

# Performance Report 2023



## Department of Immigration and Emigration

“Suhurupaya”  
Sri Subuthipura Road  
Battaramulla  
Sri Lanka

**Publication: Policy, Development and Reforms Division**





### Message from the Controller General of Immigration and Emigration

The Department of Immigration and Emigration can be recognized as a foremost institution that has executed to fulfill the aspirations of the people efficiently and diligently irrespective of the challenges during a period when the economic crisis was active in most countries in the world as well as Sri Lanka even at the beginning of the year 2023. As the Controller General of that institution I consider that it is fortunate to comment on the functions carried out and mentioned in the performance report prepared for the year 2023.

I am happy to recall that public aspirations could be fulfilled efficiently more than earlier before such a circumstance and the ability to make a contribution amounting to Rs. 42.8 billion to the National Revenue reaching beyond the expected targets and it is a 79.8% increase compared to the revenue of the last year.

Online methodology was introduced in the year 2023 to issue urgent passports within 03 days and normal passports within 14 days with the intention of making efficient the process of issuing Passports further and it was a great achievement to accept passport applications with the contribution of 50 Divisional Secretariats throughout the island in the year 2023. And I consider it as unique for taking action to introduce a new e-visa methodology to apply online in order to get tourist attraction.

I express my gratitude at this juncture of dawning the year 2023 to the Hon. Ministers of the Ministries in charge of the Department, Secretaries to the Ministries, personnel who showed us the path to get fulfilled our vision, mission and functions as well as the public and private institutions, local and foreign organizations cooperatively work together and the service and facility providing institutions and all the clients. I would like to take this opportunity to appreciate specially the service of the entire staff of the Department of Immigration and Emigration and the officers temporarily attached from other Public Institutions for their dedication to render continuous service with high perseverance before the high demand for passports exceeding the capacity throughout the year.

**I.S.H.J. Illukpitiya**

Controller General

Department of Immigration and Emigration

Suhurupaya

Battaramulla.



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## Chapter 01 - Institutional Profile

### 1.1 Introduction

The Department of Immigration and Emigration is implemented in accordance with the legal authority received under the Immigrants and Emigrants Act, No. 20 of 1948 and the amendments made thereto, Immigrants and Emigrants Regulations of 1956 and the amendments made thereto and also the provisions of Acts pertaining to the grant of Citizenship.

To formally regulate the entry and exit of non-citizens of Sri Lanka as to ensure the national security, supervision of activities of non Sri Lankan citizens staying in this country, issuing passports on the requirement of Sri Lankan Citizens in order to ensure the Sri Lankan identity overseas, issuing visas to foreigners and granting of citizenship in this country to the children of Sri Lankan citizens born abroad as well as granting citizenship in this country for persons who are applying for Sri Lankan citizenship is the major role of this Department. The staff is always committed to provide more efficient and friendly service to the customers using modern technologies.

Department of Immigration and Emigration is a Department which engages in a significant role of earning National revenue. Furthermore, year 2023 can be recognized as a year in which demand for passports was rapidly increased compared to previous years. Even though the other Public institutions rendered services with limitations before the Covid pandemic situation and fuel crisis, Head Office, Regional offices of this Department as well as the offices at Airports and Ports were kept open for the continuation of public services. Thereby it enabled to add an income amounting to Rs.42.8 billion to the National Revenue in the year 2023. It is an increase of 79.8% compared to the previous year.

### Legal Authority

- The Constitution of the Democratic Socialist Republic of Sri Lanka.
- Citizenship Act No. 18 of 1948 and amendments thereto.
- Immigrants and Emigrants Act No. 20 of 1948 and amendments thereto.
- Indian and Pakistani Residences (Citizenship) Act No. 03 of 1949.
- Immigrants and Emigrants Regulations of 1956 and amendments thereto.
- Indo - Ceylon Agreement (Implementation) Act No. 14 of 1967 and amendments thereto.
- Grant of Citizenship to Stateless Persons Act No. 39 of 1988.
- Grant of Citizenship to Persons of Indian Origin Act No. 35 of 2003.
- Grant of Citizenship to Chinese Origin Persons Act No. 38 of 2008
- All regulations and orders related to the above mentioned Acts.
- Circulars and instructions issued by the Controller General of Immigration & Emigration

## 1.2 Vision, Mission and Objectives of the Institution

### **Vision**

To be the best immigration and emigration service in the region.

### **Mission**

We regulate the entry and exit of persons and provide citizenship services, while safe guarding the nation's security and social order and promoting economic development.

## **Objectives**

- To act as a key stakeholder in national security
- Proper management of legal entry & exit through the designated ports complying with the International Standards.
- To establish Sri Lankan Identity Overseas.
- To be the best government organization in the Public Service by providing quality and efficient service to clients.

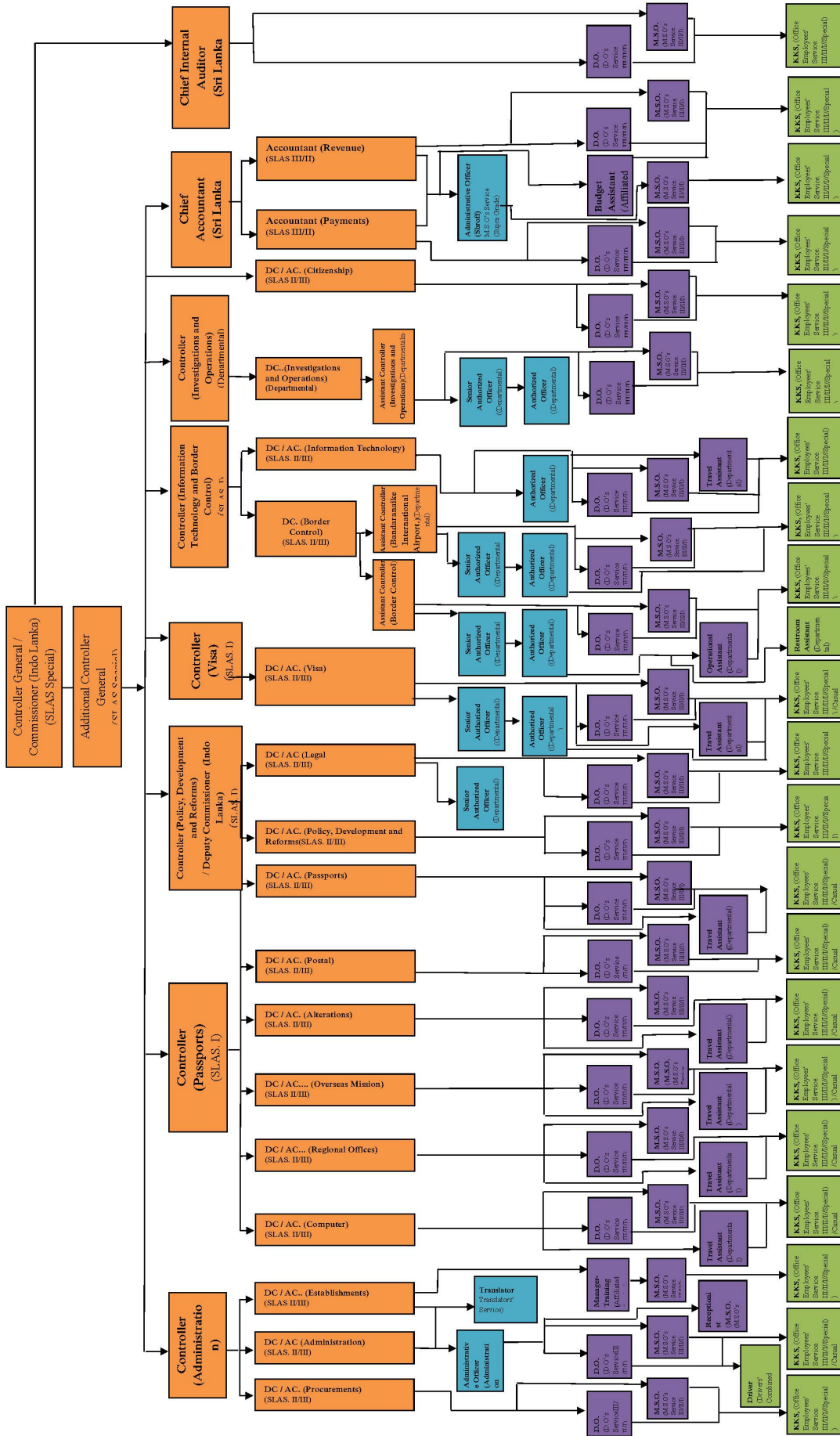
## **1.3 Key Functions**

- To control entry and regularize exit of non-citizens of Sri Lanka, to supervise the activities of non- Sri Lankan citizens staying in this country and to remove undesirable non-citizens out of Sri Lanka
- To issue passports for Sri Lankan Citizens
- To issue and extend visas for foreigners
- To grant Sri Lankan Citizenship and function incidental thereto.
- To grant Dual Citizenship and function incidental thereto.



# 1.4 Organization Structure

## Organization Chart Department of Immigration and Emigration



## 1.5 Main Divisions and Branches of the Department

### 01. Administration Division

- Administration Branch
- Training and Development Branch
- Procurement Branch
- Transport Branch
- Welfare Unit
- Public Information Unit
- Reception Counter
- Piyasa Premises

### 02. Travel Division

- Travel Branch
- Passport Processing Branch
- Passport Alteration Branch
- Overseas Mission Branch
- Postal Branch
- Regional Offices

### 03. Policy, Development and Reform Division

- Policy, Development and Reform Branch
- Indo Lanka Citizenship Branch
- Legal Branch

### 04. Visa Division

- Visa Branch

### 05. Information Technology and Border Control Division

- Port Branch

### 06. Investigation and Operation Branch

### 07. Account Division

### 08. Internal Audit Division

### 09. Citizenship Division

### **1.5.1 Administration Division**

General Administration, Human Resource and Physical Resource Management, Office Management, Vehicle usage Management, maintenance work, training and development work, procurement work of the Department and the acquisition of lands for regional offices and other purposes are the functions carried out by this Division. Better liaison and management between the internal and external branches of the Department are also carried out by the Administration Division. These functions are carried out under the following Branches and Units. All these functions are supervised by the Controller (Administration). Viz.

1. Administration Branch
2. Training and Development Branch
3. Procurement Branch
4. Transport Branch
5. Welfare Unit
6. Public Information Unit
7. Reception Counter
8. Piyasa Premises

#### **1.5.1.1 Administration Branch**

This Branch carries out the General Administration in the Department. Furthermore, Human resource and physical resource management and Office management are also executed under this Branch.

#### **1.5.1.2 Training and Development Unit**

It is the responsibility of the Training and Development Unit to take action for the upliftment of human resources and to increase the level of performance by properly managing the new and existing human relations compared to the expansion of the scope of work and the present staff in order to match with the innovative and extensive changes that may occur nationally and internationally and the professional pressures and challenges that may arise from the same aligning in a way that is suitable for the past experiences, creative practices, quality and standards of ethical systems and social, economic, political, legal and technical expansion in the overall work performed by the Department of Immigration and Emigration.

Among the broad objectives of this unit, identification of more suitable and timely training and development programmes, planning, organizing, conducting, feeding back and assessment of the results in order to build up a productive and motivated performing group obtaining the public sponsorship and the cooperation of both local and foreign institutions for the purpose.

The Details of the functions performed in the year 2023 by the Training and Development Unit are concised in Table 6.3 of Chapter 6.

### **1.5.1.3 Procurement Branch**

Procurement Branch is entrusted to perform the task of procuring goods, works and services for the Department, adhering to the Government Procurement Guidelines and other relevant rules and regulations announced from time to time by the responsible Entity for Procurement. The objective of this Branch is to procure goods, works and services in a proper and transparent manner supporting the Goals and Objectives of the Department. Accordingly, role of this Branch is as follows:

- Preparation of Procurement plan in alignment with the Action Plan for every year at the commencement of respective year.
- Performing the procurement activities in alignment with the Procurement plan
- Assisting in Technical Evaluation Committees and Procurement Committees
- Perform the key roles of sourcing, negotiations, competitor analysis, and supplier performance monitoring.

### **1.5.1.4 Transport Branch**

This Branch provides transport facilities required in engaging officers in duties at the Head office, ports, airports and regional offices situated throughout the island and providing transport facilities to take into custody the foreigners who stay in this country violating borders. Total number of vehicles belong to the Department is 33.

### **1.5.1.5 Welfare Unit**

The Welfare Society of the Department of Immigration and Emigration consisting of about 1060 members implements miscellaneous religious, social and cultural programmes for the welfare of the members and their family members as well as the entire society. The objective of the Welfare Society is to provide a better, quality service to the Public through their efficient and satisfactory service by generating thereby a physically and mentally fit group of personnel.

### **1.5.1.6 Public Information Unit**

Public Information Unit has been established on the Fifth Floor of the Department under telephone number 1962. All information regarding the services required to be obtained from the Department can be obtained through this unit.

### **1.5.1.7 Reception Counter**

This cordially welcomes the public as soon as visiting the Department expecting various services and guides them to the correct Divisions and Branches.

### 1.5.1.8 Piyasa Premises

Piyasa premises have been established for giving necessary instructions for the public who visit to the Department, waiting until handing over the applications and issuing Passports under oneday service. It has facilitated for obtaining assistance in filling applications and taking photographs for passports and visa in addition. Furthermore, communication and canteen facilities are also available.

### 1.5.2 Travel Division

Travel Division, which is functioned under the supervision of the Controller (Travel), is the closest Division to the general public. It issues a passport in conformity with international standards enabling Sri Lankans to travel overseas, stay there and return without any obstacle. Passports are issued under one day service and normal service and these services are rendered at the Head Office and at the regional offices

#### Objectives and role

1. To follow methodologies for the issuance of Passports to Sri Lankan citizens containing accurate, quality and true information.
2. To implement policies for safeguarding and improving the standard of Sri Lankan Passport.
3. To implement Court orders on Immigration and Emigration affairs of Sri Lankans.
4. To work in sound collaboration with government Security forces and other public institutions on affairs pertaining to immigration and emigration of Sri Lankans.

The functions of this Division are performed through 5 Branches and 4 Regional offices as follows.

- Travel Branch
- Passport Processing Branch
- Passport Alteration Branch
- Overseas Mission Branch
- Postal Branch
- Regional Offices – Kandy, Vavuniya, Kurunegala and Matara,

#### 1.5.2.1 Travel Branch

Travel Branch is the place where majority of customers visit daily. Four Regional Offices have been established in the districts of Kandy, Matara, Vavuniya and Kurunegala in addition to the Head office to obtain Travel documents regionally. These offices issue Passports both under Normal and Oneday service.

Invitation of applications online was commenced with effect from 15.06.2023 with the intension of rendering a maximum service for the clients due to increased number of clients as record in the year 2022.

### 1.5.2.2 Passport Processing Branch

This Branch is functioned under the supervision of the Controller (Travel).

Following action is taken after the relevant scrutinization of applications referred by Travel Branch and Overseas Mission Branch to Passport Processing Branch for preparation of new passports.

After completion of the tasks of data entry, their validation, capturing the photographs and signatures, printing, 4<sup>th</sup> page observation printing in case of any alterations and observations in passports printed, quality assurance, laminating the passports, their comparison and 4<sup>th</sup> page scanning and final quality confirmation, the passports to be issued under one day service are sent to issuing counters, passports to be issued under normal service are sent to Postal Branch and passports to be issued for applications received through Foreign Missions are sent to Overseas Mission Branch.

In addition, applications referred for alterations are subjected to Data entry, re-validation and 4<sup>th</sup> page observation printing pursuant to corresponding inspection.

In the process of printing passports applied online, which was newly commenced in addition to this methodology, all the subsequent stages including checking applications, printing the numbers with corresponding bar codes and printing passports are carried out.

### 1.5.2.3 Passport Alteration Branch

This Branch is functioned under the supervision of Controller (Travel). Inclusion of the alterations under various categories to the passport issued is carried out by this Branch taking in to consideration the subsequent requests of passport holders.

A sum of Rs. 1200/- is levied per alteration. The altered Passport is provided to the clients within one hour with the assistance of one Shroff officer and three officers from the computer section.

The role of this Branch is as follows.

- Alteration of Surname / other names
- Addition of designation / removal of designation
- Insertion of maiden name
- Insertion of name after marriage
- Insertion of National Identity Card Number
- Alteration of the place of birth
- Insertion of dual citizenship
- Validation for single journey
- Cancellation of single travel limit
- Removal of conditions imposed for the period of validity

#### 1.5.2.4 Overseas Mission Branch

Issuing passports to the Sri Lankan expatriates is carried out by this Division. Newly prepared passports for the applications forwarded to this Department by Sri Lankan expatriates through Foreign Missions via Ministry of Foreign Affairs are handed over back to the relevant Foreign Mission through the Ministry of Foreign Affairs by this Overseas Mission Branch. Subsequently they are issued to the relevant applicants through Foreign Missions.

#### 1.5.2.5 Postal Branch

The main function of this Branch is to send, by registered post to the applicants without delay, the passports prepared under normal service.

#### 1.5.2.6 Regional Offices

Regional Offices of the Department of Immigration and Emigration are situated in Matara, Kandy, Vavuniya and Kurunegala Districts. Issuance of Passports under normal and one day service and alterations to the Passports issued are made at such offices.

### 1.5.3 Policy, Development and Reform Division

Policy, Development and Reform Branch, Indo - Lanka Citizenship Branch and Legal Branch are functioned under this Division under the supervision of Controller (Policy, Development and Reforms) / Deputy Commissioner (Indo - Lanka).

#### 1.5.3.1 Policy, Development and Reform Branch

This Branch has been established with a view of implementing development and policy making activities of the Department of Immigration and Emigration in a well-planned and more proper manner.

#### Key functions Performed

1. Formulation of relevant policies and plans in performing the preliminary tasks of the Department
2. Amendment of laws, Acts, and Ordinances related to the Department
3. Preparation and issuance of internal circulars and procedures and preparation and updating of operational manuals.
4. Preparation of Annual Action Plan and taking action to execute the same.
5. Preparation of Performance Report of the previous year.
6. Preparation of progress reports to be sent monthly, quarterly and annually to other Institutions and submitting them to the relevant institutions on due date.
7. Liaison of duties related to policy work with the line Ministry and other Institutions.
8. Taking action to draft the Cabinet Memoranda pertaining to the requirement of the Department, to obtain Cabinet approval and to present observations for Cabinet Memoranda forwarded from other Ministries.
9. Preparation of answers for the questions presented expecting oral answers at the Parliament.
10. Liaison for special projects implemented by the Department and liaison, guidance and supervision of the progress of Capital projects carry out annually.

### Special functions of the year 2023

- Carrying out the operations required to finalize Capital Projects with 98% progress.
- Declaration of Colombo Port City Special Economic Zone as an approved port of entry and exit through Extraordinary Gazette No. 2316/16 dated 24.01.2023.
- Taking necessary action to provide all country passports through Overseas Missions for Sri Lankans living at rehabilitation camps in India.

#### 1.5.3.2 Indo Lanka Citizenship Branch

Controller General is the *ex officio* Commissioner for Registration of Persons of Indian Origin and the Controller (Policy, Development and Reform) is the *ex officio* Deputy Commissioner for Registration of Persons of Indian Origin.

Persons who satisfy the qualifications under the Indian and Pakistani Residences (Citizenship) Act, No. 03 of 1949, Indo – Ceylon Agreement (Implementation) Act, No. 14 of 1967 and amendments thereto, Grant of Citizenship to Stateless Persons Act, No. 39 of 1988, Grant of Citizenship of Persons of Indian Origin Act, No. 35 of 2003 have been granted Citizenship of Sri Lanka with effect from the effective dates of those Acts.

Role of this Division is to grant citizenship for Sri Lankan Residences with an Indian Origin and handle matters incidental thereto and Registration of persons with a Chinese Origin in terms of the Grant of Citizenship to Chinese Origin Persons Act, No. 38 of 2008 and handle matters incidental thereto.

#### 1.5.3.3 Legal Branch

The role of this Branch is to assist in providing the necessary instructions and assistance to execute the legal authority empowered by legislative enactments and assist in efficient performance of the Departmental activities by amending the relevant legislations as and when required.

#### Functions performed by the Legal Branch:

##### Courts related Affairs

- I. Obtaining from Magistrate's Courts, Colombo the summons and warrants pertaining to law suits filed by the Department and taking action to forward such summons and warrants to the relevant persons.
- II. Submission of observations related to law suits in which the Controller General or other officer of the Department has been made a respondent.
- III. Preparation of relevant information and files for which summons have been issued to Controller General or other officer of the Department to give evidence before Courts and making necessary arrangements to make participate the suitable officers in the courts proceedings on the relevant dates.
- IV. Preparation and sending the relevant Courts 1804 letters and reports of information making aware the Court orders with incomplete information and that cannot be executed.



### Agreement related Affairs

- I. Taking action for coordinating with the Ministry of Foreign Affairs to form bilateral agreements for the purpose of exemption of Diplomatic and official Passport holders from Visas.
- II. Submission of observations for agreements entered the Department with local Institutions pertaining to the functions of the Department.
- III. Submission of observations for the foreign agreements, to be entered Sri Lanka with foreign countries, presented from the Ministry of Foreign Affairs, Ministry of Defence and other Ministries related to the scope of this Department and submission of observations on the Agreements presented by the Ministry of Defence related to the scope of this Department.
- VI. Extending the assistance required for formulating re-admission Agreements and liaison with the Ministry of Foreign Affairs as required.
- V. Administering legal instructions to prepare Lease agreements to enter between the parties related to buildings and houses required for continuing the functions of the Department and taking necessary action for the same. (Lease agreements related to Kandy, Kurunegala, Matara, Vavuniya offices and Hambantota, Trincomalee and Jaffna hostels of the employees.)
- VI. Provision of clearance related to the agreements entered with semi-governmental and Private Sector institutions which provide services.
- VII. Submission of observations regarding the Agreements entered into this Department with other Government institutions, obtaining the recommendations from the Department of Attorney General and making necessary liaison to sign the agreements.

### Other complaints

Taking action regarding the letters referred to this Division on corruptions occurred in connection with contravening the provisions in Immigrants and Emigrants Act and other complaints made by Officers in Charge of Police, other Institutions and persons.

#### 1.5.4 Visa Division

This Division is functioned under the supervision of Controller (Visa). Visa activities in Passports of the foreigners are functioned under the Visa Branch.

This division carries out the issuance and extension of valid visa in accordance with the Section III of the Immigrants and Emigrants Act, No. 20 of 1948 which contains the provisions in respect of controlling entry of non Sri Lankan Citizen to Sri Lanka and Immigrants and Emigrants Regulations No. 02 to 35 of 1956 under the Act ensuring the national security of the country for the foreigners who arrive Sri Lanka, enabling them to stay legally in this country.

The main objectives of this Division are to contribute considerably to the national revenue of the country through issuing and extending visa, to contribute to national development through facilitating foreign employment in essential services and implementing the visa policies as to favour the country.

In accordance with the above Immigrants and Emigrants Act and its regulations, this Department issues visa under two main visa categories namely Residence visa and non-Residence visa for foreigners visit this country.

### **Residence Visa**

These Residence visas are issued to non- Sri Lankans belonging to the following categories and intend to reside in Sri Lanka for a long period in order to fulfill special purposes.

01. Employees
  - Persons employed in projects under BOI
  - Employees of Non- Governmental Organizations
  - Employees of the Institutions under Overseas Missions
  - Employees of the projects implemented through Private Companies / Public Sector
02. Investors
  - Investors of monetary capital in Sri Lanka
  - Those who engage in business activities in Sri Lanka.
03. Persons arrive for religious purposes
  - Clergies
  - Constructors of religious places / helpers
04. Students
  - University students
  - Students of government approved educational institutions
05. Registered Indians covered by the Indo - Lanka Pact 1967
06. Sri Lankans and their dependents
07. Family members of a Sri Lankan
  - Spouse
  - Children holding foreign nationality
08. Employees work for foreign Missions in Sri Lanka and their dependents
09. My Dream Home
10. Residence Guest Scheme
11. Visa granted for those who are staying on medical reasons
12. Golden Paradise Visa Programme
13. Colombo Port City
14. Visa granted for appearing before Courts

### **Non -Residence Visa**

This is a visa type issued for the purpose of visiting this country for short-term requirements. This is of twofold as Visit Visa and Transit Visa and again visit visa is of twofold as Tourist and Business visa.

### **Visit Visa**

These visas are issued to the foreigners for short term basis for tourism or business purposes under Electronic Travel Authorization and through Sri Lankan Overseas Missions situated in foreign countries.

## 1. Tourist Visa

This visa is issued under ETA for a period of 30 days for tourists who visit Sri Lanka for a short period for the following purposes.

- MICE – Purposes of tourism – Investor Conference / Exhibitions / Programmes / Jamboree)
- To seek Ayurvedic Medical Treatment (Herbal)
- To participate in Arts Music and Dance Event
- To participate in Pilgrimages/ Sport Event/ Weddings
- For Sightseeing or Holidaying
- To visit Friends and Relatives

## 2. Short term Business Visa

This visa is issued for foreigners who visit Sri Lanka for other purposes of short term business nature other than tourism. The documents in proof of the relevant task shall be submitted for this purpose. (Eg. Business discussions, institutional workshops etc.) Period of Visa for one year is granted for those who visit for Business Affairs.

## 3. Multiple Entry Visa - Business

This visa is granted for a period of one year for the foreigners who visit Sri Lanka for business purposes and the maximum days one can stay in this country after obtaining this visa is 180 days.

### Transit Visa

A Visa issues for the purpose of entering in to Sri Lanka in the course of journey from other country except Sri Lanka to another destination. This is issued free of charges subjecting to a maximum number of two days.

### Simplification of Visa Methodology

Regulations were made as per the approval of the Cabinet of Ministers received for the Cabinet Paper No. 23/1593/626/016 of 29.08.2023 on “Simplification of the Existing Visa methodology of the Department of Immigration and Emigration” and the regulations were adopted by the Parliament and published in the Extraordinary Gazette No. 2360/24 of 27.11.2023.

The changes made as per the amendment are as follows.

#### (a) Visit Visa

- Granting of Investor Visa subjecting to a fee of USD 200 per annum ( as five (05) years for investors of USD 100,000 and 10 years for investors of USD 200,000 )
- Issuance of “Employment Visa” for a year subjecting to a fee of 200 USD
- Issuance of Visa for Clergies and for thos who engage in religious purposes” for a year subjecting to a fee of 200 USD

- Issuance of “Student Visa” for foreign students for the entire period of study subjecting to a fee of 200 USD
- Visa are granted for those who serve for NGO/ INGO for a fee of USD 200 and for 31 organizations recommended by the Ministry of Foreign Affairs free of charges.
- Issuance of a “Digital Nomad Visa” for a year getting levied a fee of USD 500 for tourists who use vocationally the Digital Technology.
- Introduction of three Visa categories as PCC Residence, PCC Business and PCC Employment for Port City Colombo.
- My Dream Home and Residence Guest Visa Schemes are not implemented in future and only the extensions of them will be made.
- Introduction of a new Residence Visa for non Sri Lankan parents depended on Sri Lankan citizen or a Guardian who has legal relationship of a Sri Lankan citizen or elder parents who are depended on Non Sri Lankan spouse married to a Sri Lankan citizen.

**(b) Tourist Visa**

- “Standard Visit Visa” has newly been introduced. It is granted for a period of 06 months once for the short term visiting tourists as Tourist and Business visa and it has a double entry facility and to stay for a maximum period of 02 months at a stretch during one stay. Furthermore this Visa may be obtained even after arriving the Airport.
- Furthermore, there is another Visa with multiple entry facilities, subjecting to a stay for a maximum period of 90 days in the country at one stay, for a period of one year at once for Visit visa or business visa.
- Facilities have been provided to grant Visit Tourist or Business Visa as above as 2 years, 5 years and 10 years with multiple entry facilities subject for a period of stay in this country for 180 days at a stretch.

**(c) Transit Visa**

- A Visa is granted for the purpose of crossing Sri Lanka in the course of journey from other country to another destination free of charges for two days.
- A fee of USD 25 is get levied to grant a Transit Visa to travel for 04 days in this country for tourists who travel in a Passenger Vessel via a Port of Sri Lanka.
- A Shore Pass for the merchant crew members of a ship in the local waters of Sri Lanka is granted free of charge for a period of 30 days to enter the land and if they stay further visa may be get extended paying a monthly for a period of another two months under a monthly fee of USD 25. If staying for more than aperiod of 03 months with effect from the date of arrival, visa shall be applied paying the relevant fee.

Following the existing methodology of issuing visa according to the decisions made taking in to consideration the national security and obtaining security clearance reports accordingly and implementing further obtaining the existing Health Protection Plan introduced by the Ministry of Health as per the existing Cabinet decisions are implemented further as earlier.

**(d) Permanent Residence Visa**

- The Final draft of the regulations made to issue a Permanent Residence Visa for ex Sri Lankans who do not have the possibility of applying for Dual Citizenship, foreign spouse of a Sri Lankan Citizen and for foreign children have been submitted to the Legal Draftsman.

**1.5.5 Investigation and Operation Branch**

This Branch takes action to identify before entry into, arriving and staying in Sri Lanka the foreigners who are not complying with the Immigrants and Emigrants Act No.20 of 1948 and Immigrants and Emigrants regulations of 1956 enacted there under and international laws and who may be a threat to the safety of the country, supervise activities of foreigners staying in Sri Lanka, conduct required investigations and take legal action to take into custody, to detain, remove or deport out of the country the foreigners staying in the country by violating immigrants and emigrants laws, to take action with active access to prevent the above crimes and to empower the rules connected therewith.

This Branch operates through 5 Units.

1. Investigation Unit
2. Detention Centers
3. National Counter Human Trafficking Resource Centre (NAHTRC)
4. Risk Assessment Center
5. Border Surveillance Unit

**1.5.5.1 Investigation Unit**

This unit carries out the functions that taking into custody the foreigners staying in the country violating the Immigrants and Emigrants Act, detainment and deporting them out of the country and other affairs pertaining to the investigation activity. Such Investigations are carried out in two ways.

- I. Field surveillance
- II. Distant surveillance.

**I. Field Surveillance**

Under the Field Surveillance site inspections are carried out visiting the relevant places on the complaints and information and action is taken to make necessary further action scrutinizing the Passports of foreigners. Carrying out investigations under the field surveillance had to be restricted due to fuel crisis and the situation prevailed in the country in the year 2023. Total number of investigations carried out under the field surveillance in this year was 785

**II. Distant Surveillance**

In addition to the field surveillance and investigations, Distance Surveillance process was implemented since the year 2019 through the Investigation Unit to gather correct information on foreigners visited and stayed in Sri Lanka and to get verify the information via distance surveillance through the data system of the Department. The information on the foreigners are entered into the information Search Register through this process.

Thereby it enabled to eliminate the potential of being victims, especially foreign women, for human trafficking or trafficking of persons due to non-extension of their visa and thus the potential for violating the immigration and emigration laws and other laws.

