1		1302	11			53,454
Gestetner of Ceylon Ltd	Service Agreement	1		1409(138)	11			147,854
Office Network (Pvt) Ltd	Service Agreement	1		1409(138)	11			454,890
E-W Information Systems	Service Agreement	1		1409(138)	11			310,430
E-W Information Systems	Service Agreement	1		1409(138)	11			319,312
E-W Information Systems	Service Agreement	1		1409(138)	11			582,057
E-W Information Systems	Service Agreement	1		1409(138)	11			800,287

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Name of the Person/Institution	Description of Commitments	Project	Sub Project	Object Code	Financing Code	Maximum Commitment Ceiling In terms of FR 94(2) Provisions (Rs.)	Total Cost Estimate In terms of FR 94(3) (Rs.)	Commitment & Liability Amount (Rs.)
E-W Information Systems	Service Agreement	1		1409(138)	11			73,832
E-W Information Systems	Service Agreement	1		1409(138)	11			224,545
E-W Information Systems	Service Agreement	1		1409(138)	11			19,659
E-W Information Systems	Service Agreement	1		1409(138)	11			271,944
Welfare Association	Miscellaneous Services Expenditure	1		1409(140)	11			4,270
A.A. Lakshman Newspapers	Miscellaneous Services Expenditure	1		1409(140)	11			32,862
Amarasinghe Builders	Expenditure on Illegal Mig.	1		1409(148)	11			774,446
Surani Enterprises	Expenditure on Illegal Mig.	1		1409(148)	11			929,302
Surani Enterprises	Expenditure on Illegal Mig.	1		1409(148)	11			789,873
S I T A (Switzerland Sari)	Advance Passenger Information Sys.	1		1409(152)	11			2,958,557
EPA Constructions & Interior Solutions	Buildings and Structures	1		2,001.00	11			7,906,824
Total								17,284,478
3. Others (Private Parties)								
D M S A Dissanayake	Overtime & Holiday Payments	1		1002	11			8,811
A V Tharanga	Overtime & Holiday Payments	1		1002	11			7,583
C M Munasinghe & 16 others	Overtime & Holiday Payments	1		1002	11			314,433
K. Gnanarajah	Rents & Local Taxes	1		1404	11			60,000
G.G. Kanchana	Rents & Local Taxes	1		1404	11			650,000
A.C. Farida Bibee	Rents & Local Taxes	1		1404	11			800,000
L G Bandula Wijayasiri	Rents & Local Taxes	1		1404	11			175,000
O.G.L.K. Premawansa	Miscellaneous Services Expenditure	1		1409(140)	11			10,000
A.H.L. de Soysa	Miscellaneous Services Expenditure	1		1409(140)	11			3,795
W.A.P.R. Prageeth	Miscellaneous Services Expenditure	1		1409(140)	11			10,000
I.C. Pathiraja	Institutional Specific Allowance	1		1003(052)	11			53,188
J.K. Athukorala	Institutional Specific Allowance	1		1003(052)	11			53,188
S.A.E.W. Kularathne	Institutional Specific Allowance	1		1003(052)	11			53,188
N.I.D. Paranavithana	Institutional Specific Allowance	1		1003(052)	11			53,188

Name of the Person/Institution	Description of Commitments	Project	Sub Project	Object Code	Financing Code	Maximum Commitment Ceiling In terms of FR 94(2) Provisions (Rs.)	Total Cost Estimate In terms of FR 94(3) (Rs.)	Commitment & Liability Amount (Rs.)
E.H.G. Prasanga	Institutional Specific Allowance	1		1003(052)	11			53,188
K.A.T. Kumarasinghe & 1 Other	Institutional Specific Allowance	1		1003(052)	11			31,913
S. Jasintha & 29 others	Institutional Specific Allowance	1		1003(052)	11			127,650
N.A.R. Priyantha & 12 others	Uniforms	1		1203(02)	11			19,984
Total								2,485,106
Grand Total								19,828,906


 Chief Financial Officer /Chief Accountant/Director (Finance)/
 Commissioner (Finance)
 Date : 2026/02/26

K.G.S.P Weerakoon,
 Chief Accountant
 Department of Immigration & Emigration
 "Suhunupaya", Sri Subhuthipura Road
 Battaramulla.