## 2. Detention Centers

This Detention Centre detains the foreigners, who were staying in Sri Lanka violating the Immigrants and Emigrants Act and who were taken in to custody on miscellaneous crimes in Sri Lanka, until they are removed from this country, attends their basis requirements until then, presents for medical treatments they required and clinical activities.

Accordingly, when there is a need to obtain medical treatment for the detainees, the officers on duty take the detainees to hospitals, hospitalize them in cases where hospitalization is necessary, and conduct medical camps when necessary.

There are two Detention Centres under the administration of this Department at present.

- I. Mirihana Detention Centre
- II. Welisara Detention Centre

The foreigners detain at this Foreign Detention Centre are :

- 1) Foreigners who are taken into custody by the Investigation Division on violation of Immigrants and Emigrants Act.
- 2) Foreigners handed over to the Department of Immigration and Emigration for removing out of the island on court's orders
- 3) Foreigners who have taken into custody by Sri Lanka Police on violating Immigrants and Emigrants Act.
- 4) Foreigners who voluntarily present them self for the Department on violating Immigrants and Emigrants Act.

## 3. National Anti Human Trafficking Resource Centre (NAHTRC)

NAHTRC is a unit that operates under the Investigation Division of the Department of Immigration and Emigration. This carries out the functions of identification of the victims of human trafficking or human smuggling caused to foreigners in Sri Lanka and via borders and the instances of other informal migrations, extending

assistance for Investigation Division to prevent them, organizing training programmes for Immigration and Emigration Officers, updating the facts to National Anti Human Trafficking Task Force established at national level and operating through the Ministry of Defence, Ministry of Justice, Crime Investigation Department and the other institutions connected to the investigations of above incidents and maintenance of the required coordination, Making aware the information through the Ministry of Defence on programmes carried out annually by Department of Immigration and Emigration for TIP report prepared annually by United States Department, coordination specially with Border Surveillance Unit and Immigration and Emigration Division of Airport, exchanging intelligence information with foreign Immigration and Emigration officers, liaison with NGOs and International Organizations on eradicating Human trafficking and smuggling.

#### 4. Risk Assessment Centre

- This Centre, established under the Investigation Division in May, 2019, carries out the functions of identifying the risky passengers who wish to enter into Sri Lanka, arrive the country, staying in the country and depart Sri Lanka and the tendencies early through collecting, preparing, planning and analyzing the intellectual information on border controlling activities and incidental thereto. Thereby this Centre prevents their arrival or departure and sharing such information with the other Institutions which are responsible to the safety of this country. Accordingly, these data are used productively for the preparation and implementation of short-term and long-term immigration and emigration safety and investigation approaches.
- This Section finds out the human traffickers, victims, human smugglers, illegal migrants, organized offenders, and the routes they used for such purposes. Furthermore, frequent investigations are carried out regarding the patterns of new risky migrations that may be a threat to the national safety.
- When a passenger obtains the Electronic Travel Authorization (ETA) before entering into the country, this Unit investigates on the risky passengers before approving their visa.
- This unit carries out the functions of collecting, analyzing, and updating the information of foreigners staying in the country overstaying their period of visa and obtaining the support of other Departments as required and collecting, analyzing, exchanging and updating information about the people who visit the country under different visa categories and their places of stay as well.

#### 5. Border Surveillance Unit

The Border Surveillance Unit was established at Bandaranaike International Airport (CMB) in July, 2019 with the intention of extending assistance required for the investigations on misuse of visa and minimizing human trafficking and human smuggling which are considered as organized crimes.

Functions performed by the Border Surveillance Unit :

- This Unit identifies the human traffickers and victims, human smugglers, misusers of tourist visa and users of fake passports and documents. Investigations are carried out on trafficking of persons / human smuggling or other organized crimes through communicating the intelligence information found out by this unit to the Investigation Branch and National Anti Human Trafficking Resource Centre (NAHTRC). Additionally, communication of intelligence information found out by the Investigation Unit and Risk Assessment Centre to this unit, the relevant doubtful immigrations and emigrations will be strictly scrutinized at the airport.
- Four hundred and fifteen (415) informal migrations, 181 fraudulent documents, facilitators for such activities and clients and victims connected to crimes have been identified by this Unit and most of the human trafficking incidents which focused Sri Lanka could be able to prevent in the year 2023.

The authenticity of the documents utilizing the modern technology through the Document lab located attaching to this unit are get proven and their conditions are provided to the officers of this Department as well as the Aviation Companies and other public Institutions.

### 1.5.6. Information Technology and Border Control Division

This Division is functioned under the supervision of Controller (Information Technology).

#### Basic Functions

The basic intention of the Information Technology Division is to maintain the existing software and hardware without hindrance and to improve the information technology system introducing new methodologies as to render a maximum service facility to the Public.

Another function of this Division is to update the agreements with outsourcing institutions that provide services related to the computer system of the Department and to monitor the maintenance as per the agreements.

Furthermore, this Division issues to the relevant Institutions according to the information available in the data system of this Department, the reports related to the foreign travels of various persons requested made by various institutions inclusive of the Government Ministries, Departments, courts, security forces (Police and Tri forces), Statutory Boards, Commissions, State banks and financial institutions.

In addition to the basic functions mentioned above, following special tasks are also carried out by this Information Technology Division.

01. Uplifting of the productivity of service making the improvements identified for existing five compute rmodules being sensitive on the public requirements.
02. Updating the new website of the Department.
03. Upgrading the existing hardware and software system
04. Updating of necessary information on tours of air passengers as per Court Orders.
05. Taking necessary action for blacklisting the passports, as per the orders made by the Controller (Travel).

The Integrated Enquiry Management System (IEMS) was established for the provision of information and statistics of Immigration and Emigration. Foreign Diplomatic Consular Missions in Sri Lanka directly maintain relations with this Division and verification of the accuracy of passports are made through this Division prior to the issuance of visas when necessary. Our Department has replied for 555 such inquiries during the period from 01.01.2023 to 31.12.2023.

#### Stolen and Lost Travel Document Unit (SLTD)

Information provided by Police stations on lost or stolen travel documents are directly transmitted to the Department by the NCB or the SLDMM. Such passports are investigated, invalidated as not to use again and dispatch them to the INTERPOL. Arrangements have been made to prevent any other person travelling overseas using such a passport. The main objective of the SLTD is to prevent such illegal acts.



NCB and SLDMM have sent 4234 passports to the Department from 01.01.2023 up to 31.12.2023. Number of Passports of which the information has been sent to the data system of the INTERPOL was 4184. The balance passports are reported to be received to the owners again.

### **Integrated Enquiry Management System (IEMS)**

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### **Re-admission Case Management System (RCMS)**

Information pertaining to Sri Lankans deported from foreign countries are referred to this Department through computer system getting confirmed the Sri Lankan citizenship from the embassies in each such country. Sri Lankan citizenship gets confirmed ultimately by the use of passport data in the Department and data in the Department for Registration of Persons through the same computer system. Subsequently recommendation is given for the issuance of temporary travel document.

#### **1.5.6.1 Ports Branch**

The major functions of this Branch are;

- To control entering the persons who are not Sri Lankan citizens into Sri Lanka, regularization of the said Passport holders travelling out of Sri Lanka, performance of border controlling activities and clearance activities of the entire immigrants and emigrants inclusive of the Sri Lankan Passport holders efficiently and productively at all approved Air and sea ports situated around the Island as to generate a positive motivation in National economy giving priority to the national security. Provision of physical and human assistance services for the purpose and liaison of entire clients. In addition to this granting of the legal authority on behalf of the Controller General to courier Sri Lankan Passports to foreign countries in which Foreign Missions and Visa Sections have not been established in Sri Lanka.
- Granting of Border Control information required to the law empowering Institutions of the Government and semi-government sector on the requirement.
- Providing legal permission to courier passports from Sri Lanka to the country's embassy for Sri Lankan passport holders who wish to leave for countries where visa sections are not established in Sri Lanka.

- Approaching naval agents related to bonds involving foreign naval crews landing in Sri Lanka.
- Review physical and human development activities of all approved active ports and coordinate with necessary departments.
- Prediction of future development of ports.
- Providing relevant representations in matters related to the ferry sector.
- Dispatch of officers and residual staff and all coordination activities to provide the necessary clearance work for passengers who wish to come for Sri Lanka tours by passenger ships.
- Public and semi-public, private sector organizations such as Civil Aviation Authority, Airports and Airlines concerned Ministry, Sri Lanka Port Authority concerned Ministry, Sri Lanka Shipping Agency (CASA), Airline Company Representatives, Related Agencies (AOC) and coordinating with organizations.
- Trade unions and coordination activities related to ferry operations.

### Functions

1. Clearance of passengers arriving and departing from Sri Lanka.
2. Approval for sending (courier) the passports of persons who need to obtain entry visas for countries where embassies of foreign countries are not established in Sri Lanka.
3. Issuance of permission to come ashore temporarily to the crew of a ship anchored at an approved port in Sri Lanka.
4. Issuance of bonds (stickers) for foreign naval personnel coming to Sri Lanka.
5. Issuance of letters containing immigration information of travelers who have gone abroad according to the needs of various institutions.
6. Provision of electronic travel authorization at the ports for tourists coming to Sri Lanka without Electronic Travel Authorization.
7. Duties related to the execution of orders issued by the courts prohibiting the departure and entry into the country and the letters sent by other institutions asking about the departure and arrival of people from the country.
8. Issuance of immigration/emigration forms to be completed by passengers at the ports on departure from Sri Lanka and on arrival in Sri Lanka.
9. Direct, monitor, review and update the services of immigration and immigration officers attached to ports.

### Approved ports for arrival and departure

1. Bandaranaike International Airport - Katunayake
2. Mahinda Rajapaksa International Air Port – Mattala
3. Colombo International Airport – Ratmalana
4. Koggala Airport
5. Jaffna International Airport
6. Colombo Port
7. Galle Port
8. Ruhunu Magampura Mahinda Rajapaksa Port (Hambantota International Port)
9. Trincomalee Port
10. Thalaimannar Pier

11. Norochcholai Port
12. Oluvil Port
13. Batticaloa International Airport
14. Kankasanthurai Port
15. Colombo Port City Special Port Economic Zone

### 1.5.7 Citizenship Division

Functions of the Citizenship Division are executed on Statutory authority of the Citizenship Act, No. 18 of 1948. Ex officio Executive powers to implement Citizenship Act have been vested in the Secretary to the relevant line Ministry. Executive powers of the Secretary are executed through an Assistant Secretary and such powers are thereby executed by a Deputy Controller of the Citizenship Division. Since provisions and executive procedures of Citizenship Act are directly joined to the process of issuing passports through Foreign Missions which are governed by the Immigrants and Emigrants Act, Citizenship Division is located in the Department of Immigration and Emigration.

### 1.5.8 Account Division

Accounts Division is functioned as three units viz. Payment Section, Budget Section and Revenue Section under the supervision of Chief Accountant and under the guidance of Accountant ( Expenditure) and Accountant (Revenue).

### Functions

The major function of Finance Division is the financial management of the Department of Immigration and Emigration. This Department is an income generating Department and it carries out the functions of collecting revenue, accounting and supervision, management of the Advance to Public Officers' Account and Asset Management of the Department. It guides to make expenses of the Department in terms of Financial Regulations and Treasury Circulars subject to the limits of approved provisions, direction and management of all the financial activities inclusive of preparation of annual and monthly reports of this Department (annual budget estimate, annual revenue estimate, annual accounts, monthly account summaries and general deposit account) and submitting those reports to the Treasury, Departments and other relevant Institutions on due date are undertaken by this Accounts Division.

#### (a) Revenue and Targeted Progress

The estimated total revenue target of the Department was Rs. 28.1 billion at the beginning of the year 2023 and the actual total revenue earned in the year 2023 was Rs. 42.76 billion. In comparing the total revenue amounting to Rs. 23.83 billion earned in the year 2022, all sources of revenue have shown a higher growth in the year 2023. Such growth has caused to boost up the total revenue up to Rs. 42.76 billion in the year 2023.

**(b) Actual Expenditure in the year 2023**

The estimated provisions for the expenditure of the Department in the year 2023 was Rs. 5,726.00 million. A sum of Rs. 2,819.90 million for recurrent expenditure and a sum of Rs. 2,906.10 million for capital Expenditure had been approved out of the provisions. The actual total expenditure in the year 2023 was a sum of Rs. 4,988.74 million. It has spent a sum of Rs. 2,292.80 million for recurrent expenditure and a sum of Rs. 2,695.94 million for capital expenditure.

**1.5.9 Internal Audit Division**

This Division is functioned under the supervision of Chief Internal Auditor.

**Objective**

Establishment of internal administrative methodologies and independent assurances and provision of instructions that guide to improve the operational activities of the Department.

**Scope of the Internal Audit**

Reviewing all fields of the Department of Immigration and Emigration and all Divisions thereunder, scrutinizing the reports and documents required for such review, access to the stores and individuals and making the relevant reporting to the Head of the Department.

**Functions performed in the year 2023****1. Internal Audit Reports submitted**

- Internal Audit on Payment Voucher Management
- Internal Audit on management of expenditure of the Department and preparation of expenditure estimates.
- Internal Audit on the implementation of Citizenship Act, No. 18 of 1948
- Internal Audit on the preparation of Bank Reconciliation Statements
- Internal Audit on the preparation of monthly Account summaries and related reports.
- Internal Audit on the maintenance of Personal Files
- Internal Audit on taking legal action for taking into custody, detension, deporting out the unauthorized persons.
- Special Audit on the condition of existing stock and the future requirement of Blank Passports.
- Internal Audit on the preparation and implementation of Annual Action Plan.
- Special Investigation on the machines stored at the Stores without issuing them to the Divisions
- Special Investigation on Advance B Account as at 31/12/2022
- Internal Audit on Regional office at Matara
- Internal Audit on the performance of Lawsuits and court affairs related to the Department
- Internal Audit on the issuance of Shore Passes for the crew members of a ship anchored in approved port of Sri Lanka to disembark temporarily.
- Internal Audit on the process of implementation of the policies related to the protection and improvement the of due standard of Sri Lankan Passport and the issuance of passports.

## **2. Special Reports presented**

- I. Preparation of the preliminary report of Chief Internal Auditor in the year 2023.
- II. Preparation of Revenue Analysis Report for the final quarter of the year 2022 and first three quarters of the year 2023.
- III. Preparation of expenditure Analysis Reports for the last quarter of the year 2022 and for the first three quarters of 2023.
- IV. Preparation of Quarterly Assessment Reports of the Chief Internal Auditor for the last quarter of the year 2022 and for the first three quarters of 202

## **3. Conducting Audit and Management Committee Meetings in every quarter.**

## **4. Other special functions**

- I. Preparation of Risk register for the year 2023
- II. Preparation of Internal Audit Plan of the year 2024
- III. Audit of Annual Accounts of the Welfare Society of the Department

## **Programmes expected to be carried out in future**

Implementation of Audit Plan approved for the year 2024.

## Chapter 02 – Progress and Future outlook

### 2.1 Progress achieved in the year 2023

#### 2.1.1 Travel Division

##### Progress of the issuance of Passports

Travel Branch is the place where majority of customers visit daily. Four Regional Offices have been established in the districts of Kandy, Matara, Vavuniya and Kurunegala in addition to the Head office to obtain Travel documents regionally. These offices issue Passports both under Normal and Oneday service.

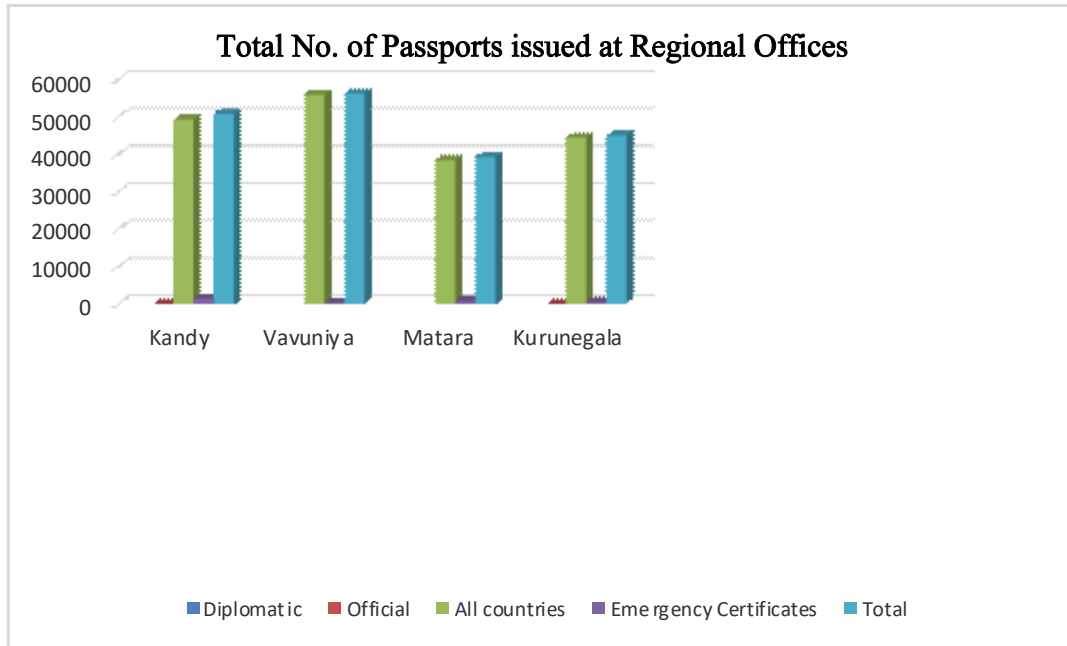
As the clients had increased reportedly in the year 2022, calling applications online has been commenced with effect from 15.06.2023 with the intention of rendering them a maximum service.

#### 1. Total No. of Passports issued by the Department in the year 2023

Diplomatic	Official	All countries	Emergency Certificates	Identification Certificates	Total
241	1,112	900,388	8,839	2	910,582

#### 2. Total No. of Passports issued at Regional Offices

Office	Diplomatic	Official	All countries	Emergency Certificates	Total
Kandy	-	-	49,357	1,506	50,864
Vavuniya	-	-	55,885	376	56,261
Matara	-	-	38,407	894	39,301
Kurunegala	-	-	44,496	634	45,131



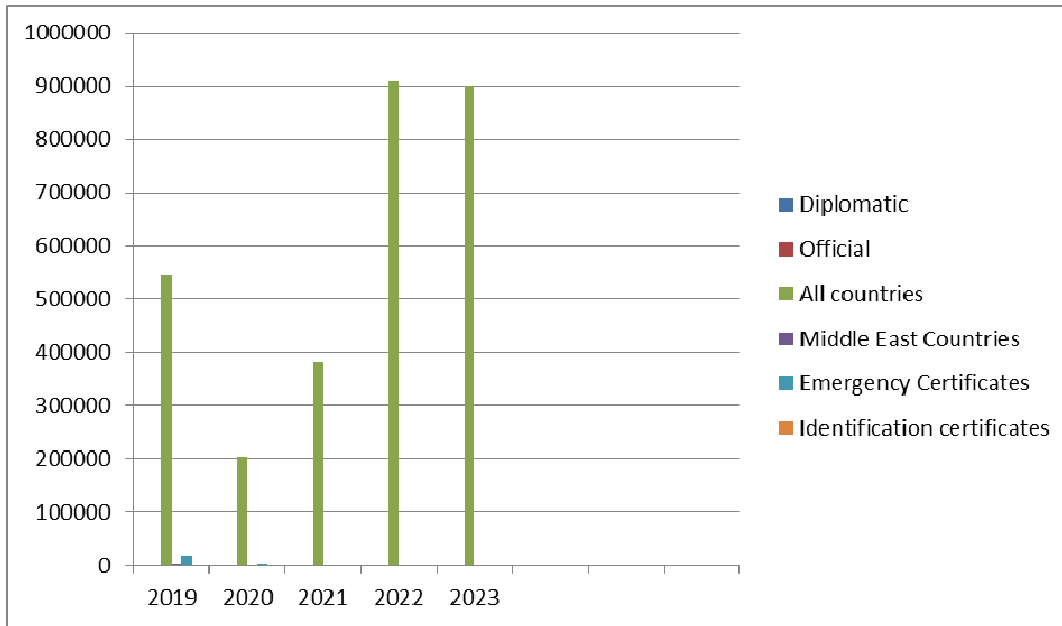
### 3. No. of Passports issued online in the year 2023.

Emergency Service	Normal Service	Total
14,755	34,015	48,770

### 4. Issuances of Passports since 2019 to 2023 (As per Category of Passports)

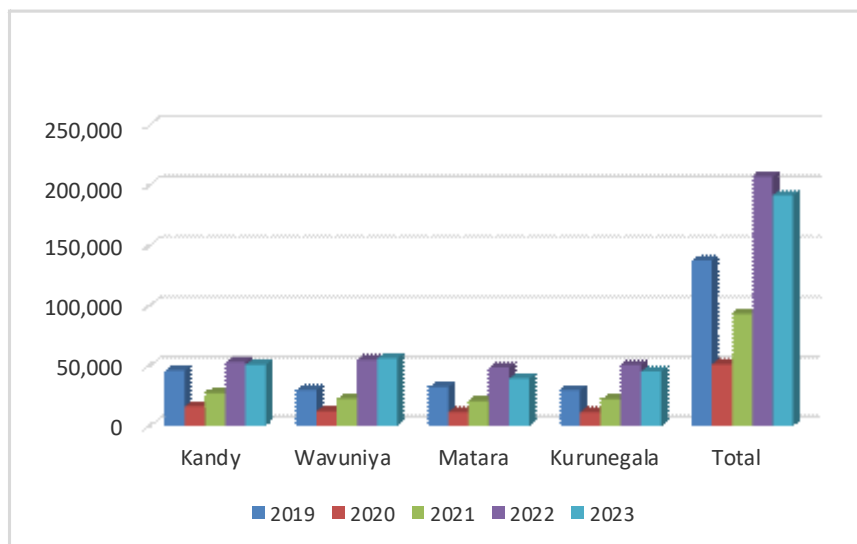
Year	Diplomatic	Official	All countries	Middle East Countries	Emergency Certificates	Identification certificates	Total
2019	314	1,585	545,883	3916	19,674	1	571,373
2020	175	404	204,081	13	4,738	-	209,411
2021	398	860	381,301	-	1	-	382,560
2022	249	711	910,138	-	590	1	911,689
2023	241	1,112	900,388	-	88,39	2	910,582
<b>Total</b>	<b>1377</b>	<b>4672</b>	<b>2,941,791</b>	<b>3,929</b>	<b>25,003</b>	<b>4</b>	<b>2,985,615</b>

**Issuances of Passports since 2019 to 2023 (As per Category of Passports)**



**5. No. of Passports issued by Regional Offices since 2019 to 2023**

Office	2019	2020	2021	2022	2023
Kandy	45,982	16,230	27,395	53,120	50,864
Vavuniya	29,820	12,269	22,708	54,881	56,261
Matara	32,109	11,353	20,754	48,464	39,301
Kurunegala	29,589	11,451	22,306	50,680	45,131
<b>Total</b>	<b>137,500</b>	<b>51,303</b>	<b>93,163</b>	<b>207,145</b>	<b>191,557</b>





### 2.1.1.2 Passport Alteration Branch

1) Number of alterations made through the Head Office

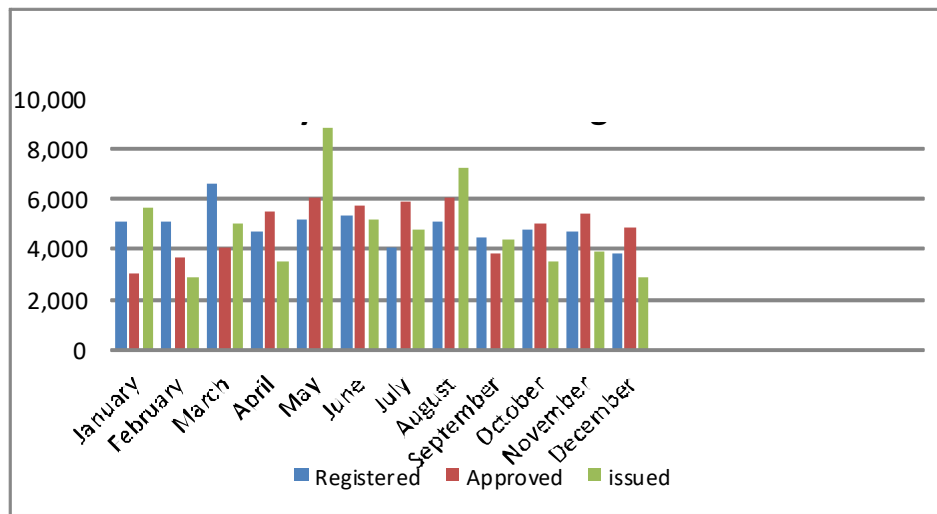
Category	Total
Validation for a single foreign tour	261
Cancellation of single tour limit	4878
Inclusion of Dual Citizenship	246
Removal of children's details	15
Inclusion of National Identity Card Number	9803
Inclusion of name before marriage	134
Change of Surname / other names	8087
Inclusion of the name after marriage	625
Other alterations 01	7334
Other Alterations 02	41
Inclusion /Removal of designation	19826

### 2.1.1.3 Progress of Overseas Mission Branch

1) Number of passports registered, approved and issued by this Branch during the year 2023

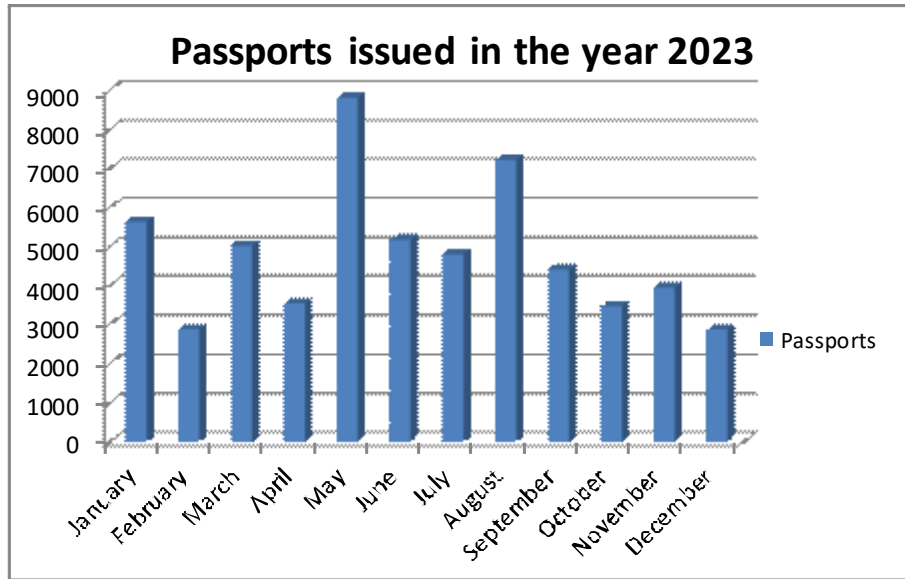
Month	Registered	Approved	issued
January	5,068	3,000	5,634
February	5,066	3,691	2,886
March	6,591	4,081	5,019
April	4,686	5,520	3,543
May	5,157	6,050	8,815
June	5,378	5,767	5,170
July	4,094	5,898	4,800
August	5,072	6,067	7,220
September	4,482	3,809	4,412
October	4,745	5,044	3,475
November	4,675	5,433	3,943
December	3,831	4,873	2,875
<b>Total</b>	<b>58,845</b>	<b>59,233</b>	<b>57,792</b>

## 2) Number of passports registered, approved and issued by this Branch during the year 2023



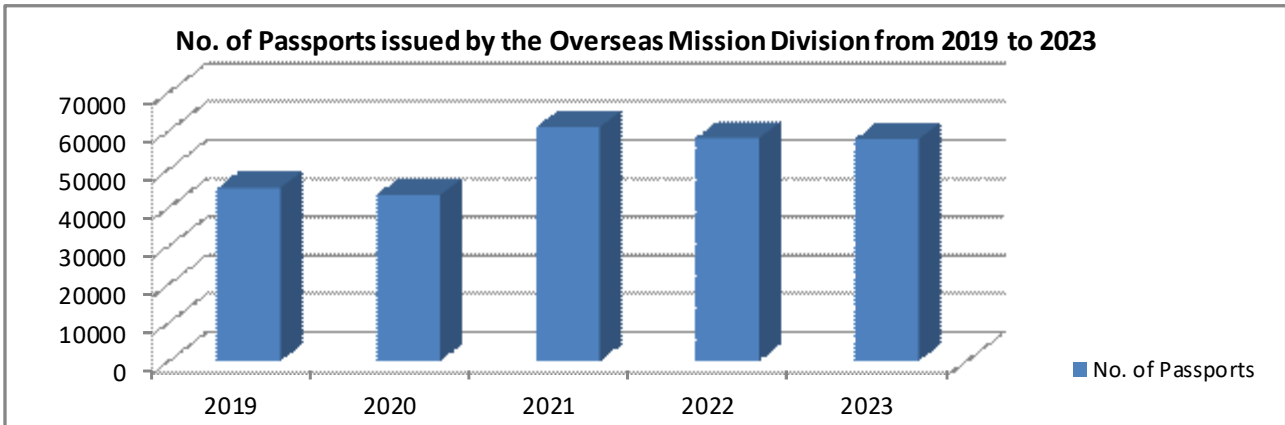
## 3) Number of Passports issued by this Branch in the year 2023.

Month	Number
January	5,634
February	2,886
March	5,019
April	3,543
May	8,815
June	5,170
July	4,800
August	7,220
September	4,412
October	3,475
November	3,943
December	2,875
<b>Total</b>	<b>57,792</b>



#### 4) Particulars of the passports issued by Overseas Mission Branch since 2019 to 2023

Month	2019	2020	2021	2022	2023
January	3,785	3,610	1,983	5,592	5,634
February	2,681	4,370	2,793	3,290	2,886
March	4,035	2,243	6,148	4,487	5,019
April	4,088	3,112	3,411	5,003	3,543
May	5,448	1,935	6,582	6,115	8,815
June	3,858	3,147	8,815	5,731	5,170
July	3,684	3,155	5,983	6,323	4,800
August	3,778	3,630	5,580	6,006	7,220
September	3,593	5,583	4,011	4,080	4,412
October	4,052	5,290	5,956	661	3,475
November	3,142	4,331	4,186	5,322	3,943
December	2,950	2,795	5,440	5,469	2,875
<b>Total</b>	<b>45,094</b>	<b>43,201</b>	<b>60,888</b>	<b>58,079</b>	<b>57,792</b>



## Special Programmes carried out in the Year 2023

- Implementation of the Special Programme of issuing Passports for Sri Lankan refugees in Rehabilitation Camps in India.



### 2.1.2 Visa Branch

- 1) Progress of granting Electronic Travel Authorizations, new issuances & extensions of visa in the year 2023

Description	Number
Granting of ETA	1,635,268
Issuances of Resident visas	23,311
Extensions of Resident visas	22,639
Extension of short term visas (Tourist, business and Multiple entry visas)	27,941
Exemption from the visa requirement due to obtaining Dual citizenship (Sri Lankan)	3,633

## 2) Progress of granting Electronic Travel Authorizations, new issuances & extensions of visas from 2017 to 2023

Description	2017	2018	2019	2020	2021	2022	2023
Granting of ETA	2,392,219	2,307,541	1,533,386	374,068	234,313	691,427	1,635,268
Issuance of Residence Visa	28,044	27,395	23,219	9,294	15,861	23,318	23,311
Extensions of Residence visa	26,949	29,948	34,596	29,691	28,595	27,392	22,639
Extension of short term visa (Tourist, business and Multiple entry visa)	58,220	63,452	61,031	31,985	20,246	41,775	27,941
Exemption from the visa requirement due to obtaining Dual citizenship (Sri Lankan)	2,598	1,478	1,488	339	468	998	3,633

## 3) Comprehensive account on extensions and issuances of residence visa - 2023

Serial No.	Category of Residence Visa	Extensions	Issuances	Fax messages sent to Embassies	Messages sent to Airports
01	Employed in Boards of Investment approved Institutions	3,551	1,662	1,750	51
02	Children born to Sri Lankan parents	268	249	0	0
03	Under Section 5.2 of Citizenship Act	0	1,394	0	0
04	Under Section 11 of Citizenship Act	0	533	0	0
05	Investor – Category – B	9	17	0	0
06	Investor – Category – C	74	68	9	1
07	Clergy	787	276	189	23
08	Court Orders	144	23	0	0
09	Ex- Sri Lankans	2,098	2,775	0	0
10	Arrival on medical grounds	673	422	8	1

Serial No.	Category of Resident Visa	Extensions	Issuances	Fax messages sent to Embassies	Messages sent to Airports
11	Non- Governmental Organizations (INGO)	288	199	158	97
12	Non- Governmental Organizations (NGO)	117	76	76	31
13	Religious professionals	82	81	125	10
14	Employees in private sector	5,998	13,273	4,765	384
15	Registered Indians	8	2	0	0
16	Public Sector	1,278	949	651	403
17	Spouses of Sri Lankan citizens	3,835	1,729	0	0
18	Resident Guest Scheme	10	1	0	0
19	Golden Paradise	1	6	0	0
20	Foreign Spouses employed	5	2	0	0
21	SSRV (My Dream Home)	179	24	0	0
22	Official	171	240	238	37
23	Educational	3,057	1,213	994	104
24	Dependents of Sri Lankan citizens	4	6	0	0
25	SAARC visa	0	117	0	0
26	Colombo Port City	0	0	0	4
27	Condominium Property	0	11	0	0
28	Parents of Sri Lankan Children	2	7	0	0
	<b>Total</b>	<b>22,630</b>	<b>23,849</b>	<b>8,854</b>	<b>1,146</b>

#### 4) Provision of fee-free tourist visa for seven countries

Countries that claim to be the world's leading economies are opening up their citizens to travel to foreign countries after the end of the Covid epidemic. Therefore, as most of the Asian tourist destinations have entered into a competition for it, in order to develop the lost market opportunities in our country, according to the decisions of the Cabinet of Ministers, from 28.11.2023, China, India, Indonesia, Russia, Thailand, Malaysia and Crimea to provide free transit visas to seven countries including Japan. This scheme is valid till 31.03.2024. Accordingly, the arrival of tourists in those seven countries is shown in the table below.

Country	On Arrivals		Online	
	2022.11.28 - 2022.12.31	2023.11.28 - 2023.12.31	2022.11.28 - 2022.12.31	2023.11.28 - 2023.12.31
Russia	9,132	6,851	14,324	33,886
India	1,410	9,412	13,747	37,097
Indonesia	25	68	109	195
Japan	152	350	624	2,712
Malaysia	74	355	433	1,487
Thailand	30	82	265	573
China	23	423	605	11,307
<b>Total</b>	<b>10,846</b>	<b>17,541</b>	<b>30,107</b>	<b>87,257</b>

Comparison of the arrival of Foreigners with the previous year after the implementation of Free Tourist visa

### 2.1.3 Information Technology & Border Control

#### 2.1.3.1 Information Technology Division

Information on the inquiries responded by Integrated Enquiry Management System (IEMS)

No.	Institution	Total
01	German Embassy	08
02	Embassy of Norway in New Delhi	21
03	Embassy of USA	33
04	High Commission of Australia	18
05	High Commission of Canda	166
06	High Commission of United Kingdom	145
07	High Commission of Sri Lanka in Britain	65
08	Financial Intelligence Unit of Central Bank of Sri Lanka	98
09	Embassy of Norway	01
	<b>Total</b>	<b>555</b>

## 2) Re-admission Case Management System (RCMS)

Details of the recommendations issued to Sri Lankan Embassies for the issuance of temporary travel documents getting verified the Sri Lankanship of the persons through this Department during the period from 01.01.2023 to 31.12.2023 are mentioned below.

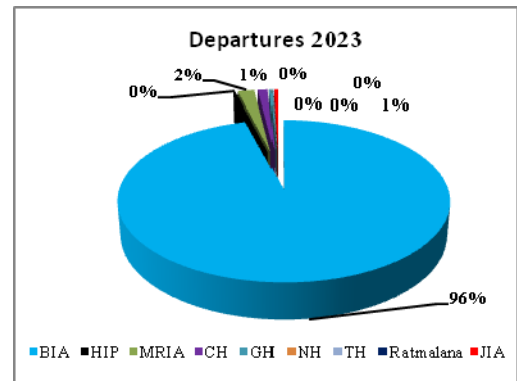
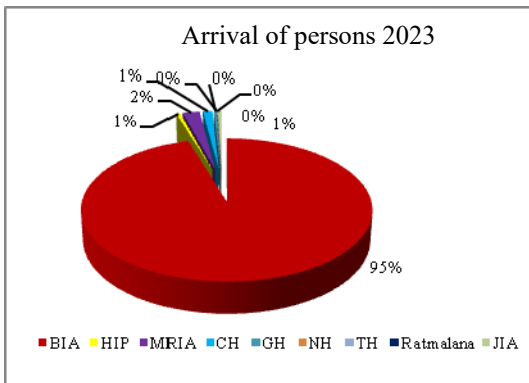
Country	No. recommended verifying the Sri Lankanship through RCMS as at 31.12.2023.
Australia	156
Austria	2
Baharain	13
Belgium	2
Canada	53
China	5
Dubai	572
Egypt	26
Finland	1
France	191
Germany	66
Indonesia	31
Iran	2
Italy	39
Japan	17
Kenya	5
Kuwait	4,405
Malaysia	72
Myanmar	5
Nepal	5
Netherlands	2
Oman	610
Phillipine	1
Poland	10
Quartar	532
Rumania	40
Russian Federation	35
Saudi Arabia	670
Singapore	1
Sweden	3
Switzerland	134
Thailand	14
Turkey	30
United Kingdom	51
USA	5
Vietnam	121
<b>Total</b>	<b>7,927</b>



2.1.3.2 Port Branch

Number of persons arrived and departed through each approved port - 2023

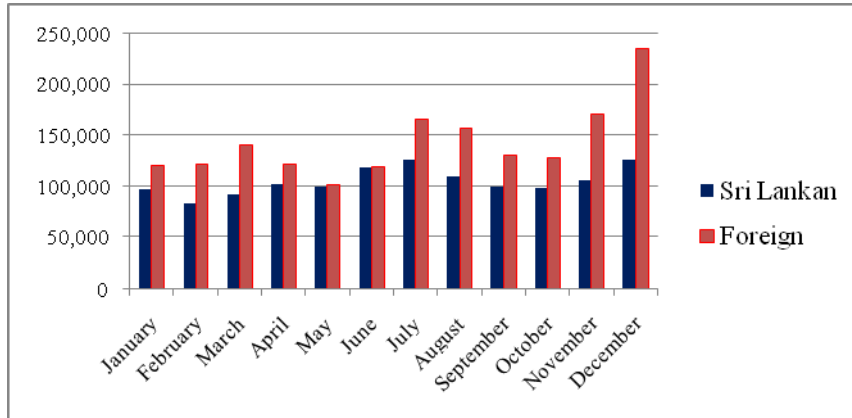
Port	Arrivals	Departures	Total
Katunayake Bandaranaike Airport	2,825,823	3,008,092	5,833,915
Hambantota Port	14,706	7,174	21,880
Mattala Airport	64,877	61,582	126,459
Colombo Port	36,462	36,117	72,579
Galle Port	8,855	8,398	17,253
Norochcholai Port	97	93	190
Trincomalee Port	2,435	2,622	5,057
Rathmalana Airport	6	8	14
Jaffna Airport	13,804	14,795	28,599
<b>Total</b>	<b>2,967,065</b>	<b>3,138,881</b>	<b>6,105,946</b>



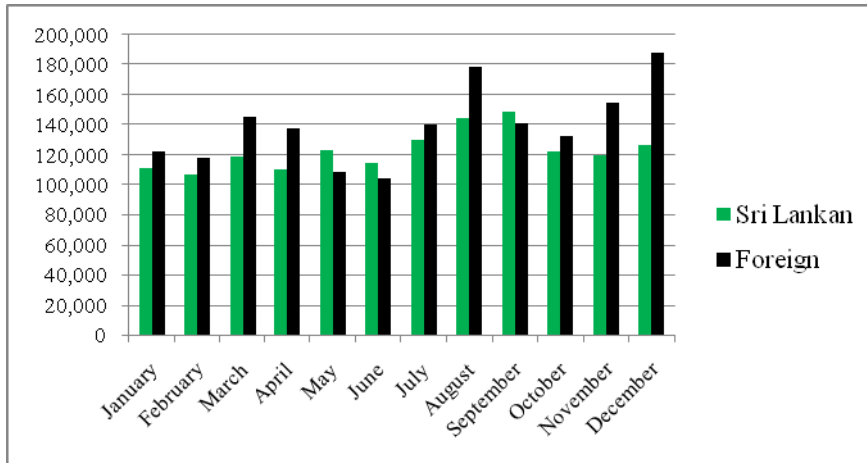
Number of Sri Lankans and foreigners arrived and departed Sri Lanka monthly - 2023

Month	Number of Arrivals			Number of departures		
	Sri Lankan Citizens	Foreigners	Total number of arrivals	Sri Lankan Citizens	Foreigners	Total number of departures
January	97,823	119,587	217,410	110,872	122,326	233,198
February	83,000	121,075	204,075	106,595	118,256	224,851
March	92,801	140,383	233,184	118,514	145,276	263,790
April	102,341	121,373	223,714	110,123	137,313	247,436
May	99,172	100,444	199,616	122,661	108,882	231,543
June	119,084	119,142	238,226	114,598	104,307	218,905
July	126,367	165,027	291,394	130,295	140,020	270,315
August	110,100	156,440	266,540	144,377	178,337	322,714
September	99,853	130,074	229,927	148,424	141,343	289,767
October	99,100	127,355	226,455	122,185	132,500	254,685
November	106,060	170,292	276,352	119,433	154,381	273,814
December	125,988	234,386	360,374	126,721	188,076	314,797
<b>Total</b>	<b>1,261,689</b>	<b>1,705,578</b>	<b>2,967,267</b>	<b>1,474,798</b>	<b>1,671,017</b>	<b>3,145,815</b>

**Number of Sri Lankans and foreigners arrived Sri Lanka monthly- 2023**



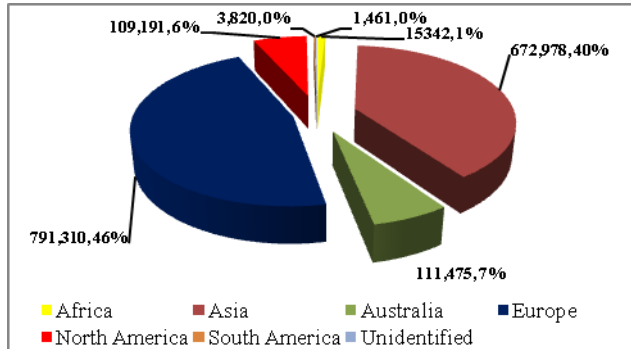
**Number of Sri Lankans and foreigners departed Sri Lanka monthly- 2023**



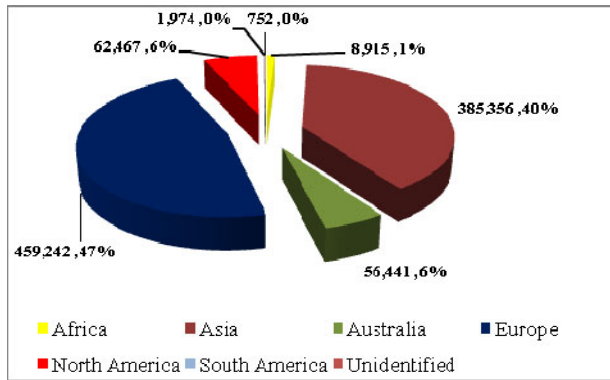
**3) Number of foreigners arrived Sri Lanka (Region wise) - 2023**

Month	Africa	Asia	Australia	Europe	North America	South America	Unidentified	Total
January	764	32,673	7,025	70,754	7,993	304	74	119,587
February	792	33,224	5,163	74,790	6,766	255	85	121,075
March	949	45,022	7,458	75,309	11,161	351	133	140,383
April	1,246	45,098	8,483	57,325	8,648	479	94	121,373
May	751	47,412	7,395	35,919	8,553	264	150	100,444
June	1,273	56,399	10,168	40,591	10,316	265	129	119,141
July	1,611	63,538	9,487	78,194	11,849	230	118	165,027
August	1,611	67,914	8,750	68,337	9,473	284	71	156,440
September	984	64,147	9,850	48,602	6,052	245	194	130,074
October	1,240	60,881	8,247	50,367	6,147	284	189	127,355
November	1,391	66,007	11,618	82,376	8,432	350	118	170,292
December	2,730	90,663	17,831	108,746	13,801	509	106	234,386
<b>Total</b>	<b>15,342</b>	<b>672,978</b>	<b>111,475</b>	<b>791,310</b>	<b>109,191</b>	<b>3,820</b>	<b>1,461</b>	<b>1,705,577</b>

**Number of foreigners arrived Sri Lanka (region wise) - 2023**



**Number of foreigners arrived Sri Lanka (region wise) - 2022**



**4) Number of Sri Lankans arrived in Sri Lanka (As per ports and months) - 2023**

Port	January	February	March	April	May	June	July	August	September	October	November	December	Total
Katunayake Bandaranaike Airport	97,009	81,880	92,107	101,397	98,248	117,999	125,519	109,082	98,696	97,976	105,055	124,997	1,244,965
Hambantota Port	0	5	0	5	23	27	45	46	2	15	34	42	244
Mattala Airport	0	0	0	81	79	0	0	0	0	1	123	1	285
Colombo Port	220	338	70	97	199	368	70	52	52	37	83	81	1,667
Galle Port	80	75	56	88	80	84	87	68	60	66	62	74	880
Norochcholai Port	0	0	0	0	0	0	0	0	0	0	0	0	0
Trincomalee Port	0	0	8	0	1	15	0	18	14	0	0	0	56
Rathmalana Airport	0	0	0	1	0	0	0	0	0	0	0	0	1
Jaffna Airport	514	702	560	672	542	591	646	834	1,029	878	703	793	8,464
Kankesanthurai Port	0	0	0	0	0	0	0	0	0	127	0	0	127
<b>Total</b>	<b>97,823</b>	<b>83,000</b>	<b>92,801</b>	<b>102,341</b>	<b>99,172</b>	<b>119,084</b>	<b>126,367</b>	<b>110,100</b>	<b>99,853</b>	<b>99,100</b>	<b>106,060</b>	<b>125,988</b>	<b>1,261,689</b>

**5) Number of foreigners arrived in Sri Lanka (As per ports and months) - 2023**

Port	January	February	March	April	May	June	July	August	September	October	November	December	Total
Katunayake Bandaranaike Airport	112,603	113,166	126,824	107,434	90,440	108,776	159,344	147,383	122,744	122,009	151,265	213,870	1,575,858
Hambantota Port	61	28	26	388	3,205	2,648	29	3,954	2,293	26	46	1,758	14,462
Mattala Airport	3,790	6,382	7,626	5,398	4,226	3,621	3,656	3,229	3,617	3,658	8,957	10,432	64,592
Colombo Port	1,718	575	3,363	7,256	1,620	2,276	619	438	312	414	9,040	7,164	34,795
Galle Port	1,003	608	1,235	603	584	562	604	545	461	600	528	642	7,975
Norochcholai Port	6	0	14	21	0	0	0	0	47	4	0	5	97
Trincomalee Port	122	16	959	24	16	867	117	26	16	96	105	15	2,364
Rathmalana Airport	3	0	0	2	0	0	0	0	0	0	0	0	5
Jaffna Airport	281	300	336	247	353	392	658	865	584	473	351	500	5,340
Kankesanthurai Port	0	0	0	0	0	0	0	0	0	75		0	75
<b>Total</b>	<b>119,587</b>	<b>121,075</b>	<b>140,383</b>	<b>121,373</b>	<b>100,444</b>	<b>119,142</b>	<b>165,027</b>	<b>156,440</b>	<b>130,374</b>	<b>127,355</b>	<b>170,292</b>	<b>234,386</b>	<b>1,705,878</b>

**6) Number of Sri Lankans departed from Sri Lanka (As per ports and months - 2023)**

Port	January	February	March	April	May	June	July	August	September	October	November	December	Total
Katunayake Bandaranaike Airport	109,496	105,811	117,619	109,325	121,603	121,603	129,329	143,178	147,344	120,954	118,506	125,615	1,462,246
Hambantota Port	2	5	0	20	16	175	47	12	20	13	50	22	382
Mattala Airport	0	0	1	1	0	0	0	0	1	0	134	0	137
Colombo Port	497	55	72	105	194	219	88	49	55	48	39	77	1,498
Galle Port	117	80	68	60	109	68	105	72	84	75	56	118	1,012
Norochcholai Port	0	0	0	0	0	0	0	0	0	0	0	0	0
Trincomalee Port	0	0	6	0	17	0	16	12	0	0	0	0	51
Rathmalana Airport	0	0	0	1	0	0	0	0	0	0	0	0	1
Jaffna Airport	760	644	748	611	739	653	726	1,050	906	1,025	648	889	9,399
Kankesanthurai Port	0	0	0	0	0	0	0	0	2	70	0	0	72

## 7) Number of foreigners who departed Sri Lanka through ports and months - 2023

Port	January	February	March	April	May	June	July	August	September	October	November	December	Total
Katunayake Bandara-naike Airport	115,765	110,765	131,976	122,606	99,244	94,381	134,451	171,768	132,539	127,518	136,108	168,725	1,545,846
Hambantota Port	1,177	20	22	6	47	44	38	32	33	39	640	4,694	6,792
Mattala Airport	2,916	5,797	7,683	6,437	3,994	3,619	3,657	3,218	3,680	3,281	7,996	9,167	61,445
Colombo Port	1,338	612	4,253	7,355	4,610	1,872	586	467	443	453	8,492	4,138	34,619
Galle Port	859	703	1,001	550	570	540	523	465	481	550	609	535	7,386
No-rochcholai Port	3	0	13	33	22	0	0	0	14	4	0	4	93
Trincomalee Port	103	19	28	22	12	1,599	55	79	13	95	142	404	2,571
Rathmalana Airport	3	0	0	2	1	1	0	0	0	0	0	0	7
Jaffna Airport	162	340	300	302	382	389	710	844	651	513	394	409	5,396
Kankesanthurai Port	0	0	0	0	0	1,862	0	1,464	3,489	47	0	0	6,862
<b>Total</b>	<b>122,326</b>	<b>118,256</b>	<b>145,276</b>	<b>137,313</b>	<b>108,882</b>	<b>104,307</b>	<b>140,020</b>	<b>178,337</b>	<b>141,343</b>	<b>132,500</b>	<b>154,381</b>	<b>188,076</b>	<b>1,671,017</b>

## 8) Foreigners who are not allowed to enter the country (Refused entry) - 2023

Nationality	January	February	March	April	May	June	July	August	September	October	November	December
Ugandan	3											
Moldavian	1	1	2						1		1	1
Indian	4	3	5	5	8	13	8	10	18	18	1	11
Pakistan	1	2	3	3	7	1	2	2		3	2	
Israeli	1					1			1			
Colombian		2										
Ghanian		1							1			
Dominican		1		2								
Kazakhstan		1										
Moroccan		5										
French			1				1	1				
Chinese			4	4		2		1	2	1	3	

Nationality	January	February	March	April	May	June	July	August	September	October	November	December
Nepalese			1			1		2	4	1		9
Turkish			1							1	1	
Bangladeshi			2	6					13		1	4
Namibian			2									
Iraqi				2		1						
Iranian				1								
Nigerian				1								
Haitian				1								
Russian				2		4		2		3	2	
Yemenis				1	1							
Canadian				1				1				
Libyan				1								
Deutsch					1							
Uzbek					2	1		1			1	1
Indonesian					1							
Australian					1							
Ecuador					2							
Palestinian							1					
South African							1					
Italian								1				
Guyanese								1				
Thai									1			
Malaysian									1			
Greeks										1		
British											1	
Dutch											1	
Cambodian											1	
Belgian												1

**Reasons for not allowing foreigners to enter the country**

1. Not being a genuine traveller
2. Use of fraud passports
3. Not having received a formal visa(Countries where visas are not available and others)
4. Having previously been removed from the country for violating the Immigrants and Emigrants Act
5. Black List
6. Not having received Electronic Travel Authorization (ETA)
7. Not having enough money
8. Absence of return air ticket
9. Red Data and Notices of International Police
10. Court orders
11. Orders of the Controller General of Immigration and Emigration

**9) Approval for sending (courier) passports out of Sri Lanka**

According to the Immigrants and Emigrants Act, it is illegal to send a passport to another country by post or otherwise without the prior written permission from the Controller General of Immigration and Emigration and without custody of passport holder. Accordingly, this Department approves the sending of passports to countries that have embassies in order to obtain visas required to enter countries that do not have embassies in Sri Lanka. (Ex: Passports are couriered to New Zealand High Commission in New Delhi, India to obtain New Zealand visa.)

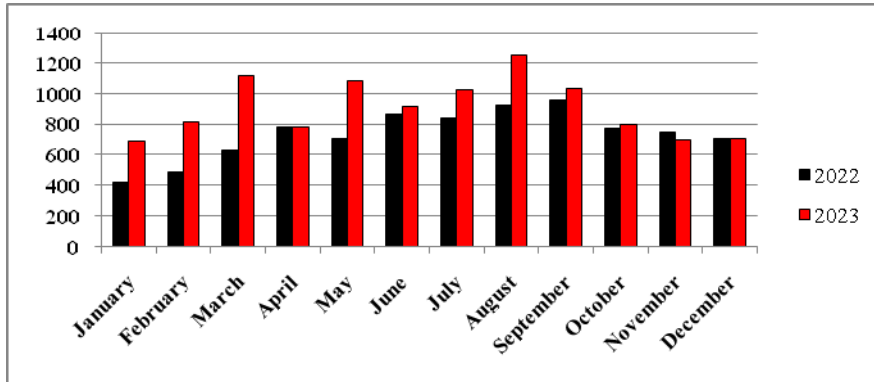
Accordingly, in the year 2019, 19334 passports have been allowed to be couriered under the approval of the Department, for which an amount of Rs: 1000.00 has been charged for each passport, and from 01.07.2019, an amount of Rs: 1150.00 has been charged for each passport. It has earned an income of Rs: 20,376,650.00 (Rs. 20.37665 million).

As per the budget proposals 2023, it was proposed to levy Rs. 2, 000/= for sending passports by courier service to foreign countries and it was implemented from with effect 17.11.2022

**10) Number of passports approved for couriering during the year 2023**

Month	Couriered Quantity	Income (Unit value Rs. 2,000.00)
January	689	1,378,000
February	812	1,624,000
March	1,111	2,222,000
April	776	1,552,000
May	1,080	2,160,000
June	912	1,824,000
July	1,022	2,044,000
August	1,249	2,498,000
September	1,031	2,060,000
October	798	1,596,000
November	698	1,396,000
December	707	1,414,000
<b>Total</b>	<b>10,885</b>	<b>21,770,000</b>

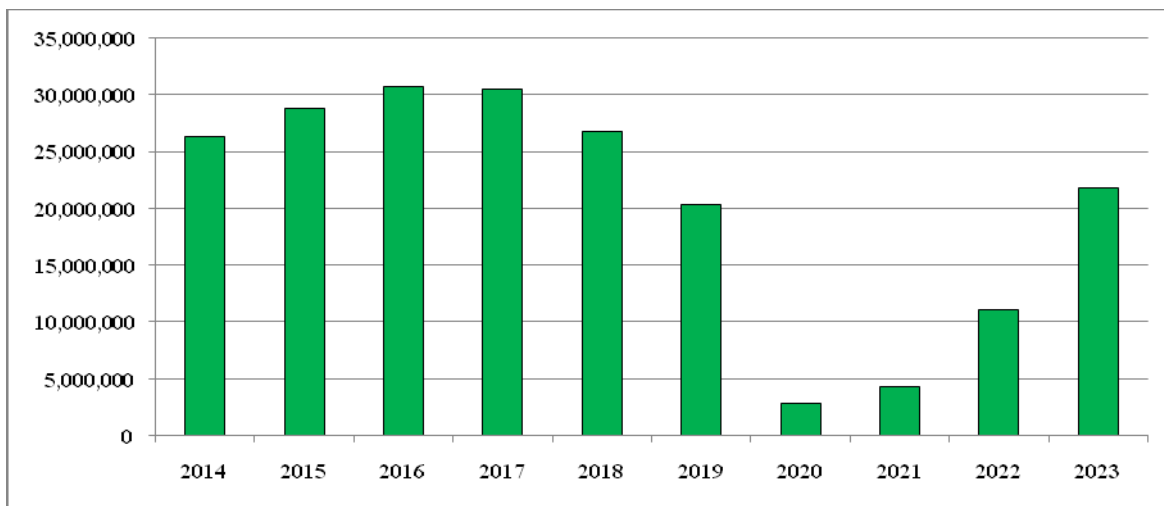
Monthly-wise arrangement of couriered passports 2022 – 2023



11) Courier of passports 2014 – 2023

Year	Couriered Quantity	Income (Unit value Rs:1000.00 / Rs:1150.00/ Rs:2,000.00)
2014	26,286	26,286,000
2015	28,820	28,820,000
2016	30,676	30,676,000
2017	30,529	30,529,000
2018	26,718	26,718,000
2019	19,334	20,376,650
2020	2,422	2,785,300
2021	3,734	4,294,100
2022	8,803	11,060,150
2023	10,885	21,770,000
<b>Total</b>	<b>177,322</b>	<b>181,545,200</b>

Revenue collected from couriering from 2014 to 2023





## 12) Issuance of temporary shore permits to the crew of a ship berthed at an approved port in Sri Lanka

Port	2014	2015	2016	2017	2018	2019	2020	2021	2022	2023
Colombo Port	86,102	91,122	86,753	88,158	61,664	68,844	6,941	28	7,614	21,185
Galle Port	1,696	2,177	2,269	1341	1,596	1,246	69	0	140	466
Norochcholai Port	--	--	--	--	209	248	86	0	0	0
Trincomalee Port	0	105	0	0	2,334	1,733	315	0	144	1,377
Hambantota Port	--	--	--	--	345	589	106	12	1,377	1,432
<b>Total</b>	<b>87,798</b>	<b>93,404</b>	<b>89,022</b>	<b>89,499</b>	<b>66,148</b>	<b>72,660</b>	<b>7,517</b>	<b>40</b>	<b>9,175</b>	<b>24,460</b>

### Issuance of bonds (stickers) for foreign naval personnel

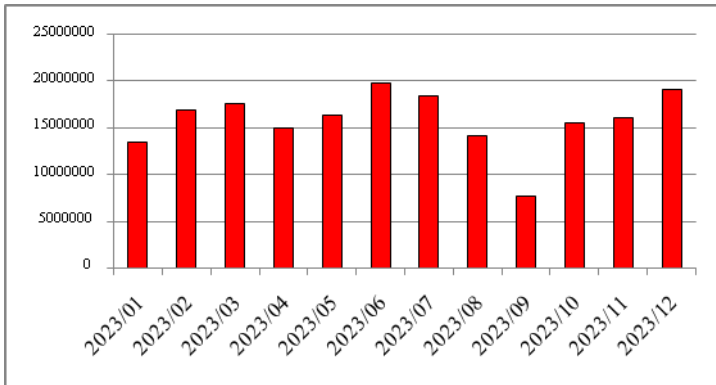
Every member of all naval crews must sign a bond before entering into the country, for which a bond fee of Rs.1000.00. An amount of Rs.1150.00 will be charged from 01.07.2019. Also, the bond fee for naval crew members has been revised to US\$ 25 with effect from 01.12.2022.

These bonds are issued for foreigners who work on ships arriving in Sri Lanka and foreigners who work on ships and leave Sri Lanka, and the relevant bond fee must be paid to the Department of Immigration and Emigration by the representative of the person entering the country. A sticker with barcode will be issued to the agent after payment of the relevant fees.