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Annexure-(v)

Statement of Liabilities - (ii)
Provision Transferred to the Deposit Account in terms of FR 215 (3) (b) & (c)

Name of Ministry / Department / District Secretariat : Department of Immigration and Emigration
Expenditure Code : 226
Programme No. & Title : 01-Operational Activities

Name of the Person/Institution (To be identified at the time of Transferring the Provision to Deposit Accounts.)	Description of Liabilities	L/C No.	Particular of Vote details from which Provisions were Transferred			Deposit Account No.	Amount Transferred (Rs.)
			Project	Sub Project	Object Code	Financing Code	
1. Ministries/Government Department	NO						xx xx
Total							
2. State Corporations/Statutory Boards							xx xx
Total							
3. Others (Private Parties)							xx xx
Total							
Grand Total							


Chief Financial Officer/Chief Accountant/Director(Finance)/Commissioner(Finance)
Date : 2026/02/26

K.G.S.P Weerakoon
Chief Accountant
Department of Immigration & Emigration
"Suhurupaya", Sri Subhuthipura Road,
Battaramulla.

Annexure-(vii)

Statement of Missing Vouchers

Ministry / Department / District Secretariat :Department of Immigration and Emigration
Expenditure Head No :226
Programme No. & Title : 01-Operational Activities

Date	Voucher No.	Name of Payee	Nature of Payment	Amount (Rs.)
		No Missing Vouchers		

* When there are no information with regard to this report, a nil report should be submitted


Chief Financial Officer /Chief Accountant/Director (Finance)/
Commissioner (Finance)
Date : 2026/02/06
K.G.S.P Weerakoon
Chief Accountant
Department of Immigration & Emigration
"Suhurupaya", Sri Subhuthipura Rd
Battaramulla.

Annexure-(viii)

**The Status Report as at 31/12/2025 on Bank Accounts opened
in terms of Treasury Operation Circular No. 3/2015 of 23/10/2015**

Expenditure Head No. :226 Ministry / Department / District Secretariat : Department of Immigration and Emigration

Serial No.	Name of Bank	Account No.	Balance as per Bank Statement as at 31/12/2025	Balance as Per Cash Book as at 31/12/2025	Total Value of Cheques not yet Presented to Bank as at 31/12/2025 (if exceeds 6 months)	Month of Last Bank Reconciliation Prepared
1	Bank of Ceylon	7041443	139,313,355	0	17,670	December 2025
2	Bank of Ceylon	7039793	0	0	0	December 2025
3	Bank of Ceylon	7040091	0	0	0	December 2025

I hereby certify that the above information is true and correct.



Chief Financial Officer / Chief Accountant/Director (Finance)/
Commissioner (Finance)

Date : 2026/02/26

K.G.S.P Weerakoon
Chief Accountant
Department of Immigration & Emigration
"Suhurupaya", Sri Subhupura Road,
Battaramulla.

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Performance Indicators

04 Chapter

The Department of Immigration and Emigration renders an exceptional service to the Public and is a leading Government Institution that engages in the role of earning revenue for the country on behalf of the Government of Sri Lanka. Below are the main Performance indicators of the Department.

- 01.** Percentage of the number of passports issued as per the number of passport applications received under the one-day service
- 02.** Percentage of the number of passports issued as per the number of passport applications received under the normal service
- 03.** Percentage of passports issued as per the number of passport applications received under the online system
- 04.** Percentage of number of dual citizenship certificates issued as per the number of applications received for obtaining dual citizenship
- 05.** Percentage of Electronic Travel Authorization granted as per the number of applications received for obtaining ETA.
- 06.** Percentage of earning revenue according to the annual targets

01

Number of applications received under the one-day was **516,574** and the number of passports issued within the year was **516,870**. Therefore, the percentage of passports issued as per the number of applications received under the one-day service was 100%.

In the year 2025, the number of applications received under the normal service was 133,557 and the number of passports issued during the year was 188,133. Therefore, the percentage of passports issued as per the number of applications received under the normal service is 100%.

02

03

The number of applications received under the online system during the year 2025 was 14,287 and the total number of passports issued during the year was 36,096. Therefore, the percentage of issuing passports as per the number of applications received under the online system during this year was 100%.