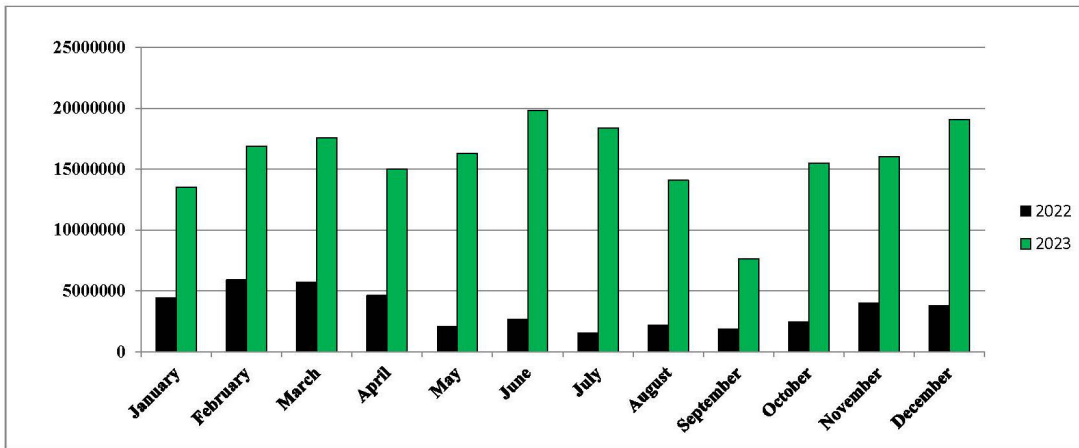
### 13) Issuance of bonds (stickers) for naval personnel- Monthly income 2023

Month	No. of issued Bonds	Income (Unit value Rs:1,150.00/US\$25)
January	1,452	13,510,568
February	1,825	16,890,030
March	2,084	17,576,126
April	1,823	15,018,851
May	2,052	16,291,396
June	2,556	19,825,948
July	2,242	18,381,117
August	1,719	14,088,423
September	934	7,663,524
October	1,882	15,508,224
November	1,925	16,015,000
December	2,302	19,074,500
<b>Total</b>	<b>22,796</b>	<b>189,843,707</b>

**Issuance of bonds (stickers) for naval personnel - Monthly income 2023**



**Reconciliation of bond (sticker) monthly income for naval personnel 2022 – 2023**



**Amount of Bonds (sticker) and revenue from 2014 to 2023**

Year	No. of issued Bonds	Income (Unit value Rs:1000.00 / Rs:1150.00/US\$25)
2014	46,194	46,194,000
2015	44,841	44,841,000
2016	35,573	35,573,000
2017	37,532	37,532,000
2018	38,173	38,173,000
2019	34,941	37,179,000
2020	24,881	28,613,150
2021	28,967	33,312,050
2022	33,111	41,305,706
2023	22,796	189,843,708

## 15) Departure of the crew- 2023

Month	Colombo Port	Galle Port	Trincomalee Port	Norochcholai Port	Hambantota Port	Total
January	577	795	-	03	51	1,426
February	636	572	17	-	23	1,248
March	586	749	34	13	22	1,404
April	497	570	22	22	26	1,137
May	584	664	12	-	49	1,309
June	589	615	73	-	219	1,496
July	731	623	68	-	67	1,489
August	494	491	37	-	30	1,052
September	469	521	19	14	46	1,069
October	419	596	94	04	36	1,149
November	565	618	45	-	32	1,260
December	591	612	32	04	53	1,292
<b>Total</b>	<b>6,738</b>	<b>7,426</b>	<b>453</b>	<b>60</b>	<b>654</b>	<b>15,331</b>

## 16) Arrival of the crew - 2023

Month	Colombo Port	Galle Port	Trincomalee Port	Norochcholai Port	Hambantota Port	Total
January	435	798	05	06	11	1,255
February	695	557	15	-	32	1,299
March	563	667	35	08	24	1,297
April	574	651	24	21	10	1,280
May	503	613	15	-	43	1,174
June	440	628	69	-	50	1,187
July	548	634	86	-	73	1,341
August	448	511	25	-	79	1,063
September	358	467	20	23	27	895
October	370	616	97	04	11	1,098
November	445	522	58	-	32	1,057
December	508	678	32	04	86	1,308
<b>Total</b>	<b>5,887</b>	<b>7,342</b>	<b>481</b>	<b>65</b>	<b>478</b>	<b>14,253</b>

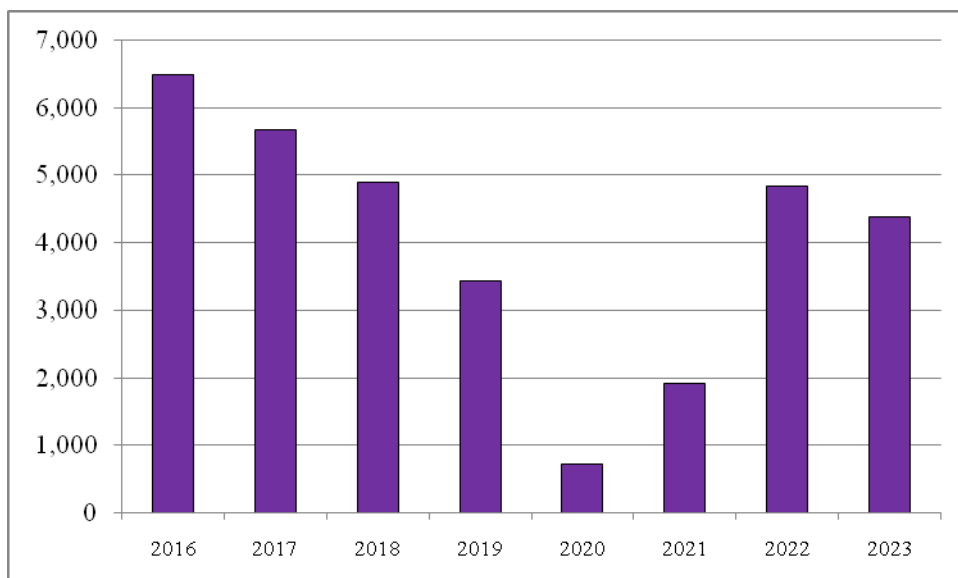
## 17) Arrival and departure of crew 2016 – 2023

Approved Ports	2017		2018		2019		2020		2021		2022		2023	
	Arrival	Departure	Arrival	Departure	Arrival	Departure	Arrival	Departure	Arrival	Departure	Arrival	Departure	Arrival	Departure
Colombo Port	5,945	6,020	6,908	6,554	5,989	6,264	4,064	3,130	2,984	3,481	2,984	3,481	5,887	6,738
Galle Port	14,135	12,334	15,417	13,328	13,956	11,614	12,206	10,125	12,284	12,284	12,851	12,740	7,342	7,426
Trincomalee Port	626	821	514	751	499	557	236	270	149	633	466	455	481	453
Norochcholai Port	167	144	213	175	85	99	61	50	34	42	36	38	65	60
Hambantota Port	43	31	142	88	136	76	416	151	222	222	222	222	478	654
<b>Total</b>	<b>20,916</b>	<b>19,350</b>	<b>23,194</b>	<b>20,896</b>	<b>20,665</b>	<b>18,610</b>	<b>16,983</b>	<b>13,726</b>	<b>15,673</b>	<b>16,662</b>	<b>16,559</b>	<b>16,936</b>	<b>14,253</b>	<b>15,331</b>

## 18) According to the needs of various institutions, issuance of letters containing immigration information of passengers who have gone abroad 2016 – 2023

Year	No. of letters SLBFE
2016	6,483
2017	5,672
2018	4,884
2019	3,431
2020	723
2021	1,921
2022	4,839
2023	4,376

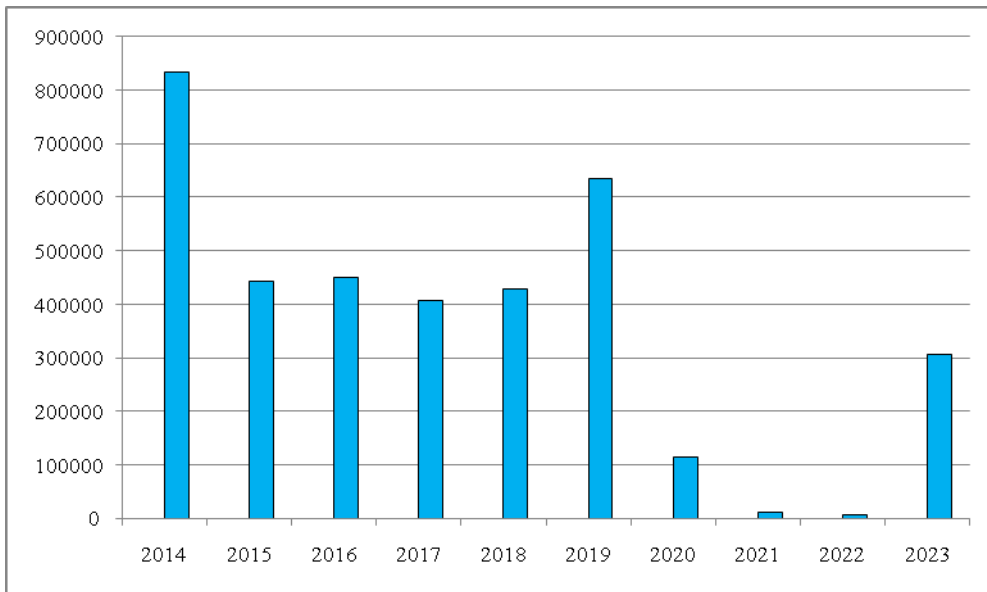
## Number of letters issued to various institutions from 2016 to 2023



### 19) Provision of Electronic Travel Authorization (ETA) at ports for tourists arriving in Sri Lanka without Electronic Travel Authorization (ETA)

	2014	2015	2016	2017	2018	2019	2020	2021	2022	2023
Katunayake Airport	833,506	443,748	448,811	407,964	428,775	635,054	115,692	13,081	6,494	305,476

#### Issuance of on arrival ETA- Katunayake Bandaranaike International Airport



#### 2.1.4 Investigation Division

#### 2.1 Total number of foreigners investigated through field and distant surveillance in 2023

Month	Field Surveillance	Distance Surveillance	Total Number Checked	Number Referred for Further Investigation
January	222	266	488	31
February	62	152	214	43
March	42	173	215	36
April	36	95	131	19
May	23	53	76	9
June	60	79	139	9
July	124	71	195	75
August	68	107	175	19
September	53	76	129	26
October	28	52	80	89
November	25	44	69	31
December	42	-	42	32
<b>Total</b>	<b>785</b>	<b>1168</b>	<b>1953</b>	<b>419</b>

- In relation to the year 2023, the total number of 1953 foreigners subjected to field and remote investigations and entered into the follow up register 1953, out of which further investigations have been conducted for 419 foreigners in relation to that year.

## 2.2 Number of applications recommended for rejection of Visa extension through Distant surveillance (As per nationality)

Nationality	Number of applicants	
	Male	Female
Chinese	-	4
Colombian	-	6
Madagascan	-	2
Malaysian	-	1
Nepalese	-	1
Pakistani	1	
Uzbekistanis	-	12
Thai	-	5
Russian	-	1
Ukrainian	-	1
Indonesian	-	2
Azerbaijani	-	1
<b>Total</b>	<b>1</b>	<b>36</b>
		<b>37</b>

- Out of the 909 foreigners included in the follow-up list, it was recommended that 37 foreigners should not be extended visas. Thirty six (36) of the 37 foreigners recommended for not to grant visa-extensions were women, and the majority of them from Uzbekistan.

## 2.3 Total Number of Foreigners Removed / Deported from the Country Through Investigation Division Processes in 2023 (As per Nationality)

Nationality	Issuance of Removal Orders and Deportations	Issuance of Removal Orders	Total Removals
Indians	228	114	342
Maldivians	5	1	6
Pakistani	11	-	11
British	1	-	1
German	1	-	1
Chinese	17	9	26
Thai	22	1	23
Nepalese	3	1	4
Madagascan	2	3	5
Iranian	2	2	4

Nationality	Issuance of Removal Orders and Deportations	Issuance of Removal Orders	Total Removals
Iraqian	5	-	5
Nigerian	3	-	3
Belarus	1	-	1
South Korean	-	1	1
Ukrainian	-	1	1
American	-	2	2
Russian	5	2	7
Israeli	-	1	1
Turkmenistan	-	1	1
Bengali	1	1	2
French	1	1	2
Rumanian		1	1
Belgian	1	-	1
Ivory Coast	1	-	1
Palestinian	2	-	2
United Arab Emirat	1		1
<b>Total</b>	<b>313</b>	<b>142</b>	<b>455</b>

- As of 2023, action has been taken to remove 455 foreigners from this country, who were under investigations for violating the Immigration and Immigration Act on removal orders, deportation orders, and removal notices.
- Accordingly, several factors affect the removal or deportation of foreigners from the country through investigations.

#### Reasons for removing/deporting foreigners from the country:

- I. Overstaying Visa
  - II. Violating visa conditions (Ex: working or engaging in anti-social acts while holding a tourist visa)
  - III. Court orders
- 2.4 Number of foreigners (by nationality) made visa regularized by the Investigation Division in relation to the year 2023**

Nationality	Visa Regularizations
Indian	10
Maldivian	1
French	1
Thai	3
Chinese	8
Ukrainian	5
<b>Total</b>	<b>28</b>

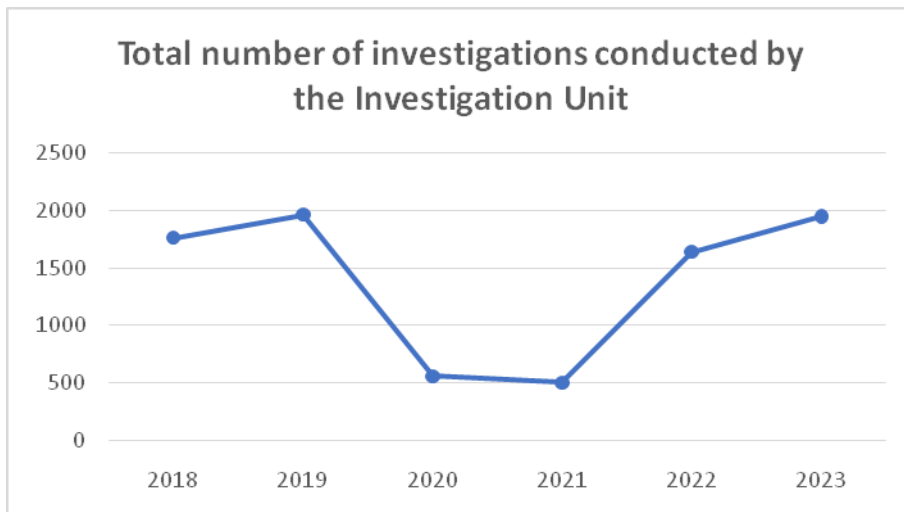
- Twenty Eight (28) foreigners made their visa regularized as per the orders given by the Investigation Division after making the relevant payments in 2023.

## 2.5 Total Number of Investigations conducted annually by the Investigation Division (2018 – 2023)

The total number of investigations conducted by the investigation division from 2018 to 2023 through both field and remote surveillance methods is shown below.

Month	2018	2019	2020	2021	2022	2023
January	99	210	172	50	243	488
February	124	190	85	38	526	214
March	166	337	49	191	95	215
April	126	209	3	19	69	131
May	49	236	49	18	49	76
June	119	162	58	4	60	139
July	157	131	24	16	41	195
August	72	90	47	2	66	175
September	113	140	39	12	61	129
October	233	63	10	16	177	80
November	316	116	2	45	96	69
December	192	81	18	94	158	42
<b>Total</b>	<b>1,766</b>	<b>1,965</b>	<b>556</b>	<b>505</b>	<b>1,641</b>	<b>1,953</b>

## 2.6 Total number of foreigners removed/deported from the country annually by the investigation division (2018 – 2023)





Given below is the total number of foreigners who were ordered to leave the country, or removed or deported from the country after they detained in the detention center from the year 2018 to 2023, after conducting investigations.

Year	Removed/Deported
2018	678
2019	898
2020	249
2021	130
2022	501
2023	455
<b>Total</b>	<b>2,911</b>

## 2.7 Number of detainees in the above Detention Centers as at 31.12.2023.

Detaining Centre	Female	Male
Mirihana	-	166
Velisara	33	146
<b>Total</b>	<b>33</b>	<b>312</b>

Nationality	Admissions	Discharged
Bengali	6	1
Chinese	18	17
German	1	1
Indians	44	39
Indian Fishermen	210	189
Iranians	2	2
Iraqians	5	5
Maldivians	2	5
Nepalese	4	3
Nigerians	6	3

Nationality	Admissions	Discharged
Pakistanis	6	11
Rohingya	2	-
Americans	1	-
Bahamian	1	-
Belarusian	1	1
British	1	1
Egyptians	1	-
French	1	1
Madagascar	1	2
Palestinian	2	2
United Arab Emirati	1	1
Russian	7	5
Thai	22	22
Belgium	-	1
Ivory Coast	-	1
<b>Total</b>	<b>345</b>	<b>313</b>

Rohingya refugees who were at Detaining Centers have been released in this year.

## 2.9 Officer training programs organized during the year 2023 with the support of the National Resource Center for the Elimination of Human Trafficking.

Serial No.	Name/date/month of the program	Participants	Duration
01	Workshop on Arrest of Persons at Airport	10 Immigration and Emigration Officers	days
02	Border Control Management	24 Immigration and Emigration Officers	01day
03	Workshop on Open Source Intelligence	20 Immigration and Emigration Officers	02days
04	Workshop on Inquiry Organization and Interviewing Techniques	20 Immigration and Emigration Officers	03days
05	Techniques related to investigation against illegal immigration	05 Immigration and Emigration Officers	01day
06	Airport Crime Investigation Basic Course	05 Immigration and Emigration Officers	05days
07	Training Workshop on Examination of Canadian Travel Documents	60 Immigration and Emigration Officers	02days

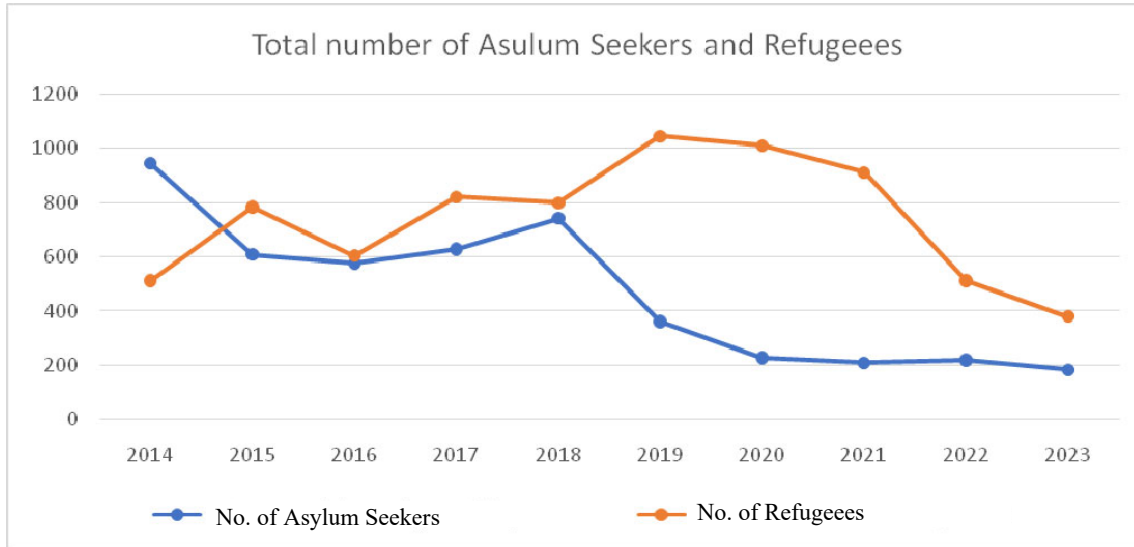
## 2.10 Data on registration with the United Nations High Commissioner for Refugees (UNHCR).

- ❖ As of 31.12.2023, the number of foreigners who have applied for asylum status (Asylum Seekers) and the number of foreigners who have received refugee status and are staying in Sri Lanka.

Nationality	(Asylum Seekers)	(Refugees)
Bengali	06	-
Belarusian	03	-
Egyptian	01	-
Iranian	02	03
Iraqian	04	01
Maldivian	01	02
Myanmar	01	111
Nigerian	02	02
Pakistani	162	190
Palestinian	01	04
Afghani	-	53
Sudanese	-	04
Syrian	-	02
Yemeni	-	08
<b>Total</b>	<b>183</b>	<b>380</b>

## 2.11 Total number of people who applied for and received refugee status annually (2014 - 2023)

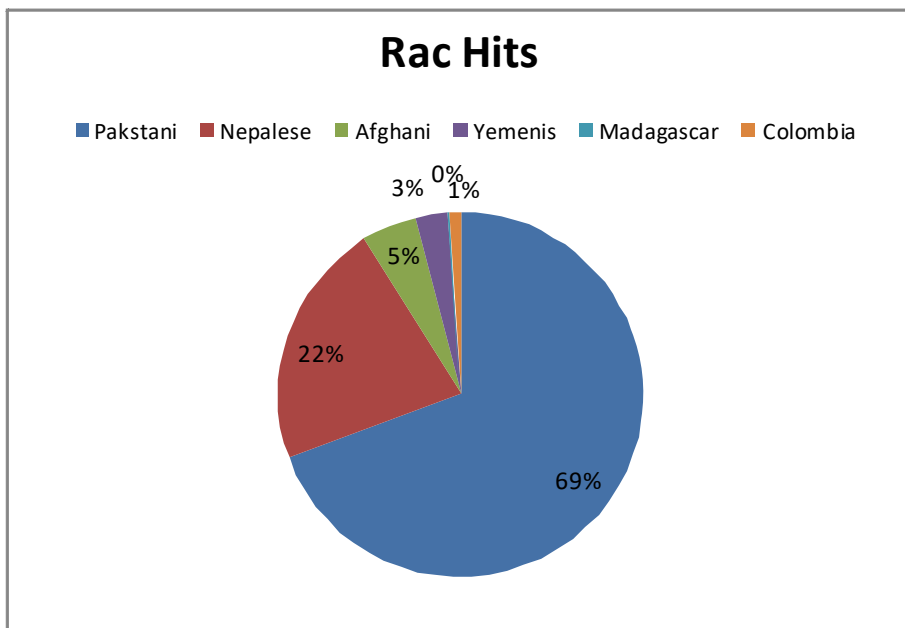
Year	Asylum Seekers	Refugees
2014	943	512
2015	608	784
2016	576	604
2017	628	822
2018	742	800
2019	361	1,045
2020	228	1,011
2021	208	912
2022	219	512
2023	183	380
<b>Total</b>	<b>4,696</b>	<b>7,382</b>



**2.12 Risk Assessment of Visa Applications for 2023 by Risk Assessment Center**

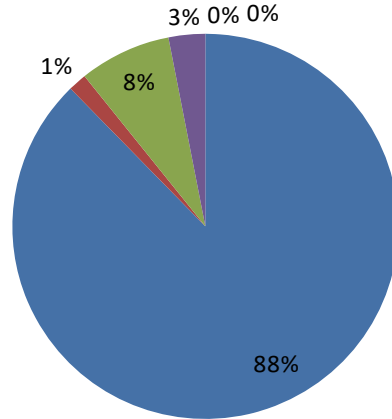
Nationality	Total Applicants	(RAC HITS)	(RAC REJECTED)
Pakistani	30,371	8,777	57
Nepalese	7,132	2,770	1
Afghani	608	608	5
Yemenis	596	360	2
Madagascar	87	20	-
Colombia	548	126	-
<b>Total</b>	<b>39,342</b>	<b>12,661</b>	<b>65</b>

❖ In 2023, this unit provided information on 153 at-risk foreigners to the Border Surveillance Unit (BSU) and to the Border Risk Assessment Center (BRAC).



## Rac Rejected

■ Pakistani ■ Nepalese ■ Afgani ■ Yemenis ■ Madagascar ■ Colombians



### 2.13 Annual Progress of Risk Assessment (2019 - 2023)

Year	Number of Applications	(RAC HITS)	(RAC REJECTED)
2019	6,440	523	58
2020	6,655	572	445
2021	12,472	4,807	281
2022	19,049	6,283	401
2023	39,342	12,661	65
<b>Total</b>	<b>83,958</b>	<b>24,846</b>	<b>1,250</b>

### 2.14 Number monitored through Border Surveillance Unit in 2023

Data System	Number
Reporting of activities	188
Irregular migrations	415
Passenger and Document references	1,860
Deportations and Rejections	3,830
<b>Total</b>	<b>6,323</b>

**2.15 Etection of fraudulent visa use through the Border Surveillance Unit (by nationality) in relation to the year 2023.**

Nationality	Number
Italians	42
Canadians	15
Sri Lankans	13
French	9
British	7
Polish	6
Japanese	5
Rumanian	4
Australia	3
Austria	3
Greek	3
Malaysian	3
Netherland	2
Indian	2
German	1
Portuguese	1
Spanish	1
Swiss	1
Thai	1
<b>Total</b>	<b>122</b>

**2.16 Detection of fake passport usage through the Border Surveillance Unit (by nationality) in relation to the year 2023.**

Nationality	Number
Sri Lankan	28
Canadian	7
German	5
Malaysian	4
Chinese	4
British	3
Taiwanese	2
Swiss	2
United Arab Emirati	2

Nationality	Number
Common Wealth	1
Guineans	1
Mexican	1
American	1
Guyanese	1
Austrian	1
Bengali	1
Brunei	1
<b>Total</b>	<b>65</b>

- In relation to the year 2023, 187 persons who used forged documents, identified by the Border Surveillance Unit were handed over to the Criminal Investigation Department for further investigation.

Taking into consideration the current political and economic instability in Sri Lanka, there is a tendency for more Sri Lankans to migrate. Accordingly, in a trend that has increased irregular migration and human trafficking as well as human smuggling to countries such as Europe, North America, Australia and New Zealand through the countries belonging to the Golden Triangle, Boarder Surveillance unit performs an immense duty to prevent such illegal actions.

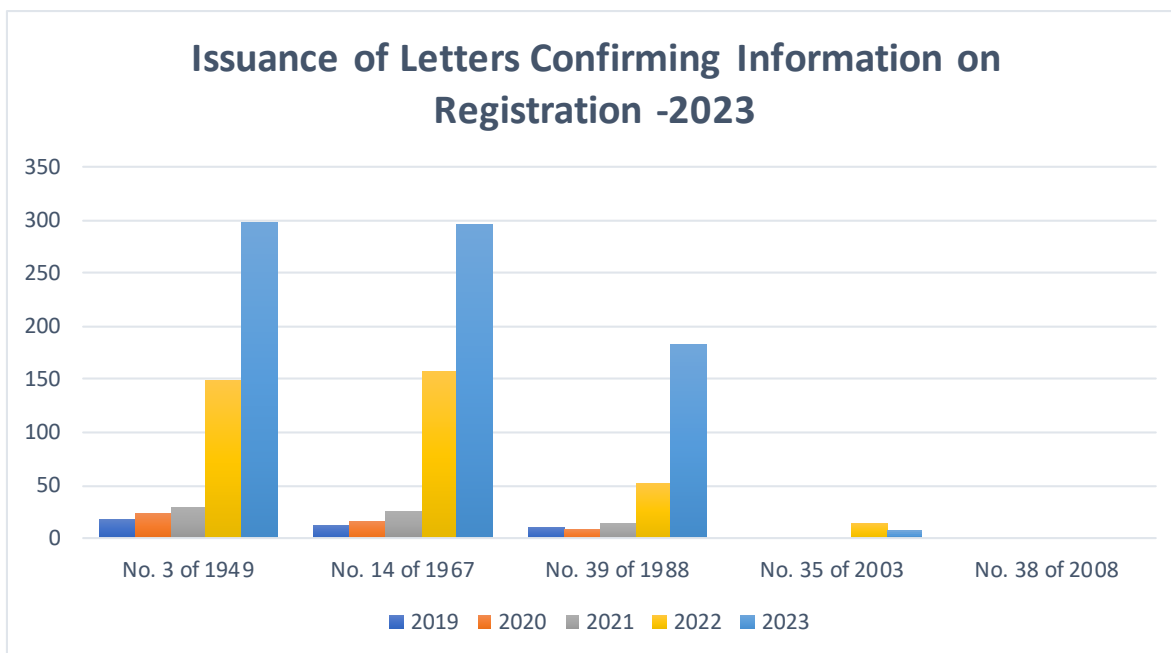


## 2.1.5 Policy, Development and Reforms Division

### 2.1.5.1 Indo-Lanka Citizenship Division

Issuance of letters confirming information on registration 2019– 2023

Act	2019	2020	2021	2022	2023
No. 3 of 1949	18	24	29	148	297
No. 14 of 1967	13	16	25	158	294
No. 39 of 1988	10	09	14	52	182
No. 35 of 2003	-	01	-	15	07
No. 38 of 2008	-	-	-	02	01



### 2.1.5.2 Policy, Development and Reforms Division

Financial and physical progress of the basic capital projects implemented in the year 2023

	Project	Provision (Rs.Mn.)	Financial Expenditure (Rs.Mn.)	Financial Progress	physical progress
1	Renovation of Vavuniya rest room	0.4	0.38	95%	100%
2	Renovation of Mirihana Retention Centre	1.79	1.79	100%	100%
3	Renovation of the Homagama Divisional Secretariat for online submission of passport applications	1.1	1.02	93%	100%
4	Expansion of procurement Division	0.05	0.04	80%	100%
5	Relocation of Vavuniya Regional Office in a new building	11.16	11.13	100%	100%
6	Improvement of machinery and equipment	1	0.4	40%	100%
7	Vehicle maintenance	12	11.92	99%	99%



	Project	Provision (Rs.Mn.)	Financial Expenditure (Rs.Mn.)	Financial Progress	physical progress
8	Purchase of office furniture and equipment as per the requirements of the office	2.6	2.6	100%	100%
9	Purchase of office tables for online passport application submission methodology	4.5	4.41	98%	100%
10	Purchase a deployment server	220	219.72	100%	100%
11	Purchase of webcams for online passport application submission process	3.75	3.12	83%	100%
12	Purchase of LCD monitors and accessories	4.3	4.26	99%	100%
13	Purchase of 100 computers	24.2	24.2	100%	100%
14	Purchase of 30 Barcode Scanners	1.2	1.12	93%	100%
15	Purchase of cameras for online passport application process	3.6	3.56	99%	100%
16	Purchase of 7 biometric scanners for online passport application submission system	3.5	3.47	99%	100%
17	Purchase of 50 laptops	26	0	0%	45%
18	Purchase of 20 passport scanners	20	16.6	83%	100%
19	Purchase of 10 fingerprint scanners	5	3.8	76%	100%
20	Purchase of machines and equipment as per the requirements of the office	48.45	17.37	36%	100%
21	Construction of toilet in Vavuniya Regional Office premises	2	2	100%	100%
22	Requests for system updates	12	6.16	51%	100%
23	Introduction of a platform for information exchange in the Department of Immigration and Emigration	22	21.19	96%	100%
24	Introduction of document management system for Policy Division	27	15.09	56%	100%
25	Introduction of an electronic arrival and departure card	2	1.89	95%	100%
26	Introduction of ICAO photo software system	3	2.88	96%	100%
27	User management module	10	9.83	98%	100%
28	Human Resource Management Module	17.5	16.2	93%	100%
29	Employee trainings	6	5.99	100%	100%
30	Project to purchase of blank passports and introduce an electronic passport	2,340	2,222.51	95%	100%
31	Passport stamps	18	11.47	64%	100%
32	Consumables for printing of foreign passports	52	49.74	96%	100%

### 2.1.5.3 Legal Division

- I. Referral of information pursuant to the Act for requests relating to the Right to Information Act.
- II. Directing replies to appeals relating to the Act in accordance with the Right to Information Act.

#### Performance of special duties

- Carry out relevant coordination activities with the Legal Draftsman's Department and the Attorney General's Department for drafting of the new Immigrants and Emigrants Act.
- Preparation of regulations related to system of issuing visa and simplification of charges.
- Coordination of preparation and sign the agreements entered in to by this Department with the Department of Posts in connection with the distribution of passports issued through the online system.

Serial No.	Description of the File	Review from January to 31 December 2023.
01	Cases where a representative was sent to testify on behalf of the Comptroller General of Immigration and Immigration	Number of cases 254
02	Providing reports for court orders received by the Legal department through daily mail .	Number of reports 3628
03	Requests received related to the Right to Information Act	Number of requests received in relation to Information Act. Number of appeals 14 Complaints received by the Right to information Act. 03 Mr. Isuru Karavita Mr. John Wilson Mr. G. B. Wijesinghe
04	Files related to observations made for contracts entered with local/foreign organizations related to the work of the Department	21Number of agreements Agreement on servicing of Sticker printing machines in Visa Division Mirihana Detention centre (Supplying of food) Servicing of printing and fax machines
05	Bilateral Visa Waiver Agreement Preparation files for Diplomatic and Official Passport holders	Number of updating agreements = 11 Peru state United Arab Emirates Venisula Dominiq State Nepal France Laos Kirgis Estate Ikwador state
06	Providing observations for bilateral agreements to re-admit the citizens who are staying illegally in Georgia and Sri Lanka into their countries.	03 Number of agreements Georgia France Netherlands

Serial No.	Description of the File	Review from January to 31 December 2023.
07	Files related to lease agreements entered into between related parties in regard to buildings and houses related to the department	05 Number of lease agreements Kurunegala Regional office Matara Regional Office Jaffna Regional Office Kandy Regional Office Trincomalee Port Hostel
08	Continuation of two files related to the Departmental lawsuits No. 53248/01/10 and 40790/1/19 of Magistrate Court in Colombo and participation in their proceedings.	Number of cases attended 12
09	Files related to the complaints of the Human Rights Commission	Number of complaints 09
10	Arbitration related file of this department	11 Number of terms participated The final decision has been given regarding the arbitration on 20.10.2023 and action is being taken according to that decision.

### 2.1.6 Citizenship Division

#### 1) Certificates issued from 01.01.2023 to 31.12.2023 as per Citizenship Act

Article	No. of received applications	No. of issued certificates
5 (2)	8,710	8,483
8	11	08
11	198	52
12	12	08
19(2) / 19(3)	8,076	7,387
20	134	173

#### 2) Granting of dual citizenship - Progress from 01.01.2023 to 31.12.2023

Description	No. of received applications	No. of issued certificates
Re-acquisition of Sri Lankan citizenship under Section 19(2) of the Citizenship Act	4,758	4,392
Re-acquisition of Sri Lankan citizenship under Section 19(3) of the Citizenship Act	3,318	2,995
<b>Total</b>	<b>8,076</b>	<b>7,387</b>

**3) Grant of dual citizenship - Progress from 01.01.2023 to 31.12.2023**

Description		Total
Received applications		8,076
Issued certificates		7,387
Certificates to be issued		478
Applications which are currently in process	Submitted to the committee and informed to pay the money	1,218
	Submitted to the committee for recommendations	2,869
	To be sent to the committee for recommendation	4,363
	Informed to complete the deficiencies and resubmit	674

**4) Acquiring dual citizenship—From 01.01.2023 to 31.12.2023**

Country	Number of dual citizenships acquired
USA	710
Australia	1,344
United Kingdom	913
Italy	1,004
Canada	930
Switzerland	404
Sweden	40
New Zealand	222
France	200
Denmark	41
Cyprus	01
Other	2,267

**2.1.7 Administration Division****2.1.7.1 Administration Branch**

- Recruitments

**Recruitment of Authorized Officers****Limited Competitive Examination for recruitment of Authorized Officers Grade 11**

According to the limited competitive examination held on 30.04.2022, a total of 47 Authorized Officers has been recruited as 43 male officers and 4 female officers in the year 2023.

**Open Competitive Examination for recruitment of Authorized Officers Grade 11**

According to the open competitive examination held on 27.02.2022, a total of 15 authorized officers have been recruited in the year 2023 as 13 male officers and 02 female officers.

### Recruitment of Operational Assistant Grade III

As it was observed that certain amendments included by the Department of Examinations in the examination notice and model application form prepared for the recruitment for this post were contrary to the procedure of recruitment for the post of Operational Assistant, the amendments were again corrected and the revised notice prepared accordingly has been submitted to the Department of Examinations for approval.

- **Promotions**

Service	Number	Promoted position
Sri Lanka Administrative Service Class III	03	Sri Lanka Administrative Service ClassII
Sri Lanka Administrative Service Class II	05	Sri Lanka Administrative Service Class I
Authorized Officers Grade II	28	Authorized Officers Grade I
Management Service Officers Class II	07	Management Service Officers Class I
Management Services Officers Class II	15	Management Service Officers Class I
Office Employees' Service Grade III	04	Office Employees' Service Grade II
Office Employees' Service Grade II	02	Office Employees' Service Grade I
Office Employees' Service Grade I	02	Office Employees' Service Special Grade

### Efficiency Bar Examination

#### Efficiency Bar Examination for Authorized Officers Grade I

The Efficiency Bar Examination for Grade 1 authorized officers has been conducted on 21.10.2023 and the results have not been released so far.

#### Efficiency Bar Examination for officers of Combined Drivers' Service in Grades I and II

The Efficiency Bar Examination for Combined Drivers' Service has been conducted on 05.07.2023 and the results have been released.

#### First Efficiency Bar Examination 2018(2021) for Officers in the post of Assistant Controller (Departmental)

The examination for the post of Assistant Controller (Departmental) has been conducted on 04.08.2023 and the results have been released on 22.09.2023.

#### Third Efficiency Bar Examination for the post of Assistant Passport Officers – 2023

The Efficiency Bar Examination for these officers has been conducted on 23.04.2023 and the results have been released. A letter has been sent to the Sri Lanka Institute of Development Administration requesting to conduct this Exam again.

- Transfers**

Post	Number of officers came on transfers in the year 2023	Number of officers went on transfers in the year 2023
Sri Lanka Administrative Service	13	15
Development Officer	02	0
Management Services Officer	87	66
Office Employees' Service	34	23
Combined Drivers' Service	06	06

- Disciplinary proceedings**

- Number of preliminary investigations initiated - 08
- Number of pending disciplinary investigations - 16
- Number of files on which preliminary investigations have been completed and further proceedings are in progress - 28
- Number of completed formal disciplinary investigations - 04

- Retirements**

Designation	Number
Additional Controller General	01
Assistant Controller	02
Deputy Controller	01
Senior Authorized Officer( Departmental)	04
Authorized Officer	03
Management Services Officer	09
Office Assistant Service	07

### 2.1.7.2 Performance Report of the Procurement Branch - 2023

#### Procurement Activities Performed during the Year 2023

##### 1. Building and Structure

Several infrastructure development projects were implemented in the year 2023, which includes renovation of Vavuniya Officers' Rest, Mirihana Detention Centre at the total cost of Rs.2.17 Mn.

Further, to enhance the service to general public who visits to obtain service in Vavuniya Regional Office of the Department, it was decided to shift the Regional Office to a new building with increase infrastructure facilities. The first phase of the renovation of the new building was carried out at the estimated cost of Rs.13.16 Mn. The Regional Office is proposed to function in the new location in the year 2024.

## 2. Procurement of Furniture and Office Equipment

In-order to deliver efficient service to general public, the required office facilities have to be enhanced. Accordingly, Rs.80.10 to was spent to procure equipment such as coputers, Desktop computers, Passport scanners, Barcode scanner, and other essential equipment. As part of the online application submission system to obtain passport. Table for Biometric Scanners, were procured at the cost of Rs 4.41.Mn.

The demand for passports was rapidly increasing year by year. Therefore, it was planned to introduce, online system for passport application submission. Accordingly, 51 sub office of the Department of registration for Persons at the selected Divisional Secretariats were equipped with necessary hardware and equipments.

### Maintenance of Software and Hardware

The Department's functions are computerized. The relevant hardware and software are periodically to be maintained. Therefore, Department enter in to several service maintenance agreements with the respective suppliers/ service provider in order to ensure periodical service maintenance. Accordingly Department entered in to agreements and approximate total value of the Hardware Maintenance and Software Maintenance Agreement at the total cost Rs.281.08 for the year 2023.

### Contractual services

Contractual services such as Security and Janitorial for the Head office in Battramulla, four Regional Offices in Matara, Kandy, Kurunegala and Vavuniya and Port offices and the Detention Centres of the Department for the year 2023 were procured at total cost of Rs.87.97 Mn.

### Software Development

The Department introduced e-embarkation to facilitate passengers to use online to submit details when they travel at the cost of Rs.1.89 Mn. A documentation system was processed to secure the data of Citizenship Certificate for Persons of Indian at the cost of Rs.15.08 Mn. As part of the online submission project relevant software were procured at the cost of Rs.9.04 Mn. Apart from that several software development projects were introduced during the year 2023 as per the requirement of IT section of the Department at the total cost of Rs.47.23Mn.

### Blank Travel Documents & Related Other Consumables

During the year a stock of "N" Series blank travel documents were procured at the total cost of Rs.2222.51 Mn. In addition to that Rs.49.74Mn was spent for the procurement of passport printing consumables.

### Procurement of Passport Stamps

Department use 11.46Mn in boarder management. In this regard during the year Rs.13.03 Mn. was spent for procurement of Arrival and Departure stamps with security features.

### Uniform Accessories

During the year 70 new Authorized Officers were recruited. Rs.2.51 Mn. was spent to procure uniform accessories for these officers.

### 2.1.7.3 Welfare Unit

Work carried out 2022	Amount spent (Rs.)
Disbursement of loans on behalf of members	17,415,000.00
Providing funeral aid	5,090,000.00
Providing exercise book sets which are annually granting for the school going children of the Department officials	14,31,200.00

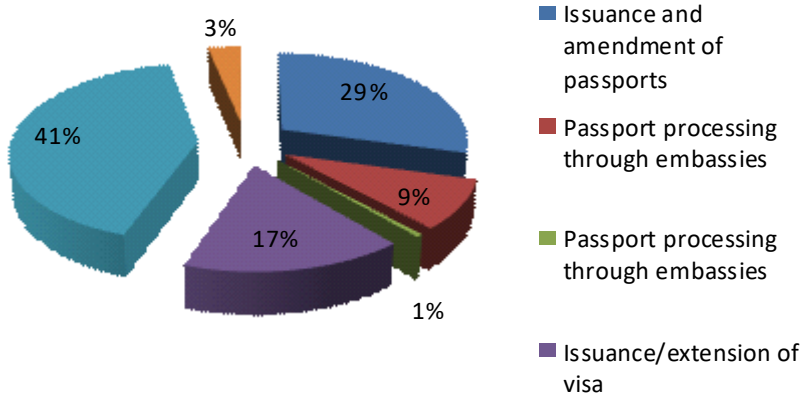
## 2.2 Progress in earning revenue from operating activities

### 2.2.1 Progress in earning revenue from operating activities 2023

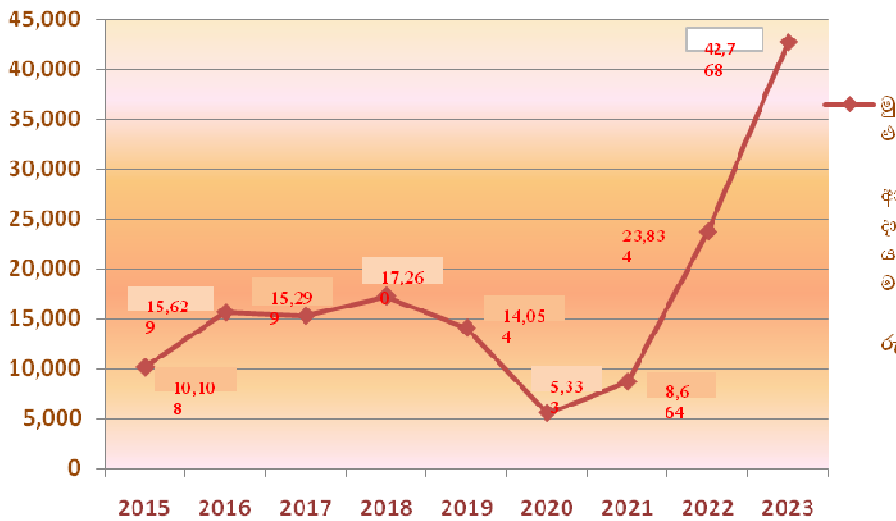
Income analysis – 2023							
Month which made the Expenditure	Issuance and amendment of passports	Passport processing through embassies	Port affairs Port affairs	Issuance/ extension of visa	Electronic Travel Authorization (ETA)	Citizenship Division	Total income (Rs.Mn.)
January	1,195,848,350	373,743,772	14,920,840	255,337,700	2,396,176	46,313,358	1,888,560,196
February	1,292,842,051	357,089,072	18,986,727	1,739,877,267	2,072,996,980	215,571,697	5,697,363,794
March	1,335,722,075	405,363,974	20,756,656	272,409,186	450,536,875	63,205,531	2,547,994,297
April	977,971,157	233,618,614	16,928,707	685,845,654	2,778,392,443	101,417,546	4,794,174,121
May	1,153,738,248	312,140,094	18,928,866	193,726,936	–	59,166,293	1,737,700,437
June	868,075,877	312,827,104	21,197,297	775,057,061	1860379952	137,092,332	3,974,629,623
July	996,168,352	282,235,552	21,463,930	248,786,730	12,956,426	68,797,528	1,630,408,518
August	999,993,091	322,686,383	16,930,643	310,890,140	–	73,368,200	1,723,868,457
September	868,498,239	291,761,750	10,216,549	238,309,630	–	109,581,847	1,518,368,015
October	977,084,959	321,635,924	17,104,224	375,495,355	2,328,203,114	174,620,743	4,194,144,319
November	978,093,714	320,147,197	18,302,077	1,828,298,407	3,948,832,027	243,692,044	7,337,365,466
December	871,868,003	289,997,944	21,391,604	167,100,527	4,284,812,240	88,595,923	5,723,766,241
<b>Total</b>	<b>12,515,904,116</b>	<b>3,823,247,380</b>	<b>217,128,120</b>	<b>7,091,134,593</b>	<b>17,739,506,233</b>	<b>1,381,423,042</b>	<b>42,768,343,484</b>



### Progress In Earning Revenue from Operaning Activities - 2023



### Revenue Analysis 2015-2023



### Income analysis 2015 – 2023

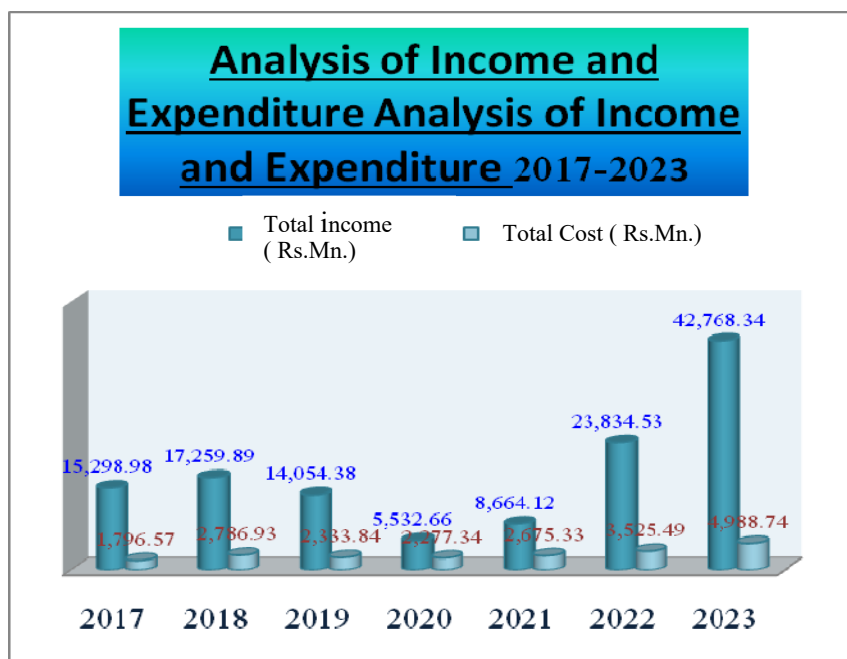
Month which made the Expenditure	Issuance and amendment of passports	Passport processing through embassies	Port affairs	Issuance/ extension of visa	(ETA)	Citizenship Division	Total income (Rs.Mn.)
2015	2,105	1,028	74	917	5,134	850	10,108
2016	2,603	1,236	66	1,041	7,810	2,874	15,629
2017	2,639	1,331	68	1,145	8,465	1,650	15,299
2018	2,828	1,374	64	1,240	10,143	1,611	17,260
2019	3,810	1,695	58	1,170	5,860	1,462	14,054
2020	1,138	1,588	31	823	901	1,052	5,533
2021	3,002	2,316	37	1,238	1,339	732	8,664
2022	9,997	3,391	54	4,476	4,956	879	23,834
2023	12,517	3,823	217	7,091	17,740	1,381	42,768

## Financial Progress (Expenditure) – 2023

Classification of expenses	Estimate of 2023(Rs.)	Actual Expenditure 2023.12.31 දිනට (Rs.)	Financial Progress (%)
Recurrent Expenditure	2,819,900,000	2,323,895,536	81%
Salaries	977,100,000	940,485,272	96%
Travel Expenses	74,500,000	62,380,454	84%
Supplies	264,000,000	203,539,526	77%
Maintenance Expenditure	354,450,000	306,245,054	86%
Contracted Services	1,136,350,000	802,164,339	68%
Transfers	13,500,000	9,080,891	67%
Capital Expenditure	2,906,100,000	2,695,939,722	93%
Rehabilitation and improvement of capital assets	27,500,000	26,754,085	97%
Acquisition of capital assets	462,600,000	379,481,174	82%
Training and capacity building	6,000,000	5,985,753	100%
Other investments	2,410,000,000	2,283,718,710	95%
<b>Total</b>	<b>5,726,000,000</b>	<b>5,019,835,258</b>	<b>88%</b>

## Analysis of Income and Expenditure - 2017 -2023

In the analysis of income and expenses from the year 2017 to 2023, compared to the previous years, the income of the year 2023 shows a high growth, while the cost has also increased relatively due to the increase in the price of goods and services due to the current inflation



<b>Analysis of Income and Expenditure - 2017 – 2023</b>
---

Year	Total income Rs.Mn.	Total income Rs.Mn.
2017	15,298.98	1,796.57
2018	17,259.89	2,786.93
2019	14,054.38	2,333.84
2020	5,532.66	2,277.34
2021	8,664.12	2,675.33
2022	23,834.53	3,525.49
2023	42,768.34	5,019.84

### 2.3 Special Achievements

- Implementation of biometric method of photo verification in accordance with International Civil Aviation Organization (ICAO) approved standards.
- Prepare a formal data system by scanning the documents including information of citizenship certificates filed in Indo-Lanka Citizenship Division under this Department
- Open of an approved port of entry and exit to the Special Economic Zone of Colombo Port City and announced it as an approved port by the Gazette dated 24.01.2023
- Several infrastructure development projects with a total cost of 2.17 million rupees were implemented in the year 2023, including the renovation of the Officer's Lounge in Vavuniya and Mirihana Detention Centre.
- Recruiting a team of 68 new Authorized Officers
- Conducting necessary training programs for language proficiency test for Tamil language requirement for new Authorized Officers
- Modernization of new office premises at Colombo Port
- Conduct of Efficiency Bar tests by the Department Examinations for Authorized Officers.
- Carrying out preliminary work to acquire a 0.404 hectare land in Pahala Mattala area to build a new lounge for officers attached to the Mattala Rajapaksa airport (The approval of the Department of Wildlife Conservation shall be obtained for the proposed land. Then it should be forwarded to the Divisional Secretary of Lunugam Wehera and the approval of the Land Commissioner should be obtained.)
- Construction of a security wire fence for the area acquired from the Pahala Mattala area to build the Mattala Rajapaksa Airport lounge
- Resumption of boat service in Kankesanthurai
- Arranging a waiting area for clients to stay until passports are issued, establishing a small Medical Centre for emergency treatments and a pharmacy for essential medicines

- The special programs carried out by the Information Technology Division in the year 2023 are as follows;
- Software Development for finger print machine in Online TDA
- Change Requests
- DIE Information sharing Platform
- Document management system for Policy Development and Reform branch
- e-Embarkation

#### 2.4 Challenges

- As a technology-based service provider, there is a constant focus on maintaining the system without breakdowns and difficulty in providing adequate provision for continuous up-to-date activities.
- There is a shortage of officers in Office Employees' Service at Katunayake International Airport and the deployment of head office staff to the airport on a shift basis as necessary to maintain continuity of services
- A rapid increase in the number of clients coming for obtain passports in 2023 and made it difficult to obtain provision to procure blank passports
- Due to the fuel crisis and the prevailed problematic situation in the country in 2023, field inspections and investigations had to be restricted
- A number of problems have arisen related to on-site inspections with limited allocations as per the policies of the Government
- Non-availability of a Detention Centre that conforms to international legal regulations and standards

#### 2.5 Future Goals

- Increasing Sri Lanka's foreign exchange by bringing tourists from 07 countries to Sri Lanka through simplifying the visa system
- Introducing an e-passport in accordance with international standards to ensure reliability abroad.
- Arrangements to establish electronic gate system (E-gate) at Bandaranaike Airport.
- Construction of new rest room for officers attached to Mattala Rajapaksa airport
- Networked computer facilities should be provided for the 6 counters in the new office premises at Colombo Port. In addition, the floor tiles and curtains need to be fixed
- Construction of new restroom in the land of Sirimapura for the permanent building in the vicinity of Trincomalee Port.
- Development of Kankasanturai Port
- The first session of the Joint Period of Action related to the Bali Process for the year 2024 is scheduled to be held in Thailand from January 23<sup>rd</sup> to 25<sup>th</sup> and officials representing the Department will participate in it.
- Approving proposals to appoint an Authorized Officer of this Department as a Liaison Officer for the exchange of information between Immigration and Emigration Departments internationally through the Regional Cooperation Office in relation to the Bali Process.
- Planning to appoint an Authorized Officer (Point of contact) of this Department to exchange information with the Indonesian Immigration and Emigration Department with the aim of preventing illegal migration.

- The bilateral joint operation between Sri Lanka and Malaysia will be continued in the coming year and the first session of 2024 will be held online on February 21
- The United Nations Office on Drugs and Crime (UNODC) plans to hold an Awareness Program for Senior Authorized Officers in March 2024 and plans are a foot to implement awareness workshops and capacity building programs for Authorized Officers.
- Installation of a Personal Identity Verification Device (Verifier – TD&B) at the Jaffna International Airport to easily identify potential illegal immigrants
- The special programs carried out by the Information Technology Division in the year 2023 are as follows.
  - Gate middleware solution
  - Vehicle Maintenance Module
  - Change requests to the current system
  - e-inventory - Finance module
  - Human Resources Module - Phase II
  - Data Migration
  - ICAO photos software
  - VISA system re-vamp
  - User Interface Updating
  - Document Scanning Software for Policy branch
  - SITA/API & PNR integration
  - Boarding Pass scanning
  - Border Module (Development of new border module)



**I.S.H.J. Ilukpitiya**

Controller General of Immigration and Emigration  
Head of the Department



## 3.2 Statement on Financial Position

		Actual	
	Note	2023	2022
		Rs	Rs
<b>Non Financial Assets</b>			
Property, Plant & Equipment	ACA-6	1,532,865,027	1,188,039,883
<b>Financial Assets</b>			
Advance Accounts	ACA-5/5(a)	131,422,838	143,230,188
Cash & Cash Equivalents	ACA-3	-	-
<b>Total Assets</b>		<b>1,664,287,865</b>	<b>1,331,270,071</b>
<b>Net Assets / Equity</b>			
Net Worth to Treasury		111,814,395	126,613,689
Property, Plant & Equipment Reserve		1,532,865,027	1,188,039,883
Rent and Work Advance Reserve	ACA-5(b)	-	-
<b>Current Liabilities</b>			
Deposits Accounts	ACA-4	19,608,442	16,616,499
Unsettled Imprest Balance	ACA-3	108,517,875	-
<b>Total Liabilities</b>		<b>1,772,805,739</b>	<b>1,331,270,071</b>

Detail Accounting Statements in ACA format Nos. 1 to 7 presented in pages from 6. to 26 and Annexures to accounts presented in pages from 27 to 35 form an integral part of these Financial Statements. The Financial Statements have been prepared in complying with the Generally Accepted Accounting Principles whereas most appropriate Accounting Policies are used as disclosed in the Notes to the Financial Statements and hereby certify that figures in these Financial Statements, Notes to accounts and other relevant accounts were reconciled with the Treasury Books of Accounts and found in agreement.

We hereby certify that an effective internal control system for the financial control exists in the Reporting Entity and carried out periodic reviews to monitor the effectiveness of internal control system for the financial control and accordingly make alterations as required for such systems to be effectively carried out.

.....  
 Chief Accounting Officer  
 Name : Viyani Gunathilaka  
 Designation : Secretary  
 Date : 2024.02. 27

.....  
 Accounting Officer  
 Name: I.S.H.J. Ilukpitiya  
 Designation : Controller General  
 Date : 2024.02. 26

.....  
 Chief Accountant  
 Name : J.D.A.P. Jayasinghe  
 Date : 2024.02. 26

**Viyani Gunathilaka**  
 Secretary  
 Ministry of Public Security  
 14<sup>th</sup> Floor, "Suhurupaya"  
 Battaramulla

**I.S.H.J. Ilukpitiya**  
 Controller General 2  
 Department of Immigration & Emigration  
 "Suhurupaya", Sri Subhuthipura Road,  
 Battaramulla

**J.D.A.P. Jayasinghe**  
 Chief Accountant  
 Department of Immigration & Emigration  
 "Suhurupaya", Sri Subhuthipura Road,  
 Battaramulla.

## 3.3 Statement of Cash Flows

Statement of Cash Flows for the Period ended 31st December 2023		ACA-C	
		Actual	
		2023 Rs.	2022 Rs.
<b>Cash Flows from Operating Activities</b>			
Total Tax Receipts		-	-
Fees, Fines, Penalties and Licenses		17,848,621,525	14,673,067,152
Profit		-	-
Non Revenue Receipts		-	-
Revenue Collected on behalf of Other Revenue Heads		45,292,115	44,538,164
Imprest Received		2,131,060,000	-
Recoveries from Advance		79,765,677	70,018,762
Deposit Received		6,960,305	4,068,956
<b>Total Cash generated from Operations (A)</b>		<b>20,111,699,622</b>	<b>14,791,693,034</b>
<b>Less - Cash disbursed for:</b>			
Personal Emoluments & Operating Payments		1,940,061,344	1,626,892,130
Subsidies & Transfer Payments		9,080,891	10,568,228
Expenditure incurred on behalf of Other Heads		4,524,179	12,355,853
Imprest Settlement to Treasury		15,643,499,489	11,572,606,824
Advance Payments		55,797,244	53,543,020
Deposit Payments		3,968,362	2,048,297
<b>Total Cash disbursed for Operations (B)</b>		<b>17,656,931,509</b>	<b>13,278,014,352</b>
<b>NET CASH FLOW FROM OPERATING ACTIVITIES(C)=(A)-(B)</b>		<b>2,454,768,113</b>	<b>1,513,678,682</b>
<b>Cash Flows from Investing Activities</b>			
Interest		-	-
Dividends		-	-
Divestiture Proceeds & Sale of Physical Assets		-	-
Recoveries from On Lending		-	-
<b>Total Cash generated from Investing Activities (D)</b>		<b>-</b>	<b>-</b>
<b>Less - Cash disbursed for:</b>			
Capital Expenditure		2,454,768,113	1,513,678,682
<b>Total Cash disbursed for Investing Activities (E)</b>		<b>2,454,768,113</b>	<b>1,513,678,682</b>
<b>NET CASH FLOW FROM INVESTING ACTIVITIES(F)=(D)-(E)</b>		<b>(2,454,768,113)</b>	<b>(1,513,678,682)</b>
<b>NET CASH FLOWS FROM OPERATING &amp; INVESTMENT ACTIVITIES (G)=(C) + (F)</b>		<b>-</b>	<b>-</b>
<b>Cash Flows from Financing Activities</b>			
Local Borrowings		-	-
Foreign Borrowings		-	-
Grants Received		-	-
<b>Total Cash generated from Financing Activities (H)</b>		<b>-</b>	<b>-</b>
<b>Less - Cash disbursed for:</b>			
Repayment of Local Borrowings		-	-
Repayment of Foreign Borrowings		-	-
<b>Total Cash disbursed for Financing Activities (I)</b>		<b>-</b>	<b>-</b>
<b>NET CASH FLOW FROM FINANCING ACTIVITIES (J)=(H)-(I)</b>		<b>-</b>	<b>-</b>
<b>Net Movement in Cash (K) = (G) + (J)</b>		<b>-</b>	<b>-</b>
<b>Opening Cash Balance as at 01<sup>st</sup> January</b>		<b>-</b>	<b>-</b>
<b>Closing Cash Balance as at 31<sup>st</sup> December</b>		<b>-</b>	<b>-</b>



3.4 Statement of Revenue

Statement of Revenue for the period ended 31st December 2023												
Revenue Accounting Officer :- Department of Immigration & Emigration												
Expenditure Head No :- 226												
ACA - I												
Revenue Code	Revenue Title	Note	Revenue Estimate			Revenue Collection			Refund from Revenue			
			Original Estimate	Revised Estimate	Collected by Ministry/ Dept.	Collected by Other Ministries/ Depts. (SA-21)	Total	Collection of Arrears Revenue	By Cash	Error Corrections	Total	
			1(i)	1(ii)	2(i)	2(ii)	2(iii)=2(i)+2(ii)	(3)	4(i)	4(ii)	4(iii)=4(i)+4(ii)	5
2003.02.07	Fees of Passports, Visas & Dual Citizenship		25,500,000,000	28,100,000,000	17,850,016,916	24,924,107,801	42,774,124,717	-	976,878	610,597	1,587,475	42,772,537,242
	<b>Total Revenue (Note I - 4)</b>		25,500,000,000	28,100,000,000	17,850,016,916	24,924,107,801	42,774,124,717	-	976,878	610,597	1,587,475	42,772,537,242

<p><b>J.D.A.P. Jayasinghe</b> Chief Accountant Department of Immigration &amp; Emigration "Suburapaya", Sri Subhuthipura Road, Battaramulla.</p> <p>Name : J.D.A.P. Jayasinghe Designation : Chief Accountant</p>	<p><b>I.S.H.J. Ilukpitiya</b> Controller General Department of Immigration &amp; Emigration "Suburapaya", Sri Subhuthipura Road, Battaramulla.</p> <p>Name : I.S.H.J. Ilukpitiya Designation : Controller General</p>
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2024.02.26	Date
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ACA - 1(ii)

### Explanation for the Variances between Original Revenue Estimate and Revised Revenue Estimate


Expenditure Head No : 226

Revenue Accounting Officer : Department of Immigration & Emigration

Revenue Code	Description	Original Revenue Estimate	Revised Revenue Estimate	Variance as a % of Original Revenue Estimate	Reasons for the Variance
20.03.02.07	Fees of Passports, Visas & Dual Citizenship	25,500,000,000	28,100,000,000	110%	Introduction of online submission of Passport application system and expedite the issuing dual citizenships

Rs.