Action was taken to grant dual citizenship for 8,132 persons, out of 10,248 applications received for obtaining dual citizenship in the year 2025. Therefore, the percentage of granting dual citizenship as per the number of applications received was 79.35%.

04

05

Action was taken to grant Electronic Travel Authorization to 2,305,352 persons, out of 2,306,554 applications received for obtaining ETA in the year 2025. Therefore, the percentage of granting ETA as per the number of applications received was 99.93%.

The estimated revenue at the beginning of the year 2025 was Rs. 38.0 billion, and the total revenue actually earned in the year 2025 was Rs. 44.88 billion. Thereby, performance in earning revenue stood at 118.10%.

06

Key Performance Indicators - 2025

Special Performance Indicators		Actual output as a percentage (%) of the expected output		
		90%-100%	75%-89%	50%-74%
Key Performance Indicators of the Department				
1	Number of Passports issued as per number of Passport applications received under one day service.	√		
2	Percentage of the number of passports issued as per the number of passport applications received under the normal service	√		
3	Percentage of passports issued as per the number of passport applications received under the online system	√		
4	Number of Dual Citizenship Certificates issued as per number of applications received to obtain Dual citizenship.		√	
5	Number of authorizations granted as per the number of applications received to obtain ETA.	√		
6	Percentage of earning revenue as per the annual targets	√		
Performance indicators as per the Annual Action Plan				
1	Modernization of the Port		√	
2	Improvement of machinery and equipment		√	
3	Maintenance of vehicles		√	
4	Purchasing of office furniture and equipment as per the requirements of office	√		
5	Purchasing of 12 laminating machines	√		
6	Purchasing of 50 laptops	√		
7	Purchasing of 75 computers	√		
8	Purchasing of 5 token printing machines	√		
9	Purchasing of printers	√		
10	Purchasing of office equipment	√		
11	Purchasing of 5 Notebooks	√		
12	Upgrade of Departure Terminal switch for e-Gate project	√		
13	Upgrade of Network 24 port SEP-10G switch at BIA	√		
14	Replacing connectivity with SLT Rack switch and data center at BIA	√		
15	Fiber Network Infrastructure for data center and Departure /Arrival Terminal connectivity at BIA	√		
16	Replacement of network switch for CID and SIS connection (24 port Fiber switch)	√		
17	Kaspersky Virus guard	√		
18	Purchasing core switch other switches for Head office data center	√		
20	Modernization of Katunayake Restroom	√		
21	Introduction of a document management system for the Policy Division		√	
22	Windows License	√		
23	Employee training	√		
24	Purchasing of 500,000 blank passports	√		
25	Consumables required for passport printing	√		

Sustainable Development Goals

05 Chapter

5.1 Sustainable development goals identified

Target / Objectives	Targets	Indicators of achievement	Progress achieved so far		
			0%-49%	50%-74%	75%- 100%
Sustainable Development Goal No. 16 - Peace Justice and Strong Institutions	Strengthening the relevant institutional structure to prevent the terrorism and violence and taking action liaising with the other institutions connected therewith.	No. of foreigners deported based on the investigations carried out on foreigners staying in this country violating the Immigrants and Emigrants Act.			✓
		No. of foreigners prevented from entering the country based on investigations carried out on risky persons who may be threat to the national security.			✓
	Establishment of an institutional structure to prevent human trafficking and human smuggling.	No. of victims identified and provided relief based on the investigations carried out on human trafficking.			✓
	Rendering an efficient and quality service to members of the Public with transparency and accountability.	No. of persons who were taken into custody at the event of departing the country violating the Immigrants and Emigrants Act.			✓

5.2 Performance of Achieving SDGs

- 01.** The number of persons investigated through relevant on-site investigations under field surveillance for the year 2025 was 1196, and information of 1534 persons under remote surveillance has been entered into the follow-up register through the Visa Division. Accordingly, 2730 persons have been investigated during this year, and further investigations have been conducted in relation to 979 persons, out of the persons investigated.
- 02.** During this year, 928 foreigners received detention orders were entered to the Mirihana and Welisara Detention Centres, and 735 detainees, out of them, have been removed from the country on removal and deportation orders, and 279 detainees, out of the remaining foreigners, who were investigated, were removed from the country on notices to leave the country. Accordingly, a total of 1014 foreigners have been removed from the country during this year.
- 03.** 17,640 visa applications, out of 65,789 visa applications submitted this year, have been screened by the Risk Assessment Centre, and recoomendations have been made to reject 1072 high-risk visa applications, out of these applications, and the applications have been referred to the Visa Division.
- 04.** The number of cases identified in relation to the use of fake visas and air tickets for this year was 197, and 76 cases of irregular migration have also been reported.