  
**J.D.A.P. Jayasinghe**  
 Chief Accountant  
 Department of Immigration & Emigration  
 "Suhurupaya", Sri Subhuthipura Road,  
 Battaramulla.  
 Name : J.D.A.P. Jayasinghe  
 Designation : Chief Accountant

  
**I.S.H.J. Ilukpitiya**  
 Revenue Accounting Officer  
 Name : I.S.H.J. Ilukpitiya  
 Designation : Controller General

**I.S.H.J. Ilukpitiya**  
 Controller General  
 Department of Immigration & Emigration  
 "Suhurupaya", Sri Subhuthipura Road,  
 Battaramulla.

2024.02. 26  
 Date

## 3.5 Summary of Expenditure

ACA - 2

## Summary of Expenditure by Programme for the period ended 31st December 2023

Expenditure Head No :226

Department : Department of Immigration and Emigration

		Rs.					
Programme Number given in Annual Estimates	Title of the Expenditure	Annual Budgetary Provision (1)	Supplementary Estimate Provision (2)	FR 66/69 Transfers (3)	Total Net Provision (4)=(1)+(2)+(3)	Total Expenditure (5)	Net Effect Savings / (Excesses) (6)=(4)-(5)
Programme (1)	(1) Recurrent	2,894,000,000	-	(74,100,000)	2,819,900,000	2,323,895,536	496,004,464
	(2) Capital	2,332,000,000	500,000,000	74,100,000	2,906,100,000	2,695,939,722	210,160,278
	Sub Total	5,226,000,000	500,000,000	-	5,726,000,000	5,019,835,259	706,164,741
	Grand Total	5,226,000,000	500,000,000	-	5,726,000,000	5,019,835,259	706,164,741

  
 J.D.A.P. Jayasinghe  
 Chief Accountant.....  
 Department of Immigration & Emigration  
 "Suhurupaya", Sri Subhuthipura Road,  
 Battaramulla.  
 Date :2024.02. 26

3.6 Notes for Financial Statements

Annexure-(i)

**Statement of Losses and Waivers**  
(Losses under F.R. 106 and F.R. 113)

Ministry / Department / District Secretariat : Department of Immigration and Emigration  
Programme No. & Title :01 Operational Activities

Expenditure Head No :226

(i) Statement of Losses Recovered/Written off/Waived off during the year.

	Value	No. of Cases	Total Amount (Rs.)
Below	Rs. 25,000.00	No	
Over	Rs. 25,000.01		
<b>Total</b>			

Classification of the cases by nature of Losses.

	No. of Cases	Value (Rs.)
1		
2		
3	No	
4		
<b>Total</b>		

(ii) Statement of Losses being held to be Written off/Waived off or recoverable so far

	Value	No. of Cases	Total Amount (Rs.)
Below	Rs. 25,000.00		
Over	Rs. 25,000.01		
<b>Total</b>			

Classification of the cases by Nature of Losses

	No. of Cases	Value (Rs.)
1		
2		
3	No	
4		
<b>Total</b>		

Age Analysis per (ii)	
No. of Cases	Rs.
Less than five years	
5-10 years	
No. of Cases	Rs.
Amount	
Over 10 years	
No. of Cases	Rs.
Amount	

Note- Details on Losses under F.R. 106 and waives under F.R. 113 accounted under object code no 1701 and such losses and waivers expected to be accounted in coming years should be included.

\* When there are no information with regard to this report, a nil report should be submitted

**J.D.A.P. Jayasinghe**  
Chief Accountant  
Department of Immigration & Emigration  
"Suhurupaya", Sri Subhupura Road,  
Battaramulla.

Chief Accountant  
Date :2024.02. 26

Annexure-(ii)

**Statement of Write off from books**

Expenditure Head No :226 Ministry / Department / District Secretariat : Department of Immigration and Emigration

Programme No. & Title :01 Operational Activities

**1 Statement of losses and waivers under F.R. 109 during the year**

Value	No. of Cases
(i) Below Rs. 25,000.00	No
(ii) Over Rs. 25,000.01	
<b>Total</b>	

Value (Rs.)

**2 Statement of write off from the book and recoveries under F.R. 109 during the year**

Nature of Loss	Opening balance which was not written off	Value of loss	Recoveries	Value written off from the book	Balance carried forward which was not written off	Reference No. of Approval for write off from the book
	Rs.	Rs.	Rs.	Rs.	Rs.	
1						
2						
3						
4						
5						
<b>Total</b>						

Note - Excluding losses and waivers to be accounted in Annexure(i), only any other losses and waivers under F.R.109 should be included in this format.

\* When there are no information with regard to this report, a nil report should be submitted

  
**J.D.A.P. Jayasinghe**  
 Chief Accountant  
 Department of Immigration & Emigration  
 "Suhurupaya", Sri Subhithipura Road,  
 Battaramulla.

Statement of Liabilities (i) Statement of Commitments in terms of FR 94 (2) and (3)									
Name of Ministry / Department / District Secretariat : Department of Immigration and Emigration Expenditure Head No. : 226 Programme No. & Title : 01 Operational Activities									
Name of the Person/Institution	Description of Commitments	Project	Sub Project	Object Code	Financing Code	Maximum Commitment Ceiling in terms of FR 94(2) Provisions	Total Cost Estimate In terms of FR 94(3) (Rs.)	Commitment & Liability Amount (Rs.)	
<b>1. Ministries/Government Department</b>									
i. Department of Posts	Passport Postage Fees	1	-	1402	11			84,600	
ii. Trincomalee Town & Gravets Pradeshiya sabha	Assessment fees	1	-	1409	11			97	
iii. Department of Income Tax	SITA Message - Tax 2023- November	1	-	1409	11			110,863	
iv. Department of Posts	Passport Postage Fees	1	-	1402	11			405,010	
									<b>600,569</b>
<b>2. State Corporations/Statutory Boards</b>									
i. Association of Auspicious Factors (Department of Immigration & Emigration)	Diets for travell branch	1	-	1203	11			638,750	
ii Association of Auspicious Factors (Department of Immigration & Emigration)	Diets for travell branch	1	-	1203	11			108,000	
iii. Sri Lanka Telecom	Outstanding bills	1	-	1402	11			1,308	
iv Association of Auspicious Factors (Department of Immigration & Emigration)	Diets for computer branch	1	-	1203	11			459,340	
v Association of Auspicious Factors (Department of Immigration & Emigration)	Diets for computer branch	1	-	1203	11			243,000	
									<b>1,450,398</b>

Name of the Person/Institution	Description of Commitments	Project	Sub Project	Object Code	Financing Code	Maximum Commitment Ceiling in terms of FR 94(2) Provisions	Total Cost Estimate In terms of FR 94(3) (Rs.)	Commitment & Liability Amount (Rs.)
අනෙකුත් - (iv)								
3. Others (Private Parties)								
i. Udayakumara Agalawatia	Diets for kandy DS Office	1	-	1203	11			47,655
ii. Informatics International Ltd	Operational Management Service Of the computerized Consumables for Pasport Printers	1	-	1302	11			1,020,338
iii. Epic Lanka (Pvt)Ltd	Issuance of dual citizenship certificates	1	-	2509(99)	11			2,139,229
iv. Committee allowances	Engineering Consulting Services	1	-	1409	11			550,000
v.P.A. Ananda Weerawansa	For maintenance services	1	-	1301	11			31,500
vi. Melsata Pvt (Ltd)	For maintenance Services	1	-		11			3,400,000
vii. Ewis Pvt (Ltd)	For maintenance Services	1	-		11			123,543
viii. Informatics Pvt (Ltd)	For maintenance Services	1	-		11			1,296,194
ix. Mobitel	ETA monthly maintenance Services	1	-		11			13,850,573
							<b>22,459,031</b>	

  
**J.D.A.P. Jayasinghe**  
 Chief Accountant  
 Department of Immigration & Emigration  
 "Suhurupaya", Sri Subhuthipura Road,  
 Battaramulla.  
 Date :2024.02.26


Annexure-(v)

**Statement of Liabilities - (ii)**  
**Provision Transferred to the Deposit Account in terms of FR 215 (3) (b) & (c)**

Name of Ministry / Department / District Secretariat : Department of Immigration and Emigration  
 Expenditure Head No. : 226  
 Programme No. & Title : 01 Operational Activities

Name of the Person/Institution (To be identified at the time of Transferring the Provision to Deposit Accounts.) *	Description of Liability	L/C No.	Particular of Vote details from which Provisions were Transferred				Deposit Account No.	Amount Transferred (Rs.)
			Project	Sub Project	Object Code	Financing Code		
1. Ministries/Government Department ..... ..... Total	No						XX XX	
2. State Corporations/Statutory Boards ..... ..... Total							XX XX	
3. Others (Private Parties) ..... ..... Total							XX XX	
<b>Grand Total</b>								

\* should use only when relevant to the reporting entity

  
**J.D.A.P. Jayasinghe**  
 Chief Accountant  
 Department of Immigration & Emigration  
 "Suhurupaya", Sri Subhuthipura Road,  
 Battaramulla.  
 Date : 2024.02. 26



Annexure-(vii)

**Statement of Missing Vouchers**

Department : Department of Immigration and Emigration  
 Expenditure Head No : 226  
 Programme No. & Title : 01 Operational Activities

Date	Voucher No.	Name of Payee	Nature of Payment	Amount (Rs.)
		No missing Vouchers		

\* When there are no information with regard to this report, a nil report should be submitted

  
 J.D.A.P. Jayasinghe  
 Chief Accountant  
 Department of Immigration & Emigration  
 "Suhurupaya", Sri Subhuthipura Road,  
 Battaramulla.  
 Date : 2024-02-26



## 3.9 - Performance of the Reporting of Non-Financial Assets

Head No. 226 – Department of Immigration and Emigration

Assets Code	Code Description	Balance as per Board of Survey Report as at 31.12.2022	Balance as per financial Position Report as at 31.12.2022	Yet to be Accounted	Reporting Progress as a %
9151	Building and Constructions	104,351,770.48	104,351,770.48		
9152	Machinery and Equipment	991,245,687.37	991,245,687.37		
9153	Lands	370,322,569.00	370,322,569.00		
9154	Intangible Assets	66,945,000.00	66,945,000.00		
	<b>Total</b>	<b>1,532,865,026.85</b>	<b>1,532,865,026.85</b>		

Sgd. / Illegibly.

Chief Accounting Officer/ Chief Accountant / Director (Finance) / Commissioner (Finance)

Date : 07.03.2024

## Chapter 04 – Performance Indicators of the Department of Immigration and Emigration

The Department of Immigration and Emigration renders an extraordinary service to the Public and is a leading Government Institution that engages in a role of earning revenue to the country on behalf of the Government of Sri Lanka. Percentage of the No. of Passports issued as per No. of Passport applications received under one day service, Percentage of No. of Dual citizenship certificates issued as per the No. of applications received for obtaining Dual citizenship, Percentage of No. of ETA granted as per the No. of applications received for obtaining ETA and the percentage of earning revenue as per the annual targets are the main Performance Indicators of the Department.

### **Percentage of the No. of Passports issued as per No. of Passport applications received under one day service**

No. of Passport applications received under one day service in the year 2023 was 910,583 and No. of Passports issued was 908,719. Therefore, the percentage of issuing Passports as per number of applications received under one day service is 99.79%.

### **02. Percentage of No. of Dual citizenship certificates issued as per the No. of applications received for obtaining Dual citizenship**

Action was taken to grant Dual citizenship for 7387 among 8076 applications received for obtaining Dual citizenship in the year 2023. Therefore, the percentage of granting Dual citizenship as per the number of applications received was 91.47%.

### **03. Percentage of No. of ETA granted as per the No. of applications received for obtaining ETA**

Action was taken to grant ETA for 1,635,268 among 1,636,210 applications received for obtaining ETA in the year 2023. Therefore, the percentage of granting ETA as per the number of applications received is 99.94%.

### **04. Percentage of earning revenue as per the annual targets**

The main revenue components of the Department of Immigration and Emigration are issuing passports, issuing passports via Overseas Missions, extension and issuing of Resident visas, granting of ETA, issuance of Dual Citizenship certificates and the port associated activities. The revised estimated revenue as at the beginning of the year 2023 was Rs. 28.1 billion and the actual total revenue earned was Rs. 42.76 billion in the year 2023. It is 152.17 % performance of earning revenue. Accordingly, our institution was able to contribute to the National income exceeding the estimated revenue.

## Performance Indicators in the year 2023

Special Performance Indicators		Actual output as a percentage (%) of the expected output		
		90%-100%	75%-89%	50%-74%
<b>Key Performance Indicators of the Department</b>				
1	No. of Passports issued as per the No. of Passport applications received under one day service.	√		
2	No. of Dual Citizenship Certificates issued as per the No. of applications received to obtain Dual citizenship.	√		
3	No. of authorizations granted as per the No. of applications received to obtain ETA.	√		
4	Percentage of earning revenue as per the annual targets	√		
<b>Performance Indicators as per the Annual Action Plan</b>				
1	Reconstruction of the rest room in Vavuniya	√		
2	Reconstruction of the Mirihana Detention Centre	√		
3	Reconstruction of the Homagama Divisional Secretariat for the online system of submitting Passport applications	√		
4	Expanding the Procurement Division	√		
5	Shifting the Vavuniya Regional Office to a new building	√		
6	Improvement of machinery and equipment	√		
7	Maintenance of vehicles	√		
8	Purchase of office furniture and equipment according to office requirements	√		
9	Purchase of office tables for submitting Passport applications online	√		
10	Purchase of an input server	√		
11.	Purchase of web cameras for submitting Passport applications online	√		
12.	Purchase of LED monitors and additional accessories	√		
13.	Purchase of 100 computers	√		
14.	Purchase of 30 Barcode Scanners	√		
15.	Purchase of cameras for submitting Passport applications online	√		
16.	Purchase of 7 biometric scanning machines for submitting Passport applications online	√		
17.	Purchase of 50 Laptop computers			√

Special Performance Indicators		Actual output as a percentage (%) of the expected output		
		90%-100%	75%-89%	50%-74%
<b>Performance Indicators as per the Annual Action Plan</b>				
17.	Purchase of 20 Passport scanners	√		
18.	Purchase of 10 finger scanners	√		
19.	Purchase of machinery and equipment according to office requirements	√		
20.	Construction of a toilet in the Vavuniya Regional Office premises	√		
21.	Requests for updating of systems	√		
22.	Introducing a platform for exchange of information of the Department of Immigration and Emigration	√		
23.	Introducing a document management system for the Policy Division	√		
24.	Introducing a card for arrival and departure	√		
25.	Introducing ICAO digital image capturing system	√		
26.	User Management Module	√		
27.	Human Resource Management Module	√		
28.	Training of employees	√		
29.	Purchase of blank Passports and the Project of introducing an electronic passport	√		
30.	Passport stamps	√		
31.	Purchase of consumable material for printing passports	√		

## Chapter 05 - Performance of Achieving Sustainable Development Goals (SDGs)

### 5.1 Indicate the relevant sustainable development goals identified

Targets / Objectives	Targets	Indicators of achievements	The progress achieved so far		
			0% - 49%	50% - 74%	75% - 100%
Sustainable development objectives No. 16 - Institution with Peace Justice and Strength	<p>Strengthening the relevant institutional structure to prevent the terrorism and violence and taking action liaising with the other institutions connected therewith</p> <p>Establishment of an institutional structure to prevent human trafficking and human smuggling</p> <p>Rendering an efficient and quality service to members of the Public with transparency and accountability.</p>	<p>* No. of foreigners deported based on the investigations carried out on foreigners staying in this country contravening the Immigrants and Emigrants Act.</p> <p>*No. of foreigners prevented from entering the country based on investigations carried out on risky persons who may be a threat to the national security</p> <p>* No. of victims identified and provided relief based on the investigations carried out on human smuggling</p>			

## 5.2 Performance of Achieving Sustainable Development Goals (SDG)

Explain (using the indicators) the achievements of the Institution in achieving Sustainable Development Goals

### 1. No. of foreigners deported based on the investigations carried out on foreigners staying in this country contravening the Immigrants and Emigrants Act

- 1.1 Investigations under field surveillance had to be restricted due to the fuel crisis and the situation that prevailed in the country during the year 2023. However, taking action to achieve investigation targets related to the data system of the Department through gathering and confirming the accuracy of information of foreigners staying in Sri Lanka and who arrive in Sri Lanka investigated through distant surveillance. Information of suspicious foreigners are included in the search register through this process.
- 1.2 Who were identified as non-eligible for visa extensions were women and the majority was Uzbekistan women.
- 1.3 The total number of foreigners investigated through field surveillance and included in the search register through distant surveillance relating to the year 2023 was 1953 and from among them, further investigations have been carried out for 419 foreigners relating to the said year.
- 1.4 A number of 345 foreigners have been placed in detention centres relating to the year 2023 and 313 foreigners have been removed from this country on orders for removing and deporting. A number of 142 foreigners have been notified to remove themselves from this country after investigations carried out through distant and field surveillances. Accordingly, action has been taken relating to the year 2023 to remove 455 foreigners who violated the Immigration and Emigration Act out of the foreigners who were subject to investigations.
- 1.5 As per orders of the Investigation Branch, the visas of 28 foreigners have been regularized after paying relevant fees during the year 2023.

### 2. Number of foreigners who were prevented from entering the country based on investigations carried out relating to potential risk persons who may become a threat to national security

- 2.1 Out of 39342 foreigners who applied for visas in the year 2023, a number of 12661 potential risk foreigners were investigated and 65 foreigners were rejected through risk assessment from those applications. A majority of them were Pakistani nationals.
- 2.2 A number of 187 foreigners who used forged documents were identified by the Border Surveillance Unit, and handed over to the Criminal Investigations Department for further investigations.

### 3. Number identified based on investigations carried out relating to human smuggling

- 3.1 A number of 19 foreigners were identified during the year 2023 based on investigations carried out relating to human smuggling.



#### **4. Getting revealed the racket of smuggling Sri Lankan Children to Europe via Malaysia using forged Malaysian passports.**

- 4.1 The racket of smuggling Sri Lankan children to Europe via Malaysia using forged Malaysian passports was a special investigation which was revealed by the Risk Assessment Centre relating to the Investigation Branch during last year. Accordingly, 17 children between 5 and 17 years of age have migrated to Malaysia from the country last year with the consent of their parents and they have not returned. The Investigation Branch was able to identify suspicious persons involved in this racket by analyzing the peripheral data system at length, analyzing tourist data and information of suspects and collecting information through spot tests.
- 4.2 Even though it is difficult to prevent Sri Lankan children who migrate on legal tourist visas, the Malaysian border officials will take action to identify and prevent suspicious migrations of children from Sri Lanka through effective exchange of intelligence and timely information with Malaysian representatives on this human smuggling.
- 4.3 Accordingly, all information obtained by the Investigation Branch on human smuggling of Sri Lankan children, were handed over to the Criminal Investigation Department of Sri Lanka for further investigations. Laying the foundation for preventing a major human smuggling operated in the country by revealing it, was a special achievement of this Department in the year 2023.

#### **5. Bilateral Joint Operation between Sri Lanka and Malaysia**

- The bilateral discussions organized by the United Nations Office on Drugs and Crime (UNODC) for immigration officers of Sri Lanka and Malaysia was held at the Taj Samudra Hotel premises in Sri Lanka on 4 and 5 of July 2023.
- Promoting vital information exchange and enhanced cooperation in addressing operational challenges on human smuggling and migration issues, migration trends and patterns was the main objective of this discussion. Information exchange on misuse of tourist visas of Malaysia by Sri Lankans and use of Malaysian passports forcefully were commenced, and human smuggling relating to Sri Lankan children mentioned above was also subjected to the bilateral discussion.

#### **6. Bali Process - Joint Period of Action 2023-2024 – Planning Session**

- 6.1 The Department of Immigration and Emigration represented Sri Lanka at the session held in Thailand on 26 and 27 of July 2023 relating to disruption of crime networks on legal entrance to and departure from Thailand, Myanmar and Vietnam with the motive of illegally entering Europe, North America and Australia under human trafficking and smuggling of persons and information on challenges towards border control of Sri Lanka in relation to the Golden Triangle.
- 6.2 The Department of Immigration and Emigration participated at the sessions held in Bangkok on 18 and 19 of October 2023 relating to this session and exchanged information on irregular Sri Lankan migrations in the South East Asian Region.



## 7. Special Deportations carried out by the Investigation Branch

- 7.1 Deporting a Chinese national who was staying in this country, wanted by the Republic of China and had been issued with a Red Notice, under the protection of authorized officers of the Investigation Branch and officers of the Special Task Force, and handing over to the Chinese immigration officers in that country.
- 7.2 Deporting an Indian national who was staying in this country, involved in terrorist activities wanted by the Government of India, under the protection of authorized officers of the Investigation Branch and handing over to the Indian immigration officers in that country.
- 7.3 Deporting two Indian nationals who were under arrest without valid visas and refusing to leave this country and were staying in the detention centre for about four years, under the protection of authorized officers of the Investigation Branch and handing over to the Indian immigration officers in that country at the expense of this Government.

## 8. Public Awareness Programme

Most groups who migrate at present have become victims of human trafficking and human smuggling and other violations of the Immigrants and Emigrants Act. It is apparent that the main reason therefor is the lack of proper understanding of laws and rules and irregular migrations. Thus, a certain responsibility lies with the Department of Immigration and Emigration, which is a Government institution, towards public awareness. In accordance with the five year plan of the National Anti-Human Trafficking Task Force of the Ministry of Defence as well, it has been mentioned that a public awareness course has been implemented by the Department of Immigration and Emigration.

Brochure was prepared by us in the year 2023 for achieving the above objective. The SAFE Foundation consented to sponsor therefor and the said institution has appointed several social network designers who has public attraction, as brand ambassadors of this programme for further promotion of this programme.

Several matters for which attention was drawn by the Foreign Employment Bureau, have been mentioned herein. The main objective is to minimize Sri Lankans facing difficulties in foreign countries and to encourage legal migration.



**Training Programmes implemented for officers of the Investigation Branch in year 2023**

<b>Name of Programme</b>	<b>No. of officers participated</b>	<b>Duration</b>
Workshop on arresting persons at the Airport	10 Immigration and Emigration Officers	05 Days
Border Controlling Management	24 Immigration and Emigration Officers	01Day
Workshop on obtaining intelligence information through open sources	20 Immigration and Emigration Officers	02 Days
Workshop on organizing investigations and interview methods	20 Immigration and Emigration Officers	03 Days
Technical methods relating to investigations against illegal migration	05 Immigration and Emigration Officers	01 Day
Basic course on Airport crime investigation	05 Immigration and Emigration Officers	05 Days
Training workshop on examination of Canadian travel documents	60 Immigration and Emigration Officers	02 Days
Bali Process Regional training workshop on prevention of people smuggling	02 Immigration and Emigration Officers	04 Days
Handling electronic evidence for investigations on people smuggling and human trafficking	02 Immigration and Emigration Officers	03 Days
Improving identification of victims	10 Immigration and Emigration Officers	04 Days
International Protection of Refugees	30 Immigration and Emigration Officers	01 Day
Training workshop on examination of Canadian travel documents	40 Immigration and Emigration Officers	01 Day
International people smuggling and investigations	02 Immigration and Emigration Officers	02 Days
Resistance towards people smuggling and human trafficking	02 Immigration and Emigration Officers	02 Days

Name of Programme	No. of officers participated	Duration
Workshop on Resistance towards people smuggling and human trafficking(through resource persons of the Department of Immigration and Emigration)	01 Senior Authorized Officer (Resource person)	03 Days
Forum on commemorating the Alumni Day for distribution of information by the Regional Support Centre of the Bali Process	01 Senior Authorized Officer	03 Days
Training workshop on examination of travel documents of Switzerland	81 Immigration and Emigration Officers	02 Days
Training workshop on open source intelligence	15 Immigration and Emigration Officers	01 Day
Resisting people smuggling and promotion of protective migration for voluntary lawyers of 12 districts (through resource persons of the Department of Immigration and Emigration)	01 Senior Authorized Officer (Resource person)	01 Day
TRIP Strategy - ICAO Standards	15 Immigration and Emigration Officers	05 Days
Identifying victims of people smuggling in the Asia Pacific region and improvement of protection	01 Immigration and Emigration Officer	04 Days
Bali Process Joint Period of Action 2023-2024	02 Immigration and Emigration Officers	03 Days

## Chapter 06 - Human Resource Profile

A great contribution is rendered through the training and development programmes implemented by the Training and Development unit to maintain a continuous high level of performance while enhancing the performance level in the department.

A continuous training programme on functions of the department as well as a formal training is in place to update the knowledge required by the new staff who join the department on annual transfer basis or new recruitment basis .

This programme which is updated as per requirements and implemented as per a formal training plan constantly focuses towards enriching the officers with knowledge as a department that moves forward with new global trends.

In addition to the provisions allocated by the government per year for training and development programmes, the officers are given the opportunity to enhance their knowledge , attitudes and skills through foreign training opportunities even under the sponsorship of international organizations, Embassies ,local and private sector business organizations. US Embassy, the Canadian High Commission and the Australian High Commission are main sponsors.

Thirty two (32) training programmes out of fifty three (53) that were conducted in the year 2023 were held by local funds while 21 were conducted with the sponsorship of external organizations such as international organizations and Embassies.

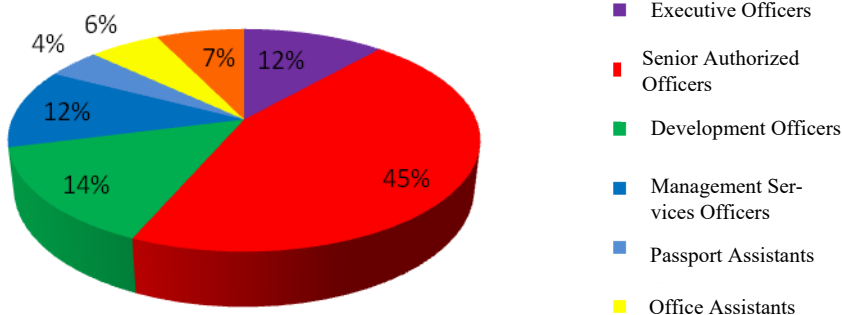
With the spending of 6 million received by the budget under local funds for training and development without balances and conducting high cost training and development programmes for executive officers and authorized officers it is clearly visible that the Training and Development unit has immensely contributed to enhance the performance level of the department during the year.

The training and development programmes implemented in the year 2023 are summarized in the table below.

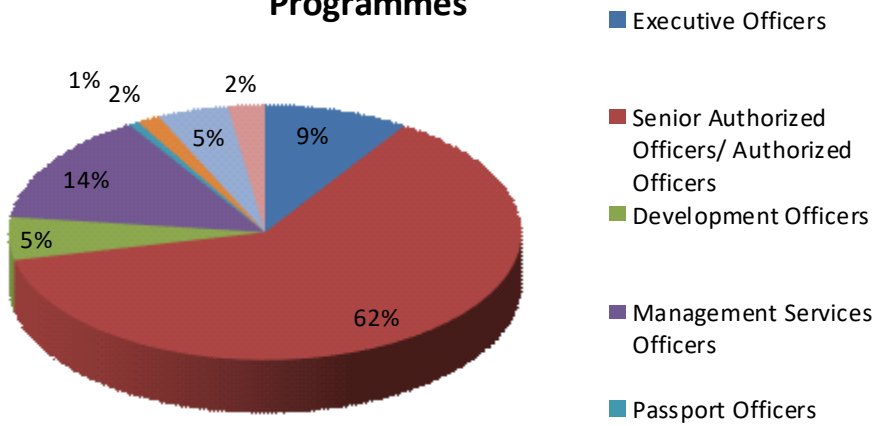
Number of training and development programmes implemented - 53

Category of Officers	Number of training programmes implemented	
	Special	General
Executive Officers	4	4
Senior Authorized Officers	3	
Authorized Officers	28	
Development Officers	6	4
Management Services Officers	4	4
Passport Assistants	3	
Office Assistants		4
Drivers	1	4

Percentage as per the number of programmes



Expenditure incurred for the training Programmes



**Expenditure incurred for the training programmes 226-01-1-2401-(6 Million)**

Category of Officers	Rs. (000)
Executive Officers	550
Senior Authorized Officers/ Authorized Officers	3,740
Development Officers	325
Management Services Officers	850
Passport Officers	38
Office Assistants	87
Drivers	270
Other	140

## Summary of Monthly training programmes - 2023

Category of Officers	The month in which the training programmes were held											
	January	February	March	April	May	June	July	August	September	October	November	December
Executive Officers	✓					✓	✓	✓	✓	✓	✓	✓
Senior Authorized Officers		✓									✓	✓
Authorized Officers	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Development Officers	✓		✓		✓		✓	✓			✓	✓
Management Services Officers	✓						✓	✓			✓	✓
Passport Officers				✓								
Office Assistants	✓						✓	✓			✓	✓
Drivers	✓						✓	✓				✓



### 6.3 Human Resources Development - 2023 (Training and Development Unit)

#### Summary of monthly training programmes - 2023

	Name of the programme	Period	Number of officers trained	Period of the programme	Total investment Rs.		Nature of the programme (Local/ Foreign )	Knowledge gained
					Local	Foreign		
01	Orientation programm	January 2 - 9	Officers transferred to the Department - 70	05 days	28	-	Local	Provision of basic knowledge on the functions of the Department and its sub culture to officers transferred.
02	Bilateral discussions between Maldives and Sri Lanka	January 13 - 15	Authorized Officer 01	02 days	-	-	Foreign	Strengthening the communication channels to combat migrant smuggling between Maldives and Sri Lanka., promotion of information sharing and monitoring.
03	Training Workshop on "Project Management" for Executives.	January 29	All Controllers/ Deputy Controllers and Assistant Controllers - 50	01 day	75		Local	To identify the projects necessary for the progress of the institution in the year 2023 and present those project proposals more effectively.
04	Advanced Course in Passport Examination	February 13 - 17	Senior Authorized Officers/ Authorized Officers 10	05 days	27		Local/ Foreign	Verifying the accuracy of all supporting documents used for passports and entry.
05	Bilateral discussions between Maldives and Sri Lanka	February 13-15	Authorized officer 01	03 days	-	-	United Nations Office on Drugs and Crime	Strengthening the communication channels to combat migrant smuggling between Maldives and Sri Lanka., promotion of information sharing and monitoring.
06	Orientation Programme for Authorized Officers and Observation field visit at Katunayake B. I. A and Colombo Port	February 21 -28	New authorized officers- 50	04 days	245		Local	Provision of basic knowledge on the functions of the Department and its sub culture to officers transferred. Understand the process and duties of passenger clearance (entering and exiting the country) through the airport.

	Name of the programme	Period	Number of officers trained	Period of the programme	Total investment Rs.		Nature of the programme (Local/ Foreign )	Knowledge gained
					Local	Foreign		
07	Induction Training for New authorized Officers	March 1- 31	New Authorized Officers - 50	30 days	2484		Local	Identifying the duties related to the department, understanding how to face challenges in the work and with good discipline Performing duties
08	Training Program on Investigation of Human Trafficking and Trafficking in Persons	March 13 - 24	Authorized Officers - 2	14 days	-	-	Overseas (Australian High Commission)	Providing insight into the investigation and prosecution of human trafficking and trafficking in persons.
09	Training Workshop on International Protection for Refugees	March 16	Authorized Officers - 20	01 day	-	-	United Nations High Commission for Refugees	Provide an understanding of the local and global mandate of the United Nations High Commission for Refugees in relation to refugees and asylum seekers.
10	Passenger Risk Assessment Training Programme	March 20 - 21	Authorized Officers - 15	02 days	-	-	Overseas (Australian High Commission)	Identify and assess travelers who pose a number of risks and threats to border security, including people smuggling, human, drug and other fraud..
11	Canadian Analysis on Human Trafficking and Trafficking in Persons	March 21 - 23	Authorized Officers - 60	03 days	27	-	Local	Canadian analysis provides insight into international human trafficking and human trafficking
12	Awareness programme on prevention of human trafficking among vulnerable groups	March 24	Authorized Officers/ Brand Ambassadors	01 day	-	-	Local (Sponsored)	Prepare officers to prevent human trafficking among vulnerable groups and reduce such trafficking.

	Name of the programme	Period	Number of officers trained	Period of the programme	Total investment Rs.		Nature of the programme (Local/ Foreign )	Knowledge gained
					Local	Foreign		
13	Training workshop on online passport applications	March 28	Development Officers ( D. R. P )	01 day	26	-	Local	To provide a more efficient service to the public by obtaining the passport through the online system, making the work of the officials more effective.
14	Awareness program regarding obtaining passports online and obtaining fingerprints	April 3 - 4	Development Officers ( D. R. P )	02 days	73		Local	To provide a more efficient service to the public by obtaining the passport through the online system, making the work of the officials more effective.
15	Tamil Language Course (Online)	April 8	Authorized Officers 100 (50/50)	200 hours	370		Local	Improving the language skills of officials and developing public relations in relation to the implementation of public service policy..
16	Orientation programme for new Authorized Officers	April 3 - 10	Authorized Officers 11	04 days	17		Local	Provision of basic knowledge on the functions of the Department and its sub culture to officers transferred
17	Office System and Office / Establishment Code	April 19 - 21	Passport Officers	03 days	33		Local	To develop the knowledge of the respective subject area and to help them in their Efficiency Bar Examination.
18	Awareness Programme on Public Financial Regulations	April - 20	Passport Officers	01 day	5		Local	To develop the knowledge of the respective subject area and to help them in their Efficiency Bar Examination.
19	Workshop on Arrest of Persons at the Airport	April 24 - 28	Authorized Officers 10	05 days	-	-	Foreign	To identify modern investigative techniques related to the no-air fly process and to develop the related legal enforcement capacity of the officers assigned to those duties

	Name of the programme	Period	Number of officers trained	Period of the programme	Total investment Rs,		Nature of the programme (Local/ Foreign )	Knowledge gained
					Local	Foreign		
20	Awareness program regarding obtaining passports online and obtaining fingerprints	May 25	Development Officers ( D. R. P )	01 days	199	-	Local	To provide a more efficient service to the public by obtaining the passport through the online system, making the work of the officials more effective.
21	Border Control Management	May 29 - June 9	Authorized Officers 20	10 days	10	-	Foreign (American Embassy)	To provide an understanding of the tactics and skills required to identify threats at borders and develop plans to counter those threats.
22	English Language Course (British Council)	June 7 - August 9	Authorized Officers/ Executive Officers	50 hours	-	-	Foreign (Australian High Commission)	Develop the ability to use English Language (written and spoken) according to job requirements.
23	Workshop on Open Source Intelligence	June 12 - 16	Authorized Officers 40 (20/20)	05 days	-	-	Foreign (Canadian High Commission)	Developing and updating knowledge on the relevant subject area.
24	New Emmigrant and Immigrant Regulations Update Training Programme	June 16 - 18	Executive Officers	03 days	230	-	Local	Discussions on updates related to new immigration and Emmigration regulations.
25	Investigation Council techniques against illegal immigration	June 19 - 21	Authorized Officers 5	03 days	-	-	Embassy-France	Developing and updating knowledge on the relevant subject area.
26	Bilateral discussions between Maldives and Sri Lanka	July 4 - 5	Authorized Officers 7	02 days	-	-	United Nations Office on Drugs and Crime	Strengthen regional measures and communication against migrant smuggling.
27	Outbound Training	July 15 - 16	Drivers	02 days	267	-	Local	To develop service efficiency, stress management, interpersonal cooperation and motivation of officers.

	Name of the programme	Period	Number of officers trained	Period of the programme	Total investment Rs.		Nature of the programme (Local/ Foreign )	Knowledge gained
					Local	Foreign		
28	Orientation programme	July 26 - 28	Transferred Officers - 70	03 days	49	-	Local	Provision of basic knowledge on the functions of the Department and its sub culture to officers transferred from several public institutions
29	Training programme on Procurement Procedures	July 26 - 27	Development Officers/ Management Services Officers 02	02 days	44	-	Local	Public procurement method and objective, introduction of procurement plans ,identification of different procurement methods and types and authority, limitations, selection of relevant procurement methods.
30	Field Visit – B.I.A field visit	August 08	Officers in all services	01 day	52	-	Local	Understand the process of passenger clearance (entry and exit) through the airport and identify related services.
31	Basic Course in Airport Crime Investigation	August 14 - 18	Authorized Officers 5	05 days	-	-	Foreign ( Australian High Commission)	To develop the intelligence of Emmigration and immigration officers, their knowledge of investigative practices and procedures.
32	Disciplinary Procedure	August 18	Management Services Officers 001	01 day	12	-	Local	Development and updating of knowledge in the relevant subject area
33	Maintenance of government vehicles	August 23	Management Services Officers 02	01 day	10	-	Local	Development and updating of knowledge in the relevant subject area
34	Orientation programme	August 21- 23	Officers in all services	03 days	52	-	Local	Provision of basic knowledge on the functions of the Department and its sub culture to officers transferred from several institutions.
35	B.I.A Field Visit	August 24	Officers in all services	01 day	59	-	Local	Understand the process of passenger clearance (entry and exit) through the airport and identify related services.

	Name of the programme	Period	Number of officers trained	Period of the programme	Total investment Rs.		Nature of the programme (Local/ Foreign )	Knowledge gained
					Local	Foreign		
36	Field study tour of Air Force personnel at Immigration and Emigration Department	September 01	Air Force Officers 31	01 day	5	-	Local	To make the Air Force officers aware on the duties of this department.
37	Canadian Travel Document Examination Training Workshop for Border Patrol and Immigration and Emigration Officers	September 12	Authorized Officers	01 day	5	-	Local	To develop and update the knowledge of Authorized Officers
38	Study tour of Naval Officers at Department of Immigration and Emigration	September 12-15	Navy Officers 45	01 day	11	-	Local	To gain an understanding of the duties of this department by Naval Officers
39	Induction Training Workshop for Fresher Authorized Officers	September 19 - October	New Authorized Officers- 17	17 days	80		Local	Identifying the duties related to the department, understanding how to face challenges in the work with good discipline.
40	Advanced Course in Public Procurement	September 26	Executive Officers 01		138	-	Local	Development and updating of knowledge in the relevant subject area
41	Capacity development training programmes on management of sending migrants back and return	September 4	Authorized Officers 40	01 day	-	-	Foreign ( Internal Organization on Immigrants)	Properly managing the return and re – admission process of immigrants

	Name of the programme	Period	Number of officers trained	Period of the programme	Total investment Rs.		Nature of the programme (Local/ Foreign )	Knowledge gained
					Local	Foreign		
42	Training workshop on Schengen Visa		Authorized Officers 60	02 days	-	-	Foreign (Switzerland Embassy)	To make Authorized Officers aware on this subject area.
43	Capacity Building Programme	October 20 - 21	Executive / Staff Grade Officers	02 days	-	-	Foreign ( Internal Organization on Immigrants)	Gaining a deep understanding of SL-RCMS functioning, their day to day activities, EU Re-admission Agreement and related Protocol.
44	Capacity Development Workshop on Integrated Immigration Management of Sri Lankans by Immigration and Emigration Officers	November 1	Authorized Officers 40	01 day	-	-	Foreign (Internal Organization on Immigrants)	To enhance knowledge on properly managing the return and re – admission process of immigrants
45	Capacity Building Training	November 11 - 12	Staff grade and senior Authorized Officers 40	02 days	-	-	Foreign (United Nations High Commission for Refugees )	Discusses international refugee protection, gender and sexual abuse, prevention of exploitation, individual branding and the visa and citizenship process.
46	Outbound Training	November 18 - 19	Officers in Accounts division and Shroff 40	02 days	302	-	Local	To develop service efficiency, stress control, sectoral cooperation and motivation of officers.
47	Training programme for new Authorized Officers (Canadian High Commission)	November 21	Authorized Officers (20/20) 40	01 day			Local/ Foreign	Familiarity of new authorized officers in related to Canadian documents.
48	Awareness programme on Human Trafficking	December 4, 5, and 6	Senior Authorized Officers 1	03 days	-	-	National Task Force on Human Trafficking	Awareness of the duties of the Department of Immigration and Emigration by the officers in District Secretariats and in public administration .

	Name of the programme	Period	Number of officers trained	Period of the programme	Total investment Rs.		Nature of the programme (Local/ Foreign )	Knowledge gained
					Local	Foreign		
49	Open Source Intelligence Course	December 8	Senior Authorized Officers/ Authorized Officers 15	01 day	18	-	Local/ Foreign	Data collection, analysis and determination of illegal activities including illegal immigration that may occur through entry and exit points into the country
50	Outbound Training	December 9 - 10	Staff Officers / Development officers/ Management Services Officers	02 day	310	-	Local	To develop service efficiency, stress control, sectoral cooperation and motivation of officers.
51	B.I.A Study Tour	December 12	Officers in all services 48	01 day	75	-	Local	Understand the process of passenger clearance (entry and exit) through the airport and identify related services.
52	Training Workshop on preparation of Pension	December 15	Staff Officers / Development officers/ Management Services Officers	01 day	29	-	Local	To make officers aware on preparing and calculating of pension
53	Two-year English Diploma for Administrative and academic work conducted by the University of Colombo. (Second Year)	-	Authorized Officers	-	25	-	Local	Better performance



## Chapter 07 – Compliance Report

No.	Requirement Applicable	Compliance Status (Complied / Not Complied)	Brief explanation for Non Compliance	Corrective actions and decisions proposed to avoid non compliance in future
<b>1</b>	<b>The following Financial statements/accounts have been submitted on due date</b>			
1.1	Annual financial statements	Complied	-	-
1.2	Advance to public officers account	Complied	-	-
1.3	Trading and Manufacturing Advance Accounts (Commercial Advance Accounts)	-	-	-
1.4	Stores Advance Accounts	-	-	-
1.5	Special Advance Accounts	-	-	-
1.6	Others	-	-	-
<b>2</b>	<b>Maintenance of books and registers (FR - 445)</b>			
2.1	Fixed assets register has been maintained and updated in terms of Public Administration Circular 267/2018	Complied	-	-
2.2	Personal emolument register/ Personal emolument cards have been updated and maintained	Complied	-	-
2.3	Register of Audit queries has been updated and maintained	Complied	-	-
2.4	Register of Internal Audit reports has been maintained and updated	Complied	-	-
2.5	All the monthly account summaries (CIGAS) are prepared and submitted to the Treasury on due date	Complied	-	-
2.6	Register for cheques and money orders has been updated and maintained.	-	-	-
2.7	Inventory register has been maintained and updated.	Complied	-	-
2.8	Stock Register has been updated and maintained.	Complied	-	-
2.9	Register of Losses has been updated and maintained.	Complied	-	-
2.10	Commitment Register has been updated and maintained.	Complied	-	-
2.11	Register of Counterfoil Books (GA — N20) has been updated and maintained.	Complied	-	-

No.	Requirement Applicable	Compliance Status (Complied / Not Complied)	Brief explanation for Non Compliance	Corrective actions and decisions proposed to avoid non compliance in future
<b>3</b>	<b>Delegation of functions for financial control (FR 135)</b>			
3.1	The financial authority has been delegated within the institute	Complied	-	-
3.2	The delegation of financial authority has been communicated within the institute.	Complied	-	-
3.3	The authority has been delegated in such manner so as to pass each transaction through two or more officers.	Complied	-	-
3.4	The controls have been adhered to by the Accountants in terms of State Account Circular 171/2004 dated 11.05.2014 in using the Government Payroll Software Package	Complied	-	-
<b>4</b>	<b>Preparation of Annual Plans</b>			
4.1	The annual action plan has been prepared.	Complied	-	-
4.2	The annual procurement plan has been prepared.	Complied	-	-
4.3	The annual Internal Audit plan has been prepared.	Complied	-	-
4.4	The annual estimate has been prepared and submitted to the NBD on due date.	Complied	-	-
4.5	The annual cash flow has been submitted to the Treasury Operations Department on time.	Complied	-	-
<b>5</b>	<b>Audit queries</b>			
5.1	All the audit queries of the Auditor General have been replied within the specified time.	Complied	-	-
<b>6</b>	<b>Internal Audit</b>			
6.1	The internal audit plan has been prepared at the beginning of the year after consulting the Auditor General in terms of Financial Regulation 134(2) DMA/1-2019	Complied	-	-
6.2	All the internal audit reports have been replied within one month	Not complied	-	-

No.	Requirement Applicable	Compliance Status (Complied / Not Complied)	Brief explanation for Non Compliance	Corrective actions and decisions proposed to avoid non compliance in future
<b>6</b>	<b>Internal Audit</b>			
6.3	Copies of all the internal audit reports have been submitted to the Management Audit Department in terms of Sub-section 40(4) of the National Audit Act No. 19 of 2018	Complied	-	-
6.4	All the copies of internal audit reports have been submitted to the Auditor General in terms of Financial Regulation 134(3)	Complied	-	-
<b>7</b>	<b>Audit and Management Committee</b>			
7.1	Minimum 04 meetings of the Audit and Management Committee have been held during the year as per the DMA Circular 1-2019	Complied		
<b>8</b>	<b>Asset Management</b>		-	-
8.1	The information about purchases of assets and disposals was submitted to the Comptroller General's Office in terms of Paragraph 07 of the Asset Management Circular No. 01/2017	Complied	-	-
8.2	A suitable liaison officer was appointed to coordinate the implementation of the provisions of the circular and the details of the nominated officer were sent to the Comptroller General's Office in terms of Paragraph 13 of the aforesaid circular	Complied	-	-
8.3	The boards of survey were conducted and the relevant reports have been submitted to the Auditor General on due date in terms of Public Finance Circular No. 05/2016	Complied	-	-
8.4	The excesses and deficits that were disclosed through the board of survey and other relating recommendations, actions were carried out during the period specified in the circular	Complied	-	-
8.5	The disposal of condemn articles had been carried out in terms of FR 772	Complied	-	-
<b>9</b>	<b>Vehicle Management</b>		-	-
9.1	The daily running charts and monthly summaries of the pool vehicles had been prepared and submitted to the Auditor General on due date.	Complied	-	-
9.2	The condemned vehicles had been disposed of within a period of less than 6 months after condemning	Complied	-	-
9.3	The vehicle log books had been maintained and updated	Complied	-	-

No.	Requirement Applicable	Compliance Status (Complied / Not Complied)	Brief explanation for Non Compliance	Corrective actions and decisions proposed to avoid non compliance in future
9.4	The action has been taken in terms of F.R. 103, 104, 109 and 110 with regard to every vehicle accident	Complied	-	-
9.5	The fuel consumption of vehicles has been re-tested in terms of the provisions of Paragraph 3.1 of the Public Administration Circular No. 30/2016 of 29.12.2016	Complied	-	-
9.6	The absolute ownership of the leased vehicle log books has been transferred after the lease term	Not complied	-	-
<b>10</b>	<b>Management of Bank Accounts</b>			
10.1	The bank reconciliation statements had been prepared, got certified and made ready for audit by the due date	Complied	-	-
10.2	The dormant accounts that had existed in the year under review or since previous years settled	Complied	-	-
10.3	The action had been taken in terms of Financial Regulations regarding balances that had been disclosed through bank reconciliation statements and for which adjustments had to be made, and had those balances been settled within one month	Complied	-	-
<b>11</b>	<b>Utilization of Provisions</b>			
11.1	The provisions allocated had been spent without exceeding the limit	Complied	-	-
11.2	The liabilities not exceeding the provisions that remained at the end of the year as per the FR 94(1)	complied	-	-
<b>12</b>	<b>Advances to Public Officers Account</b>			
12.1	The limits had been complied with	Complied	-	-
12.2	A time analysis had been carried out on the loans in arrears	Complied	-	-
12.3	The loan balances in arrears for over one year had been settled	Not complied	Not finalizing the personal files of retired, deceased as there are officers interdicted	Taking action to set levied
<b>13</b>	<b>General Deposit Account</b>			
13.1	The action had been taken as per F.R.571 in relation to disposal of lapsed deposits	Complied	-	-
13.2	The control register for general deposits had been updated and maintained	Complied	-	-

No.	Requirement Applicable	Compliance Status (Complied / Not Complied)	Brief explanation for Non Compliance	Corrective actions and decisions proposed to avoid non compliance in future
<b>14</b>	<b>Imprest Account</b>			
14.1	The balance in the cash book at the end of the year under review remitted to TOD	Complied	-	-
14.2	The ad-hoc sub imprests issued as per F.R. 371 settled within one month from the completion of the task	Complied	-	-
14.3	The ad-hoc sub imprests had been issued exceeding the limit approved as per F.R. 371	Complied	-	-
14.4	The ad-hoc sub imprests had been reconciled with the Treasury books monthly.	Complied	-	-
<b>15</b>	<b>Revenue Account</b>			
15.1	The refunds from the revenue had been made in terms of the regulations	Complied.	-	-
15.2	The revenue collection had been directly credited to the revenue account without credited to the deposit account	Complied.	-	-
15.3	Returns of arrears of revenue forward to the Auditor General in terms of FR 176	Complied.	-	-
<b>16</b>	<b>Human Resource Management</b>			
16.1	The staff had been paid within the approved cadre	Complied.	-	-
16.2	All members of the staff have been issued a duty list in writing	Complied.	-	-
16.3	All reports have been submitted to MSD in terms of their circular No.04/2017 dated 20.09.2017	Complied.	-	-
<b>17</b>	<b>Provision of information to the public</b>			
17.1	An information officer has been appointed and a proper register of information is maintained and updated in terms of Right To Information Act and Regulation	Complied	-	-
17.2	Information about the institution to the public have been provided by Website or alternative measures and has it been facilitated to appreciate / allegation to public against the public authority by this website or alternative measures	Complied	-	-
17.3	Bi- Annual and Annual reports have been submitted as per section 08 and 10 of the RTI Act	Complied	-	-

No.	Requirement Applicable	Compliance Status (Complied / Not Complied)	Brief explanation for Non Compliance	Corrective actions and decisions proposed to avoid non compliance in future
<b>18</b>	<b>Implementing citizens charter</b>			
18.1	A citizens charter/ Citizens client's charter has been formulated and implemented by the Institution in terms of the Circular number 05/2008 and 05/2018(1) of Ministry of Public Administration and Management	Complied.		
18.2	A methodology has been devised by the Institution in order to monitor and assess the formulation and the implementation of Citizens Charter / Citizens client's charter as per paragraph 2.3 of the circular	Complied.		
<b>19</b>	<b>Preparation of the Human Resource Plan</b>			
19.1	A human resource plan has been prepared in terms of the format in Annexure 02 of Public Administration Circular No.02/2018 dated 24.01.2018.	Complied.		
19.2	A minimum training opportunity of not less than 12 hours per year for each member of the staff has been ensured in the aforesaid Human Resource Plan	Complied.		
19.3	Annual performance agreements have been signed for the entire staff based on the format in Annexure 01 of the aforesaid Circular	Complied.		
19.4	A senior officer was appointed and assigned the responsibility of preparing the human resource development plan, organizing capacity building programs and conducting skill development programs as per paragraph No.6.5 of the aforesaid Circular	Complied.		
<b>20</b>	<b>Responses to Audit Paragraphs</b>		-	-
20.1	The shortcomings pointed out in the audit paragraphs issued by the Auditor General for the previous years have been rectified.	Complied.	-	-



ජාතික විගණන කාර්යාලය  
தேசிய கணக்காய்வு அலுவலகம்  
NATIONAL AUDIT OFFICE



මගේ අංකය  
எனது இல. } 03/03/01/2023/01 } ඔබේ අංකය  
My No. } } Your No.

දිනය  
திகதி } 2024 මැයි 31 දින  
Date }

පාලක ජනරාල්,  
ආගමන හා විගමන දෙපාර්තමේන්තුව



ශීර්ෂය 226 - ආගමන හා විගමන දෙපාර්තමේන්තුවේ 2023 දෙසැම්බර් 31 දිනෙන් අවසන් වර්ෂය සඳහා වූ මූල්‍ය ප්‍රකාශන පිළිබඳව 2018 අංක 19 දරන ජාතික විගණන පනතේ 11(1) වගන්තිය ප්‍රකාරව විගණකාධිපති සම්පිණ්ඩන වාර්තාව

1. මූල්‍ය ප්‍රකාශන

1.1 තත්ත්වගණනය කළ මතය

ශීර්ෂය 226- ආගමන හා විගමන දෙපාර්තමේන්තුවේ 2023 දෙසැම්බර් 31 දිනට මූල්‍ය තත්ත්ව ප්‍රකාශනය, එදිනෙන් අවසන් වර්ෂය සඳහා වූ මූල්‍ය කාර්යසාධන ප්‍රකාශනය හා මුදල් ප්‍රවාහ ප්‍රකාශනය සහ ප්‍රමාණාත්මක ගිණුම්කරණ ප්‍රතිපත්තිවලට අදාළ තොරතුරු ද ඇතුළත් මූල්‍ය ප්‍රකාශනවලට අදාළ සටහන්වලින් සමන්විත 2023 දෙසැම්බර් 31 දිනෙන් අවසන් වර්ෂය සඳහා වූ මූල්‍ය ප්‍රකාශන, 2018 අංක 19 දරන ජාතික විගණන පනතේ විධිවිධාන සමඟ සංයෝජිතව කියවිය යුතු ශ්‍රී ලංකා ප්‍රජාතාන්ත්‍රික සමාජවාදී ජනරජයේ ආණ්ඩුක්‍රම ව්‍යවස්ථාවේ 154(1) ව්‍යවස්ථාවේ ඇතුළත් විධිවිධාන ප්‍රකාර මාගේ විධාන යටතේ විගණන කරන ලදී. 2018 අංක 19 දරන ජාතික විගණන පනතේ 11(1) වගන්තිය ප්‍රකාරව ආගමන හා විගමන දෙපාර්තමේන්තුව වෙත ඉදිරිපත් කරනු ලබන මෙම මූල්‍ය ප්‍රකාශන පිළිබඳව මාගේ අදහස් දැක්වීම් හා නිරීක්ෂණයන් මෙම වාර්තාවේ සඳහන් වේ. ශ්‍රී ලංකා ප්‍රජාතාන්ත්‍රික සමාජවාදී ජනරජයේ ආණ්ඩුක්‍රම ව්‍යවස්ථාවේ 154(6) ව්‍යවස්ථාව සමඟ සංයෝජිතව කියවිය යුතු 2018 අංක 19 දරන ජාතික විගණන පනතේ 10 වගන්තිය ප්‍රකාරව ඉදිරිපත් කළ යුතු විගණකාධිපති වාර්තාව යථා කාලයේදී පාර්ලිමේන්තුව වෙත ඉදිරිපත් කරනු ලැබේ.

මෙම වාර්තාවේ 1.6 ඡේදයේ දක්වා ඇති කරුණු වලින් වන බලපෑම හැර, මූල්‍ය ප්‍රකාශනවලින් 2023 දෙසැම්බර් 31 දිනට ආගමන හා විගමන දෙපාර්තමේන්තුවේ මූල්‍ය තත්ත්වය සහ එදිනෙන් අවසන් වර්ෂය සඳහා එහි මූල්‍ය කාර්ය සාධනය හා මුදල් ප්‍රවාහය පොදුවේ පිළිගත් ගිණුම්කරණ මූලධර්මවලට අනුකූලව සත්‍ය හා සාධාරණ තත්ත්වයක් පිළිබිඹු කරන බව මා දරන්නා වූ මතය වේ.





නමුත්, ශ්‍රී ලංකා විගණන ප්‍රමිති ප්‍රකාරව විගණනය සිදු කිරීමේදී එය සෑම විටම ප්‍රමාණාත්මක සාවද්‍ය ප්‍රකාශයන් අනාවරණය කරගන්නා බවට වන තහවුරු කිරීමක් නොවනු ඇත. වංචා සහ වැරදි තනි හෝ සාමූහික ලෙස බලපෑම නිසා ප්‍රමාණාත්මක සාවද්‍ය ප්‍රකාශනයන් ඇති විය හැකි අතර, එහි ප්‍රමාණාත්මකභාවය මෙම මූල්‍ය ප්‍රකාශන පදනම් කරගනිමින් පරිශීලකයන් විසින් ගනු ලබන ආර්ථික තීරණ කෙරෙහි වන බලපෑම මත රඳා පවතී.

ශ්‍රී ලංකා විගණන ප්‍රමිති ප්‍රකාරව විගණනයේ කොටසක් ලෙස මා විසින් විගණනයේදී වෘත්තීය විනිශ්චය සහ වෘත්තීය සැකමුසු බවින් යුතුව ක්‍රියා කරන ලදී. මා විසින් තවදුරටත්,

- ප්‍රකාශ කරන ලද විගණන මතයට පදනමක් සපයා ගැනීමේදී, වංචා හෝ වැරදි හේතුවෙන් මූල්‍ය ප්‍රකාශනවල ඇති විය හැකි ප්‍රමාණාත්මක සාවද්‍ය ප්‍රකාශයන් ඇතිවීමේ අවදානම් හඳුනාගැනීම හා තක්සේරු කිරීම සඳහා අවස්ථාවෝචිතව උචිත විගණන පරිපාටි සැලසුම්කර ක්‍රියාත්මක කරන ලදී. වරදවා දැක්වීම් හේතුවෙන් සිදුවන ප්‍රමාණාත්මක සාවද්‍ය ප්‍රකාශනයන්ගෙන් සිදුවන බලපෑමට වඩා වංචාවකින් සිදුවන්නා වූ බලපෑම ප්‍රබල වන්නේ ඒවා දුස්සන්ධානයෙන්, ව්‍යාජ ලේඛන සැකසීමෙන්, වේතනාන්විත මග හැරීමෙන්, වරදවා දැක්වීමෙන් හෝ අභ්‍යන්තර පාලනයන් මග හැරීමෙන් වැනි හේතු නිසා වන බැවිනි.
- අභ්‍යන්තර පාලනයේ සඵලදායීත්වය පිළිබඳව මතයක් ප්‍රකාශ කිරීමේ අදහසින් නොවුවද, අවස්ථාවෝචිතව උචිත විගණන පරිපාටි සැලසුම් කිරීම පිණිස අභ්‍යන්තර පාලනය පිළිබඳව අවබෝධයක් ලබාගන්නා ලදී.
- හෙළිදරව් කිරීම් ඇතුළත් මූල්‍ය ප්‍රකාශනවල ව්‍යුහය සහ අන්තර්ගතය සඳහා පාදක වූ ගනුදෙනු හා සිද්ධීන් උචිත හා සාධාරණ අයුරින් මූල්‍ය ප්‍රකාශනවල ඇතුළත් බව ඇගයීම.
- මූල්‍ය ප්‍රකාශනවල ව්‍යුහය හා අන්තර්ගතය සඳහා පාදක වූ ගනුදෙනු හා සිද්ධීන් උචිත හා සාධාරණව ඇතුළත් වී ඇති බව සහ හෙළිදරව් කිරීම් ඇතුළත් මූල්‍ය ප්‍රකාශනවල සමස්ත ඉදිරිපත් කිරීම අගයන ලදී.

මාගේ විගණනය තුළදී හඳුනාගත් වැරදි විගණන සොයාගැනීම්, ප්‍රධාන අභ්‍යන්තර පාලන දුර්වලතා හා අනෙකුත් කරුණු පිළිබඳව ගණන්දීමේ නිලධාරී දැනුවත් කරමි.



ජාතික විගණන කාර්යාලය  
 தேசிய கணக்காய்வு அலுவலகம்  
 NATIONAL AUDIT OFFICE

**1.5 වෙනත් නෛතික අවශ්‍යතා පිළිබඳ වාර්තාව**

2018 අංක 19 දරන ජාතික විගණන පනතේ 6(1)(ඇ) වගන්තිය ප්‍රකාරව පහත සඳහන් කරුණු මා ප්‍රකාශ කරමි.

- (අ) මූල්‍ය ප්‍රකාශන ඉකුත් වර්ෂය සමඟ අනුරූප වන බවට,
- (ආ) ඉකුත් වර්ෂයට අදාළ මූල්‍ය ප්‍රකාශන පිළිබඳව මා විසින් කර තිබුණු නිර්දේශ ක්‍රියාත්මක කර තිබුණි.

**1.6 මූල්‍ය ප්‍රකාශන පිළිබඳ අදහස් දැක්වීම**

**1.6.1 ආදායම්**

2023 දෙසැම්බර් 31 දිනෙන් අවසන් වර්ෂය සඳහා ආගමන හා විගමන දෙපාර්තමේන්තුවේ මූලික ඇස්තමේන්තුගත ආදායම රු.25,500,000,000 ක් වූ අතර සංශෝධිත ආදායම් ඇස්තමේන්තු ගත ආදායම රු.28,100,000,000 ක් විය. මේ අනුව සංශෝධිත ආදායම් ඇස්තමේන්තුව මූලික ආදායම් ඇස්තමේන්තුවට වඩා සියයට 10 ක් වුවත් ඒසීඒ - 1(ii) මූලික ඇස්තමේන්තුව සහ සංශෝධිත ආදායම් ඇස්තමේන්තුව අතර විචලනා පැහැදිලි කිරීම් ප්‍රකාශයෙහි එම අගය සියයට 110 ක් ලෙස දක්වා තිබුණි.

**1.6.2 අග්‍රිම ශේෂය**

2023 දෙසැම්බර් 31 දිනට රු.10,851,787 ක් වූ අග්‍රිම ශේෂය භාණ්ඩාගාරයට පියවා තිබුණ ද 2023 දෙසැම්බර් 31 දිනට වූ මූල්‍ය තත්ත්ව පිළිබඳ ප්‍රකාශයේ ජංගම වගකීම් යටතේ අග්‍රිම ශේෂය ලෙස රු. 10,851,787 ක් දක්වා තිබුණි.

1.6.3 ලේඛන හා පොත්පත් පවත්වා නොතිබීම

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2023 වර්ෂයේ කාර්යසාධන වාර්තාවේ අනුකූල වාර්තාව අනුව දෙපාර්තමේන්තුවේ බැරකම් ලේඛනය යාවත්කාලීන කර පවත්වා ගෙන යන බව සඳහන් වුවද, බැරකම් ලේඛනය යාවත්කාලීනව පවත්වා ගෙන ගොස් නොතිබුණු අතර, ගිණුමෙහි බැරකම් පිළිබඳ ප්‍රකාශයෙහි වැය විෂයය අංක 226-1-1-1301 හි ඇතුළත් කර තිබූ රු.18,670,810 ක බැරකම් වටිනාකම බැරකම් ලේඛනයෙහි ඇතුළත් කර නොතිබුණි.