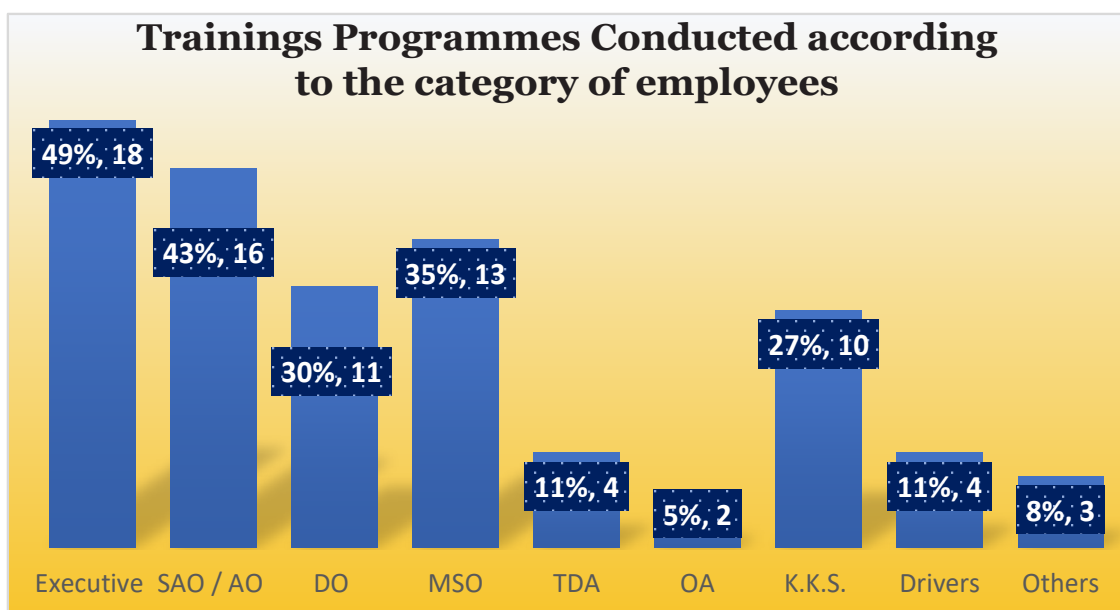
Human Resource Profile

06 Chapter

The training and development programmes implemented by the Training and Development Unit make a significant contribution to enhance the performance level of the Department and to continuously maintain a high level of performance.

In addition to the formal training provided on the role of the Department to the officers newly joining the Department on the basis of annual transfers and under new recruitments, a continuous programme is implemented to update the knowledge and practical training required for those officers during their period of service in the Department.

Accordingly, the provision allocated locally through the budget for training and development programmes is Rs. 7 million. Total number of programmes implemented by the Training and Development Unit in the year 2025 was 37, and 26 programmes, out of the programmes, were conducted by local provision and 11 programmes were conducted under the sponsorship of Embassies, International organizations and external institutions.



Compliance Report

07 Chapter

No.	Requirement Applicable	Status of Compliance (Complied / Not Complied)	Brief Explanation if not Complied	Corrective actions and decisions proposed to avoid non compliance in the future
1	The following Financial statements/accounts have been submitted on due date			
1.1	Annual financial statements	Complied	-	-
1.2	Advance to public officers account	Complied	-	-
1.3	Trading and Manufacturing Advance Accounts (Commercial Advance Accounts)	-	-	-
1.4	Stores Advance Accounts	-	-	-
1.5	Special Advance Accounts	-	-	-
1.6	Others	-	-	-
2	Maintenance of books and registers (FR - 445)			
2.1	Fixed assets register has been maintained and updated in terms of Public Administration Circular 267/2018	Complied	-	-
2.2	Personal emolument register/ Personal emolument cards have been updated and maintained	Complied	-	-
2.3	Register of Audit queries has been updated and maintained	Complied	-	-
2.4	Register of Internal Audit reports has been maintained and updated	Complied	-	-
2.5	All the monthly account summaries (CIGAS) are prepared and submitted to the General Treasury on due date	Complied	-	-
2.6	Register for cheques and money orders has been updated and maintained.	Complied	-	-
2.7	Inventory register has been maintained and updated.	Complied	-	-
2.8	Stock Register has been updated and maintained.	Complied	-	-
2.9	Register of Losses and Damages has been updated and maintained.	Complied	-	-
2.10	Commitment Register has been updated and maintained.	Complied	-	-