2. මූල්‍ය සමාලෝචනය

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2.1 ආදායම් කළමනාකරණය

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(අ) 2015 ජූලි 20 දිනැති අංක 01/2013 දරන රාජ්‍ය මූල්‍ය ප්‍රතිපත්ති චක්‍රලේඛයේ 7 වන ඡේදය ප්‍රකාරව ඉන්‍ටර්මිඩියට් ආදායම් වාර්තා එම කාල සීමාව අවසන් වූ දින සිට දින 15 ක් ඇතුළත ආදායම් ගණන්දීමේ නිලධාරීන් විසින් රාජ්‍ය මූල්‍ය ප්‍රතිපත්ති දෙපාර්තමේන්තුවේ අධ්‍යක්ෂ ජනරාල් වෙත අඛණ්ඩව යොමු කළ යුතු වුවද, ආගමන හා විගමන දෙපාර්තමේන්තුව 2023 පළමු කාර්තුවේ ආදායම් වාර්තා යවා තිබුණේ 2023 මැයි 26 දිනදී ය.

(ආ) දෙපාර්තමේන්තුවේ මූලික ආදායම් ඇස්තමේන්තුවට වඩා සංශෝධිත ආදායම් ඇස්තමේන්තුව සියයට 10 කින් වැඩි වී තිබූ අතර, සංශෝධිත ආදායම් ඇස්තමේන්තුවට වඩා සත්‍ය ආදායම සියයට 52 කින් වැඩි වී තිබුණි. මේ අනුව දෙපාර්තමේන්තුවට ලැබිය හැකි ආදායම පුරෝකථනය කිරීම නිසි අධ්‍යනයකින් සිදු කර නොමැති බව විගණනයේදී නිරීක්ෂණය විය.



ජාතික විගණන කාර්යාලය  
 தேசிய கணக்காய்வு அலுவலகம்  
 NATIONAL AUDIT OFFICE

2.2 වියදම් කළමනාකරණය

- (අ) සමාලෝචිත වර්ෂයේ දී වැය විෂයයන් 06 ක් සඳහා ප්‍රතිපාදිත රු.908,140,000 කින් රු.357,000,000 ක් මු.රෙ. 66 යටතේ වෙනත් වැය විෂයයන්ට මාරු කර තිබූ අතර එය සියයට 30 ක් සියයට 300 ක් අතර ප්‍රමාණයක් ගෙන තිබුණි. ඒ අනුව වියදම් ඇස්තමේන්තු පිළියෙල කිරීම නිසි අධ්‍යයනයකින් සිදු කර නොමැති බව නිරීක්ෂණය විය.
- (ආ) පුනරාවර්තන වැය විෂයයන් 08 ක් වෙනුවෙන් ප්‍රතිපාදිත රු.768,850,000 ක ප්‍රතිපාදනයෙන් රු.372,479,363 ක් ඉතිරි වී තිබූ අතර, එම ඉතිරිය සියයට 30 සිට සියයට 63 දක්වා පරාසයක් ගෙන තිබුණි.
- (ඇ) ප්‍රාග්ධන වැය විෂයයන් 2 ක් වෙනුවෙන් ප්‍රතිපාදිත රු.111,500,000 ක ප්‍රතිපාදනයෙන් රු.26,796,273 ක් ඉතිරිව තිබූ අතර, එම ඉතිරිය සියයට 22 සිට සියයට 36 දක්වා පරාසයක් ගෙන තිබුණි.
- (ඈ) වැය විෂය අංක 1-1-0-1003 හි රු.126,535 ක් ඉතිරිව තිබියදී මු.රෙ.66 යටතේ රු.2,800,000 ක් මාරු කර ගෙන තිබූ අතර වැය විෂයය අංක 1-1-0-2009(99) හි රු.260,633 ක් ඉතිරිව තිබිය දී මු.රෙ.66 යටතේ රු.2,000,000 ක් මාරු කරගෙන වැය විෂයයන් දෙකෙහි ම ඉතිරිව තිබූ රු.387,168 ක මුදලක් මු.රෙ. 66 යටතේ මාරු කරගෙන තිබූ රු.4,800,000 ක මුදලක් වර්ෂ අවසානයේ දී ඉතිරිව පැවතුණි.
- (ඉ) පුනරාවර්තන වැය විෂයයන් 02 ක මූලික වියදම් ඇස්තමේන්තුව වූ රු.86,300,000 ක මුදල රු.195,300,000 ක් දක්වා සියයට 122 සිට සියයට 300 දක්වා පරාසයකින් සංශෝධනය වී තිබූ අතර, ප්‍රාග්ධන වැය විෂයයන් දෙකක මූලික වියදම් ඇස්තමේන්තු වූ රු.1,354,000,000 ක මුදල රු.2,347,100,000 ක් දක්වා සියයට 73 සිට සියයට 78 දක්වා පරාසයකින් සංශෝධනය වී තිබුණි.

2.3 බැරකම් හා බැඳීම්වලට එළඹීම

2017 අප්‍රේල් 27 දිනැති හා අංක 255/2017 දරන රාජ්‍ය ගිණුම් චක්‍රලේඛයේ (04) ඡේදය ප්‍රකාරව බැඳීම් හා බැරකම් පිළිබඳ තොරතුරු සිඟාස් වෙබ් අඩවියට උත්පනය කළ යුතු වුවද, ආගමන හා විගමන දෙපාර්තමේන්තුවේ බැඳීම් හා බැරකම් පිළිබඳව එසේ වාර්තා කර නොතිබුණි.

2.4 ප්‍රධාන ගණන්දීමේ නිලධාරී / ගණන්දීමේ නිලධාරී විසින් සිදු කළ යුතු සහතිකවීම්

2018 අංක 19 දරන ජාතික විගණන පනතේ 38 වන වගන්තියේ විධිවිධාන අනුව ප්‍රධාන ගණන්දීමේ නිලධාරී/ ගණන්දීමේ නිලධාරී විසින් පහත සඳහන් කරුණු සම්බන්ධයෙන් සහතික වීම් කළ යුතුව තිබුණත්, ඒ අනුව කටයුතු කර නොතිබුණි.

දෙපාර්තමේන්තුවේ මූල්‍ය පාලනය සඳහා සඵලදායී අභ්‍යන්තර පාලන පද්ධතියක් සකස් කර පවත්වා ගෙන යනු ලබන බවට ප්‍රධාන ගණන්දීමේ නිලධාරී හා ගණන්දීමේ නිලධාරී සහතික විය යුතු අතර, එම පද්ධතියේ සඵලදායීතාවය පිළිබඳව කලින් කළ සමාලෝචනය සිදු කර ඒ අනුව පද්ධති ඵලදායී ලෙස කරගෙන යෑමට අවශ්‍ය වෙනස්කම් සිදු කරනු ලැබිය යුතු බවත්, එම සමාලෝචනයන් ලිඛිතව සිදු කර එහි පිටපතක් විගණකාධිපති වෙත ඉදිරිපත් කළ යුතුව තිබුණත්, එවැනි සමාලෝචනයන් සිදු කළ බවට ප්‍රකාශ විගණනයට ඉදිරිපත් කර නොතිබුණි.

2.5 නීති, රීති හා රෙගුලාසිවලට අනුකූල නොවීම

නීති, රීති හා රෙගුලාසිවලට යොමුව

අනුකූල නොවීම

(අ) ශ්‍රී ලංකා ප්‍රජාතාන්ත්‍රික සමාජවාදී ජනරජයේ මුදල් රෙගුලාසි 565 (5)

මුදල් රෙගුලාසි ප්‍රකාරව පොදු 71 ආකෘතිපත්‍රයෙහි පිළියෙල කළ මාසික තැන්පතු සාරාංශ ප්‍රකාශයක් විගණකාධිපති වෙත ඉදිරිපත් කිරීමට කටයුතු කර නොතිබුණි.



ජාතික විගණන කාර්යාලය  
 தேசிய கணக்காய்வு அலுவலகம்  
 NATIONAL AUDIT OFFICE

(ආ) ශ්‍රී ලංකා ප්‍රජාතාන්ත්‍රික සමාජවාදී ජනරජයේ මුදල් රෙගුලාසි 750(1)

මුදල් රෙගුලාසිය ප්‍රකාරව දෙපාර්තමේන්තුව සතුව පවතින සංචිත හා වෙන් කළ වාහනවල රාජ්‍ය ලාභනය පින්කාරු කර නොතිබුණි.

(ඇ) 2020 අගෝස්තු 28 දිනැති රාජ්‍ය මුදල් වකුලේඛ අංක 02/2020 මාර්ගෝපදේශ අංක 12(අ)

වකුලේඛ ප්‍රකාරව දැනට සේවයේ සිටින කාර්යය මණ්ඩලය පිළිබඳ විස්තර ක්‍රියාකාරී සැලැස්ම තුළ අන්තර්ගත කර නොතිබුණි.

(ඈ) 2018 ජනවාරි 24 දිනැති රාජ්‍ය පරිපාලන වකුලේඛ අංක 02/2018 හි (05) ඡේදය

වකුලේඛ ප්‍රකාරව මානව සම්පත් සංවර්ධන සැලැස්ම පිළියෙල කර නොතිබුණි.

(ඉ) 2016 දෙසැම්බර් 22 දිනැති අංක 2016/30 (3.1) ඡේදය

වකුලේඛ ප්‍රකාරව දෙපාර්තමේන්තුව සතු වාහන 02 හැර ඉතිරි වාහනවල 2013 වර්ෂයෙන් පසුව ඉන්ධන පරීක්ෂාවක් සිදු කර නොතිබුණි.

3 මෙහෙයුම් සමාලෝචනය

3.1 කාර්ය සාධනය

3.1.1 කාර්යභාරයන් ඉටු නොකිරීම

2023 වර්ෂයේ ක්‍රියාකාරී සැලැස්මට ආදාළ ප්‍රගති වාර්තාව අනුව සමාලෝචිත වර්ෂයේ දී ලැප්ටොප් පරිගණක 50 ක් මිල දී ගැනීමට සැලසුම්කර තිබුණ ද එම මිලදී ගැනීමේ මූල්‍ය ප්‍රගතිය සියයට 0 ක් වූ අතර, භෞතික ප්‍රගතිය සියයට 45 ක් විය. ඒ අනුව ආදාළ කාර්ය සැලසුම් කළ පරිදි ඉටු කර නොතිබුණි.

3.1.2 අපේක්ෂිත නිමවුම් මට්ටම ලබා නොගැනීම

තොරතුරු තාක්ෂණ අංශයෙන් ලබා ගත් වාර්තාව අනුව මාර්ගගත ක්‍රමය ඔස්සේ කඩිනම් සේවාව සහ සාමාන්‍ය සේවාව යටතේ ලැබී තිබූ ගමන් බලපත්‍ර අයදුම්පත් 113,916 ක් අතරින් ගමන් බලපත්‍ර 48,770 ක් එනම් සියයට 43 ක් පමණක් වර්ෂය තුළ නිකුත් කර තිබුණු අතර, විවිධ දෝෂ සහිත ගමන් බලපත්‍ර 65,146 ක් නිකුත් කළ යුතුව පැවතුණි.

අපැහැදිලි ජාතික හැඳුනුම්පත්, අවශ්‍ය ලේඛන ඉදිරිපත් කර නොතිබීම, උප්පැන්න සහතිකයේ මුල් පිටපත වෙනුවට පරිවර්තික පිටපත් ඉදිරිපත් කර තිබීම, අපැහැදිලි ඡායාරූප, පුද්ගලයන් ලියාපදිංචි කිරීමේ දෙපාර්තමේන්තුවේ තහවුරුව අවශ්‍ය වන අවස්ථා, අත්සන්වල අඩුපාඩු, උප්පැන්න සහතිකවල වෙනස්කම් / හානි වූ ලේඛන, රාජකාරි හා රාජ්‍ය තාන්ත්‍රික ගමන් බලපත්‍ර සඳහා අයදුම් කර තිබීම, වංචනික/ සාවද්‍ය ලේඛන, පෙර ගමන් බලපත්‍ර හා අත්සන නොසැසඳීම ආදී විවිධ හේතු මත දෝෂ සහිත අයදුම්පත් හඳුනාගෙන තිබුණි. මෙම දෝෂ නිවැරදි කර විදේශ ගමන් බලපත්‍රය නිකුත් කිරීමට විදේශ ගමන් බලපත්‍ර ඉල්ලුම් කරනු ලබන පුද්ගලයින්ට මෙන්ම ආගමන හා විගමන දෙපාර්තමේන්තුවට ද අමතර කාලයක් හා පිරිවැයක් දැරීමට සිදු වී තිබුණි.



ජාතික විගණන කාර්යාලය  
ජාතික ගණකාගාරය  
NATIONAL AUDIT OFFICE

3.2 වත්කම් කළමනාකරණය

(අ) 2022 වර්ෂයට අදාළව පවත්වන ලද වාර්ෂික භාණ්ඩ සමීක්ෂණ වාර්තා අනුව, දෙපාර්තමේන්තුවට අයත් මත්තල ගුවන්තොටුපල කාර්යාලය හා විවේකාගාරය, ත්‍රිකුණාමලය වරාය කාර්යාලය හා විවේකාගාරය, පලාලි ජාත්‍යන්තර ගුවන් තොටුපල සහ විවේකාගාරය (යාපනය), කොළඹ වරාය කාර්යාලය, රත්මලාන ගුවන් තොටුපල කාර්යාලය, වරාය කාර්යාලය (ගාල්ල), කටුනායක ජාත්‍යන්තර ගුවන්තොටුපල සහ විවේකාගාර කාර්යාලය යන කාර්යාල තුළ පිහිටි පරිගණක වැනි යන්ත්‍ර නඩත්තු භාරව සිටින පුද්ගලික ආයතන විසින් කිසිදු දැනුම් දීමකින් තොරව, අවිධිමත් ලෙස එම උපකරණ මාරු කිරීම, අළුත්වැඩියාවන් සඳහා ගෙන යාම වැනි කාර්යයන් සිදු කරන බවත් කාර්යාලයේ ඇති අනෙකුත් භාණ්ඩ දෙපාර්තමේන්තුවේ වෙනත් කාර්යාලයකට හෝ ප්‍රධාන කාර්යාලය වෙත රැගෙන යාමේ දී හෝ අළුත්වැඩියාවන් සඳහා ගෙන යාමේ දී විධිමත් ලියවිල්ලක් මගින් එය සිදු කර නොගන්නා බවත් නිරීක්ෂණය විය.

(ආ) 2022 භාණ්ඩ සමීක්ෂණ මණ්ඩල වාර්තා අනුව දික්ඕව්ට වරාය කාර්යාල සඳහා 2021 අප්‍රේල් 06 දින නිකුත් කිරීමේ අංක A/32205352 යටතේ ප්‍රධාන කාර්යාලයෙන් Lexmark ප්‍රින්ටරයක් (S/N 460003631HB77) ලබාදී තිබුණද එය එම කාර්යාලයේ බඩු වට්ටෝරු ලේඛනයේ සටහන් කර නොමැති බවද භෞතිකව පරීක්ෂාවේදී දක්නට නොලැබුණු බව ද එය ඒ වන විටත් භාවිතයට නොගෙන ඇසුරුම් පිටම තොටුපල අංශයේ තබා තිබුණද එම අංශයේ බඩු වට්ටෝරු පොතෙහි ද එය සටහන් කර නොතිබුණි.

(ඇ) 2022 භාණ්ඩ සමීක්ෂණ මණ්ඩල වාර්තා අනුව දික්ඕව්ට වරාය කාර්යාලය සඳහා 2020.08.11 දින නිකුත් කිරීමේ නියෝග අංක A/32205351 යටතේ ලබාදුන් All in one පරිගණක 03 ක්ද භාවිතයට නොගෙන ඇසුරුම් පිටම තිබෙන බව නිරීක්ෂණය වූ අතර, මෙම පරිගණක ක්‍රියාකාරී මට්ටමේ නොමැතිව කාර්යාලයක වසර 03 ක් පුරා භාවිතයට නොගෙන ඇති අතර, වගකීම් කාලය ද අවසන් වී තිබුණි.



3.3 කළමනාකරණ දුර්වලතා

- (අ) රජයේ නිලධාරීන්ගේ අත්තිකාරම් 'බී' ගිණුම් සැසඳුම් ප්‍රකාශය අනුව වර්ෂය අවසානයේ ලැබිය යුතු ශේෂය රු.131,422,838 ක් වුව ද, කේවල ශේෂ වර්ගීකරණ සාරාංශයේ මුළු ශේෂය 130,983,010 ක් වූ බැවින් රු.439,828 ක වෙනසක් නිරීක්ෂණය විය. 2019, 2020, 2021 හා 2022 වර්ෂයන්හිදී ද මෙම වෙනස්වීම් පිළිබඳ විගණකාධිපති විසින් වාර්තා කළ ද සමාලෝචිත වර්ෂය තුළදී ද එය නිවැරදි කර ගැනීමට දෙපාර්තමේන්තුව විසින් කටයුතු කර නොතිබුණි.
  
- (ආ) 2023 දෙසැම්බර් 31 දිනට මියගිය නිලධාරීන්ගෙන් වසර 05 කට වැඩි කාලයක සිට අයවිය යුතු ආපදා ණයශේෂය රු.54,757 ක්, විශ්‍රාම ගිය නිලධාරීන්ගෙන් වසර 01 කට වැඩි කාලයක සිට අයවිය යුතු ආපදා ණයශේෂ රු.150,683 ක් සහ වැඩ තහනම් කළ නිලධාරීන් 02 දෙනෙකුගෙන් අවුරුදු 02 සිට අවුරුදු 10 කට වැඩි කාලයක සිට අයවිය යුතු ආපදා ණයශේෂ රු.252,124 ක් සේවය අතහැර ගොස් ඇති නිලධාරියෙකුගෙන් වසර 05 කට වැඩි කාලයක සිට අය විය යුතු ආපදා ණය ශේෂය රු.89,847 ක් සහ වෙනත් යටතේ දක්වා ඇති නිලධාරියෙකුගෙන් වසර 03 කට වැඩි කාලයක සිට අය විය යුතු දේපළ ණයශේෂය රු.112,260 ක් සහ වසර 03 කට වැඩි කාලයක සිට අයවිය යුතු ආපදා ණය ශේෂය රු 12,953 ක් සමාලෝචිත වර්ෂය අවසානය දක්වා අය කර ගැනීමට කටයුතු කර නොතිබුණි.
  
- (ඇ) 2016 අගෝස්තු 29 වන දින සිට මේ දක්වා බන්තරමුල්ල සුහුරුපාය ගොඩනැගිල්ලේ පළමු මහලේ සිට හත්වන මහල දක්වා සහ පියස පරිශ්‍රයේ කොටසක ආගමන හා විගමන දෙපාර්තමේන්තුවේ ප්‍රධාන කාර්යාලය කුලී පදනම මත ස්ථාපිත කර ඇති අතර, 2016 සිට මේ දක්වා එකතුව රු.2,307,736,815 ක් ආරක්ෂක අමාත්‍යාංශයට කුලී හා නඩත්තු වියදම් ලෙස ගෙවා ඇති නමුත්, මේ දක්වා ඒ සම්බන්ධයෙන් ගිවිසුමකට එළඹ නොතිබුණි.



ජාතික විගණන කාර්යාලය  
 ദേശීය ගණන්කාර්ය අලුත්කිරීම  
 NATIONAL AUDIT OFFICE

(ඇ) බත්තරමුල්ල, සුහුරුපාය ගොඩනැගිල්ලේ පළමු මහලේ සිට හත් වන මහල දක්වා සහ පියස පරිශ්‍රයේ කොටසකට ආගමන හා විගමන දෙපාර්තමේන්තුව විසින් කුලී ගෙවනු ලබන අතර පළමු මහලේ බැංකු කිහිපයක් (BOC, NSB, PEOPLE'S BANK, SAMPATH BANK) සඳහා ද ගනුදෙනු කිරීම සඳහා ඉඩ පහසුකම් වෙන් කරදී ඇති නමුත්, එම ආයතනවලින් කුලී හෝ වෙනත් ගාස්තුවක් අයකරගෙන නොතිබුණි.

(ඉ) ආගමන හා විගමන දෙපාර්තමේන්තුවේ දිරිදීමනා ක්‍රමය සංශෝධනය කරමින් 2012 සැප්තැම්බර් 05 දින රාජ්‍ය පාරිපාලන හා ස්වදේශ කටයුතු අමාත්‍යාංශයේ ආයතන අධ්‍යක්ෂ ජනරාල් විසින් EST - 8/ALLOW/04/125/02 අංක යටතේ රාජ්‍ය ආරක්ෂක හා නාගරික සංවර්ධන අමාත්‍යාංශයේ ලේකම් වෙත ලිපියක් නිකුත් කර තිබුණි.

I ඉහත ලිපිය අනුව ආගමන හා විගමන දෙපාර්තමේන්තුවේ නිලධාරීන් සඳහා වූ දිරිදීමනා ගෙවීමේ ක්‍රමයට භාණ්ඩාගාරයේ එකඟතාවය ලබා ගත යුතු වුවද, භාණ්ඩාගාරයේ එකඟතාවය ලබාගත් බවට සාක්ෂි විගණනයට ඉදිරිපත් නොකෙරුණි.

II සංශෝධිත දිරිදීමනා ක්‍රමයේ කොන්දේසි ඇතුළත් කරමින් ගෙවීම් ක්‍රමවේදය පිළිබඳ උපදෙස් ඇතුළත් කර දෙපාර්තමේන්තු ප්‍රධානියා විසින් වක්‍රලේඛයක් නිකුත් කළ යුතු වුවද, එවැනි උපදෙස් අඩංගු වක්‍රලේඛයක් විගණනයට ඉදිරිපත් නොකෙරුණි.

III දිරිදීමනා ක්‍රමය වාර්ෂිකව සමාලෝචනය කළ යුතු වුවද, දිරිදීමනා ක්‍රමය වාර්ෂිකව සමාලෝචනය කිරීම ද සිදු කර නොතිබුණු අතර, දිරිදීමනා ලබාගැනීමට ඉලක්කගත සීමාවන් හඳුන්වාදී තිබුණ ද, දිරිදීමනා ගණනය කිරීමේදී ඒ පිළිබඳ අවධානය යොමු කළ බවට සාක්ෂි විගණනයට ඉදිරිපත් නොකෙරුණි. 2023 වර්ෂය තුළ එසේ දිරිදීමනා වශයෙන් රු.208,792,974 ගෙවීම් කර තිබුණි.

(ඊ) 2017 දෙසැම්බර් 22 දෙපාර්තමේන්තුවට CCTV කැමරා මිලදී ගැනීමට රු.1,330,550 ක් සහ CCTV කැමරා සවි කිරීම වෙනුවෙන් රු.829,903 ක් වශයෙන් රු.2,160,453.00 ක මුදලක් වැය කර කැමරා 62 ක් මිලදී ගෙන තිබූ අතර, එම කැමරා සවි කිරීමට ක්‍රියා නොකර වසර 06 කට වැඩි කාලයක් ගබඩාව තුළ තිඡ්ක්‍රියව පැවතුණි.

(උ) දෙපාර්තමේන්තුව විසින් හිස් විදේශ ගමන් බලපත්‍ර ලබා ගැනීමට 2003 වර්ෂයේ තෝරා ගෙන තිබූ Epic නම් ආයතනයෙන් ම ටෙන්ඩර් කැඳවීමකින් තොරව සැපයුම් දිගු ලබා දෙමින් ප්‍රසම්පාදන කාර්යයෙන් බැහැරව අවුරුදු 21 ක පමණ කාලයක් හිස් විදේශ ගමන් බලපත්‍ර මිලදී ගෙන තිබුණි. හිස් ගමන් බලපත්‍රවල අවශ්‍යතා සැලකිල්ලට නොගෙන මෙම මිලදී ගැනීම සිදු කිරීම හේතුවෙන් නිකුත් කිරීමට අවශ්‍ය ගමන් බලපත්‍ර සංඛ්‍යාව අවශ්‍යතාවයට ගැළපෙන මට්ටමින් නොවීම ගමන් බලපත්‍ර නිකුත් කිරීමේ ප්‍රමාදයට මූලික හේතුවක් වී තිබුණි.

(ඌ) දෙපාර්තමේන්තුව විසින් හිස් ගමන් බලපත්‍ර නියමිත කාල වකවානුව තුළ ගෙන්වා නොගැනීම නිසා ඇති වූ හිස් ගමන් බලපත්‍ර හිඟය නිසාවෙන්, ගමන් බලපත්‍ර ගුවන් මගින් ගෙන්වීමට ගුවන් භාණ්ඩ ප්‍රවාහනය, ලේඛන සහ අමතර වැඩ ගාස්තු ලෙස USD 33,672.35 ක මුදලක් PT.GAT LOGISTICS ආයතනය වෙත ද, නැව් වන්දි ගාස්තු ලෙස රු.322,952.56 ක මුදලක් ලංකා බැංකුව වෙත ද, දේශීය නැව් නියෝජිත ලේඛන ගාස්තු නැවත ගෙවීම ලෙස රු.58,652.16 ක් මුදලක් එරික් ලංකා ආයතනය වෙත ද ගෙවීමට සිදුවීම නිසා දෙපාර්තමේන්තුවට අතිරේක වියදමක් දැරීමට සිදු වී තිබුණි.

(එ) ද්විත්ව පුරවැසිභාවය ලබා ගැනීම සඳහා වන අයදුම්පත්, ලියාපදිංචි කිරීමෙන් (Receiving counter) පසු මාණ්ඩලික නිලධාරියෙකු විසින් පරීක්ෂා කර පද්ධතියට දත්ත ඇතුළත් කිරීම (Data entry) සඳහා මාස 10 සිට මාස 14 ක කාලයක් ගත වී තිබුණු අතර එම අයදුම්පත්වලට අදාළව අඩුපාඩු හඳුනාගෙන අයදුම්කරු වෙත විද්‍යුත් පණිවුඩ (e-mail) යැවීමටද කටයුතු කර නොතිබුණි.



ජාතික විගණන කාර්යාලය  
 தேசிய கணக்காய்வு அலுவலகம்  
 NATIONAL AUDIT OFFICE

- (ඒ) 2023 වර්ෂය තුළදී ද්විත්ව පුරවැසිභාවය ලබාගැනීම සඳහා ඉදිරිපත් කරන ලද අයදුම්පත් අතරින් විගණන දින දක්වා ම පරිගණක පද්ධතිය තුළ ලියාපදිංචිය පමණක් (Receiving counter) සිදු කර තිබූ අයදුම්පත් පැවති අතර, විගණන දින වන විට ලියාපදිංචි සිදු කර මාස 03 සිට 05 ක කාලයක් ගත වී තිබූ අවස්ථා නිරීක්ෂණය විය.
- (ඔ) ද්විත්ව පුරවැසිභාවය පිරිනැමීමට අදාළ සහතිකපත් අයදුම්කරු වෙත නිකුත් කර තිබුණ ද, අදාළ සියලු ලිපි ලේඛන පරිගණක පද්ධතිය තුළට පරිලෝකනය (scan) කර නොතිබූ අතර විගණන දින වන විට මාස 04 සිට මාස 10 ක කාලයක් ගත වී තිබුණු අවස්ථා නිරීක්ෂණය විය.
- (ඔ) 2023 ඔක්තෝබර් 31 දිනට ද්විත්ව පුරවැසිභාවය නිර්දේශ කිරීමේ කමිටුව මගින් අනුමත කර මුදල් ගෙවීම සඳහා අයදුම්කරුවන් දැනුවත් කළ අයදුම්පත් 6167 ක් පැවති අතර, පළමු අවස්ථාවේදී යථා ලද රී මේල් පණිවුඩය හැර වෙනත් කිසිදු ක්‍රියාමාර්ගයක් ගෙන නොතිබුණි.
- (ක) හඳුනාගත් අඩුපාඩු පිළිබඳව විද්‍යුත් තැපෑල මගින් අයදුම්කරු දැනුවත් කරනු ලැබූ ද ඒ සඳහා ප්‍රතිචාරයක් නොතිබුණු අවස්ථාවන්හිදී ඒ සම්බන්ධයෙන් පසු විපරම් කර නොතිබූ බවට අදාළ ලිපිගොනු පරීක්ෂාවේ දී අනාවරණය විය.
- (ඟ) නිර්දේශ කිරීමේ කමිටුව වෙත ඉදිරිපත් කර තිබූ ද්විත්ව පුරවැසිභාවය සඳහා වන අයදුම්පත් කමිටුව විසින් අනුමත කිරීම සඳහා මාස 03 සිට 06 ක කාලයක් ගත වූ අවස්ථා පැවතුණි.
- (ච) තොරතුරු තාක්ෂණ අංශය මගින් විගණනය වෙත ලබාදුන් වාර්තාව අනුව 2023 වර්ෂය තුළදී ආගමන හා විගමන දෙපාර්තමේන්තුවේ ප්‍රධාන කාර්යාලය සහ ශාඛා කාර්යාල වෙත සාමාන්‍ය සේවය යටතේ විදේශ ගමන් බලපත්‍ර අයදුම්පත් 321,216 ක් ලැබී තිබූ අතර, වර්ෂය තුළදී ඉන් ගමන් බලපත්‍ර 198,592 ක් එනම් සියයට 62 ක් පමණක් නිකුත් කර තිබුණි.

4. මානව සම්පත් කළමනාකරණය

4.1 අනුයුක්ත කාර්ය මණ්ඩලය, තර්ජන කාර්ය මණ්ඩලය

(අ)	අනු අංකය	සේවා මට්ටම	අනුමත තනතුරු සංඛ්‍යාව	දැනට සිටින සංඛ්‍යාව	පුරප්පාඩු සංඛ්‍යාව
1.		ජ්‍යෙෂ්ඨ	68	49	19
2.		තෘතීයික	527	456	71
3.		ද්විතීක	564	452	112
4.		ප්‍රාථමික	<u>159</u>	<u>147</u>	<u>12</u>
			<u>1318</u>	<u>1104</u>	<u>214</u>

2023 දෙසැම්බර් 31 දිනට ආගමන හා විගමන දෙපාර්තමේන්තුවේ අනුමත කාර්ය මණ්ඩලය 1,318 ක් ද, තර්ජන කාර්ය මණ්ඩලය 1,106 ක් ද වූ අතර, සේවක මණ්ඩල පුරප්පාඩු 212 ක් පැවතුණි.



ආර්.එස්.කටුගම්පල

ජ්‍යෙෂ්ඨ සහකාර විගණකාධිපති

විගණකාධිපති වෙනුවට

ආගමන හා විගමන දෙපාර්තමේන්තුව  
குடிவரவு, குடியகல்வுத் திணைக்களம்  
**Department of Immigration & Emigration**

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