2.11	Register of Counterfoil Books (GA — N20) has been updated and maintained.	Complied	-	-
3	Delegation of Authority for financial control (FR 135)			
3.1	The financial authority has been delegated within the institute	Complied	-	-
3.2	The delegation of financial authority has been communicated within the institute.	Complied	-	-
3.3	The authority has been delegated in such manner so as to pass each transaction through two or more officers.	Complied	-	-
3.4	The controls have been adhered to by the Accountants in terms of State Account Circular 171/2004 dated 11.05.2014 in using the Government Payroll Software Package	Complied	-	-
4	Preparation of Annual Plans			
4.1	The annual action plan has been prepared.	Complied	-	-
4.2	The annual procurement plan has been prepared.	Complied	-	-
4.3	The annual Internal Audit plan has been prepared.	Complied	-	-
4.4	The annual estimate has been prepared and submitted to the Department of National Budget (NBD) on due date.	Complied	-	-
4.5	The annual cash flow statement has been submitted to the Treasury Operations Department on due date.	Complied	-	-
5	Audit queries			
5.1	All the audit inquiries should have been answered by the date set by the Auditor General.	Not Complied	Time taken to obtain information from Divisionss	All the Divisions should meet together to discuss answers
6	Internal Audit			
6.1	The internal audit plan has been prepared at the beginning of the year after consulting the Auditor General in terms of Financial Regulation 134(2)) DMA/1-2019	Complied	-	-
6.2	Answers have been provided to all the internal audit reports within a period of one month.	Complied	-	-
6.3	Copies of all the internal audit reports have been submitted to the Department of Management Audit in terms of Sub-section 40(4) of the National Audit Act, No. 19 of 2018	Complied	-	-

6.4	Copies of all the internal audit reports have been submitted to the Auditor General in terms of Financial Regulation 134(3)	Complied	-	-
7	Audit and Management Committees			
7.1	Minimum Of 04 meetings of the Audit and Management Committee have been held during the year as per the DMA Circular 1-2019	Complied	-	-
8	Asset Management			
8.1	The information on the purchase of assets and disposals was submitted to the Comptroller General's Office in terms of Paragraph 07 of the Asset Management Circular No. 01/2017	Complied	-	-
8.2	A suitable liaison officer was appointed to coordinate the implementation of the provisions of the circular and the details of the nominated officer were sent to the Comptroller General's Office in terms of Paragraph 13 of the afore-said circular.	Complied	-	-
8.3	The boards of survey were conducted and the relevant reports have been submitted to the Auditor General on due date in terms of Public Finance Circular No. 05/2016	Not Complied	Due to the implementation of 24-hour service for issuing passports from February to May 2025, it has become difficult to complete the verification of goods in the Divisions of the Department and to deploy survey board members and vehicles.	Providing instructions to complete the work on the due dates in the year 2026
8.4	The excesses and shortages that were disclosed through the annual verification of goods and other recommendations, were implemented during the period specified in the circular.	Not Complied		
8.5	The disposal of condemned articles had been carried out in terms of FR 772	Complied	-	-

9	Vehicle Management			
9.1	The daily running charts and monthly summaries of the pool vehicles had been prepared and submitted to the Auditor General on due date.	Complied	-	-
9.2	The condemned vehicles had been disposed of within a period of less than 6 months after condemning the vehicles.	Complied	-	-
9.3	The vehicle logbook had been maintained and updated.	Complied	-	-
9.4	Action has been taken in terms of F.R. 103, 104, 109 and 110 with regard to every vehicle accident	Complied	-	-
9.5	The fuel consumption of vehicles has been re-tested in terms of the provisions stated in Paragraph 3.1 of the Public Administration Circular No. 30/2016 of 29.12.2016	Not Complied	-	-
9.6	The absolute ownership of the log books of leased vehicles has been transferred after the term of the lease	Not Complied	-	-
10	Management of Bank Accounts			
10.1	The bank reconciliation statements had been prepared, got certified and made ready for audit by the due date	Complied	-	-
10.2	Active bank accounts carried forward from the year under review or previous years have been settled.	Complied	-	-
10.3	Action had been taken in terms of Financial Regulations regarding balances that had been disclosed through bank reconciliation statements and for which adjustments had to be made, and those balances should have been settled within a period of one month	Complied	-	-
11	Utilization of Provision			
11.1	Expenditure has been incurred from provision allocated without exceeding their limits.	Complied	-	-
11.2	In terms of F.R. 94 (1), incurring liabilities without exceeding the limit of the provision remaining at the end of the year after utilizing the provision made	Complied	-	-
12	Advances to Public Officers Account			
12.1	The limits had been complied with	Complied	-	-

12.2	A time analysis had been carried out on the loans in arrears	Complied	-	-
12.3	The loan balances in arrears for over one year had been settled	Not Complied	Loan balances of officers, who have vacated the post, have been interdicted and have been retired were not fully recovered.	Action are being taken to recover.
13	General Deposit Account			
13.1	Action has been taken as per F.R.571 in relation to lapsed deposits	Complied	-	-
13.2	The control account for general deposits had been updated and maintained	Complied	-	-
14	Imprest Account			
14.1	The balance in the cash book has been remitted to the Department of Treasury Operations at the end of the year under review.	Complied	-	-
14.2	The ad-hoc sub imprest issued as per F.R. 371 should have been settled within one month immediately after the completion of the purpose for which it is granted.	Not Complied	The work, for which the sub imprest was taken sometimes lasts for more than a month.	The relevant officer should be informed to settle ad-hoc sub imprest immediately after the completion of the purpose for which it is granted.
14.3	The ad-hoc sub imprest should have been issued without exceeding the limit approved in terms of F.R. 371	Complied	-	-
14.4	The balance of imprest account should have been reconciled with the Treasury books monthly.	Complied	-	-
15	Revenue Account			
15.1	The refunds from the revenue collected had been made in terms of the relevant regulations.	Complied	-	-
15.2	The revenue collected had been directly credited to the revenue without crediting it to the deposit account.	Complied	-	-
15.3	Returns of arrears of revenue should have been forwarded to the Auditor General in terms of F.R. 176.	Complied	-	-

16	Human Resource Management			
16.1	Maintaining the staff within the limit of approved cadre.	Complied	-	-
16.2	All members of the staff have been issued a duty list in writing	Complied	-	-
16.3	All reports have been submitted to Department of Management Services in terms of MSD circular No.04/2017 dated 20.09.2017	Complied	-	-
17	Provision of information to the public			
17.1	An information officer has been appointed and a proper register for providing information has been maintained and updated in terms of Right To Information Act and Regulations.	Complied	-	-
17.2	Information about the institution has been provided through its website and facilities have been provided for the public to express their commendations / allegations about the institution through the website or through alternative channels.	Complied	-	-
17.3	Bi-Annual and Annual reports have been submitted as per section 08 and 10 of the RTI Act	Complied	-	-
18	Implementing the Citizens' Charter			
18.1	A Citizens'/Clients' Charter has been formulated and implemented in accordance with the Ministry of Public Administration and Management circular No.s 05/2008 and 05/2018 (1).	Complied	-	-
18.2	A methodology has been prepared by the Institution in order to monitor and assess the formulation and the implementation of Citizens'/Clients' Charter as per paragraph 2.3 of the Circular.	Complied	-	-
19	Preparation of the Human Resource Plan			
19.1	A human resource plan has been prepared in terms of the format in Annexure 02 of Public Administration Circular No.02/2018 dated 24.01.2018.	Complied	-	-



ஊடுதன ஁ லுடுதன டெபார்ட்மென்டுவ
குடிவரவு ஡ற்றும் குடியகல்வுத் துணைக்களம்
Department of Immigration and Emigration